

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Center for Consumer Information and Insurance Oversight  
200 Independence Avenue SW  
Washington, DC 20201



## **OVERSIGHT GROUP**

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**DATE: May 1, 2015**

**TO: All Health Insurance Issuers**

**FROM: Julie McCune, Director, Division of Medical Loss Ratio, Center for Consumer Information and Insurance Oversight, Centers for Medicare & Medicaid Services**

**SUBJECT: Medical Loss Ratio and Risk Corridors Training Information for the 2014 MLR Reporting Year**

This notice provides information about upcoming training sessions for the submission process of Medical Loss Ratio (MLR) and Risk Corridors data for the 2014 MLR reporting year using the MLR Annual Reporting Form and Risk Corridors Plan-level Data Form. Similar to the 2011-2013 MLR reporting years, issuers will use the MLR module of the Health Insurance Oversight System (HIOS) to submit the 2014 MLR Annual Reporting Form and the 2014 Risk Corridors Plan-level Data Form.

Please note that the HIOS MLR registration and issuer confirmation period for new and existing issuers begins on June 1, 2015. Registration must be completed prior to the actual submission of MLR data, so we encourage issuers who will be using the HIOS MLR module for the first time in 2015 to register during the month of June. We also encourage those issuers who have used the HIOS MLR module in previous years to verify in June that the information regarding their registered users and their associated states is up-to-date. The 2014 MLR and Risk Corridors data submission window will open on July 1, 2015. The deadline to submit the 2014 MLR Annual Reporting Form and the 2014 Risk Corridors Plan-level Data Form is July 31, 2015.

### **MLR Training Webinar:**

CCIIO/CMS will host a 90-minute training webinar to review the registration process, changes to HIOS and MLR Annual Reporting Form from the prior year, including the new risk corridors data reporting requirements. The same webinar will be presented on May 19, 2015 and again on May 29, 2015, both dates at 1:30 pm (EDT).

Issuers should use the following call and link information to access the webinar:

#### **Webinar Audio Information:**

Toll-free: 1-877-267-1577  
Meeting ID for May 19<sup>th</sup>: 991 656 955#  
Meeting ID for May 29<sup>th</sup>: 992 344 326#  
Press “#” when asked for your Attendee ID

#### **Webinar Information:**

Date: 05/19/2015 1:30-3:00 pm EDT

URL: <https://webinar.cms.hhs.gov/issuer-training-2015-mlr0519/>

Date: 05/29/2015 1:30-3:00 pm EDT

URL: <https://webinar.cms.hhs.gov/issuer-training-2015-mlr0529/>

CCIIO will also hold separate trainings on June 1, 2015 and June 3, 2015 to walk through the Risk Corridors Plan-level Data Form. The same webinar will be presented at each training session, and the trainings will be held from 1:30pm-3:00pm (EDT) on each date. Only companies that offered QHPs in 2014 should attend these trainings. Additional details on the training sessions will be provided in May through RegTap.

**2014 MLR and Risk Corridors Annual Reporting Form Conference Calls:**

In addition to the MLR/HIOS training webinars, CCIIO/CMS will host ten (10) weekly conference calls to review the significant changes to the 2014 MLR Annual Reporting Form, including the new Risk Corridors data collection and the Risk Corridors Plan-level Data Form, and to answer issuer questions about the reporting forms. The conference calls will be held Thursdays, from 2:00 to 3:00 pm (EDT), beginning June 4<sup>th</sup> and ending July 30<sup>th</sup>, 2015.

Please use the following number to join the conference calls:

Toll-free: 1-877-267-1577

Meeting ID June 4<sup>th</sup> through July 2<sup>nd</sup>: 993 375 395#

Meeting ID July 9<sup>th</sup> through July 30<sup>th</sup>: 999 938 332#

Press “#” when asked for your attendee ID

Please email [MLRQuestions@cms.hhs.gov](mailto:MLRQuestions@cms.hhs.gov) with questions regarding the 2014 MLR Form, and [ACARiskCorridors@cms.hhs.gov](mailto:ACARiskCorridors@cms.hhs.gov) with questions regarding the 2014 Risk Corridors reporting requirements, and we will make every effort to reply to each question within 48 hours. We will address questions of general interest during each weekly conference call and will reserve time for a live question and answer session.

For technical assistance regarding the HIOS MLR module, please contact the Exchange Operation Support Center at [CMS\\_FEPS@cms.hhs.gov](mailto:CMS_FEPS@cms.hhs.gov) or 1-855-267-1515.