



Meet the Center for Medicare Directors

Kathryn Coleman

Medicare Drug and Health Plan Contract Administration Group, Center for Medicare, CMS

Amy Larrick

Medicare Drug Benefit and C&D Data Group, Center for Medicare, CMS

Jerry Mulcahy

Medicare Enrollment and Appeals Group, Center for Medicare, CMS

John Scott

Medicare Parts C & D Oversight & Enforcement Group, Center for Medicare, CMS

Rebecca Paul

Medicare Plan Payment Group, Center for Medicare, CMS





Center for Medicare

Demetrios
Kouzoukas
Prin. Dep.
Administrator and
Director

Cheri Rice
Dep. Center
Director
(Parts C & D)



Center for Medicare (cont.)

Cheri Rice
Dep. Center
Director
(Parts C & D)

Medicare Drug and
Health Plan Contract
Administration Group
(MCAG)
Kathryn Coleman, Dir.
Scott Sturiale,
Dep. Dir.

Medicare Drug Benefit
and C & D Data Group
(MDBG)
Amy Larrick, Dir.
Jennifer Shapiro, Dep. Dir.

Medicare Enrollment &
Appeals Group (MEAG)
Jerry Mulcahy, Dir.
Jennifer Smith, Dep. Dir.

Medicare Parts C & D
Oversight & Enforcement
Group (MOEG)
John Scott, Dir.*
Judy Geisler,
Dep. Dir.

Medicare Plan Payment
Group (MPPG)
Jennifer Harlow, Dir.*
Rebecca Paul, Dep. Dir.*

*Acting



Medicare Drug and Health Plan Contract Administration Group

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Kathryn Coleman, Dir.
Scott Sturiale, Dep. Dir.

Div. of Policy, Analysis & Planning
Michael DiBella, Dir.
Heather Kilbourne, Dep. Dir.*

Div. of Medicare Advantage Operations
Cathy Baldwin, Dir.

Div. of Finance and Benefits
Dale Summers, Dir.
Yasmin Galvez, Dep. Dir.

Div. of Surveillance, Compliance & Marketing
Tim Roe, Dir.
Erica Sontag, Dep. Dir.

*Acting



MCAG Responsibilities

Division of Finance & Benefits

- MA & PDP Plan Financial Review
- MA Bid (Cost Share & Benefit) Review
- Annual MA Landscape

Division of Surveillance & Compliance

- MA Plan Management, Compliance, Oversight and Surveillance
- MA and PDP Marketing Policy

Division of Policy, Analysis & Planning

- MA, SNP, Cost, EGWP, MSA Plan Policy
- PACE Policy
- MA Quality Improvement Projects & Programs

Division of Medicare Advantage Ops

- MA, SNP, Cost EGWP, MSA Plan Operations
- PACE Operations
- MA Application review, contract renewal, non-renewal, mutual & plan-initiated terminations
- MA Change of Ownership & Novation



Medicare Drug Benefit and C& D Data Group

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Amy Larrick, Dir.
Jennifer Shapiro,
Dep. Dir.

Div. of Benefit Purchasing & Monitoring

Linda Anders, Dir.
Michael Neuman,
Dep. Dir.

Div. of Consumer Assessment & Plan Performance

Liz Goldstein, Dir.
David Miranda, Dep.
Dir.

Div. of Clinical & Operational Performance

Michelle Ketcham,
Dir.
Alice Lee-Martin,
Dep. Dir.

Div. of Formulary & Benefit Operations

Brian Martin, Dir.
Andrea Bendewald,
Dep. Dir.

Div. of Plan Data

Lori Robinson, Dir.
Ana Nunez, Dep. Dir.

Div. of Part D Policy

Chris Bauer, Dir.
Craig Miner, Dep. Dir.



MDBG Responsibilities

Division of Benefit Purchasing & Monitoring

- Part D Applications Review
- Parts C & D Contracting
- Parts C & D Monitoring
- Parts C & D Compliance
- Part D Past Performance Analysis
- Call Center Monitoring
- Marketing Translations
- Limited English Proficiency Operations (Section 1557-Nondiscrimination in Health Programs and Activities)

Division of Consumer Assessment & Plan Performance

- Survey Administration & Analysis (CAHPS, HOS, Disenrollment Reasons)
- Communications Research
- Parts C & D Monthly Enrollment Reports
- Healthcare Effectiveness Data and Information Set (HEDIS)
- Parts C & D Quality & Performance Measures and Star Ratings

Division of Clinical & Operational Performance

- Part D Program Analysis and Annual Landscape Files
- Part D Reporting Requirements and Data Validation
- Medicare Plan Finder – Part D Data
- Part D Star Ratings and Display Measures
- Part D Patient Safety Performance Measures and Reports
- Opioid Overutilization Monitoring System (OMS) and Part D Opioid-Related Policies
- Complaint Tracking Module (CTM)
- MTM Program Review and Approval, & CMMI Enhanced MTM Model Test Collaboration



MDBG Responsibilities (cont.)

