

APPENDIX B: CMS LONG-TERM CARE HOSPITAL QUALITY REPORTING PROGRAM CONTACTS

Internet Quality Improvement and Evaluation System (iQIES), Data Submission and Data Validation

Email: iqies@cms.hhs.gov

Phone: 1-800-339-9313

Examples of issues this resource can help you with:

- Accessing iQIES (username and password)
- Submission/validation reports
- Accessing Provider and Quality Reporting Program reports
- Accessing reports in iQIES
- Validation utility tool (VUT) (vendor tool to ensure software meets CMS requirements and will pass iQIES system edits)
- Technical questions that are related to LCDS data specifications

LTCH Quality Reporting Program (QRP)

Email: LTCHQualityQuestions@cms.hhs.gov

Examples of issues this resource can help you with:

- LTCH QRP requirements
- LTCH QRP Data Submission Timelines
- LTCH Continuity Assessment Record and Evaluation (CARE) Data Set (LCDS) quality measures or data elements
- LCDS Quality Indicator items (Section A: Administrative Information; Section B: Communication; Section C: Cognitive Patterns; Section GG: Functional Status; Section H: Bladder and Bowel; Section I: Active Diagnoses; Section J: Health Conditions; Section K: Swallowing/Nutritional Status; Section M: Skin Conditions; Section N: Medications; Section O: Special Treatments, Procedures, and Programs)
- LCDS Assessment-based quality measures
- Claims-Based Quality Measures (Discharge to Community; Medicare Spending per Beneficiary; Potentially Preventable 30-days Post-Discharge Readmission)
- LTCH QRP Provider Training Materials
- General LTCH Quality Reporting Questions

LTCH QRP Public Reporting Help Desk

Email: LTCHPRQuestions@cms.hhs.gov

Examples of issues this resource can help you with:

- Care Compare Website
- LTCH data on Provider Data Catalog (Data.cms.gov)
- Review and Correct Reports
- Provider Preview Reports

CDC and NHSN

Email: NHSN@cdc.gov

Examples of issues this resource can help you with:

- Centers for Disease Control and Prevention (CDC) Quality Measure data: Catheter Associated Urinary Tract Infections (CAUTI), Clostridium Difficile Infection (CDI), Influenza Vaccination Coverage Among Healthcare Personnel, and COVID-19 Vaccination Coverage among Healthcare Personnel
- National Healthcare Safety Network (NHSN) enrollment, reporting, and data analysis

LTCH QRP Reconsideration Process

Email: LTCHQRPreconsiderations@cms.hhs.gov

Examples of issues this resource can help you with:

- Submitting requests for compliance determination reconsideration. LTCHs must submit their request by the deadline included in the noncompliance notification letter distributed electronically using iQIES and posted on the LTCH QRP Reconsiderations webpage.
- Submitting requests for exception or extension due to natural disaster or other extraordinary circumstances.

For more information and updates to this manual, please check the Centers for Medicare & Medicaid Services (CMS) Long-Term Care Hospital (LTCH) Quality Reporting Program (QRP) webpage: <http://www.cms.gov/LTCH-Quality-Reporting/>