

# Medicare Financial Management Manual

## Chapter 5 - Financial Reporting

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**NOTE:** Throughout this chapter, reference to provider includes institutional providers, physicians, and suppliers, i.e., all deliverers of health care services that are reimbursed by either the intermediary or the carrier.

**NOTE:** Revision 1, the initial release of this chapter, includes a cross reference to the source sections in current manuals. The manual is identified by A1, A2, A3, or A4 for Intermediary Manual Parts 1 through 4; or by B1, B2, B3 or B4 for Carriers Manual Parts 1 through 4. This indicator is followed by a dash and the related section number.

## **10 - Checks Paid Method - General - (Rev. 5, 08-30-02)**

A1-1400, B1-4400

Certified Letter-of-Credit Defined:

A certified letter-of-credit is a legal reservation of funds on deposit in the Federal Reserve Bank that covers payments for which the contractor has contracted to pay by issuing checks and authorizing electronic funds transfer.

The objective of the letter-of-credit checks paid method of financing is to reduce the level of the Federal debt and the interest costs of short-term borrowing. This method provides cash availability to meet Medicare program requirements, while at the same time, controls the timing of cash withdrawals so that the impact of these withdrawals on the public debt level and related financing costs is minimized. Cash flow is controlled by:

- Postponing withdrawal of funds from the U.S. Treasury until Medicare checks are presented to the contractor's Medicare servicing bank for payment;
- Limiting the amount withdrawn at any time; and
- Reducing the amount of Federal funds required to offset bank service charges.

The Treasury Department requires all Government agencies that make advance payments to utilize the letter-of-credit checks paid method of financing. (See Circular No. 1075, revised February 27, 1973, and Chapter 1000 of the Treasury Fiscal Requirements Manual.)

## **20 - Summary of Procedures - (Rev. 5, 08-30-02)**

A1-1401, B1-4401

A contractor shall use the following steps to implement the letter-of-credit checks paid method of financing:

- It shall notify the RO 165 days prior to the expiration of the current three-party bank agreement when a new bank will be secured under the checks paid method;
- It shall request the latest copy of the Invitation for Bid (IFB) from the Regional Office (RO);
- It shall use the IFB package as a guide to prepare its IFB. The language contained in the package cannot be materially altered except for "BID FORMS AND CONTRACTOR'S REQUIRED MEDICARE BANKING SERVICES." (See Attachment A, Section G, of the package.) The contractor shall obtain from its RO the implementation package that contains examples of material required for the bid process as follows:

- Letter to Commerce Business Daily requesting IFB advertisement; and
- Sample write-ups of contractor's specifications for bank services, computer requirements, check specifications, and electronic funds transfer capability;
- It shall send the completed IFB to its RO for approval prior to its release for bid. It shall send an additional copy to:

Centers for Medicare & Medicaid Services  
Office of Financial Management  
7500 Security Boulevard  
Baltimore MD 21244-1850

- Obtain bids from two or more banks;
- Follow the Federal Acquisition Regulations (FAR), Part 14, when securing competitive bids;
- Evaluate the bank bids and, with the concurrence of the servicing RO, select the commercial bank that meets all of the mandatory requirements and submits the lowest required time account balance;
- Select a commercial bank and establish special bank accounts;
- Secure Signature Cards. Use Form SF-1194 to obtain the signatures of those individuals authorized by the bank to draw payment vouchers against the letter-of-credit and the signature of the bank official who has the authority to designate the authorized individuals;

**NOTE:** CMS executes the three-party bank agreement between the contractor, the bank, and the Government (the servicing RO). CMS also issues a letter-of-credit that sets forth the monthly limitation.

- Post (Bank) collateral with the Federal Reserve Bank;
- Establish (Bank) both the Benefits Account and the Time Account;
- Submit monthly letter-of-credit transmittals (form CMS-1521) via Contractor Administrative Financial Management (CAFM) to the Funds Control Branch, Central Office. Distribute Medicare funds withdrawn by bank via FNS-5401 payment voucher according to type of benefits; and
- Submit the monthly form CMS-1522, TAA-1b and TAA-1C, to CMS via the CAFM system.

### **30 - Establishment of Special Bank Accounts - (Rev. 5, 08-30-02)**

A1-1403, B1-4403

Keep all Federal funds withdrawn under the letter-of-credit separate from all other funds. Designate the Medicare account for deposit in a special bank account established by you in a member bank of the Federal Reserve System. Designate the special demand deposit checking account as follows:

(Name of Contractor)  
Federal Health Insurance Benefits Account

Designate the special non-interest bearing time account as follows:

(Name of Contractor)  
Federal Health Insurance Time Account

Restrict withdrawals to transfer of funds to the Federal Health Insurance Benefits account.(FHIBA)

### **30.1 - Execution of Bank Agreement - (Rev. 5, 08-30-02)**

A1-1403.1, B1-4403.1

The contractor shall execute the three-party bank agreement with the selected commercial bank. The bank agreement requires that the Federal Government retain a lien on all funds held in the special bank account. The bank abides by written instructions of the Government with regard to the deposit and withdrawal of funds. The Government also has the right to inspect or audit the bank's books and records that pertain to the special accounts. (Refer to Attachment C of the IFB package.)

The contractor shall use the following guidelines when it executes a bank agreement;

- It must strictly adhere to the wording and format of the bank agreement.
- It may alter only Covenant 7. The provisions of Covenant 7 may, by agreement of all parties, be written to require either a one or two-year period of performance following the initial two year period;
- The RO forwards an original and three copies of the completed three-party agreement to the bank via the contractor for execution. Each copy of the bank agreement must contain original signatures. Facsimile signatures are not acceptable; and
- After it is countersigned by CMS, individual copies of the agreement are distributed to:
  - The contractor;

- The bank;
- The servicing RO; and
- Centers for Medicare & Medicaid Services  
Office of Financial Management  
7500 Security Boulevard  
Baltimore MD 21244-1850

### **30.2 - Collateral Requirement - (Rev. 5, 08-30-02)**

A1-1403.2, B1-4403.2

Posted collateral is based on the balance to be maintained in the time account less FDIC coverage, if applicable. The RO advises the contractor, upon notification by the Federal Reserve Bank, when collateral is posted. (Collateral must be acceptable under the guidelines provided to the Federal Reserve by the Department of the Treasury).

The contractor shall place the collateral with the Federal Reserve Bank or Branch of the district where its servicing financial institution is located or with a custodian designated by the Federal Reserve Bank or Branch. It shall include a letter with the collateral that states that the collateral is pledged as security for public money by CMS, agency account number 5555-4454-5 under the terms of 31 CFR, Part 202 (Treasury Circular 176).

### **30.3 - Changes in Collateral Pledged as Security for Federal Health Insurance Accounts - (Rev. 5, 08-30-02)**

A1-1403.3, B1-4403.3

The CMS, Division of Contractor Financial Management (DCFM), monitors collateral requirements. DCFM continuously reviews the most recent balances maintained in the Federal Health Insurance Bank Accounts.

If an increase in pledged collateral appears necessary, DCFM requests the bank to post additional collateral with its Federal Reserve Bank.

If a decrease in pledged collateral appears warranted, DCFM advises the Federal Reserve Bank of the amount of excess collateral pledged.

The contractor shall direct any request for release of excess bank collateral to the local Federal Reserve Bank.

### **30.4 - Check Format Specifications - (Rev. 5, 08-30-02)**

A1-1403.4, B1-4403.4, B2-5215

The following phrase must appear on all checks or drafts written for purposes of paying benefits and related administrative costs authorized under the Medicare program:

## MEDICARE PAYMENT

For Health Insurance - Social Security Act

The contractor shall use the following check format specifications:

### Check Front

The contractor shall center the words "Medicare Payment" at the top of the check or draft and print these words in at least 1/4-inch type. Contractor name and address should appear on the face of the check. The check may also include the contractor's emblem or a picture of a building it occupies. The contractor may not include advertising on the face of the check. (Advertising should not appear on the envelope in which the check is mailed.) It is expected that the type sizes of the items placed on the check will not detract from the required "Medicare Payment" phrase.

### Check Back

The contractor shall print on the back of all Medicare checks the following statement:

"This payment is made with Federal funds. Fraud in procuring, forging a signature or endorsement, or materially altering this check is punishable under the U. S. Criminal Code."

For carriers, assigned claims must also include the following statement:

"As provided by the terms of the law under which this check is issued, the undersigned payee, in accepting assignment, agreed that the charge determination by the Medicare carrier shall be the full charge for any service which the check is payable. The patient is responsible only for the applicable deductible and coinsurance, and for non-covered services."

It is not necessary to show the account name on the check. If one is shown, it should read "Federal Health Insurance Benefits Account." If both Part A and Part B are shown, it should read, "Federal Health Insurance Benefits Account - Part A" and "Federal Health Insurance Benefits Account - Part B."

The time limitation for cashing the check (if specified on the check) cannot be less than 6 months.

The contractor shall clear formats of checks with the servicing RO prior to printing or contracting for printing.

## **40 - Signature of Bank Individuals Authorized to Draw on The Letter-Of-Credit - (Rev. 5, 08-30-02)**

A1-1405, B1-4405

Signatures of bank representatives authorized to sign payment vouchers must be on file along with the letter-of-credit at the servicing Federal Reserve Bank or branch in order to honor payment vouchers (FMS-5401). The contractor shall submit a signature card, Form SF-1194, for the person(s) authorized by the bank to sign payment vouchers.

**NOTE:** Executed signature card(s) must be received in DCFM no later than 20 calendar days prior to the effective date of a new letter-of-credit.

#### **40.1 - Revision of Signature Cards - (Rev. 5, 08-30-02)**

A1-1405.1, B1-4405.1

The contractor shall prepare new card(s) if more than two signatures are no longer valid.

It shall prepare two original cards for every four individuals. If more than one card is needed, i.e., more than 4 individuals are authorized, it shall number the cards 1 of 2, 2 of 2 to ensure that all cards are received.

New signature cards must contain the signatures of all individuals who will sign payment vouchers and be certified by an official of the bank. The contractor need not resubmit a new signature card if change in position or title of an individual authorized to sign payment vouchers is involved.

The contractor shall mark new signature cards "Replaces and Supersedes all Previously Submitted Cards" on the top edge of the card.

#### **40.2 - Request for Additional Cards - (Rev. 5, 08-30-02)**

A1-1405.2, B1-4405.2

The contractor shall send requests for additional signature cards to:

Centers for Medicare & Medicaid Services  
Office of Financial Management  
7500 Security Boulevard  
Baltimore, MD 21244-1850

#### **40.3 - Signatures of Contractor Personnel Authorized for Federal Health Insurance Time Account - (Rev. 5, 08-30-02)**

A1-1405.3, B1-4405.3

Signatures of two or more individuals designated by the contractor to sign withdrawal requests to transfer funds from the Federal Health Insurance Time Account to the Federal Health Insurance Benefits Account must be on file with the designated commercial bank.

#### **50 - Withdrawal of Federal Funds - (Rev. 5, 08-30-02)**

A1-1406, B1-4406

The Federal Government assures that funds are always in the Federal Reserve Bank to honor properly drawn payment vouchers within the limits of the letter-of-credit. This arrangement is consistent with State banking laws since it eliminates any possibility of intent to defraud.

