

Appendix W

Focus Group Guide

Note: Used for De-briefing facility staff participating in transferability study.

Nursing Home Staff Focus Group Guide

NH Name _____ Type of Training ____ Off-site ____ Manual ____
Date:

Attendees:

Resident Interview?

Experiences doing them? Were they difficult, easy? How did they vary? What responses did they evoke from residents? Any surprises? Was experience different when you knew resident well compared to interviewing a resident you did not know? Do you think residents were comfortable with interview? What logistics were involved in actually doing the interviews-fitting them into the schedule? Was it hard to explain reasons for interviews to residents?

Walk-through

Experiences doing them? Were decisions on ratings easy to make? Any surprises? Any logistical issues in scheduling them? In doing straight observations as a nursing home staff member?

Training

Interview:

General reactions? What was helpful? What improvements could be made? How familiar or how different were interview procedures? Length of training. Issues in making time for training. Initial reactions.

Walk-through:

What was helpful? What improvements can be made? Initial reactions.

Materials

Audiotape:

To what extent used, especially after training? Reactions- positive and negative.

Manual for Interview:

To what extent used- positive and negative.

Instructions for Walk-through:

Would written instructions have stood on their own without in-person training?

Applicability

Any thoughts about how these techniques might be used in a quality improvement program?