

# Outcome Assessment Information Set (OASIS) Comprehensive Assessment Survey Process \*

## G310 §484.11 Condition:

### Release of Patient Identifiable OASIS Information

#### Condition-level regulation

- No standards
- Termination is only option
- System of Records (SOR) published June 19, 1999
- Modified December 27, 2001
- SOR requires "Patient Privacy Notices"
- Establish "ownership" of data
- CMS national repository holds OASIS data
- HHA keeps OASIS data confidential as part of Conditions of Participation §484.11
  - Must protect confidentiality at HHA level
  - May use agent or contractor to encode and submit data
  - Chains may submit data to the State from the individual HHAs they own
  - Vendors can encode & transmit to State
  - Written agreement is required
  - Violations of confidentiality are the responsibility of the HHA
  - Internet use prohibited
- CMS keeps OASIS data confidential as part of Privacy Act of 1974
  - Privacy Act of 1974 governs CMS-owned data
  - Protects the confidentiality of patient data at Federal level
  - Data Use Agreement in effect for routine uses covered under the SOR
  - Covered:
    - CMS staff
    - CMS contractors
    - State survey staff
    - Regional Home Health Intermediaries (RHHI)
    - Quality Improvement Organizations (QIO)
- Patient Privacy Notices
  - One for Medicare/Medicaid patients
  - One for non-Medicare/non-Medicaid patients
  - CoP 484.10(a) Notice of rights—Tag G102
  - HIPAA Privacy Rule: <http://www.cms.hhs.gov/HIPAAGenInfo/>
- Patient Privacy Rights. The right to:
  - Be informed that OASIS information will be collected & the purpose of collection
  - Have the information kept confidential & secure
  - Be informed that OASIS information will not be disclosed except for legitimate purposes allowed by the Federal Privacy Act
  - Refuse to answer questions
  - See, review, & request changes on their assessments
- Patient Assessment Review Request

- OASIS Privacy Act Statement provides the patient with the opportunity to see, review, copy or correct personal OASIS information currently in effect

## G320 §484.20 Condition:

### Reporting OASIS Information

Electronically report all data collected per §484.55

#### G321 Standard: Encoding OASIS data

- HHA must encode & transmit OASIS data within 30 days of assessment
- The HHA must encode & be capable of transmitting OASIS data for each agency patient within 30 days of completing an OASIS data set
  - New reporting regulation went into effect 6/21/06:
    - No 7-day lock-date requirement
    - Transmit within 30 days of assessment

#### G322 Standard: Accuracy of encoded OASIS data

- The encoded OASIS data must accurately reflect the patient's status at the time of assessment

#### Standard: Transmittal of OASIS data

#### G324 Transmit all completed assessments

- For all assessments completed in the previous month, transmit OASIS data in a format that meets the requirements of paragraph (d) of this section
- Effective 6/21/2006 words "completed in the previous month" have been removed

#### G325 Transmission of test data

- HHA applies to become a Medicare provider
- HHA must demonstrate ability to comply with all CoPs before certification
  - This includes OASIS transmission
- Test transmission must be done before initial survey
- HHA needs 2 sets of user IDs & passwords
- State issues temporary user ID & passwords for State and MDCN accounts
- HHA demonstrates it can collect, encode & transmit OASIS data before certification
- HHA needs successful validation report
- See SOM 2202.10
- Applicable to HHAs that:
  - Themselves transmit
  - Use a vendor to transmit
  - Use another HHA to transmit— "corporate office"
  - Seek initial certification via deemed status
- Exceptions
  - Patient categories:
    - Patients under 18
    - Maternity patients
    - Patients receiving only unskilled services

- Private pay
- Process
  - HHA attests intention to State
  - HHA contacts State if any changes

G326 Transmit data using electronics communications software that provides a direct telephone connection from the HHA to the State agency or CMS OASIS contractor.

G328 Transmit data that includes branch identification number

- MDCN: Private communications network that replaces telephone dial-up lines to the State
- HHAs will use MDCN as the link to the State

#### G327 Standard: Data format

Encode/transmit data using specified software

- The HHA must encode & transmit data using the software available from CMS or software that conforms to CMS standard electronic record layout, edit specification, & data dictionary, and that includes the required OASIS data set

# Outcome Assessment Information Set (OASIS) Comprehensive Assessment Survey Process \*

## G330 §484.55 Condition:

### Comprehensive Assessment of Patients

- HHA performs a comprehensive assessment on all patients
- Assessment must:
  - Be patient-specific
  - Be accurate
  - Reflect current health status
  - Contain desired outcomes
  - Identify patient's need for home care
  - Meet the patient's medical, nursing, rehabilitative, social and discharge planning needs
  - Verify Medicare patient's eligibility, including homebound status
  - Incorporate current version of OASIS when applicable
- OASIS Web Based Training - <http://www.oasistraining.org/oasis11/upfront/u1.asp>

