



National Medicare Education Program (NMEP) Meeting
Friday, February 8, 2019
200 Independence Ave SW, Washington, DC 20201
10:30 a.m. to 12:30 p.m. EST

Welcome and Opening Remarks

Susie Butler, Director, Partner Relations Group, Office of Communications, CMS

Overview of 2018 Medicare Open Enrollment

Mary Wallace, Deputy Director and Acting Director of the Office of Communications, CMS

Medicare Products Open Enrollment Outreach

Erin Pressley, Director, Creative Services Group, Office of Communications, CMS

Call Center

Frances Harmatuk, Director, Call Center Operations Group, Office of Communications, CMS

Research

Chris Koepke, Director, Strategic Marketing Group, Office of Communications, CMS

Medicare Website

Jon Booth, Director, Web and New Media Group, Office of Communications, CMS

Closing & Adjourn

Susie Butler, Director, Partner Relations Group, Office of Communications, CMS

**** Please plan to arrive at least 20 minutes before the meeting. Please have a photo ID with you. You will be escorted to the meeting room.**

****Please email PARTNERSHIP@cms.hhs.gov if you have any questions – with NMEP in subject line.****