

**Medicare Contractors
2002**

	Intermediaries	Carriers
Blue Cross/Blue Shield	26	15
Other	2	5

NOTE: Data as of May 2002.

SOURCE: CMS/OFM

**Medicare Claims Processing Costs
Selected Fiscal Years**

	Net Unit Cost per Claim					
	1975	1980	1985	1990	2000	2001
Intermediaries [']	\$3.84	\$2.96	\$2.33	\$1.86	\$0.86 [˘]	\$0.86 [˘]
Carriers ^ˆ	\$2.90	\$2.33	\$1.88	\$1.56	\$0.63	\$0.61

['] Includes direct costs and overhead costs for bill payment, reconsiderations and hearings lines.

^ˆ Includes direct costs and overhead costs for the claims payment, reviews and hearings, and beneficiary/physician inquiries lines.

[˘] Beginning in FY 1998, inquiries and PET activities are separated from other bill payment cost for intermediaries.

SOURCE: CMS/OFM

**Medicare Appeals
Fiscal Years 2000 - 2001**

	2000		2001	
	Intermediary Reconsiderations	Carrier Reviews	Intermediary Reconsiderations	Carrier Reviews
Number Processed	47,805	3,344,925	50,143	3,722,068
Percent With Increased Payments	29.2	65.0	25.1	64.3

SOURCE: CMS/OFM

September 2002