



Update to 46.2, 46.3, 46.4, and 46.5 in Publication (Pub.) 100-08

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PROVIDER TYPES AFFECTED

This MLN Matters Article is for providers and suppliers billing Durable Medical Equipment Medicare Administrative Contractors (DME MACs) for services provided to Medicare beneficiaries.

WHAT YOU NEED TO KNOW

The Centers for Medicare & Medicaid Services (CMS) initiated CR11242 after consultations with the following contractor types:

- DME MACs
- Recovery Audit Contractors
- Comprehensive Error Rate Testing (CERT) contractor
- Supplemental Medical Review Contractor (SMRC)

These contractors provided input regarding the content and format of Additional Documentation Request (ADR) Letters to produce uniformity among the letters. CMS collected this information to create and deliver more recognizable and understandable ADR letters to providers. Make sure your billing staffs are aware of these changes.

BACKGROUND

When requesting documentation for post payment medical review, the DME MACs, CERT contractor, SMRC, and RACs will use the newly revised post payment ADR letter format applicable to the contractor. Contractors will use the format of the letter but have the discretion to insert case-specific information. The contractors will not change the order of the sections of the letter but should modify the text underneath each section to provide detailed information and accurately reflect the information specific to the subject of the letter.

CR11242 updates Exhibits 46.2, 46.3, 46.4, and 46.5 of the Medicare Program Integrity

Manual (PIM).

ADDITIONAL INFORMATION

The official instruction, CR11242, issued to your MAC regarding this change, is available at <https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/2019Downloads/R884PI.pdf>.

If you have questions, your MACs may have more information. Find their website at <http://go.cms.gov/MAC-website-list>.

DOCUMENT HISTORY

Date of Change	Description
May 31, 2019	Initial article released.

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