

**Contact Information for Filing a Complaint with the State Survey Agency**

State Survey Agency	State Health Department's Web Site Address	Phone Number
Alabama	<a href="https://www.alabamapublichealth.gov/providerstandards/complaints.html">https://www.alabamapublichealth.gov/providerstandards/complaints.html</a> <a href="https://www.alabamapublichealth.gov/providerstandards/contact.html">https://www.alabamapublichealth.gov/providerstandards/contact.html</a>	800-356-9596 334-206-5876
Alaska	<a href="https://dhss.alaska.gov/dhcs/Pages/hflc/Complaint-form.aspx">https://dhss.alaska.gov/dhcs/Pages/hflc/Complaint-form.aspx</a>	888-387-9387
Arizona	<a href="https://www.azdhs.gov/licensing/index.php">https://www.azdhs.gov/licensing/index.php</a>	602-364-3567
Arkansas	<a href="https://www.healthy.arkansas.gov/health-facility-services-complaints">https://www.healthy.arkansas.gov/health-facility-services-complaints</a>	800-233-0340
California	<a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind/Pages/Home.aspx">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind/Pages/Home.aspx</a>	Toll free number listed on website by district: <a href="https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx">https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx</a>
Colorado	<a href="https://cdphe.colorado.gov/file-a-complaint/health-facilities-complaint-and-occurrence-contacts">https://cdphe.colorado.gov/file-a-complaint/health-facilities-complaint-and-occurrence-contacts</a>	303-692-2910 1-800-842-8826
Connecticut	<a href="https://dphflisevents.ct.gov/Complaints">https://dphflisevents.ct.gov/Complaints</a>	860-509-7400 1-800-828-9769
Delaware	<a href="https://dhss.delaware.gov/dhss/dhcc/ohflcmain.html">https://dhss.delaware.gov/dhss/dhcc/ohflcmain.html</a>	800-942-7373
District of Columbia	<a href="https://dchealth.dc.gov/node/145702">https://dchealth.dc.gov/node/145702</a>	202-442-5833
Florida	Florida website address: AHCA: Health Quality Assurance (myflorida.com) How to File a Complaint: <a href="https://apps.ahca.myflorida.com/hcfc/">https://apps.ahca.myflorida.com/hcfc/</a>	888-419-3456
Georgia	Our website address is <a href="http://www.dch.georgia.gov">www.dch.georgia.gov</a> To file a complaint: Go to our website Click on Divisions and Offices Click on Healthcare Facility Regulation Division -HFRD Scroll down to click on File a complaint Link- complete and submit	800-878-6442 Fax: 404-657-8935
Hawaii	<a href="https://health.hawaii.gov/">https://health.hawaii.gov/</a>	808-692-7420
Idaho	<a href="https://healthandwelfare.idaho.gov/providers/acute-and-continuing-care/home-health-agencies">https://healthandwelfare.idaho.gov/providers/acute-and-continuing-care/home-health-agencies</a>	800-345-1453 Fax: 208-364-1888
Illinois	<a href="http://www.dph.illinois.gov">www.dph.illinois.gov</a>	1-800-252-4343
Indiana	<a href="https://www.in.gov/health/cshcr/acute-and-continuing-care/">https://www.in.gov/health/cshcr/acute-and-continuing-care/</a>	800-246-8909