Division of Formulary & Benefit Operations

- Part D Drug Data Analysis
- PDP and MA-PD Formulary and Part D Benefit Review and Approval
- Transition Policies Review and Approval
- Clinical Expertise for Part D Drugs
- Oversight Monitoring of Part D Transition, Formulary Materials, and Formulary Administration
- Coordination with CMMI on Part D VBID Demonstration
- Coordination with MMCO on MMP Demonstration

Division of Plan Data

- System Development for Parts C & D Plan Enrollment and Compliance Business Functions
- Management of the Health Plan Management System (HPMS)
- Business Process Re-Engineering Support for Parts C & D Program Automation
- Operational and Technical Support for Parts C & D Data and Systems
- HPMS Listserv

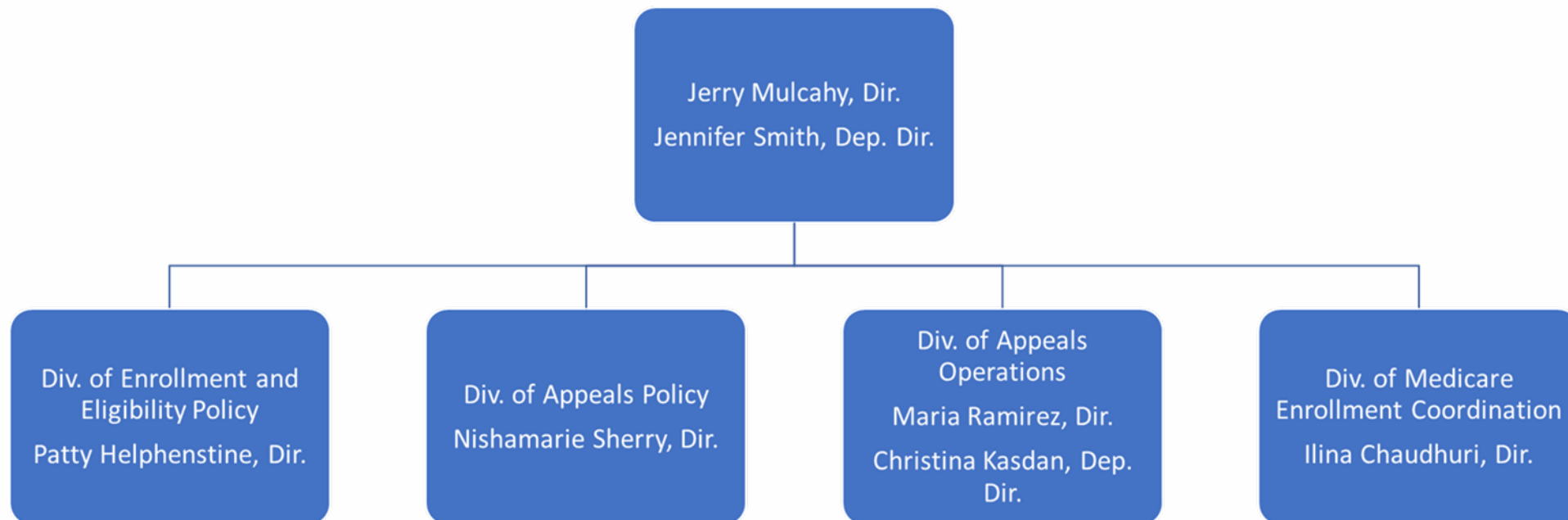
Division of Part D Policy

- Prescription Drug Benefit Policy
- USP Model Guidelines (Development of Formulary Standards)
- TrOOP Policy
- Coordination of Benefits (COB)
- Parts C & D User Group Calls
- Part D Coverage Gap Discount Program –Data Support/Appeals
- Part D Transaction Facilitator
- Parts C & D Data Validation
- Part D Liaison to Industry Stakeholders
- Part C Reporting Requirements
- Electronic SCRIPT Standards



Medicare Enrollment and Appeals Group

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MEAG Responsibilities

Division of Enrollment and Eligibility Policy

- Medicare enrollment and eligibility policy (Parts A, B, C, D)
- Late enrollment penalty and appeals
- Premium policy (Parts A and B)
- Initial Medicare enrollment activities
- Part D Creditable Coverage
- Medigap enrollment policy