## **60 - Use of Payment Vouchers - (Rev. 5, 08-30-02)**

A1-1408, B1-4408

To obtain Federal funds, the bank prepares a daily payment voucher, Treasury Form FMS-5401, and forwards it to the servicing Federal Reserve Bank or Branch holding the letter-of-credit.

When the bank receives the initial letter-of-credit, the bank sequentially numbers payment vouchers drawn beginning with the number one (1). Amendments to the letter-of-credit do not interrupt the sequential numbering of payment vouchers.

Payment vouchers are prepared only in an amount equal to the contractor's total checks, bank debit memos, and electronic funds transferred. These vouchers are presented for payment each day less any balance in the benefits account representing collected other deposits or transfers from the Federal Health Insurance Time Account.

If the bank is not located in a Federal Reserve Bank (FRB) city, CMS requests the Treasury Department to implement a telephonic method of receiving funds for the bank. The bank calls its FRB and requests a specific funding amount. The FRB prepares the payment voucher and a copy is sent to the bank.

The letter-of-credit provides a ceiling on the amount that may be drawn during the month and is purposely set high to meet peak cash needs. In no instance is a payment voucher to be drawn for less than \$5,000 or more than \$5,000,000 (unless the letter-of-credit has been annotated "Authorized to draw payment vouchers in excess of \$5,000,000"). Only one payment voucher should be drawn per day. Regardless of the factors considered in determining when and in what amount to draw payment vouchers, banks are expected to abide by the intent of the letter-of-credit Checks Paid Method of financing system by assuring that the total of the daily voucher processed is the minimum required to finance current disbursements.

**NOTE:** The "Name and Address of Drawer" block on the Treasury Form FMS-5401 must include the name of the bank as it appears on the letter-of-credit sent by CMS and the annotation "agent for" (name of contractor). Due to space limitations, the contractor does not have to show the address in this block. A supply of payment vouchers is provided to each commercial bank. Additional supplies of payment vouchers may be ordered from:

Centers for Medicare & Medicaid Services  
Office of Budget and Administration

Distribution Liason Officer  
7500 Security Boulevard  
Baltimore, MD 21244-1850.

**70 - Form CMS-1521, Payment Voucher on Letter-Of-Credit Transmittal - (Rev. 5, 08-30-02)**

A1-1410, B1-4410

The purpose of form CMS-1521, Payment Voucher on Letter-of-Credit Transmittal, is to record daily voucher data that the contractor's bank submits to the Federal Reserve Bank for payment of Hospital Insurance (HI) and Supplemental Medical Insurance (SMI) benefit payments. Administrative costs paid through the Smartlink System are also reported on the form. Administrative costs are allocated to current or prior fiscal years and to special projects.

Transmit form CMS-1521 to CMS by the 15th of each month via the CAFM System. (See operating instructions for completion that are contained in the CAFM Users Guide.)

**70.1 - Instructions for Completion of Form CMS-1521 - (Rev. 5, 08-30-02)**

A1-1410.1, B1-4410.1

Data comes from Treasury Form FMS-5401 Payment Voucher.

Date drawn - Contractor enters the date funds were drawn. It shall use 2 digits.

Voucher Number - Contractor enters the payment voucher number in 3 digits beginning with voucher number 001 to 999. It shall inform the bank to start over when number 999 is reached.

Serial Number - Contractor enters the serial number of the payment voucher.

Hospital Insurance Benefits - Contractor enters the total amount drawn for HI and SMI. The total of HI and SMI benefits should equal the total funds drawn.

NOTE: Part B contractors enter amounts for SMI only.

PMS Smartlink Communication System for Administrative Costs –

On pages 1 and 2, the contractor shall continue to report administrative costs drawn via the PMS Smartlink Telecommunications System in the same designated "Administrative Cost" column 4. However, it shall show these amounts after it reports all benefit payment amounts.

Contractor shall indicate in the "date drawn" column the date the money was deposited into its commercial bank account and not the date it requested the money. This entry (entries) may occur on either page 1 or 2 depending on the number of entries.

Contractor shall not make entries in the columns for Voucher Number, Serial Number, and Voucher Totals.

Contractor shall reflect the current or prior year administrative costs drawn via Smartlink. It shall report on page 3 any special project(s) amount(s) drawn via Smartlink.

Public reporting burden for collecting this information is estimated to average 1 hour per response. This includes time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Contractor shall send comments regarding this estimated burden or any other suggestions for reducing the burden to:

Office of Management and Budget  
Paperwork Reduction Project (0938-0361)  
Washington, D.C. 20503;

and to:

Centers for Medicare & Medicaid Services  
Office of Financial Operations  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850.

## **80 - Form CMS-1522, Monthly Contractor Financial Report – (Rev. 5, 08-30-02)**

A1-1412, B1-4412

Form CMS-1522 is designed to provide a reconciliation of Medicare benefit dollars between CMS, the contractor, and the bank. The contractor shall transmit this report to CMS by the 15th of each month via the CAFM System.

### **80.1 - Instructions for Completion of Form CMS-1522 - (Rev. 5, 08-30-02) - (Rev. 5, 08-30-02)**

A1-1412.1, B1-4412.1

- Screen 1 - Section A - Purpose for Which Funds are Drawn:
  - Contractor shall reflect the current or prior year administrative costs drawn via Smartlink. It shall report on page 3 any special project(s) amount(s) drawn via Smartlink.

- Funds Drawn this Month - Contractor enters the total amount of Federal funds drawn via payment vouchers during the calendar month for use as HI benefits, line 1-B, or SMI benefits, line 2-B. Each entry must equal the sum of the amounts shown in this category on the Form CMS-1521 dated during the calendar month.
- Total Funds Expended This Month - Contractor enters total funds expended for HI benefits, line 1-D, and SMI benefits, line 2-D during the calendar month. Totals should equal the sum of all checks drawn and electronic funds transfer payments against the special bank account during the calendar month. (It shall include all checks issued and electronic funds transferred, i.e. dated during the calendar month.) Any refunds received from beneficiaries or their assignees during the calendar month because of prior overpayments deposited in the special bank account should serve to reduce total funds expended.
- Funds Drawn for Fiscal Year - This is a calculated field.
- Funds on Hand End of Month - This is a calculated field.
- Line 3, Drugs and Line 4, Regular Administrative Costs - Contractor shall not use at this time.
- Bills Paid - Lines 7 and 8 - Completed by Part A intermediaries. Part B carriers complete only line 8.
- Retro-Adjustment - Part A contractors enter credit adjustments on appropriate lines. Part B contractors do not use lines 9 or 10.
- Benefits Bank Account
  - From Bank Statement - The contractor shall take information for lines 15 through 19 from the statement of the special bank account issued by the bank at the end of the calendar month.
  - Line 15 - Balance Beginning of Month Per Bank - Contractor enters the balance in the special bank account as of the beginning of the calendar month as shown on the bank statement.
  - Line 16a - Payment Vouchers Drawn During Month - Contractor enters the total amount of funds drawn on payment vouchers (FMS-5401) during the calendar month and credited to the benefits account as shown on the bank statement. Since all checks drawn for deposit in the Time Account are cleared through the benefits account, a payment voucher is drawn for this transaction and is included in line 16a. The amount shown on this line must agree with the totals from the Form CMS-1521 corresponding to the

calendar month and also with Section A, Line 5, column (b). The only exception is for vouchers in transit (line 20).

- Line 16b - Other Deposits - Contractor enters all other deposits credited during the month to the special bank account as shown on the bank statement. It shall reduce the next payment voucher by the amount of the deposited refunds in the account in order to minimize idle funds in the account. It shall Include any credits or adjustments made to the bank account during the calendar month in this line.
- Line 16c - Contractor shall include funds withdrawn from the Time Account and deposited in the Benefits Account.
- Line 16d - Miscellaneous Credit Memo - Contractor enters any miscellaneous adjustments to the benefits bank account during the calendar month.
- Line 17 - This is a calculated field.
- Line 18A - Contractor shall subtract: Checks and EFT Payments Honored by Bank During Month - It enters from the bank statement the total funds charged to the special bank account as a result of checks honored and electronic funds transferred by the bank during the month. This total must include all checks that were drawn for deposit in the time account and honored by the bank during the month.
- Lines 18B and C - Miscellaneous Bank Charges - Contractor enters any miscellaneous charges made to the special bank account that are part of the bank statement.
- Line 19 - This is a calculated field.
- Line 20 - Add: Deposits in Transit. - Enter payment vouchers drawn and other deposits made during the calendar month that the bank has not yet credited to the special bank account according to the statement.
- Line 21. - This is a calculated field.
- Line 22 - Subtract: Outstanding Checks. - Enter the total of all checks issued during the current month or any previous month that the bank has not yet paid as of the end of the calendar month. If during the calendar month payment is stopped on any check previously issued, or any previously issued check is otherwise voided, subtract the amount of funds represented by that check from this total before making an entry on this line.

- Line 23 - This is a calculated field.
- Line 24 - Highest Balance During Month Per Bank. Contractor enters the highest balance in the special bank account during the calendar month as reflected on the bank statement.
- Time Account
  - Line 15 - Balance Beginning of Month - Contractor enters the balance in the time account as of the beginning of the calendar month as shown on the bank statement.
  - Line 16a - Other Deposits - Contractor enters the amount of funds drawn from the benefits account for deposit in the time account.
  - Line 17 - Total. - This is a calculated field.
  - Line 18a - Contractor enters only amount of funds withdrawn from the time account and deposited in the benefits account during the month.
  - Line 18b - Contractor enters any miscellaneous items.
  - Line 19 - Balance EOM Per Bank - This is a calculated field.
- Screen 4 - Completed by Part A Contractors Only
  - Periodic Interim Payments - Contractor enters amounts paid during the month by category.
  - Accelerated Payments - Contractor enters the amount of accelerated payments paid out and received during the month.
  - Suspended Payments - Contractor enters the amount of payments suspended and released during the month.
- Screen 5 - Bills Paid - Contractor enters the amount of money actually paid during the calendar month as follows:
  - Amount paid for disabled or disability (identified by Codes 1 and 3 as contained in S trailer of query reply).
  - Amount paid for chronic renal disease (identified by Code 2 as contained in S trailer of query reply).
  - Amount paid for premium paying enrollees (identified by Codes 8 and 9 as contained in S trailer of query reply).

- Amount paid for aged. Contractor shall complete entries for disabled, chronic renal disease, and premium paying enrollees prior to completing the entry. It shall then subtract the sum of these entries from the calculated Total and enter that amount.
- Total - (Bills paid for the month). This is a calculated field.

**NOTE:** For those Part A intermediaries that transmit bills to CMS from more than one point, each processing point should submit to the home office at the end of the calendar month all of the data requested in screen 1. (It shall consolidate data related to amounts paid in screen 1.)

