



**Center for Clinical Standards and Quality/Survey & Certification Group**

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**Admin Info: 15-46-NH**  
**REVISED 8.31.15**

**DATE:** August 28, 2015

**TO:** State Survey Agency Directors

**FROM:** Director  
Survey and Certification Group

**SUBJECT:** Surveyor Training Webinar on Citing Harm: Utilization of Antipsychotic Medications without Clinical Justification & Implementation of Nonpharmacological Approaches to Care  
**\*\*Revised to reflect new sequence number 15-46 \*\***

**Memorandum Summary**

- **Upcoming Training Webinar:** The Centers for Medicare & Medicaid Services (CMS) is providing a training webinar on citing harm related to the utilization of antipsychotic medications without clinical justification and the implementation of nonpharmacological approaches to care. The training webinar will be held on October 5, 2015 and will also be archived for later viewing.
- **Program Content and Design:** This training will discuss F329 citation reviews and associated case studies, revisions to interpretative guidance related to psychosocial harm, as well as the preliminary results of the Focused Dementia Care Surveys.
- **Target Audience:** All State surveyors are strongly encouraged to participate in this training webinar.

**Background**

The CMS Survey and Certification Group (SCG) will provide a webinar training program on citing harm related to the utilization of antipsychotic medications without clinical justification and the implementation of nonpharmacological approaches to care. The webinar will be held on October 5, 2015 at 2:00pm (EST) and will be archived for later viewing. Content includes:

1. A review of 2567s including F329 case studies
2. F329 Interpretive Guidance updates, involving psychosocial harm
3. Preliminary results of Focused Dementia Care Survey

The webinar training is expected to be between 60 and 90 minutes in length.

## Logistics

### **Webinar Instructions for Learning Management System (LMS) users (Surveyors):**

#### Prior to the Day of the Webinar

1. To receive credit for watching the Webinar, register in TotalLMS at <http://cms82.sumtotalsystems.com/sumtotal/>. Use your surveyor ID to log into TotalLMS.
2. Type “Live Webinar” in search box or click on any of the disciplines under 1-Surveyor or 2-Surveyor columns, in “Catalog” section of TotalLMS. Select intended Webinar and follow instructions.
3. After completing the registration process, a “Start” button with the name of the Webinar will appear in your “To Do List” in TotalLMS.

#### On the Day of the Webinar

1. Log into TotalLMS, go to your “To Do List” select the “Start” button to launch the webinar. **(If you have not registered for the Webinar prior to the scheduled date and wish to receive credit see instructions in “Prior to the Day of the Webinar.”)**
2. From the Adobe Connect Meeting window you will enter as a guest. **Type your first and last name** in the “Name Box.” *(Do NOT check the button next to “Enter with your login and password” and do NOT enter a login and password on the Adobe Connect screen).*
3. Click on “Enter Room” to access the webinar.
4. To hear the audio dial, 1 (800) 603 –1774; (Meeting Number: 89600577).
5. At the conclusion of the webinar, exit the webinar. The system will return to TotalLMS. Your screen will display “Have you completed this activity?” select ‘Yes’.
6. Proceed to complete the evaluation in TotalLMS (the evaluation link can be found on your “To Do List”).

**Contact:** For webinar content questions contact Michele Laughman at [dnh\\_behavioralhealth@cms.hhs.gov](mailto:dnh_behavioralhealth@cms.hhs.gov). For webinar technical questions, please contact the CMS SCG Webinars mailbox at [scgwebinars@cms.hhs.gov](mailto:scgwebinars@cms.hhs.gov).

**Effective Date:** Immediately. This policy should be communicated with all survey and certification staff, their managers and the State/Regional Office training coordinators within 30 days of this memorandum.

/s/

Thomas E. Hamilton

cc: Survey and Certification Regional Office Management