

# Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) Registration Instructions

## About HARP

**HARP** is a secure identity management portal provided by the Centers for Medicare & Medicaid Services (CMS). Creating an account via HARP provides users with a user identification (ID) and password that can be used to sign into many CMS applications. It also provides a single location for users to modify their user profile, change their password, update their challenge question, and add and remove two-factor authentication devices. A HARP ID is a prerequisite to register for Managed File Transfer (MFT) — the platform used to submit your patient-reported outcome (PRO) data for the Comprehensive Care for Joint Replacement (CJR) model. If you already have a HARP ID, see the instructions for MFT registration.

## How to Get a HARP ID

A tutorial video on creating a HARP account is available on YouTube:

<https://youtu.be/G1zj8JqxWg4>.

**Step 1:** Click on the following link: <https://harp.cms.gov>.

**Step 2:** Enter your profile information (please use your corporate email address). – *Click Next (Because the HARP ID can be used to login to several CMS applications that access sensitive information such as Protected Health Information (PHI) or Personally Identifiable Information (PII), identity proofing is required. This includes providing your Social Security number (SSN). If you do not wish to provide your SSN, a manual proofing option is available on that screen. Manual proofing may, however, delay the process.)*

**Step 3:** Enter your User ID, Password, and Challenge Question. – *Click Next*

**Step 4:** Answer the five Identity Proofing Questions.

*(Experian will provide personal questions based on information pulled using the provided SSN and other personal information. Answering these questions correctly verifies your identity.)*

**Step 5:** Your account has been completed and you will receive a confirmation email. – *Click Login to Complete Setup*

**Step 6:** Login using your newly created User ID and Password.

All HARP accounts are required to have two-factor authentication for security purposes. It is an extra layer of security on top of a user ID and password that requires a piece of information only accessible by the user, such as a security code via text or phone call. Upon logging into HARP for the first time, users will be prompted to setup their two-factor authentication by entering one or more authentication devices. The available two-factor authentication methods in HARP are Short Message Service (SMS) (receive a text message), Voice (receive a phone call), [Google Authenticator](#), [Okta Verify](#), and Okta Verify Push.

**CONGRATULATIONS! You're done! You are now registered with HARP.**

For questions about HARP registration or your hospital's HARP account, please direct your inquiries to the QualityNet Service Desk:

- Phone: (866) 288-8912
- Email: [gnetsupport@hcqis.org](mailto:gnetsupport@hcqis.org)