- Only Part A Intermediaries complete retroactive adjustments.
- Only Part A Intermediaries complete adjustments between trust funds.
- Interest:
  - Interest Received From Providers On Overpayments - Separate Check for Interest Collected - When a check is received for interest on an overpayment, the contractor shall deposit the check immediately in the Medicare bank account. It shall report this check as an "Other Deposit" (line 16b). Also, it shall report the check as "Interest Received" on screen 5 and use as a reduction to expenditures on screen 1, funds expended column.
  - Check Includes Both Interest Collected and Overpayment Recoupment - Contractor shall deposit the check immediately into the Medicare bank account. It shall report the entire amount of the check as an "Other Deposit" (line 16b) on screen 2. It shall report the interest portion as "Interest Recovered" on screen 5. Both the interest recovered and the overpayment recoupment are used as a reduction to expenditures on screen 1, funds expended column.
  - Interest Paid to Providers on Underpayments - Separate Check for Interest Paid - When a check is issued for interest due to a provider on an underpayment, the contractor shall report it as a "Check Honored" (line 18a) on screen 2. Also, it shall report this amount as "Interest Paid" on screen 5 and as an increase to expenditures on screen 1, funds expended column.
- Screen 6 - No entries are required at this time.

Public reporting burden for this collection of information is estimated to average 16 hours per response. This includes time for reviewing instructions, searching existing data

sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Contractors may send comments regarding this estimated burden or any other suggestions for reducing the burden to:

Centers for Medicare & Medicaid Service  
Office of Financial Management  
Baltimore, Maryland, 21244-1850;

and to:

Office of Management and Budget  
Paperwork Reduction Project (0938-0361)  
Washington, D.C. 20503.

## **80.2 - Medicare Contractor Monthly Cash Collections Worksheet (Rev. 80, Issued: 10-21-05, Effective: 07-01-05, Implementation: 11-21-05)**

The Medicare Contractor Monthly Cash Collections Worksheet is to identify cash collections deposited in the Medicare Trust Funds related to Provider Overpayments. The Medicare contractors are to follow the line by line instructions for completing the collections worksheet. The instructions are to provide uniformity throughout all contractors for the calculations of the data used to populate each line item. Medicare contractors are required to maintain supporting documentation for the amounts reported on the Medicare Contractor Monthly Cash Collections Worksheet.

Medicare contractors are required to submit the worksheet via email to [cashcollection@cms.hhs.gov](mailto:cashcollection@cms.hhs.gov) on the 15<sup>th</sup> day of the following month end. For year-end, Medicare contractors may be required to submit the Monthly Cash Collections Worksheet in an accelerated time frame.

### **A. Total Monthly Principal Deposit (Using Forms CMS-1522, Forms CMS-751)**

Line 1 - Enter the total 'Other Deposits' (Line 16b, Form CMS-1522) for the reporting period (e.g., June 30, etc.).

Line 2 - Enter 'Deposits-In-Transit' (Line 20, Form CMS-1522) for the month prior to the reporting period (e.g., May 31, etc.).

Line 3 - Enter 'Deposits-In-Transit' (Line 20, Form CMS-1522) for the reporting period (e.g., June 30, etc.).

Line 4 – Enter the sum of Line 1 minus (-) Line 2 plus (+) Line 3 equal (=) 'Total Monthly Deposits.

### **Monthly Interest (Cash) Collections**

Line 5 – Enter the total ‘Received-Provider Overpayment’ (Line 1, page 4, Form CMS-1522) for reporting period (e.g., June 30, etc.).

Line 6 – Enter the total ‘Interest Offset’ for the reporting period. Total ‘Interest Offset’ must equal the amount of the offset collections included in the amount reported on Line 1, page 4/4, Form CMS-1522 and included in the amount of the offset reported on Line 4b, Form CMS 751 for the quarter ending June 30, 2005.

Line 7 – The sum of Line 5 minus (-) Line 6 equal (=) Monthly Interest Cash Collections.

Line 8 – Monthly Interest Cash Collections = Line 7.

Line 9 – The sum of Line 4 (Total Monthly Deposits) minus (-) Line 8 Monthly Interest Cash Collections) = Total Monthly Principal Cash Deposits.

**B. Calculate HI/SMI Percentage Split (FI Only) – 12 month rolling average**

Line 10 – Enter the sum of Line 4a (principal), Form CMS-751A (quarter ending June 30, 2005). For example, Line 4a (principal) for the period ending June 2005 plus (+) [Line 4a (principal), Form CMS-751A (period ending September 2004) minus (-) Line 4a (principal), Form CMS-751A (period ending June 2004)]. The sum of Line 4a (period ending September 2004) minus Line 4a (period ending June 2004) must equal Cash Collections for the period July 2004 – September 2004.

**(NOTE: 12 months of most recent HI principal Cash Collections (e.g., July 2004 - June 2005))**

Line 11 - Enter the sum of Line 4a (principal), Form CMS-751BA (quarter ending June 30, 2005). For example, Line 4a (principal) for the period ending June 2005 plus (+) [Line 4a (principal), Form CMS-751BA (period ending September 2004) minus (-) Line 4a (principal), Form CMS-751BA (period ending June 2004)]. The sum of Line 4a (period ending September 2004) minus Line 4a (period ending June 2004) must equal Cash Collections for the period July 2004 – September 2004.

**(NOTE: 12 months of most recent SMI principal Cash Collections (e.g., July 2004 - June 2005))**

Line 12 – Enter the sum of Line 10 plus (+) Line 11 = Total HI/SMI collections.

Line 13 – Enter the HI percentage split. The result of Line 10 divided by Line 12.

Line 14 – Enter the SMI percentage split. 1.00 minus the HI percentage split (Line 13).

**(NOTE: Line 14 must equal Line 11 divided by Line 12)**

**C. HI Monthly Cash Deposit = HI percentage split (Line 13) multiplied by Total Monthly Principal Cash Deposit (Line 9).**

**D. SMI Monthly Cash Deposit = HI percentage split (Line 13) multiplied by Total Monthly Principal Cash Deposit (Line 9).**

**E. The Chief Financial Officer (CFO) is required to certify/sign the Medicare contractor Cash Collection Worksheet Attachment I (electronic signature is acceptable if the email is sent by the CFO), as an indication of the correctness/completeness of the data in accordance with applicable instructions.**

**(NOTE: The sum of C and D must equal Total Monthly Principal Cash Deposits (Line 9))**

## **90 - Intermediary Benefit Payment Report (Form CMS-456) – (Rev. 5, 08-30-02)**

A1-1414

### **90.1 - Purpose and Scope - (Rev. 5, 08-30-02)**

A1-1414.1

The Intermediary Benefit Payment Report (IBPR) is a report of current monthly information that covers the categories of benefits the contractor paid and selected statistical data that relates to those payments. CMS uses this data to:

Track benefit payments by type of provider to detect significant shifts in program expenditures;

Monitor implementation of new programs, e.g., hospice benefits, and comprehensive outpatient rehabilitation benefits; and

Identify operation problem areas for resolution by the contractor or CMS.

### **90.2 - Due Dates and Transmittal - (Rev. 5, 08-30-02)**

A1-1414.2

Contractor shall input the reports accompanying the reconciliation between IBPR and the Monthly Intermediary Financial Report (Form CMS-1522) into the CAFM system 20 work days following the report month.

### **90.3 - Verification of Data - (Rev. 5, 08-30-02)**

A1-1414.3

The various subsidiary records that include the individual provider files must support the data entered on the report.

The contractor must have the capability to trace all data entered on the report to the individual provider files.

Where applicable, the Provider Statistical and Reimbursement Report and other provider reports containing benefits paid data must support the data on the report.

#### **90.4 - Accuracy of Data Contained on Report and Reconciliation of Data Reflected on Monthly Intermediary Financial Report (Form CMS-1522) - (Rev. 5, 08-30-02)**

A1-1414.4

The contractor must ensure that all data reflected on the report is accurate.

Line 36, column (g) of the report, should equal the amount shown on the CMS-1522, column (d), lines 1 and 2 in the aggregate. In the event that the amounts do not agree, the contractor shall complete a reconciliation report.

#### **90.5 - General Reporting Instructions - (Rev. 5, 08-30-02)**

A1-1414.5

Where money is withheld from payments due the provider (as an offset) for monies due the contractor, the contractor shall show the gross amount (less any deductibles, coinsurance, interest, or sequestration) as the payment on the appropriate line and column. It shall show the offset as a negative amount in its appropriate line and column.

For example, when the contractor reduces a PPS Periodic Interim Payment (PIP) for a settlement amount due from the provider, it shall record the gross PIP amount (less any deductibles, coinsurance, interest, or sequestration) on line 1A in column 1 (a) or 1(b), as appropriate. It shall record the offset on line 6B in column 1(a) or 1(b), as appropriate. However, it shall record a claim adjustment (e.g., a PRO disallowance or subsequent reversal) as a reduction of claims payments on line 2A for a non-PIP/PPS hospital.

Where the contractor makes an accelerated payment and the provider repays a portion of the accelerated payment during the same reporting period, the contractor shall show the net amount on the appropriate line and column.

For example, when an accelerated payment of \$100,000 is made to a provider during the period, and the provider repays \$30,000 during the same period, the contractor shows \$70,000 as the net accelerated payment.

In situations where an accelerated payment is made during the period, and the contractor recovers a portion of the accelerated payment through reduction of interim payments, it

shall show the gross amount (less any deductibles, coinsurance, interest, or sequestration) of interim payments as payment on the appropriate line and column. It shall show the offset amount as a negative amount on the appropriate line and column.

For example, when an accelerated payment is made for \$100,000 and later in the month \$30,000 of the accelerated payment is recouped by offset against PPS/PIP amounts of \$150,000 paid to the provider, the contractor shows the \$150,000 gross PPS/ PIP amount on line 1A in column 1(a) or 1(b), as appropriate. It shows a net accelerated payment of \$70,000 (\$100,000-\$30,000) on line 7 in column 1(a) or 1(b), as appropriate.

## **90.6 - Instructions for Completion of the IBPR - (Rev. 5, 08-30-02)**

A1-1414.6

### A. Heading

The contractor enters its name and assigned number. Multi-regional intermediaries use the number assigned to the home office for administrative budget and cost reporting purposes. The contractor shall furnish a consolidated report for all locations.

The contractor enters the calendar month and year as a four-digit entry, e.g., 1000, 1100, 1200, 0101.

### B. Column Definitions - Page 1

Column (a) - Single Facility - refers to payments to PPS hospitals that do not have distinct part facilities, such as SNFs, HHAs, psychiatric units, or rehabilitation units.

- Column (b) - Facility With Distinct Parts - refers to payments to PPS hospitals that include distinct parts, such as SNFs, HHAs, psychiatric units, or rehabilitation units.

**NOTE:** The contractor enters non-PPS payments to the distinct part on the appropriate line and column of page 2.

- Column (c) - Non-PPS Payment - refers to payments to the following:
  - Hospitals excluded from PPS (e.g., psychiatric, children's, rehabilitation and long term);
  - Hospitals receiving payments via an alternative payment program (waiver States);
  - Hospitals yet to be phased into PPS; and
  - PPS hospitals for bills or underpayments applicable to pre-PPS fiscal years.

- Column (d) - Total - refers to the total of columns (a), (b), and (c).