Division of Appeals Policy

- Medicare Appeals and Grievances policy (Parts A, B, C, D)
- Expedited review procedures
- Limitation on Liability policy and Advance Beneficiary Notice (ABN)
- Beneficiary notification materials
- Medicare Outpatient Observation Notice

Division of Appeals Operations

- Medicare Appeals operations (Parts A and B), including Qualified Independent Contractors (QICs)
- Contractor manual instructions
- Appeals monitoring tools
- Reporting and information systems

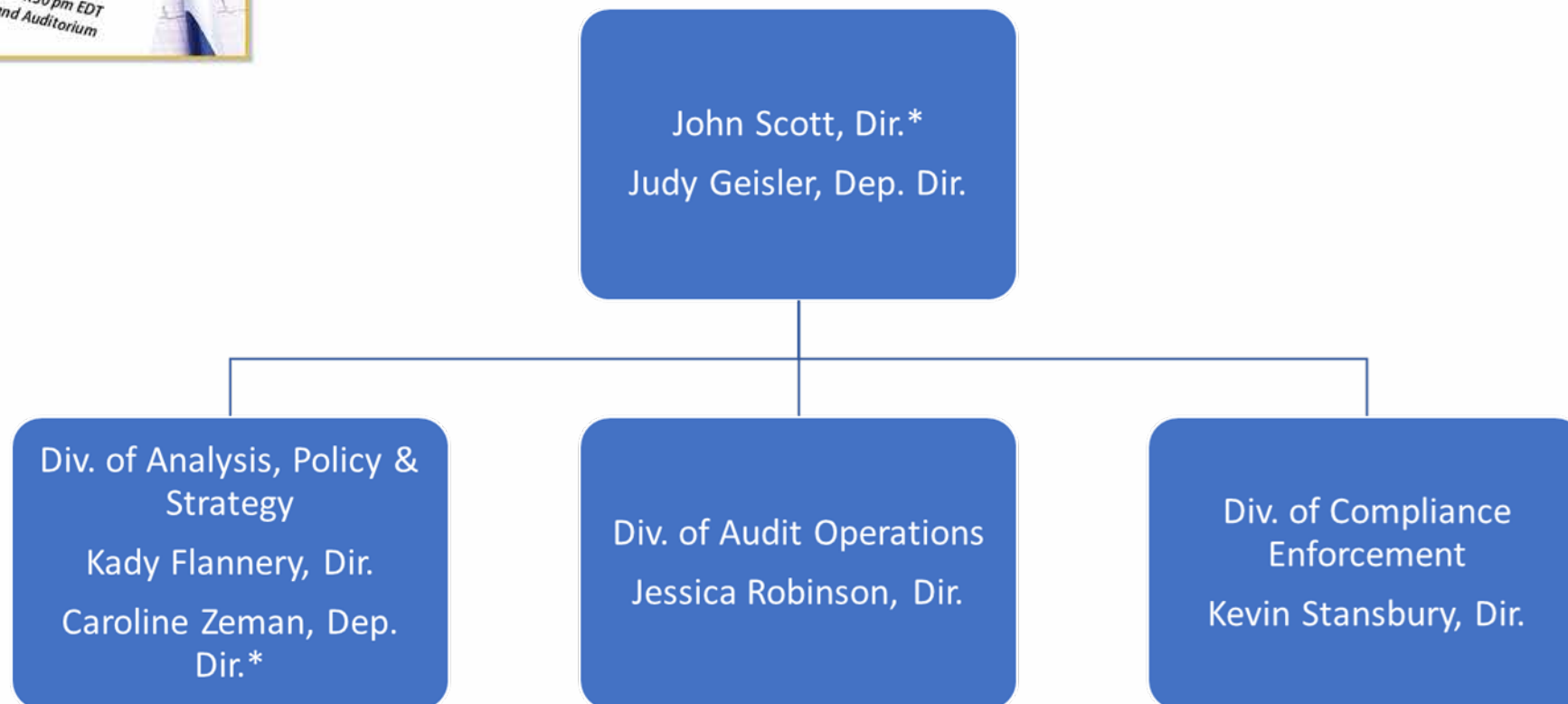
Division of Medicare Enrollment Coordination

- Part D low income subsidy, auto-enrollment and reassignment for dual eligibles
- Medicare Beneficiary Database and Enrollment Database Systems owner
- Medicare Qualifying Health Coverage
- Beneficiary eligibility status changes



