

Medicare EDI Helplines

EDI Helpline is a regional number Medicare customers can call to access information and material regarding electronic data interchange.

Jurisdiction E – Noridian Healthcare Solutions	
States	California, Hawaii, Nevada, American Samoa, Guam, Northern Mariana Islands
EDI Help Desk Phone Number	1-855-609-9960
Website	http://www.noridianmedicare.com

Jurisdiction F – Noridian Healthcare Solutions	
States	Alaska, Arizona, Idaho, Montana, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming
EDI Help Desk Phone Number	1-877-908-8431
Website	http://www.noridianmedicare.com

Jurisdiction H – Novitas Solutions, Inc.	
States	Arkansas, Colorado, Louisiana, Mississippi, New Mexico, Oklahoma, Texas, Indian Health Services (HIS)/Tribal/Urban Indian Facilities and Veterans Affairs
EDI Help Desk Phone Number	1-855-252-8782
Website	https://www.novitas-solutions.com/

Jurisdiction 5 - Wisconsin Physician Service Insurance Corporation	
States	Iowa, Kansas, Missouri, Nebraska
EDI Help Desk Phone Number	1-866-518-3285
Website	http://www.wpsgha.com/

Jurisdiction 6 - National Government Services	
States	Illinois, Minnesota, Wisconsin
EDI Help Desk Phone	1-877-273-4334

Number	
Website	http://www.ngsmedicare.com/

Jurisdiction 8 - Wisconsin Physician Service Insurance Corporation	
States	Indiana, Michigan
EDI Help Desk Phone Number	1-866-234-7331
Website	http://www.wpsgha.com/

Jurisdiction N – First Coast Service Options, Inc.	
States	Florida, Puerto Rico, U.S. Virgin Islands
EDI Help Desk Phone Number	1-888-670-0940 (Florida, VI) 1-888-875-9779 (Puerto Rico)
Website	http://www.fcso.com/

Jurisdiction JJ – Palmetto GBA	
States	Alabama, Georgia, Tennessee
EDI Help Desk Phone Number	1-877-567-7271
Website	http://www.palmettogba.com

Jurisdiction M – Palmetto GBA	
States	North Carolina, South Carolina, Virginia, West Virginia
EDI Help Desk Phone Number	1-855-696-0705
Website	http://www.palmettogba.com/medicare

Jurisdiction L – Novitas Solutions, Inc.	
States	Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania Fairfax and Arlington Counties in Virginia and the City of Alexandria in Virginia
EDI Help Desk Phone Number	1-877-235-8073
Website	https://www.novitas-solutions.com/

Jurisdiction K – National Government Services

States	Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, Vermont
EDI Help Desk Phone Number	1-888-379-9132
Website	http://www.ngsmedicare.com/

Jurisdiction 15 – CGS

States	Kentucky, Ohio
EDI Help Desk Phone Number	1-866-590-6703
Website	http://www.cgsmedicare.com

CEDI – National Government Services

States	All states for DME claims
EDI Help Desk Phone Number	1-866-311-9184
Website	http://www.ngscedi.com/