Correction Sheet to the

<Plan Name>

<Year> [*insert:* *Annual Notice of Changes* (ANOC) *or*

*Evidence of Coverage* (EOC)/*Member Handbook*]

[*Plans should only use this Correction Sheet to correct errors in ANOCs or EOCs/Member Handbooks that were distributed to members. Plans should follow the guidance in the State-specific Marketing Guidance with respect to errata and member notification of mid-year changes, including but not limited to mid-year legislative benefit additions or removals and changes in enrollment policies. Plans with more than one correction in an ANOC or EOC/Member Handbook should use one row for each correction to describe the change(s).*

*If there are errors in both the ANOC and the EOC/Member Handbook:*

* *Plans may send the ANOC and EOC/Member Handbook errata in the same mailing as long as plans mail errata timely and as two separate documents.*
* *Plans must add language to the ANOC and EOC/Member Handbook errata to inform members they will be getting two separate errata documents, one for the ANOC and one for the EOC/Member Handbook.*

*Plans may make minor grammatical adjustments to accommodate changes in references (e.g., make a word singular/plural)*.]

<Date>

[*Plans may add a greeting (e.g.,* Dear Member, Dear Mrs. <last name>*).*]

[*Plans may use portrait or landscape orientation when formatting the document.*]

**This is important information about changes in your <plan name> coverage.**

We previously sent you [*insert:* the *Annual Notice of Changes* (ANOC) *or* the *Evidence of Coverage* (EOC)/*Member Handbook* *or* a notice telling you how to get the *Evidence of Coverage* (EOC)/*Member Handbook*], which provides information about your coverage as a member of our plan. This update to the [*insert*: ANOC *or* EOC/*Member Handbook*] reflects a correction in <plan name>’s [*insert brief description of issue*]. Below you will find updated information describing the correction. **Please keep this information for your reference.**

**Changes to your** [*insert*: **ANOC** *or***EOC/*Member Handbook***]

| **Where you can find the change in your <Current Year>** [*insert:* **ANOC** *or* **EOC/*Member Handbook***] | Original Information | Corrected Information | What does this mean for you? |
| --- | --- | --- | --- |
| In [*insert for ANOC:* Section <section letter>, <section heading> *or insert for EOC/Member Handbook:* Chapter <chapter number> on page <page number>, under Section <section letter>, <section heading>]  | <Original information>  | <Corrected information>  | <Brief, clear description of correction’s effect on member>  |

[*Plans may insert a brief paragraph in simple language that further describes changes from the original information. Plans should describe benefits and/or coverage changes by comparing the benefits and/or coverage information originally provided to the member with the corrected benefits and/or coverage information.*]

You are not required to take any action in response to this document, but **we recommend you keep this information for future reference**. If you have any questions, please call us at <Member Services toll-free phone and TTY numbers, days and hours of operation>.

[*Plans must include all applicable disclaimers as required in the State-specific Marketing Guidance.*]

You can get this document for free in other formats, such as large print, braille, or audio. Call <toll-free phone and TTY numbers>, <days and hours of operation>. The call is free.