

2020 Home Health Quality Reporting Requirements archives

October 28, 2020

NOW AVAILABLE- Revised Guide to Home Health Help Desks

A revised version of the comprehensive 1-page Guide to Home Health Help Desks is now available in the downloads section of the Home Health Quality Reporting Program Help Desk webpage, <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Help-Desk>. This document provides guidance to home health providers for questions related to a variety of topics. This updated version includes removal of the OASIS Tech Issues Help Desk, redirection of HHA software vendor technical question to the new iQIES Help Desk, redirection of iQIES registration requests to the HCQIS Access Roles and Profile (HARP) system, and notification of the new Care Compare website.

October 20, 2020

NOW AVAILABLE- Updated Quarterly OASIS Q&As October 2020 OASIS Q&A's are available in the OASIS Quarterly Q&As section of the CMS [QTSO](https://qtso.cms.gov/providers/home-health-agency-hha-providers/reference-manuals) webpage, <https://qtso.cms.gov/providers/home-health-agency-hha-providers/reference-manuals>.

October 8, 2020

Home Health Quality Reporting Program: Non-Compliance Notifications

CMS is providing notifications to home health agencies that were determined to be out of compliance with the Home Health Quality Reporting Program (HHQRP) requirements for calendar year (CY) 2019, which will affect their calendar year (CY) 2021 Annual Payment Update (APU). Non-compliance notifications will be distributed by the Medicare Administrative Contractors (MACs) and will be placed into HHA's My Reports folders in iQIES on October 7, 2020. Home Health Agencies that receive a letter of non-compliance may submit a request for reconsideration to CMS **via email no later than 11:59 pm, November 6, 2020**. If you receive a notice of non-compliance and would like to request a reconsideration, see the instructions in your notification and on the [Home Health Quality Reporting Reconsideration and Exception & Extension Web Page](#).

Please note: Any reconsideration containing protected health information (PHI) will not be processed. All PHI must be removed in order for a reconsideration to be reviewed.

September 8, 2020

Home Health QRP COVID-19 PR Tip Sheet is Available

The Home Health COVID-19 PR Tip Sheet is now available. The purpose of this Tip Sheet is to help providers understand CMS' public reporting strategy for the PAC QRP in the midst of the COVID-19 public health emergency (PHE). This Tip Sheet explains the CMS strategy to account for CMS quality data which were exempted from public reporting due to COVID-19, and the impact on CMS' Home Health Agency (HHA) Compare website refreshes. Please navigate to the [Home Health QRP Training](#) webpage to download this document.

September 01, 2020

NEW TRAINING EVENT – Introduction to the Home Health Quality Reporting Program Web-Based Training

Can be accessed via the [Home Health Quality Reporting Training](#) webpage.

July 24, 2020

Home Health QRP COVID-19 PHE Tip Sheet is Available

The Home Health COVID-19 PHE Tip Sheet is now available. This tip sheet is designed to assist Home Health providers in understanding the status of the Home Health Quality Reporting Program (QRP) during the COVID-19 Public Health Emergency (PHE). Also provided is practical guidance to address Home Health quality data submission requirements starting July 1, 2020, now that the temporary Home Health QRP exemptions from the COVID-19 PHE have ended. Please navigate to the [Home Health QRP Training](#) webpage to download this document.

July 24, 2020

Corrected Provider Preview Reports and Star Rating Preview Reports Have Been Reposted

Home Health Agency Provider Preview Reports and the Quality of Patient Care Star Rating Preview Reports that were posted previously on June 25, 2020 contained an error. The previous reports contained the HHA observed values instead of the risk adjusted values. The reports have been corrected and are now available. You can find both reports by selecting “My Reports” in iQIES. These reports preview data that will be displayed in the Home Health Compare website beginning around October 30, 2020. Providers are encouraged to save a copy of their preview reports for later reference. Providers have until **August 20, 2020** to review their performance data. Corrections to the underlying data will not be permitted during this time; however, providers can request CMS review of their data during the preview period if they believe the quality measure scores that are displayed within their Preview Reports are inaccurate.

Learn more about the Home Health QRP data submission deadlines [here](#) and about the Home Health Star Ratings [here](#).

July 21, 2020

NOW AVAILABLE- Updated Quarterly OASIS Q&As

July 2020 OASIS Q&A's are available in the OASIS Quarterly Q&As section of the CMS [QTSO](#) webpage, <https://qtso.cms.gov/providers/home-health-agency-hha-providers/reference-manuals>.