C. Line Item Definitions - Page 1:

1. Hospital Inpatient (PIP) - refers to hospitals paid by the PIP method. The contractor shall show these figures less any deductibles, coinsurance, and interest for all items on the PIP bills and any sequestration applicable to this line with any offsets shown on line 6A or 6B.

- A. Inpatient Operating Payments - refers to the amount of the PIP that covers items that would otherwise be paid on a per claim basis plus those items paid on a per claim basis in addition to PIP payment. (Such as payments for outliers and hemophilia blood clotting factor add-on.)

The contractor enters the PIP amounts paid as follows:

PPS Provider Payments - Payments related to services furnished after conversion to PPS in columns 1(a) or 1(b), as applicable. This includes outlier payments, hemophilia blood clotting factor add-on payments, disproportionate share amounts, indirect medical education, ESRD payments, and phased-in capital-related costs during the transition period. Non-PPS Provider Payments - column (c) - Payments related to services furnished prior to conversion to PPS. Payments to all providers listed in the definitions for column (c).

- B. Pass Through Costs - Contractor enters the PIP payments, including any withholdings, but less any sequestration amounts for items paid on a reasonable cost basis as follows:

- Capital;
- Direct medical education which includes nursing and paramedical health professional (allied health) programs and graduate medical education;
- Kidney and other organ acquisitions;
- Bad debts; and
- Nonphysician anesthetists.

**NOTE:** This includes that part of capital-related costs not included in line 1A.

- C. Indirect Medical Education - Contractor enters the PIP payments for the indirect medical education adjustment, whether on a PIP or a claim-by-

claim basis for PIP providers, less any sequestration (already included in line 1A).

**NOTE:** Contractor shall make entries on this line for memorandum purposes only to identify the amount of indirect medical education for PIP hospitals.

2. Hospital Inpatient (Non-PIP), refers to hospitals paid based upon bills reviewed and approved. Contractor shall show total payments less any reductions on line 6A or line 6B.
  - A. DRG Bills Paid/Non-DRG Bills Paid - Contractor enters the calculated payment less any deductibles, coinsurance, and interest for all items on the bill and any sequestration applicable to this line. It shall include payments for outliers, disproportionate share, indirect medical education, high percentage of end-stage renal disease beneficiary discharges, and hemophilia blood clotting factor add-on payments on a claim-by-claim basis. Also, it shall include phased-in capital-related costs during the transition period.

For DRG bills, it shall use columns (a) and (b). For non-DRG bills paid, it shall use column (c).

It shall report all retroactive adjustments pertaining to hospitals on line 6A or 6B.

- B. Pass Through Costs - The contractor enters the interim payments, less any sequestration, for items paid on a reasonable cost basis as follows:
  - Capital;
  - Direct medical education which includes nursing and paramedical health professional (allied health) programs and graduate medical education;
  - Kidney and other organ acquisitions;
  - Bad debts; and
  - Nonphysician anesthetists. NOTE: This includes that part of the capital-related costs that are not included in line 2A.
- C. Indirect Medical Education - Contractor enters the interim payments for the indirect medical education adjustment (already included in line 2A).

**NOTE:** Contractor shall make entries on this line for memorandum purposes only to identify the amount of indirect medical education for non-PIP hospitals. It shall not adjust these amounts for MSP or sequestration.

3. Outlier Payments - Contractor enters additional amounts paid for outlier cases.

**NOTE:** Contractor shall make entries on this line for memorandum purposes only to identify the total outlier payments that are found in the UB82 billing form in Locator 46-49 in Value Code 17. These amounts are already included in the amounts recorded on lines 1A and 2A.

A. Days - The contractor enters additional payments made as a result of the length of stay exceeding the day outlier threshold criteria. It shall make entries on this line for memorandum purposes only. These are non-add items.

**NOTE:** After FY 1997, outlier days no longer exist.

B. Cost - The contractor enters additional payments made for claims where extraordinary costs were approved. It shall make entries on this line for memorandum purposes only. These are non-add items.

4. Subtotal - Contractor enters the total of the amounts on lines 1A, 1B, 2A, and 2B.

**NOTE:** The amounts included in lines 1C, 2C, 3A and 3B are memo entries only and have been included in lines 1A, 1B, 2A and 2B.

5. Outpatient Payments - Contractor enters the payment, less deductibles, coinsurance and sequestration for outpatient and Part B inpatient services. It shall report any offset against these amounts on line 6A or 6B. See line 19 for reporting SNF outpatient payments.

6. Retroactive Adjustments:

- PPS Provider Payments - Contractor enters on lines 6A and 6B (as applicable), columns (a) or (b), the net amount of retroactive adjustments paid and received as a result of interim rate adjustments, pass through cost adjustments, and cost report settlements applicable to current or prior provider fiscal years.

Contractor shall show interest on cost report overpayments and late-filed cost reports on these lines. An example of a proper recording of a retroactive adjustment would be an entry of \$500,000 of cash received from the provider as the first installment of the final settlement of \$1,000,000 due the program from the prior year's cost report.

Another example would be an entry of \$500,000 offset against current PIP payments due of \$1,000,000. (The \$1,000,000 would be shown on line 1A.)

- Non-PPS Provider Payments - Contractor enters on line 6A or 6B (as applicable) in column (c) the net amount of retroactive adjustments paid and received as a result of interim rate adjustments and cost report settlements applicable to current or prior provider fiscal years.

It shall show interest on cost report overpayments and late-filed cost reports on these lines.

7. Accelerated Payments - Contractor enters the net amount of accelerated payments made to and collected from hospitals and distinct part units. (See §160.5 for an explanation of the appropriate recording of offsets.)

8. Total - The contractor enters the total of lines 4 through 7.

D. Statistical Data-Hospitals-Page 1:

9. PIP:

A. Contractor enters the total number of bills processed for hospitals paid by the PIP method.

B. Contractor enters the dollar amount that would have been paid if the bills processed were not subject to PIP in accordance with the definition of line 2A.

10. Non-PIP - Contractor enters the total number of bills for hospitals paid on a submitted-bill basis.

11. Number of Hospitals - Contractor enters the total number of hospitals participating in the Medicare program.

12. Number of Admissions - Contractor enters the total number of admissions the Common Working File (CWF) has approved for payment.

13. Number of Discharges - Contractor enters the number of discharge bills processed during the reporting month.

14. Number of Readmissions - Contractor enters the total number of readmissions to a hospital within 7 calendar days of discharge from an acute care facility.

15. Number of Transfers - Contractor enters in column (a) and column (b) the total number of transfers to a PPS hospital. It enters in column (c) the total number of transfers to a non-PPS hospital.

16. Outlier Bills:

A. Days - Contractor enters the total number of day outlier bills paid that relate to the dollar amounts shown in line 3A.

**NOTE:** Outlier days have been obsolete since the end of FY 1997.

B. Costs - Contractor enters the total number of cost outlier bills paid that relate to the dollar amounts shown in line 3B.

17. Outpatient - Contractor enters the total number of outpatient bills and Part B inpatient bills paid that relate to the dollar amounts shown in line 5.

E. Column Definitions - Page 2

- Column (e) - Single Facility - Refers to all providers that are not part of a hospital complex.
- Column (f) - Part of Hospital Complex - Refers to providers that are an integral part of a hospital and are operated with other departments of the hospital under common licensure and governance.
- Column (g) - Total - Refers to total of columns (e) and (f).

F. Line Item Definitions - Page 2

Skilled Nursing Facilities - Including swing bed payments for SNF care.

18. PIP - Contractor enters all PIP payments made to SNFs. It enters total payments (less any deductibles, coinsurance, interest or sequestration) with any withholding reductions being shown on line 20.

19. Bills Paid - Contractor enters total payments less any deductibles, coinsurance, interest, or sequestration with any withholdings shown on line 20. It enters the calculated payment, less any deductibles, coinsurance and interest for all items, and any sequestration applicable to SNFs on a submitted-bill basis. It shall include Part A and Part B services.

20. Retroactive Adjustments - Contractor enters the net amount of retroactive adjustments paid and received as a result of cost report settlements and lump sum interim rate adjustments made in prior or current provider fiscal years.

21. It shall show interest on cost report overpayments and late-filed cost reports on this line. An example of a proper recording of a retroactive adjustment would be

an entry of \$500,000 cash received from the provider as the first installment of the final settlement of \$1,000,000 due the program from the prior year's cost report.

22. Accelerated Payments - Contractor enters the net amount of accelerated payments made to and collected from SNFs. (See §160.5) for an explanation for reporting accelerated payments.)
23. Total SNF Payments - Contractor enters the total of lines 18 through 21.

Home Health Agencies:

23. PIP - Contractor enters all PIP payments made to HHAs including SNF-based.
24. It shall show total payments less any deductibles, coinsurance, interest, or sequestration with any withholding reductions shown on line 25.
25. Bills Paid - Contractor shall show total payments (less any deductibles, coinsurance, interest, or sequestration) with any withholdings shown on line 25. It enters the calculated payment, less any deductibles, coinsurance, and interest, for all items, and any sequestration applicable to HHAs on a submitted-bill basis. It shall include Part A and Part B services and SNF-based HHAs payments.
26. Retroactive Adjustments - Contractor enters the net amount of retroactive adjustments paid and received as a result of cost report settlements and lump sum interim rate adjustments made in prior current provider fiscal years.
27. It shall show interest on cost report overpayments and late-filed cost reports on this line. An example of a proper recording of a retroactive adjustment would be an entry of \$500,000 cash received from the provider as the first installment of the final settlement of \$1,000,000 due the program from the prior year's cost report.
28. Accelerated Payments - Contractor enters the net amount of accelerated payments made to and collected from HHAs. (See §160.5) for an explanation for reporting accelerated payments.)
29. Total HHA Payments - Contractor enters the total of lines 23 through 26.

Additional Providers:

28. ESRD - Contractor shall include in these columns payments to ESRD networks, as applicable:  
  
Column (e) - It enters net payments to independent facilities. Column (f) - It enters net payments to hospital-based facilities.
29. Hospice - Contractor enters net payments made to hospices.

30. RHC - Contractor enters net payments made to rural health clinics (RHCs).
31. OPA/HL - Contractor enters net payments made to organ procurement agencies and histocompatibility laboratories.
32. CORF - Contractor enters net payments made to comprehensive outpatient rehabilitation facilities (CORFs).
33. Distinct Part Units - Contractor enters net payments made to exempt distinct part rehabilitation and psychiatric units.
34. All Others - Contractor enters net payments made to other providers not listed in lines 28 -33.

**NOTE:** Contractor shall make adjustments, pertaining to providers, identified on lines 28 through 34 directly to the specific line. This includes checks received and offsets or withholdings.

35. Total - Contractor enters the total of lines 28 through 34.
36. Grand Total - Contractor enters the total of lines 8(d), 22(g), 27(g) and 35(g).

G. Statistical Data - Page 2:

37. SNF:

- Number of SNFs - Contractor enters the total number of participating SNFs.
- Number of Admissions - Contractor enters the total number of SNF admissions.

38. HHA:

- Number of HHAs - Contractor enters the total number of participating HHAs.
- Number of Bills - Contractor enters the total number of bills processed. (Audit intermediaries should not complete this line.)

