

## AGENDA

Meeting of the Advisory Panel on Outreach and Education (APOE)  
**HUBERT H. HUMPHREY BUILDING, ROOM 505A**  
**200 INDEPENDENCE AVE, SW, WASHINGTON, DC, 20201**

**SEPTEMBER 21, 2023, 8:30 AM – 4:00 PM ET**

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| 8:30 – 9:00 a.m.   | Registration   |
| 9:00 – 9:05 a.m.   | Open Meeting<br>Lisa Carr, Designated Federal Official<br>CMS Partner Relations Group  |
| 9:05 – 9:10 a.m.   | Welcome & Opening Comments<br>Stefanie Costello, Director<br>CMS Partner Relations Group   |
| 9:10 – 9:20 a.m.   | Opening Comments and Panel Introductions<br>Neil Meltzer, APOE Chair   |
| 9:20 – 9:25 a.m.   | Certificate of Appreciation for Departing Panel Member<br>Stefanie Costello, Director<br>Lisa Carr, Designated Federal Official<br>CMS Partner Relations Group |
| 9:25 – 9:35 a.m.   | Swearing in of New Panel Members<br>Stefanie Costello, Director<br>Lisa Carr, Designated Federal Official<br>CMS Partner Relations Group                       |
| 9:35 – 9:40 a.m.   | CMS Response to APOE Recommendations from June 22, 2023 Meeting<br>Stefanie Costello, Director<br>CMS Partner Relations Group                                  |
| 9:40 – 10:10 a.m.  | <b>CMS Health Equity Conference</b><br>Ashley Peddicord-Austin, M.P.H<br>Technical Director<br>CMS Office of Minority Health                                   |
| 10:10 – 11:10 a.m. | Discussion of Recommendations<br>APOE Members  |
| 11:10 – 11:20 a.m. | Break  |

- 11:20 – 11:50 a.m.    **Findings from Initial Race and Ethnicity Data Collection on the Medicare Part C&D Enrollment**  
Dr. Nancy Chiles-Shaffer  
Technical Director  
CMS Office of Minority Health
- 11:50 – 12:50 p.m.    Discussion of Recommendations  
APOE Members
- 12:50 – 1:20 p.m.    Lunch
- 1:20 – 1:45 p.m.    **Behavioral Health & Telehealth Learning Collaborative**  
CDR Nathan Caulk, MS, RN  
Senior Nurse Officer  
CMS Center for Consumer Information & Insurance Oversight
- 1:45 – 2:45 p.m.    Discussion of Recommendations  
APOE Members
- 2:45 – 3:05 p.m.    **Caregiver Strategy Implementation Plan**  
Kathleen Otte  
Regional Administrator for New York and Boston  
CMS Office of Program Operations and Local Engagement
- 3:05 – 3:50 p.m.    Discussion of Recommendations  
APOE Members
- 3:50 – 3:55 p.m.    Public Comment  
Neil Meltzer, APOE Chair
- 3:55 – 3:58 p.m.    Final Comments  
Neil Meltzer, APOE Chair
- 4:00 p.m.    Meeting Adjourned  
Lisa Carr, Designated Federal Official  
CMS Partner Relations Group

#### ADDITIONAL INFORMATION

Information about summary minutes of this meeting or other Committee matters will be available at <https://www.cms.gov/Regulations-and-Guidance/Guidance/FACA/APOE>, or by contacting Lisa Carr via e-mail at [apoe@cms.hhs.gov](mailto:apoe@cms.hhs.gov). Press inquiries are handled through the CMS Press Office at <https://www.cms.gov/newsroom/media-inquiries>.