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Iowa	<a href="https://dia.iowa.gov/">https://dia.iowa.gov/</a>	1-877-686-0027
Kansas	<a href="https://www.kdads.ks.gov/commissions/survey-certification-and-credentialing-commission/abuse-neglect-or-exploitation">https://www.kdads.ks.gov/commissions/survey-certification-and-credentialing-commission/abuse-neglect-or-exploitation</a> KDHE: <a href="https://www.kdhe.ks.gov/625/Complaint-Hotline">https://www.kdhe.ks.gov/625/Complaint-Hotline</a>	800-842-0078
Kentucky	Division of Health Care - Cabinet for Health and Family Services ( <a href="http://ky.gov">ky.gov</a> )	502-564-7963
Louisiana	<a href="https://ldh.la.gov/page/3768">https://ldh.la.gov/page/3768</a>	800-327-3419
Maine	<a href="https://www.maine.gov/dhhs/dlc/safety-reporting/file-a-complaint">https://www.maine.gov/dhhs/dlc/safety-reporting/file-a-complaint</a>	1-800-621-8222
Maryland	<a href="https://health.maryland.gov/bonha/Pages/complaint.aspx">https://health.maryland.gov/bonha/Pages/complaint.aspx</a>	1-800-492-6005
Massachusetts	<a href="https://www.mass.gov/licensure-and-medicare-medicaid-certification">https://www.mass.gov/licensure-and-medicare-medicaid-certification</a>	617-753-8150
Michigan	<a href="https://www.michigan.gov/lara/0,4601,7-154-89334_63294_72973---,00.html">https://www.michigan.gov/lara/0,4601,7-154-89334_63294_72973---,00.html</a>	1-800-882-6006
Minnesota	<a href="https://www.health.state.mn.us/facilities/regulation/filecomplaint.html">https://www.health.state.mn.us/facilities/regulation/filecomplaint.html</a>	651-201-4201 1-800-369-7994
Mississippi	<a href="http://www.msdh.ms.gov">http://www.msdh.ms.gov</a>	800-227-7308
Missouri	<a href="https://health.mo.gov/safety/abuse/">https://health.mo.gov/safety/abuse/</a>	800-392-0210
Montana	<a href="https://dphhs.mt.gov/qad/certificationcomplaintform">https://dphhs.mt.gov/qad/certificationcomplaintform</a>	1-800-762-4618
Nevada	<a href="https://dphh.nv.gov/Reg/HealthFacilities/dta/Complaints/HCQC-Complaint-Form/">https://dphh.nv.gov/Reg/HealthFacilities/dta/Complaints/HCQC-Complaint-Form/</a>	1-800-225-3414
Nebraska	<a href="http://dhhs.ne.gov">dhhs.ne.gov</a>	402-471-0316 Fax: 402-742-2389
New Hampshire	<a href="https://www.dhhs.nh.gov/doing-business-dhhs/licensing-certification/health-facilities-administration">https://www.dhhs.nh.gov/doing-business-dhhs/licensing-certification/health-facilities-administration</a> (Link is at FAQ: <a href="#">What do I do to file a complaint against a facility?</a> )	800-621-6232 E-mail: <a href="mailto:DHHS.HFA-Certification@dhhs.nh.gov">DHHS.HFA-Certification@dhhs.nh.gov</a>
New Jersey	<a href="https://www.state.nj.us/health/healthfacilities/file_complaint.shtml">https://www.state.nj.us/health/healthfacilities/file_complaint.shtml</a>	800-792-9770
New Mexico	<a href="http://www.nmhealth.org">www.nmhealth.org</a>	800-752-8649