39. Number of Transfers to Distinct Part Units - Contractor enters the total number of transfers to distinct part units for which payments are shown in line 33.

It shall use edit checks to ensure completeness, arithmetical accuracy, and to discover inconsistencies. It shall have an authorized official sign and date the report.

## **90.7 - Form CMS-456 - Schedule R - (Rev. 5, 08-30-02)**

A1-1414.7

(Page 3 of 3 of the Monthly Intermediary Benefit Payment Report) Reconciliation  
Between IBPR and CMS-1522.

### A. Purpose and Scope

The contractor shall use the Schedule R to account for any variances between line 36(g), Total on the IBPR, and the HI and SMI Benefits reported on lines 1(d) and 2(d) of the CMS-1522 Report.

Schedule R is an integral part of the IBPR and must be completed each month whether or not a variance exists between the IBPR and the CMS-1522 Report. If there is no variance, the contractor shall complete line 36(g) of the IBPR and HI and SMI Benefits for lines 1(d) and 2(d) of the Form CMS-1522. If there is a variance, it shall reconcile the two reports by completing the appropriate lines.

It must have the capability to substantiate all amounts reflected on Schedule R.

Schedule R includes line items that will facilitate the contractor's reconciliation process.

It shall input the Schedule R, along with pages 1 and 2 of the IBPR, into the Contractor Administrative Budget and Financial Management System (CAFM) for each report month.

### B. Instructions for Completion of Schedule R:

Heading - The contractor enters the report month and year. (See §160.6A) for intermediary name and number.) Also, it enters its current letter-of-credit number.

Line Item Definitions - Schedule R:

CMS-456 (IBPR) Column:

Line 36(g) Total - Contractor enters the amount obtained from page 2 of 3 on line 36(g) of the IBPR.

Medicare Secondary Payer (Non-Providers Cash Recoveries) - Contractor enters the cash receipts and offsets applied to claims payments or other refunds that are received from attorneys, beneficiaries, insurance companies or other non-providers. These amounts should be negative numbers since they represent cash receipts.

Other Recoveries Identify - Contractor enters recovered or offset amounts not included in any other line item (lines 1 through 36 or lines 1 and 3 of Schedule R). These amounts should be negative numbers since they represent cash receipts.

Other Items Identify (Lines 3A through 3E) - Contractor enters any other benefit payments or refunds not included elsewhere on the CMS-456 or on lines 1 and 2. The items shown here may be unique to its operation and should be identified accordingly. It shall itemize each major category on lines 3A. through 3E. These amounts could be positive or negative numbers.

Total - Contractor enters the sum of all line items in this column. It must take care to subtract negative amount(s) included on the above lines. The total amount must equal the amount in the total adjacent CMS-1522 column.

1. Remarks - Contractor enters an explanation to clarify any item or amount.

- Line Item Definitions - Schedule R:

#### CMS-1522

1. HI Benefits, Line 1 (d) - Contractor enters the HI benefits amount from form CMS-1522 in line 1(d).
2. SMI Benefits, Line 2(d) - Contractor enters the SMI benefits amount from form CMS-1522 in line 2(d).
3. Subtotal - Contractor enters the total HI and SMI benefit amounts.
4. Other Items Identify - Contractor enters any other benefit payments or refunds that may be unique to your operation that are not included on lines 1(d) or 2(d) of form CMS-1522. It shall itemize each major category and identify on line 1 through 6. These amounts could be positive or negative numbers.
5. Total - Contractor enters the sum of all line items in this column. It must take care to subtract negative amounts included in items 1 through 6. The total amount must equal the amount in the total adjacent CMS-456 column.

Public reporting burden for this collection of information is estimated to average 30 hours per response. This includes time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this estimated burden or any other aspect of this collection of information, including suggestions for reducing the burden, to:

Centers for Medicare & Medicaid Services  
Office of Financial Management  
7500 Security Boulevard

Baltimore MD 21244-1850

and to:

Office of Management and Budget  
Paperwork Reduction Project (0938-0361)  
Washington DC 20503

## **100 - Issuance of Letter-Of-Credit - (Rev. 5, 08-30-02)**

A1-1416, B1-4414

The Letter-of-Credit, Standard Form-1193, authorizes a Federal Reserve Bank or Branch to advance funds to a designated commercial bank on behalf of CMS. Under the Checks Paid Method of financing, a letter-of-credit is issued to authorize the designated commercial bank to withdraw funds for deposit only to the contractor's Benefits Account when a bank presents a payment voucher (FMS-5401).

Upon receipt of the properly executed signature cards and notification from the Federal Reserve Bank that the required collateral has been posted, CMS prepares and certifies a letter-of-credit in favor of the designated commercial bank. The certified letter-of-credit, together with the executed signature cards, are sent to the Treasury Department for forwarding to the servicing Federal Reserve Bank or Branch. A copy of the certified letter-of-credit and signature cards are also sent to the contractor, the RO, and the designated commercial bank.

### **100.1 - Monthly Limitation - (Rev. 5, 08-30-02)**

A1-1416.1, B1-4414.1

The letter-of-credit specifies a maximum amount of funds that the bank may draw during each month. The ceiling amount on the letter-of-credit is established at a sufficiently high level to provide for fluctuations in monthly disbursement patterns and is based upon benefit payments estimated by CMS and the contractor. The unused portion of the letter-of-credit is revoked at the end of each month, and the full monthly ceiling amount is automatically renewed at the beginning of each month. There is no carryover of any unused ceiling amount. Each month stands by itself.

### **100.2 - Amending Letter-of-Credit**

**(Rev. 236, Issued: 06-13-14, Effective: 06-02-14, Implementation: 07-15-14)**

All requests for new or amended Letters Of Credit, whether considered routine or emergency, must be submitted no later than 6 business days prior to the calendar date of the actual need. All requests must be sent via email to [DFSE@cms.hhs.gov](mailto:DFSE@cms.hhs.gov); the appropriate Regional Office (RO) contacts should also be copied on the request.

Conditions requiring new LOCs include but are not limited to:

- A new MAC joins the Medicare program;
- A MAC assumes a new workload from another MAC;
- A complete or partial change in MAC's name;
- A change in the name of the MAC's servicing bank; or
- A change in the Federal Reserve Bank or Branch servicing the MAC's commercial bank.

Conditions requiring amended LOCs include but are not limited to:

- A permanent increase or decrease in the LOC funding limitation due to significant change in Medicare workload or expenditure that is expected to affect the MAC's financial needs;
- A temporary increase in the LOC funding limitation to cover all Medicare checks and Electronic Funds Transfer (EFT) payments presented to the bank for payment within a given month.

### **100.3 - Establishment of Accounting Records - (Rev. 5, 08-30-02)**

A1-1416.3, B1-4414.3

The contractor shall establish adequate accounting records to ensure that:

- The total monetary amount on the payment vouchers issued during the month does not exceed the monthly limitation established by the letter-of-credit;
- Funds drawn are properly allocated between HI and SMI benefits. The contractor shall establish memorandum accounts to separate the respective benefit payments;
- Refunds received from providers or beneficiaries resulting from prior overpayments or retroactive adjustments are immediately deposited into the FHIBA. The contractor shall credit all such deposits on the day following the date of receipt in its mail room or initial point of entry. (It shall credit within 2 days if the bank is not located in the same city as the contractor.); and
- Bank charges for services furnished are in accordance with the contractual agreement and that the volume by types of service (e.g., checks paid and deposits) are in agreement with the contractor's records.

### **110 - Initial Federal Health Insurance Time Account Deposit - (Rev. 5, 08-30-02)**

A1-1418, B1-4416

To preclude excessive use of Federal funds, the contractor shall delay the initial deposit in the Time Account until it has actually started processing checks that are cleared against the FHIBA. It shall effect the initial deposit of Federal funds into the Federal Health Insurance Time Account by drawing a check on the new FHIBA payable to the Time Account.

It shall establish the amount of the initial time deposit check by re-computing the Award Schedule (AS) (Page 2 of 2) that the selected bank submits to reflect the effective prime rate (i.e., prime minus one percent) in effect on the date the new accounts are implementation.

It shall make the check payable to the designated bank with the following directive clearly printed on the reverse:

For Deposit Only In (Name of Contractor)  
Federal Health Insurance Time Account

The contractor shall delay use of the Federal Health Insurance Accounts until the Federal Reserve Bank has received authorization from the Treasury Department for the designated commercial bank to process payment vouchers under the letter-of-credit procedure.

### **110.1 - Subsequent Time Account Deposits and Adjustments – (Rev. 5, 08-30-02)**

A1-1418.1, B1-4416.1

The quarterly review of bank activity in the Benefits Account may disclose the need for an adjustment in the Time Account balance. When an adjustment is indicated, the contractor shall make the adjustment within 15 calendar days after the close of the quarter.

It shall follow the procedures outlined for the initial Time Account deposit as described in §110 to increase the Time Account balance.

To decrease the Time Account balance, it shall prepare a Time Account withdrawal slip that instructs the bank to transfer the amount of the required reduction from the Time Account to the FHIBA.

**NOTE:** The contractor shall report all initial deposits and subsequent adjustments in the Time Account balance on form CMS-1522

### **110.2 - Bank Account Analysis (Rev. 158, Issued: 09-25-09, Effective: 10-26-09, Implementation: 10-26-09)**

To ensure a continuing evaluation of all bank services and associated charges, the contractor shall adhere to the following procedures:

- Arrange to receive from the bank its account analysis on a regular monthly basis no later than the 10th of the following month. Bank analysis must include:
  - Bank Processing Charges (Schedule of Itemized Bank Services Provided Report); and
  - A list of daily closing bank balances (Recap of Daily Available Balances).
- The contractor shall verify the accuracy of the data presented for the average daily bank balance, units of service, and all other computations on the bank's account analysis.
- The contractor shall complete and forward, within 15 calendar days after the end of each month to CMS electronically (Excel; [Banking2009@cms.hhs.gov](mailto:Banking2009@cms.hhs.gov)), the following schedules:
  - Monthly account activity of bank processing charges (Schedule of Itemized Bank Services Provided Report); and
  - Recap of Daily Available Balances (Recap of Daily Available Balances).

## **120 - Reviewing Bank Agreements - (Rev. 5, 08-30-02)**

A1-1420, B1-4418

The contractor shall determine if it wants to continue, renegotiate, or terminate the bank agreement by reviewing the bank's performance and processing charges for the present term. It shall review 165 days prior to the expiration of the three-party bank agreement.

If the bank's performance is acceptable, and the bank does not request a rate increase, the contractor shall recommend to the RO, in writing, that it wants to continue with the bank agreement and that it be continued for another year or two year period. It shall advise the RO as soon as a bank's request for a rate increase is received along with its evaluation of the bank's performance and recommendation, to continue or renegotiate the contract. The RO develops comparative analysis of three banks' charges with similar volumes to support the recommendation to continue the bank agreement at a higher processing charge. If the higher processing charge is not justified, the contractor will be advised to begin the termination process.