Medicare Parts C and D Oversight and Enforcement Group

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***Acting**



MOEG Responsibilities

Division of Analysis, Policy & Strategy

- Develops the audit strategy and policies for MA, PDP, MMP, and SNP programs
- Develops and implements the PACE audit strategy, policies, and protocols
- Develops and publishes the Program Audit and PACE Annual Reports

Division of Audit Operations

- Implements the audit strategy
- Develops and implements the audit process
- Conducts audit training for CMS staff and audit support contractors

Division of Compliance Enforcement

- Develops the enforcement strategy and policies
- Evaluates potential enforcement actions
- Issues and oversees enforcement actions (Civil Money Penalties, sanctions, and CMS-initiated terminations)

Medicare Plan Payment Group

Jennifer Harlow,
Dir.*
Rebecca Paul,
Dep. Dir.*

Div. of Payment
Systems
Jennifer Harlow,
Dir.*

Div. of Payment
Policy
Monica Reed-
Asante, Dir.*

Div. of Encounter
Data Risk
Adjustment
Operations
Amanda Johnson,
Dir.*

Div. of Payment
Reconciliation
Christine
Machon, Dir.*

Div. of Payment
Operations
Ed Howard, Dir.
Heather Rudo,
Dep. Dir.

Div. of Payment
Validation
Whitney Johnson,
Dir.*

*Acting



MPPG Responsibilities

Division of Payment Systems

- Develop and implement payment policy for Medicare Parts C and D
- Produce annual Advance Notice and Rate Announcement for Parts C and D (ratebooks and pricing methodology)
- Determine rules for Parts C and D annual bidding (pricing) submission for Parts C and D plans/sponsors
- Update Part C county and state capitation rate calculation methodologies
- Develop and implement Medical Loss Ratio (MLR) requirements
- Collect and analyze MLR data
- Business owner: MLR reporting tool

Division of Payment Policy

- Develop risk adjustment models for Part C, Part D, ESRD, and PACE programs
- Maintain, update, and evaluate risk adjustment models annually
- Produce risk adjustment model changes for the annual Advance Notice and Rate Announcement
- Develop risk adjustment data policy guidance (RAPS and encounter)
- Develop and implement risk score calculation methodology
- Manage calculation and application of Frailty Factor adjustments and the application to PACE and certain Special Needs Plans

Division of Encounter Data Risk Adjustment Operations

- Manage the Risk Adjustment Suite of Systems (RASS) and Encounter Data Processing System (EDPS)
- Operationalize collection of RAPS and encounter data
- Monitor and evaluate data submissions
- Provide technical assistance to MAOs and other submitters of RAPS and encounter data
- System testing for accurate inputs to payment
- Respond to A-123, CFO, and system Security, Testing, and Evaluation (STE) audits
- Business owner: RASS
- Systems owner: EDPS



MPPG Responsibilities (cont.)

Division of Payment Reconciliation

- Operationalize the collection of PDE and DIR data
- Monitor and evaluate data submissions
- Perform the annual Part D Payment reconciliation, reopenings, and the Coverage Gap Discount Program (CGDP) reconciliations
- Manage all aspects of the Retiree Drug Subsidy System (RDS) Program
- Manage payment aspects of the CGDP
- Manage Part D and RDS payment appeals
- Business owner: Drug Data Processing System (DDPS), Payment Reconciliation System (PRS), and DIR and attestation modules in HPMS
- Business and system owner: Prescription Drug Front-end System (PDFS) and RDS

Division of Payment Operations

- Operationalize Parts C and D payment systems
- Manage monthly payments for MA plans, Part D sponsors, cost plans, PACE, and demonstrations
- Implement annual payment reconciliations for Parts C and D payments
- Implement internal payment controls
- Manage MARx user access
- Coordinate with the MAPD Help Desk
- Respond to A-123, CFO, and system STE audits
- Business Owner: Medicare Advantage and Prescription Drug System (MARx)
- Systems Owner: Automated Plan Payment System (APPS)

Division of Payment Validation

- Conduct payment monitoring and evaluation
- Implement internal payment controls and respond to auditor requests
- Annually report Parts C and D payment error rates
- Overpayment guidance and recovery of overpayments
- Manage overpayment appeals
- Respond to A-123, CFO, and system STE audits
- Business owner: HPMS Overpayment Report Tool and Error Rate Module

Rx
**FALL CONFERENCE
AND WEBCAST**
September 6, 2018
9:30 am – 4:30 pm EDT
CMS Grand Auditorium

Questions?