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New York	<a href="https://profiles.health.ny.gov/home_care/pages/complaints">https://profiles.health.ny.gov/home_care/pages/complaints</a>	1-800-628-5972
North Carolina	<a href="https://info.ncdhhs.gov/dhsr/ciu/filecomplaint.html">https://info.ncdhhs.gov/dhsr/ciu/filecomplaint.html</a>	1-800-624-3004 (within NC) 919-855-4500 (outside NC)
North Dakota	<a href="https://www.hhs.nd.gov/health-facility-concerns">https://www.hhs.nd.gov/health-facility-concerns</a>	1-800-545-8256
Ohio	<a href="https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/complaints-nursing-home-and-healthcare-facilities/complaints-hcf-nh">https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/complaints-nursing-home-and-healthcare-facilities/complaints-hcf-nh</a>	1-800-342-0553 1-800-669-3534
Oklahoma	Medical facility complaints: <a href="https://oklahoma.gov/health/services/licensing-inspections/medical-facilities-service/complaints-and-enforcement-division.html">https://oklahoma.gov/health/services/licensing-inspections/medical-facilities-service/complaints-and-enforcement-division.html</a> OSDH main page: <a href="https://oklahoma.gov/health.html">https://oklahoma.gov/health.html</a>	405-426-8470 800-234-7258
Oregon	<a href="http://www.healthoregon.org/hflc">www.healthoregon.org/hflc</a>	971-673-0540
Pennsylvania	<a href="http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx">http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx</a>	1-800-254-5164
Puerto Rico	<a href="https://www.salud.gov.pr/CMS/187">https://www.salud.gov.pr/CMS/187</a>	787-782-0120
Rhode Island	<a href="https://health.ri.gov/complaints/">https://health.ri.gov/complaints/</a>	401-222-5200
South Carolina	Homepage SC Department of Health & Environmental Control: <a href="https://scdehsc.gov/">https://scdehsc.gov/</a> How to File a Complaint: <a href="https://scdehsc.gov/healthcare-quality/healthcare-facility-licensing/health-facility-cna-abuse-complaints">https://scdehsc.gov/healthcare-quality/healthcare-facility-licensing/health-facility-cna-abuse-complaints</a> Nursing Home Page <a href="https://scdehsc.gov/health-regulation/healthcare-facility-licensing/facility-specific-info/nursing-home-information">https://scdehsc.gov/health-regulation/healthcare-facility-licensing/facility-specific-info/nursing-home-information</a>	803-545-4370
South Dakota	<a href="https://doh.sd.gov/providers/licensure/complaints.aspx">https://doh.sd.gov/providers/licensure/complaints.aspx</a>	1-800-738-2301
Tennessee	New TN website address: <a href="https://www.tn.gov/hsda">https://www.tn.gov/hsda</a> How to File a Complaint: <a href="https://www.tn.gov/hsda/health-care-facilities/hcf-main/filing-a-complaint.html">https://www.tn.gov/hsda/health-care-facilities/hcf-main/filing-a-complaint.html</a>	615-741-7221 <b>1-800-287-0010 to file a complaint</b>
Texas	<a href="https://www.hhs.texas.gov/services/your-rights/complaint-incident-intake">https://www.hhs.texas.gov/services/your-rights/complaint-incident-intake</a> Acute health facilities: <a href="https://www.hhs.texas.gov/providers/health-care-facilities-regulation/file-a-complaint-a-health-facility">https://www.hhs.texas.gov/providers/health-care-facilities-regulation/file-a-complaint-a-health-facility</a>	800-458-9858
Utah	<a href="https://health.utah.gov/hflcra/forms.php">https://health.utah.gov/hflcra/forms.php</a>	800-999-7339
Vermont	<a href="https://dlp.vermont.gov/survey-cert/sc-complaints">https://dlp.vermont.gov/survey-cert/sc-complaints</a>	S & C 802-241-0482 888-700-5330 Email: <a href="mailto:AHS.DAILscintake@vermont.gov">AHS.DAILscintake@vermont.gov</a>
Virginia	<a href="https://www.vdh.virginia.gov/licensure-and-certification/complaint-unit/">https://www.vdh.virginia.gov/licensure-and-certification/complaint-unit/</a>	1-800-955-1819

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Washington	<a href="https://www.doh.wa.gov/LicensesPermitsandCertificates/FileComplaintAboutProviderorFacility/FacilityComplaintProcess#heading25859">https://www.doh.wa.gov/LicensesPermitsandCertificates/FileComplaintAboutProviderorFacility/FacilityComplaintProcess#heading25859</a>	Toll Free: 1-800-633-6828 Fax: 360-236-2626
West Virginia	<a href="https://ohflac.wvdhhr.org/Apps/Forms/Complaint">https://ohflac.wvdhhr.org/Apps/Forms/Complaint</a>	304-558-0050
Wisconsin	<a href="https://www.dhs.wisconsin.gov/guide/complaints.htm">https://www.dhs.wisconsin.gov/guide/complaints.htm</a>	800-642-6552
Wyoming	Complaints - Wyoming Department of Health	1-800-548-1367