### **120.1 - Terminating Bank Agreements - (Rev. 5, 08-30-02)**

A1-1420.1, B1-4418.1

The contractor, the Government, or the bank may terminate the bank agreement when the party wishing to terminate submits written notification to the other parties 150 days prior to the expiration of the current term. In the event of termination, the bank agrees to retain

the contractor's Federal Health Insurance Account(s) for an additional 180-day period (phase-out) beyond the current term to allow for clearance of outstanding checks.

## **120.2 - Terminating Federal Health Insurance Accounts - (Rev. 5, 08-30-02)**

A1-1420.2, B1-4418.2

- Initial Adjustment to the Federal Health Insurance Time Account - Pending receipt of the prior month's bank statement, the contractor shall reduce on the first day of the phase-out period the current balance in the Federal Health Insurance Time Account by seventy-five percent (75%). It shall prepare a Time Account withdrawal slip that instructs the bank to immediately transfer the computed amount to the FHIBA.
- Time Account Analysis - Within 7 days of the expiration of the current term, the contractor shall complete Schedule TAA in its entirety to determine whether the time account should remain open during the phase-out period. It shall include in line 4 the total projected service charges for the entire phase-out period. It shall modify the 25 percent figure on line 10 to reflect the actual length of the phase-out period, e.g., 6-month period would show 50 percent.
  - If line 13 of Schedule TAA (page 1 of 3) indicates a positive amount, the contractor shall maintain that amount of money in the time account during the phase-out period, and adjust the present time account balance accordingly in lines 14-16.
  - If line 9 of Schedule TAA (page 1 of 3) indicates a negative amount, the contractor shall immediately transfer the current time account balance to the benefits account, and the contractor should secure from the bank a check payable to the benefits account in an amount equal to the negative amount reflected on line 9.
- Closing Federal Health Insurance Time Accounts - At the expiration of the phase-out period, the contractor shall transfer all funds on deposit in the Time Account, if applicable, and FHIBA immediately to the new FHIBA.

## **120.3 - Phase-out Period for Federal Health Insurance Bank Accounts – (Rev. 5, 08-30-02)**

A1-1420.3, B1-4418.3

In the event of termination of the bank agreement, the bank agrees to retain the contractor's Federal Health Insurance Account(s) for up to an additional 180-day period, beyond the current term, to allow for clearance of outstanding checks. (See subsection C of the IFB.) The letter-of-credit issued to the bank remains in effect to allow the bank to draw payment vouchers to cover all outstanding checks as they are presented for payment.

During this phase out period, the current bank agreement continues in effect with the exception of the following:

- Letter-of-Credit - Covenant 5;
- The Term of the Bank Agreement - Covenant 7;
- Termination of Agreement - Covenants 8 and 9; and
- Renegotiation of Agreement - Covenant 10.

It is further understood that during the phase out period:

- The bank maintains collateral in an amount sufficient to cover the high balances in the account(s) less FDIC coverage on each account;
- All bank service charges and earnings credits are consistent with those amounts reflected in the current agreement;
- All terms and conditions of the original bid submitted by the bank, which are not inconsistent with this additional term, remain in effect; and
- The contractor continues to complete the CMS-1521, CMS-1522 and the TAA Schedules.

### **130 - Invitation For Bid (IFB) to Provide Banking Services Under The Checks Paid Method of Letter-Of-Credit Financing - (Rev. 5, 08-30-02)**

A1-1422, B1-4420

The contractor shall request the most recent copy of the IFB package from the RO to prepare its procurement. The IFB is constantly being updated to meet CMS requirements in the changing banking environment.

### **140 - Bonding - (Rev. 5, 08-30-02)**

A1-1424, B1-4422

The contractor is required to have a fidelity bond on, as a minimum, each certification and disbursement employee. Blanket bonds are an acceptable alternative.

Bonds must protect against at least the risks contained in the contractor's agreement (specified in the article entitled "Certification and Disbursement and Indemnification").

As a general rule, the amount of the bond should equal 1/10 of the monthly limitation of the letter of credit but not exceed \$500,000.

CMS accepts a bond in excess of \$500,000 and assumes an allocated share of its total cost if the contractor determines that a larger bond is desirable.

No deductibles are permitted with respect to coverage, risks, and amounts.

### **150 - Letter-Of-Credit Check List**

**(Rev. 158, Issued: 09-25-09, Effective: 10-26-09, Implementation: 10-26-09)**

<b>FORM NAME</b>	<b>DUE DATE</b>
Intermediary Benefit Payment Report, CMS-456	Monthly - within 20 working days after the end of the reporting month.
Payment voucher on Letter-of-Credit Transmittal - CMS-1521	Monthly - within 15 days after the end of the reporting month.
Monthly Intermediary Financial Report, CMS-1522	Same as above
Banking Schedules, Schedule of Itemized Bank Services Provided Report and Recap of Daily Available Balances	Monthly - within 15 days after the end of the reporting month

### **160 - Electronic Funds Transfer (EFT) - (Rev. 5, 08-30-02)**

A1-1430, B1-4430

The contractor shall pay claims from providers of services according to the following criteria.

#### **A. Requirement**

The contractor may transmit payments electronically to each provider who bills Medicare, elects to receive payments electronically, and who provides the necessary bank account and routing data to enable the contractor to pay electronically.

#### **B. Notification Requirement**

The contractor shall provide its Regional Office (RO) with quarterly data on the number of providers paid under EFT, the transmission protocol, such as the ANSI X12 835 used for its EFT transmissions, and the benefit payment amount of EFT transactions. It shall use Form CMS-588, Authorization Agreement for Electronic Funds Transfer, to maintain a record of those physicians and suppliers that authorize Medicare payment under EFT.

#### **C. Claims Processing Timeliness (CPT) Requirement**

When transmitting electronic payments to providers, the contractor shall pay claims in a timely manner consistent with the payment floor in effect at the time of payment. It shall transmit the EFT authorization to its originating bank upon the expiration of claims processing timeliness payment floor, as discussed in the Medicare Claims Processing Manual, Chapter 1, General Billing Requirements. For example, an EFT payment in March 2001 for an electronic claim may not be transmitted to the originating bank earlier than 14 days after the date of receipt. An EFT payment in March 2001 for a paper claim may not be transmitted to the originating bank earlier than 27 days after the date of receipt. Payment settlement, i.e., the date on which funds are posted to the provider's account, should not be earlier than 2 business days following transmission of the electronic payment data to the originating bank. The contractor shall accomplish this by designating an effective payment date on the electronic payment file of no earlier than 2 business days after the transmission date.

#### D. Electronic Transmission Standard

When making direct deposits to the accounts of providers under EFT, the contractor shall use a transmission format that is both economical and compatible with its servicing bank and the Automated Clearing House.

For Standard Systems Maintainers, the Medicare standard ANSI 835 health care payment/advice can be abbreviated and used to generate an ACH-FORMATTED EFT file that contains no beneficiary-specific data. In these cases, the bank translates the abbreviated ANSI 835 into an ACH-COMPATIBLE payment file. The entire ANSI 835 Remittance advice record will be sent directly to the provider. In the event these abbreviated ANSI data are not acceptable to certain banks for purposes of initiating electronic payments through the appropriate ACH, the standard system users should consult with their individual banks to determine which electronic payment data format is acceptable. The contractor should refer to Part 3, Chapter 24, EDI Support Requirements for more information on the abbreviated ANSI-835.

#### E. Alternatives to Electronic Payment

When EFT is not used, the contractor shall make payments to providers via hardcopy checks drawn on the commercial bank servicing its Medicare account. It shall send the hardcopy check by first class U.S. Postal Service only.

**NOTE:** The pickup, next-day delivery, express mail or the use of a courier service for hardcopy checks is prohibited except in emergency situations, as authorized by the contractor's RO.

#### F. Modification of Tri-partite Bank Agreement to Include EFT Method of Payment

The contractor shall work with its servicing bank and its RO to ensure that the Tri-partite bank agreement is modified to include wording that allows funding of the Letter of Credit to include electronic payments as well as hardcopy checks. The Tri-partite bank

agreement needs to clearly state that all references to checks in the original bank agreement shall mean checks and/or electronic funds transfer (EFTs).

The contractor shall have its legal department and that of the originating bank review the Tri-partite bank agreement to ensure that it meets contractor needs and the requirements of the Medicare program. It shall forward any modifications to the Tri-partite bank agreement at least 1 month prior to its effective date to the RO and the Chief, Financial Management Unit, OCA, BPO in CO for review and approval. See §160.1, Exhibit 2 for a sample addendum to the Tri-partite bank agreement that includes general provisions for payment under the EFT method.

#### G. The Receiving Bank's Role in EFT/Electronic Remittance Advice (ERA)

While providers may wish to consider criteria such as experience with EFT and receipt of ANSI-formatted financial data when choosing a bank, these procedures should in no way be interpreted as requiring providers to do business with a particular financial institution (e.g., receiving bank only).

#### H. Electronic Funds Transfer Transaction Costs

Prior to transmitting payments electronically, the originating bank fills in the relevant EFT transaction costs on the Schedule AS (Schedule of Bank Processing Charges), and submits it to the contractor. The contractor shall transmit this information to both the RO and CO. Once electronic payments are initiated, the originating bank shall include all payment information on the Monthly Schedule of Bank Processing Charges, (TAA 1-b), and transmit this form to the contractor, who enters the data into the Contractor Administrative Budget and Financial Management (CAFM) system where it is reviewed and approved first by the RO and then CO.

**NOTE:** The EFT costs reported on line 8 of the AS Schedule and the Monthly Schedule of Bank Processing Charges (TAA 1-b) shall include a breakdown of all costs associated with EFT, including the cost per EFT transaction, set-up costs, monthly charges, transmission costs, etc.

#### I. Contractor Responsibility for EFT/ERA Records Retention

The contractor shall retain records on EFT/ERA in accordance with established CMS and Department of Justice procedures for retention of documentation associated with electronic claims.

#### J - Provider Responsibility for the Accuracy of Claims Data

To minimize errors and disruptions to cash flow, providers are responsible for verifying the accuracy of claims payment information submitted to their Medicare contractor.

### **170 - Electronic Remittance Advice (ERA) - (Rev. 5, 08-30-02)**

A1-1431, B1-4431

The contractor shall accommodate provider requests to receive hardcopy checks or electronic payments with ERAs. Providers have the option to receive remittance information on paper or electronically. Providers who elect EFT are not required to receive ERAs. The contractor shall furnish ERAs to providers using the following criteria:

A. Standard Format Requirement

In lieu of the traditional method of sending hardcopy remittance advices and checks to providers, effective October 1, 1992, the contractor shall transmit, over wire only, the ANSI X12.835, Health Care Claim Payment/Advice (ANSI-835) to a requesting provider or to a requesting provider's billing service. The ANSI-835 is the only electronic remittance option available as of this date. If the contractor has any technical questions on formats or electronic remittance transmission requirements, it should contact its RO.

B. Privacy Act Compliance

Unless otherwise directed by CO, the contractor shall ensure that remittance information is transmitted to providers or their authorized billing agents either directly, through a Value Added network, or as authorized by a provider, to a bank that is capable of receiving ERA data and agrees to safeguard the data.

