Centers for Medicare & Medicaid Services
Special Open Door Forum:
Hospital Inpatient Quality Reporting Program
Hospital-Acquired Condition Measures
Monday, March 21, 2011 - 1:00 p.m.-2:00 p.m. ET

The Centers for Medicare & Medicaid Services (CMS) invites you to join a 60-minute national teleconference about the hospital-acquired condition (HAC) measures adopted for the Hospital Inpatient Quality Reporting Program (Reporting Program).

The purpose of the teleconference is to:

- Provide background and overview of the HAC measures and their adoption for the Reporting Program
- Describe the methodology used to calculate the HAC measures
- Show national results for the HAC measures
- Discuss how hospitals can use their Hospital-Specific Reports (HSRs)
- Answer hospitals' questions about the methodology used to calculate the HAC measures and the HAC measure HSRs.

Please note that this call will not address the adoption of the HAC measures under the Hospital Value-Based Purchasing program or under Section 3008 of the Affordable Care Act. This agenda is subject to change.

To make the call as informative as possible, we recommend that hospitals:

- Visit the *QualityNet* website to obtain presentation materials (http://qualitynet.org> Hospitals-Inpatient > Hospital-Acquired Condition Measures > Resources > National Call)
- Learn about the measures by downloading your HSR from your *My QualityNet* inbox, and reviewing the frequently asked questions (FAQ) and other documents posted on *QualityNet*. (For help accessing your report, please contact the help desk: qnetsupport@sdps.org)
- Pre-submit any questions you wish to have addressed on the call to HACmeasures@mathematica-mpr.com. Please type "Question for National Call" in your subject line.

The most frequently asked questions received by 5 pm ET on Tuesday, March 15, 2011 will be addressed on the call. Submitted questions not selected for the call

will be answered individually via email reply, and there will be additional time for other questions at the end of the call.

We look forward to your participation.

Special Open Door Forum Participation Instructions:
This forum will be available as a streaming audio webcast and as telephone call.

Internet:
To use the Internet to hear the call, Visit: http://www.ustream.tv/channel/cms-public-events. To test your ability to hear the forum, visit: http://www.ustream.tv/channel/nasa-hd-tv. If you can see and hear the NASA programming, you will be able to hear the forum.

Apple, Android, Nokia, and Windows Phone apps are commercially available for mobile phone users who want to hear the forum as a Ustream stream.

Telephone:
** Telephone capacity is limited so dial in early. You may begin dialing into this forum as early as 15 minutes before call start time. **

Dial 1-800-837-1935 Conference ID 51372132.

Note:

Whether you use the Internet or telephone access to hear the forum, you can see live closed captioning from the Federal Relay Center at: http://www.fedrcc.us//Enter.aspx?EventID=1732236&CustomerID=321. You must open a second tab or window and use Internet explorer with Flash enabled to access this service. Visit: http://www.fedrcc.us/FedRcc/Default.aspx for more information on this service.

TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880 and a Relay Communications Assistant will help.

An Encore audio recording of this call that can be accessed by dialing 1-800-642-1687 and using Conference ID: 51372132. This recording will be available approximately 2 hours after the conference concludes and will be available for 30 days. An audio recording of the forum will be available for 90 days at:

http://www.ustream.tv/channel/cms-public-events. Participants who use the Federal Relay Center, can download a transcript of the closed captioning.

An audio recording and transcript of this Special Forum will be posted to the Special Open Door Forum website at http://www.cms.gov/OpenDoorForums/05_ODF_SpecialODF.asp and the HAC measures page on the QualityNet website (http://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier3&cid=1228759488899) beginning on or around April 21, 2011.

For automatic emails of Open Door Forum schedule updates (E-Mailing list subscriptions) and to view Frequently Asked Questions please visit our website at http://www.cms.gov/opendoorforums/.

Thank you for your interest in CMS Open Door Forums.