



## **Center for Clinical Standards and Quality/Survey & Certification Group**

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**Admin Info: 16-25-HOSPITALS/CAHs/ASCs**

**DATE:** June 3, 2016

**TO:** State Survey Agency Directors

**FROM:** Director  
Survey and Certification Group

**SUBJECT:** Infection Control Webinar: Endoscope Cleaning and Disinfection

### **Memorandum Summary**

- **Webinar on Surveyor Assessment of Endoscope Cleaning and Disinfection:** The Centers for Medicare & Medicaid Services (CMS) will be providing training on July 15, 2016, from 1:00 to 3:30pm (ET) related to Infection Control. This webinar will provide the latest information for surveyors to use during their assessments of cleaning and disinfection of endoscopes.
- **Attendee Information:** Hospitals, Critical Access Hospitals (CAHs), and Ambulatory Surgical Centers (ASCs) are expected to strictly and meticulously follow manufacturer's instructions for cleaning and reprocessing endoscopes, therefore are encouraged to participate.

### **Background**

On April 3, 2015, CMS issues policy memorandum S&C 15-32, "Alert Related to Outbreaks of Carbapenem-Resistant Enterobacteriaceae (CRE) during gastrointestinal endoscopy, particularly Endoscopic Retrograde Cholangiopancreatography (ERCP)". The policy memorandum states that "surveyors, when surveying hospitals, CAHs or ASCs, must ask during the entrance conference whether duodenoscopes are used. If the answer is yes, then surveyors must request a copy of the manufacturer's instructions for use (IFU) for the duodenoscope(s) as well as any AERs the facility uses in reprocessing duodenoscopes." Additionally, it explains that surveyors must observe endoscopes being reprocessed and should ask the responsible staff to demonstrate and explain how they are adhering to manufacturers' instructions and the Multisociety Guidance recommendations ([http://www.asge.org/uploadedFiles/Public\\_E-Blast\\_PDFs/ReprocessingEndoscopes.pdf](http://www.asge.org/uploadedFiles/Public_E-Blast_PDFs/ReprocessingEndoscopes.pdf))

Any identified noncompliance must be cited accordingly, and the increased risk to patient safety resulting from improper reprocessing should be taken into consideration when determining the appropriate level of citation.

### **Training Opportunity**

On July 15, 2016, from 1:00pm to 3:30pm (ET), CMS will present a webinar to provide information for surveyors that will aid their ability to observe endoscope reprocessing. Karen Hoffmann, Infection Prevention Consultant to SCG and Mary Ann Drosnock, co-chair of Association for the Advancement of Medical Instrumentation (AAMI) ST91 and Manager of Clinical Education for Healthmark Industries, will cover the following topics:

- Updated manufacturer’s reprocessing guidelines from AAMI, CDC, FDA;
- The impact of endoscope reprocessing breaches;
- The need to improve practices on the frontline; and,
- Monitoring processes for effective cleaning and disinfection of endoscopes.

To participate, please follow these instructions:

### Registration Information

“Safe Reprocessing of Flexible Endoscopes” is now open in eLMS. If you do not have access, please contact your Training Coordinator. If you experience issues registering for this class, please contact the LMS Help Desk at [Help@qtso.com](mailto:Help@qtso.com).

To register for the webinar, enter ‘Endoscope’ or ‘Live Webinar’ in the search field in eLMS. Click on the activity name and then click the ‘Register’ button.

### Logistics

Webinar Instructions for Learning Management System (eLMS) users (Surveyors):

#### Prior to the Day of the Webinar

1. To receive credit for participating in the webinar, register in eLMS at <https://cms82.sumtotalsystems.com> Use your surveyor ID to log into ELMS.
2. Type “Live Webinar” in search box or click on any of the disciplines under 1-Surveyor or 2-Surveyor columns, in “Catalog” section of ELMS. Select intended Webinar and follow instructions.
3. After completing the registration process, a “Start” button with the name of the Webinar will appear in your “To Do List” in ELMS.

#### On the Day of the Webinar

1. Log into eLMS, go to your “To Do List” select the “Start” button to launch the webinar. (If you have not registered for the Webinar prior to the scheduled date and wish to receive credit see instructions in “Prior to the Day of the Webinar.”)
2. From the Adobe Connect Meeting window you will enter as a guest. Type your first and last name in the “Name Box.” (Do NOT check the button next to “Enter with your login and password” and do NOT enter a login and password on the Adobe Connect screen).
3. Click on “Enter Room” to access the webinar. (Please only enter one session/room)
4. To hear the audio dial, 1 (800) 603-1774;
  - a. The Conference ID number is: 121 013 58

5. At the conclusion of the webinar, exit the webinar. The system will return to eLMS. Your screen will display “Have you completed this activity?” select ‘Yes’.
6. Proceed to complete the evaluation in eLMS (the evaluation link can be found on your “To Do List”).

This webinar will be archived within 60 days and will be available in eLMS. An announcement will be sent via email when the archive is released with instructions on how to access it.

**Contact:** If you have any questions about logistics or accessing the training, please send them to [scgwebinars@cms.hhs.gov](mailto:scgwebinars@cms.hhs.gov)

For further information regarding this topic, please contact [hospitalscg@cms.hhs.gov](mailto:hospitalscg@cms.hhs.gov)

**Effective Date:** Immediately. This information should be communicated with all survey and certification staff, their managers and the State/Regional Office training coordinators within 30 days of this memorandum.

/s/  
David R. Wright  
Acting Director

cc: Survey and Certification Regional Office Management