C. Reconciliation Requirement

Prior to entering into an electronic payment arrangement with a provider, the contractor shall ensure that its providers are able to reconcile their accounting records using the ANSI-835 remittance advice. Once this determination is made, it shall provide telephone support during normal business hours and allow for an initial reconciliation period of up to 30 days during which it will produce both paper and electronic remittances. After this 30-day phase-in period, it shall eliminate paper remittances for these providers.

D. Standard Format Reference

See the Claims Processing Manual, Chapter 22 - Remittance Notice to Providers, for information and additional requirements concerning the standard remittance advice format.

**180 - Exhibits - (Rev. 5, 08-30-02)**

A1-1435

Exhibit 1 - Form CMS-1521 - - See CMS Forms page.

Exhibit 2 - Form CMS-1522 - - See CMS Forms page.

Exhibit 3 - Intermediary Benefit Payment Report - - See CMS Forms page.

Exhibit 4 -Authorization Agreement for Electronic Funds Transfer

PROVIDER/PHYSICIAN ID NUMBER \_\_\_\_\_ PROVIDER/PHYSICIAN NAME \_\_\_\_\_

I hereby authorize (Insert Contractor Name), hereinafter called COMPANY, to initiate credit entries and to initiate, if necessary, debit entries and adjustments for any credit entries in error to my ( ) Checking ( ) Savings account (select one) indicated below and the depository named below, hereinafter called DEPOSITORY, to credit and/or debit the same to such account.

DEPOSITORY NAME \_\_\_\_\_ BRANCH \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

TRANSIT NUMBER \_\_\_\_\_ ACCOUNT NUMBER \_\_\_\_\_

This authority is to remain in full force and effect until COMPANY has received written notification from me of its termination in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on said notice of termination.

NAME \_\_\_\_\_ TITLE \_\_\_\_\_

(PLEASE PRINT)

SIGNED X \_\_\_\_\_ DATE \_\_\_\_\_

Exhibit 5 - Addendum to Medicare Bank Agreement

The parties have executed this Agreement for the Medicare A(B) Bank Accounts using the Checks Paid Method of Letter of Credit Financing and desire to add changes to the existing agreement currently in force. These changes are necessitated by the implementation by (Insert Contractor Name) of the Electronic Funds Transfer (EFT) method of paying providers effective (Insert Date). This change in payment method is under the direction of the Centers for Medicare and Medicaid Services (CMS) as an initiative to increase the uniformity and efficiency of the provider payment process.

Also, item number 10 below, although not related to EFT, is incorporated into the bank agreement to insure that no excessive earnings credits accumulate during the period of the bank agreement.

The parties hereby agree to the following terms and conditions that shall be considered an integral part of the bank Agreement:

1. The rates as reflected on the Schedule of Bank Processing Charges shall be in effect for the term of this Agreement.
2. This Agreement, with all its provisions and covenants, shall continue in force from year to year after the expiration of such term; provided, however, that notification to terminate or renegotiate has not been given by any party as specified in the Agreement executed on (Insert Date).
3. All references to checks in the original Agreement shall hereby mean checks and/or Electronic Funds Transfers (EFTs).
4. The Fiscal Intermediary (Carrier) is obligated to obtain, retain, and provide copies of provider authorizations, particularly with regard to the rights, liabilities, and responsibilities of Medicare contractors and financial institutions under Regulation E.
5. The nature, format and medium of entries, or entry information is to be furnished to the originating bank in writing by the Fiscal Intermediary (Carrier) prior to entering into an EFT arrangement.
6. The Fiscal Intermediary (Carrier) and the originating bank shall negotiate the level of security to be established for delivering the payment data from the Fiscal Intermediary (Carrier) to the originating bank, such as transmittals with authorized signatures, and the method used to verify authenticity of telecommunicated data, prior to entering into an EFT arrangement.
7. The Fiscal Intermediary (Carrier) shall specify the time when funds are to be provided to the originating bank prior to entering into an EFT arrangement.
8. The Fiscal Intermediary (Carrier) and the originating bank shall agree to the deadline for reversals, corrections, or changes by the Fiscal Intermediary (Carrier) of entries or entry information furnished to the originating bank prior to entering into an EFT arrangement.
9. In those cases where the Fiscal Intermediary's (Carrier's) Medicare bank is unable to originate EFT transactions, the Medicare bank may subcontract certain functions. The Medicare bank agrees that none of the functions to be performed under the Tri-partite agreement shall be subcontracted without prior written approval of the Fiscal Intermediary (Carrier) and the CMS. Any such approved subcontract shall contain the language of the Examination of Records Clause contained in the bank agreement (Covenant 3).
10. If Line 7 of Page 1 of the Quarterly Time Account Adjustment Schedule reflects any positive balance, the contractor shall immediately forward supporting documentation and a check made payable to CMS for that amount to:

Send a copy of the check and transmittal letter to:

Centers for Medicare & Medicaid Services  
Office of Financial Management  
7500 Security Boulevard  
Baltimore MD 21244-1850

**190 - General Information About Termination Costs - (Rev. 5, 08-30-02)**  
A1-1800

The contractor shall prepare a shut-down cost budget voucher based on its natural expense line items, and submit the budget to both CMS's Central Office (CO) and to the contractor's Regional Office (RO).

It shall include the following information on the voucher:

- All incurred shut-down expenses determined by the contractor's natural cost items;
- The amount, and a detailed explanation, for each item it claims; and
- An attestation signed by a company official that validates the costs the contractor is claiming are correct.

The CMS pays shut-down costs based on the contractor's voucher's information. The contractor shall not draw administrative funds, via its letter-of-credit, after the official date of either contract close-out or termination.

It shall submit the voucher on official company letterhead. It shall make sure the voucher is signed by an authorized company official, and forward a copy to CMS's CO at the following address:

Centers for Medicare & Medicaid Services  
Division of Contractor Financial Management, OFO  
7500 Security Boulevard  
Baltimore MD 21244-1850

**200 - General - (Rev. 14, 02-03-03)**  
A1-1900, B1-4900

The Contractor Financial Reports provide a method of reporting financial activities for benefit payments by Medicare contractors according to the Chief Financial Officers (CFOs) Act of 1990. The contractor is required to maintain accounting records according to government accounting principles and applicable government laws and regulations. This requirement complies with the Office of Management and Budget (OMB) Bulletins

about Financial Statements. These policies and procedures are developed by the Federal Accounting Standards Advisory Board (FASAB).

The accounting principles and the auditing standards required are not substantially different from Generally Accepted Accounting Principles (GAAP) and Generally Accepted Auditing Standards (GAAS) as formulated by the accounting profession. Government accounting principles which are developed by FASAB, however, require maintaining records not only for preparing financial statements, but also to enforce applicable laws and regulations. Accounts are maintained to provide control over operations as well as to provide financial information.

Medicare contractors are required to use double entry bookkeeping and accrual basis accounting. For example, if an accounts receivable is established, accounts receivable should be debited and, most likely, operating/program expense should be credited. If an accounts payable is established, accounts payable should be credited and, most likely, operating/program expense should be debited. In addition, the information reported must be supported by the contractor's books and records as of the end of the period requested and adequate audit trails must be maintained. To ensure accurate reporting, proper cutoff procedures must also be established in order to limit reporting to activities attributable to the reporting period. Where actual data is not available, reasonable estimates are acceptable. See Exhibits 12 through 15 for protocols for estimating relevant accounts. When end of period entries are made to accrue account balances, the contractor shall reverse the entries in the following quarter to allow normal processing of accounting transactions.

In order to maintain consistent and accurate financial reporting, Medicare contractors must have an internal control structure that integrates the accounting and claims processing systems. The internal control structure must provide for the following control procedures:

1. Independent review of proper valuation of recorded amounts and performance;
2. Segregation of duties (separate authorization, record-keeping, and custody);
3. Safeguards over access to assets and records;
4. Authorization of transactions and activities;
5. Documents and records that are adequate to ensure proper recording; and
6. Quarterly reconciliation of internal systems to the Provider Overpayment Report (POR) system for intermediaries and the Physician Supplier Overpayment Report (PSOR) system for carriers.

Supporting documentation must be maintained and available for review and audit. This must include lead schedules for all amounts used for report preparation and detailed

documentation, such as demand letters for accounts receivable. A very good procedure that CMS recommends to ensure the accuracy of reported amounts, is trending and comparative analysis. This analysis involves comparing reported amounts to prior amounts to identify material errors.

Hardcopy books and records used to prepare the annual financial reports should be retained for 6 years unless microfilmed. Then, the hardcopy needs to be retained for 3 years and the microfilm retained for the balance of the 6-year period.

The Office of the Inspector General (OIG) will conduct audits of contractors according to government auditing standards. This requirement complies with OMB Bulletin No. 98-08, Audit Requirements for Federal Financial Statements. Applicable government laws and regulations also supplement the government auditing standards. These standards are similar to those contained in the Comptroller General of the United States Standards for Audit of Governmental Organizations, Programs, Activities, and Functions (The Yellow Book).

The OMB Bulletin No. 01-09, Form and Content of Agency Financial Statements requires the preparation of Federal Agency interim financial statements, in addition to accelerating the due date of the submission of year-end audited financial statements to OMB and Congress. Because of OMB's new requirements, CMS and its Medicare contractors must be able to prepare financial statements at the end of any month at the request of CMS.

To meet this obligation, all shared systems must be able to produce any system reports required by Medicare contractors utilizing those systems to prepare all the Forms CMS-750 A/B and the Forms CMS-751 A/B on a month-end basis. These reports must be cumulative in order to provide Medicare contractors' financial position and status of accounts receivable activity from the beginning of the fiscal year through the month requested.

Medicare contractors must be able to support all summary amounts reported on any of these reports with transaction level detail, and must be able to produce this support upon request by CMS or internal/external auditors.

## **210 - Instructions For Completing The Form CMS-750A/B, Contractor Financial Reports - (Rev. 5, 08-30-02)**

A1-1910, B1-4910

There are separate reports and data screens for Part A, Hospital Insurance (HI), and Part B, Supplementary Medical Insurance (SMI) in the Contractor Administrative-Budget and Financial Management (CAFM) system. The intermediary enters data in both HI and SMI data screens (see Exhibits 1 and 2). The carrier enters data in the SMI data screens (see Exhibit 2).

The data for the report is HI and SMI financial information as defined in the Medicare Account Definitions (see Exhibit 11). In order to facilitate reconciliation, balancing and error resolution, the contractor shall report all data in dollars and cents.

The data on the report may not equate on a one-to-one basis with data reported to CMS in other reports, such as Draws on Letter of Credit, reported on Form CMS-1521. The contractor must maintain records that will allow reconciliation of Form CMS-750A/B with those other reports.

**220 - Due Date - (Rev. 5, 08-30-02)**

A1-1911, B1-4911

This report is due on January 21, April 21, July 21, October 21 (21 days after the end of each quarter) via the CAFM system. If that date occurs on a holiday or a weekend, the report is due the following Federal workday.

