

## **Insurer Services What's New Archive**

### **August 9, 2023 – Special Outage Notification**

Please note that due to the migration of the Centers for Medicare & Medicaid Services (CMS) Baltimore Data Center (BDC) to a new Data Center (Ashburn, VA), the MSPRP, the CRCP, and the Commercial Repayment Center (CRC) Call Center will be unavailable for the following days from now through Labor Day weekend:

We apologize for the inconvenience.

### **April 27, 2023 – New Non-Group Health Plan (NGHP) Applicable Plan Appeals Reference Guide Now Available**

A new NGHP Applicable Plan Appeals Reference Guide is now available in the Download section of the Insurer NGHP Recovery Page.

### **March 10, 2022 – Updated Non-Group Health Plan (NGHP) Applicable Plan Appeal Guide Now Available**

The updated NGHP Applicable Plan Appeal Guide is now available in the Download section on the Insurer NGHP Recovery page.

### **November 2, 2020 – Commercial Repayment Center Non-Group Health Plan Applicable Plan Appeal Guide Now Available**

A new document titled *Commercial Repayment Center Non-Group Health Plan Applicable Plan Appeal Guide* is now available in the Download section on the Insurer NGHP Recovery page.