## G331 Standard: Initial assessment visit

- RN nurse must conduct an initial assessment visit
- RN determines patient's immediate care and support needs
  - RN determines patient's eligibility for Medicare home health including homebound status

## G332 Initial assessment

- Must be held:
  - Within 48 hours of referral or
  - Within 48 hours of patient's return home or
  - On physician ordered start of care date

## G333 Initial assessment by rehabilitation therapy when that is the only service ordered and it establishes program eligibility

- Therapist may perform when therapy is the only service ordered, and the need for that service establishes program eligibility
- Qualified to complete start of care (SOC) assessment:
  - For nursing-only cases—RN
  - For therapy-only cases—RN or Therapist
  - For mixed cases—RN

## G334 Standard: Completion of the comprehensive assessment

- Comprehensive assessment requires completion:
- In a timely manner
  - Consistent with patient's immediate needs
  - No later than 5 calendar days after the start of care

## G335 RN must conduct a complete assessment and for Medicare patients determine eligibility & homebound status

## G336 PT/ST/OT may complete comprehensive assessment if only service ordered. The OT may complete if OT establishes eligibility.

- Qualified to complete SOC assessment:
  - For nursing-only cases—RN
  - For therapy-only cases—RN or Therapist
  - For mixed cases—RN
- If OT establishes program eligibility, OT can perform SOC assessment (not Medicare)

## G337 Standard: Drug regimen review

Comprehensive assessment must include review of all meds the patient is currently taking

- Must review all current medications
- Identify any potential adverse effects/drug reactions
  - A working definition would include any undesirable or unexpected event that requires discontinuing a drug, modifying a dose, prolonging hospitalization, or administering supportive treatment
- Ineffective drug therapy
  - Inappropriate drug
  - Inadequate:
    - Dose
    - Duration
    - Frequency
    - Monitoring
- Significant side effects
  - A consequence other than the one for which the drug is being used:
    - Drowsiness
    - Nausea
    - Diarrhea
    - Dizziness
- Significant drug interactions
  - When administration of, or exposure to, a substance modifies a patient's response to a drug:
    - Decreased therapeutic effect
    - Increased therapeutic effect
- Duplicate drug therapy
  - Same drug prescribed or
  - Same class of drug prescribed
  - Often the result of multiple prescribers
- Noncompliance with drug therapy
  - Results in less than optimal therapeutic response
  - Due to:
    - Limited financial resources
    - Limited access to transportation
    - Lack of perceived need for the medication

## G338 Standard: Update of the comprehensive assessment

Comprehensive assessment must be:

- Updated and revised (including OASIS) as frequently as needed
- Updated when patient has major decline or improvement in health status

## G339 Follow-up assessment conducted within last 5 days of every 60 days, beginning with start of care date, transfer, change in condition, or discharge and return during 60-day episode

- No less frequently than last 5 days of every 60 days, beginning with the SOC date, unless one of the following occurs:
  - Beneficiary elected transfer
  - Significant change in condition (SCIC) with new case-mix

- Discharge and return to same HHA during the 60-day episode

## G340 Assessment must be updated within 48 hours of the patient's return to the home from hospital admission of 24 hours or more for any reason other than diagnostic tests

## G341 Discharge/transfer assessments

- Assessment updated at discharge
- Data items must be collected at inpatient facility admission (Hospital, SNF/NF, or Rehab facility)
- Discharge

## G342 Standard: Incorporation of OASIS data items

OASIS data items must be incorporated into HHA's own assessment (for applicable patients)

- Incorporation must include:
  - Clinical record items
  - Demographics/Patient history
  - Living arrangements/Supportive assistance
  - Sensory status
  - Integumentary
  - Respiratory status/ Elimination status
  - Neuro/emotional/behavioral status
  - Activities of daily living (ADLs)
  - Medications
  - Equipment management
  - Emergent care
- OASIS applies to all Medicare and Medicaid patients who are receiving skilled services from the HHA
  - Note: Medicare Modernization Act of 2003 temporarily suspended OASIS requirement for collection of data on non-Medicare and non-Medicaid patients
- OASIS application:
  - HHA must still collect and transmit OASIS information on:
    - Medicare (Traditional fee-for-service)
    - Medicare (HMO/managed care)
    - Medicaid (Traditional fee-for-service)
    - Medicaid (HMO/managed care)
  - HHA must still conduct a comprehensive assessment at the time points in 42 CFR 484.55 including:
    - Initial assessment
    - Start of care/resumption of care
    - Follow up
    - Discharge/transfer
    - Drug regimen review
  - Exceptions:
    - Pediatric patients (under 18)
    - Maternity patients
    - Patients receiving only homemaker or chore services
    - Patients receiving personal care only (unskilled or aide-only cases)
    - Non-Medicare and non-Medicaid patients