

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Consumer Information and Insurance Oversight
200 Independence Avenue SW
Washington, DC 20201



OVERSIGHT GROUP

DATE: May 9, 2016

TO: All Health Insurance Issuers

FROM: Christina Whitefield, Acting Director, Division of Medical Loss Ratio, Center for Consumer Information and Insurance Oversight, Centers for Medicare & Medicaid Services

SUBJECT: Medical Loss Ratio and Risk Corridors Training Information for the 2015 MLR Reporting Year

This notice provides information about upcoming training sessions for the submission process of Medical Loss Ratio (MLR) and Risk Corridors data for the 2015 MLR reporting year using the MLR Annual Reporting Form and Risk Corridors Plan-level Data Form. Similar to the 2011-2014 MLR reporting years, issuers will use the MLR module of the Health Insurance Oversight System (HIOS) to submit the 2015 MLR Annual Reporting Form and the 2015 Risk Corridors Plan-level Data Form.

Please note that the HIOS MLR registration and issuer confirmation period for new and existing issuers begins on June 3, 2016. Registration must be completed prior to the actual submission of MLR data, so we encourage issuers who will be using the HIOS MLR module for the first time in 2016 to register during the month of June. We also encourage those issuers who have used the HIOS MLR module in previous years to verify in June that the information regarding their registered users and their associated states is up-to-date. The 2015 MLR and Risk Corridors data submission window will open on July 1, 2016. The deadline to submit the 2015 MLR Annual Reporting Form and the 2015 Risk Corridors Plan-level Data Form is July 31, 2016.

MLR Training Webinar:

CCIIO/CMS will host a 90-minute training webinar to review the registration process, changes to HIOS and MLR Annual Reporting Form from the prior year. The same webinar will be presented on Thursday, May 19 2016 and again on Thursday, May 26, 2016, both dates at 1:30 pm (EDT).

Issuers should use the following call and link information to access the webinar:

Toll-free: 1-877-267-1577 (for both webinar sessions)
Meeting ID for May 19th: 992 111 192# (Press “#” when asked for your attendee ID)
URL: <https://meetings.cms.gov/orion/joinmeeting.do?MeetingKey=992111192>

Meeting ID for May 26: 997 683 429# (Press “#” when asked for your attendee ID)
URL: <https://meetings.cms.gov/orion/joinmeeting.do?MeetingKey=997683429>

CCIIO will also hold separate trainings for the 2016 Risk Corridors Plan-level Data Form in June 2016. Only companies that offered QHPs in 2015 should attend these trainings. Additional details on the training sessions will be provided in May through RegTap.

2015 MLR and Risk Corridors Annual Reporting Form Conference Calls:

In addition to the MLR/HIOS training webinars, CCIIO/CMS will host nine (9) weekly conference calls to answer issuer questions about the reporting forms. The conference calls will be held Thursdays, from 2:00 to 3:00 pm (EDT), beginning June 2 and ending July 28, 2016.

Please use the following number to join the conference calls:

Toll-free: 1-877-267-1577

Meeting ID for all weekly calls: 998 416 640#

Press “#” when asked for your attendee ID

Please email MLRQuestions@cms.hhs.gov with questions regarding the 2015 MLR Annual Reporting Form, and ACARiskCorridors@cms.hhs.gov with questions regarding the 2015 Risk Corridors reporting requirements, and we will make every effort to promptly reply to each question. We will address questions of general interest during each weekly conference call and will reserve time for a live question and answer session.

For technical assistance regarding the HIOS MLR module, please contact the Exchange Operation Support Center at CMS_FEPS@cms.hhs.gov or 1-855-267-1515.