

APPENDIX B: CMS LTCHQR PROGRAM CONTACTS

For more information and updates to this manual, please check the Centers for Medicare and Medicaid Services (CMS) Long-Term Care Hospital (LTCH) Quality Reporting Program website: <http://www.cms.gov/LTCH-Quality-Reporting/>.

Questions regarding information presented in this manual should be directed to LTCHQualityQuestions@cms.hhs.gov.

Questions and comments related to technical issues should be directed to LTCHTechIssues@cms.hhs.gov. More information is available at <http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/LTCH-Quality-Reporting/LTCHTechnicalInformation.html>.

For questions related to accessing QIES, submission and validation reports, CASPER reports, and LTCH Assessment Submission Entry Reporting (LASER), please contact the QIES Technical Support Office at help@qtso.com or by phone at 1-800-339-9313. More information related to registration and data submission on the LTCH CARE Data Set for the Pressure Ulcer measure is available at <https://www.qtso.com/ltch.html>.

For assistance completing the National Healthcare Safety Network (NHSN) enrollment process, contact the Centers for Disease Control and Prevention (CDC) NHSN Helpdesk at nhsn@cdc.gov. For more information and updates related to CDC NHSN measures in LTCHQR Program, please check the following website: <http://www.cdc.gov/nhsn/ltach/>.