**230 - Certification - (Rev. 5, 08-30-02)**

A1-1912, B1-4912

Medicare contractor certification by the Chief Financial Officer (CFO) is required. The CFO must input their password on the CAFM system (see Exhibit 16). Failure to record the official's password is a serious error that will prevent acceptance of the report by the CAFM system. The following statement appears at the end of the Form CMS-750A/B:

I hereby CERTIFY that I have examined the Statement of Financial Position prepared by [name of contractor] for the period beginning (first day of FY) and ending (last day of quarter), and that to the best of my knowledge and belief, it is a true, correct and complete statement prepared from the books and records of the contractor in accordance with applicable instructions.

NAME \_\_\_\_\_ Date \_\_\_\_\_ Title \_\_\_\_\_

**240 - Instructions for Completing Form CMS-751 A/B, Status of Accounts Receivable - (Rev. 5, 08-30-02)**

A1-1920, A1-1940, B1-4920, B1-4960

Forms CMS-H751A/B and CMS-M751A/B are similar data entry screens used to report the following receivables.

- Form CMS-H751A to report debt under Part A (HI) by intermediaries
- Form CMS-H751B to report debt under Part B (SMI) by intermediaries and carriers
- Form CMS-M751A to report MSP debt under HI by intermediaries;

- Form CMS-M751B to report MSP debt under SMI by intermediaries and carriers;

MSP accounts receivable data reported on CMS-M751A/B is a subset of total accounts receivable data reported on Form CMS-H751A/B (e.g., 751A/B includes the data reported on the CMS M751A/B and non-MSP data.

The screen heading indicates whether the report is for the MSP subset.

Samples of the screens are shown in Exhibits 3 - 9. There are separate reports and data screens for Part A, HI, and for Part B, SMI in the CAFM system. The intermediary enters data in both HI and SMI data screens (Exhibits 3 and 4). The carrier enters data in only the SMI data screens (Exhibit 4).

The intermediary or carrier reports the accounts receivable activity for fiscal year-to-date (FYTD) for the period of the report. In order to facilitate reconciliation, balancing and error resolution, it reports the accounts receivable in dollars and cents.

The reports require information both for the amount and the number of accounts receivable. To provide standardization, CMS suggests that contractors use their collection process as a guide when reporting the number of accounts receivable. For example, a separate, stand alone accounts receivable collected would be reported as a quantity in the number column.

#### **EXAMPLES:**

1. (Intermediaries only). A cost report is one receivable. Even though several claims are associated with the cost report, the collection activity would be against the entire cost report rather than each claim.
2. A demand letter issued in a Medicare Secondary Payer (MSP) case to one debtor with several claims listed on the letter. If the collection is made and posted against an individual claim, each claim on the demand letter would be an individual receivable.
3. A demand letter issued to a physician based on adjustments projected from sampling claims equals one. Even though many claims are represented by projection of the sample.

Once the principal number is established, the contractor shall report the interest associated with the principal amount in the same manner. There can be a difference between the principal number and the interest number because some receivables are not subject to interest.

#### **250 - Due Date - (Rev. 5, 08-30-02)**

A1-1921, A1-1941, B1-4921, B1-4941

This report is due on January 21, April 21, July 21, October 21 (21 days after the end of each quarter) via the CAFM system. If that date occurs on a holiday or a weekend, the report is due the following Federal workday.

## **260 - Certification - (Rev. 5, 08-30-02)**

A1-1922, A1-1942, B1-4922, B1-4942

Medicare contractor certification by the CFO is required. The CFO must input their password on the CAFM system (see Exhibit 16). Failure to record the official's password is a serious error that will prevent acceptance of the report by the CAFM system. The following statement appears at the end of Form CMS-H751A/B:

I hereby CERTIFY that I have examined the Status of Accounts Receivable prepared by (name of contractor) for the period beginning (first day of FY) and ending (last day of quarter), and that to the best of my knowledge and belief, it is a true, correct and complete statement prepared from the books and records of the contractor in accordance with applicable instructions.

For (Status of MSP Accounts Receivable) (Form CMS-M751) the statement includes a reference to MSP and reads as follows:

I hereby CERTIFY that I have examined the Status of MSP Accounts Receivable prepared by (name of contractor) for the period beginning (first day of FY) and ending (last day of quarter), and that to the best of my knowledge and belief, it is a true, correct and complete statement prepared from the books and records of the contractor in accordance with applicable instructions.

The name, date and title of the person making the certification are on both certifications.

## **270 - Line Item Instructions Form CMS-H751A/B - (Rev. 5, 08-30-02)**

A1-1923, A1-1943, B1-4923, B1-4943

Medicare contractors must develop and maintain transaction level detail (at a minimum, this would include the provider name, provider number, date of determination, outstanding balance, and any adjustments or recoupments) by debt to support the amounts reported for each line outlined below.

In addition, non-MSP amounts must be reconciled to the POR (intermediary) or PSOR (carrier) system as applicable.

### Part I, Status of Receivables

For each line in Section A, below, the instruction applies to each the Form CMS-H751 and Form CMS-M751, and to the intermediary report and to the carrier report unless otherwise noted. The instructions are applicable only to MSP amounts for the Form CMS-M751 and are applicable to all amounts for the Form CMS-H751.

Section A - Outstanding Receivables

**270.1 - Line 1, Beginning FY Balance (Principal & Interest) – (Rev. 5, 08-30-02)**

A1-1923.1, A1-1943.1, B1-4923.1, B1-4943.1

The contractor enters the number and amount for all accounts receivable outstanding as of the beginning of the FY. These amounts will be pre-filled with the ending balances reported on the preceding (9/30/XX) FY Contractor Financial Reports. The contractor must make any corrections to the beginning principal and interest FY balance on Line 5a, Adjusted Amounts, Internal Adjustments. It shall apply the offsetting entry, on the related Form CMS-750A/B report (debit or credit) to Operating/Program Expense for transactions that affect principal, or interest revenue if the transaction affects interest.

**270.2 - Line 2a, New Receivables (Principal) - (Rev. 5, 08-30-02)**

A1-1923.2, A1-1943.2, B1-4923.2, B1-4943.2

The contractor enters the number and amount for all new receivables established at its location during the FY. New receivables for intermediaries include cost report settlements and credit balances. For both intermediaries and carriers, overpayments and claims accounts receivables for all claim types are included. For carriers only, beneficiary debt and under-tolerance accounts receivable are included.

For MSP new receivables includes group health plan data-match, non-data-match, liability (including worker's compensation, auto and no fault), etc.

The contractor does not include those receivables transferred from other Medicare contractors, other CMS locations, Currently Not Collectible (CNC), or other transferred locations in prior fiscal periods. It includes all of these items on Lines 5b, 5d, 5f, or 6b, Transferred In Amounts.

**NOTE:** MSP accounts receivable are not established until a settlement, judgment or award has been reached and a demand letter is sent.

**270.3 - Line 2b, Accrued Receivables (Principal) - (Rev. 5, 08-30-02)**

A1-1923.3, A1-1943.3, B1-4923.3, B1-4943.3

Line 2b is not applicable to carriers or to MSP.

The intermediary enters the number and amount of Periodic Interim Payment (PIP) accrued receivables, fiscal year-to-date on this line. The only receivables a FI will accrue are those that result from comparing PIP payments to claims submitted. For each quarterly reporting period, a new accrual is established and the prior quarter's accrual must be reversed or zeroed out. Both the establishment and reversal of the PIP accrual must be reflected in this line, except for the reversal of the September's quarterly accrual,

which would be reflected in Line 5a, Adjusted Amounts, Internal Adjustments (see Exhibit 13, Periodic Interim Payments (PIP) Protocol for Estimating Payables/Receivables for the Form CMS-750A/B, Statement of Financial Position).

**270.4 - Line 3, Interest Earned (Interest) - (Rev. 5, 08-30-02)**

A1-1923.4, A1-1943.4, B1-4923.4, B1-4943.4

The contractor enters the number and amount of interest earned on: (a) existing or new receivables established at its location during the FY; and (b) the interest earned on receivables transferred to it, following the date the receivables are established on its records. The contractor shall not include the amount of accrued interest earned at other locations. It shall report the accrued interest earned at other locations as transferred in on Line 5b, 5d, 5f or 6b, Transferred In Amounts.

**270.5 - Line 4a, Cash/Check Collections on Receivables (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.5, A1-1943.5, B1-4923.5, B1-4943.5

The contractor enters the amount collected by cash or check on receivables during the fiscal period.

**270.6 - Line 4b, Offset Collections on Receivables (Principal & Interest) - (Rev. 5, 08-30-02)**

**A1-1923.6, A1-1943.6, B1-4923.6, B1-4943.6**

The contractor enters the amount collected by offset on receivables during the fiscal period.

**270.7 - Line 4c, Collections Deposited at Another Location (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.7, A1-1943.7, B1-4923.7, B1-4943.7

The contractor enters the amount collected or offset by CMS Central Office (CO) for collections on accounts receivable referred under the Debt Collection Improvement Act (DCIA). Do not transfer the case to CO where the deposit or offset of the money is made. Upon receipt of the Collection Reconciliation/Acknowledgement form, enter the amount collected or offset by cross servicing/TOP and received by CO in this line to reduce the outstanding amount of the receivable being reported on Form CMS-751A/B. CO will record the actual deposit of cash/check/offset on Line 10, Cash/Offsets Received for Receivables at Another Location of its' Form CMS-R751.

The Medicare contractor or CO that records the actual deposit of cash/check/offset will record this amount on Line 10, Cash/Offsets Received for Receivables at Another Location. (See §270.15 for instructions and Exhibit 18 Collection Reconciliation/Acknowledgement Form).

**270.8 - Line 5, Adjusted/Transferred/Waived Amounts (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.8, A1-1943.8, B1-4923.8, B1-4943.8

The contractor enters the amount of receivables it has adjusted, transferred in from or out to other locations, or waived. It is required to maintain supporting documentation and records for all these receivables transferred in and out. Amounts transferred in from or out to other CMS locations or Medicare contractors must be reconciled to the other entity's records for the same reporting period prior to submission of the quarterly reports to ensure that only approved transfers are being reported. Documentation of the reconciliation must be maintained and must indicate that a supervisory review of the reconciliation was performed. Refer to Exhibit 17 for instructions for the transfer of debt between other reporting entities.

The contractor reports in Lines:

5.
  - a. Adjusted Amounts (Principal & Interest). The contractor enters the amount for any adjustments to the beginning balance, or corrections/adjustments of receivables previously established during the fiscal period. These adjustments can be either positive or negative. It separately reports adjustments resulting from Auditor/Consultant recommendations, and those determined independently.
  - b. Transfers In from other Medicare Contractors (Principal & Interest). The contractor enters the amount transferred in from other Medicare contractors during the fiscal period.
  - c. Transfers Out to other Medicare Contractors (Principal & Interest). The contractor enters the amount transferred out to other Medicare contractors during the fiscal period.
  - d. Transfers In from other CMS Locations, POR/PSOR (Principal & Interest). (Carriers report PSOR, and intermediaries report POR). The contractor enters the amount transferred in from other CMS locations and reported on the POR/PSOR during the fiscal period. (Applies to non-MSP debt only.)
  - e. Transfers Out to other CMS Locations, POR/PSOR (Principal & Interest). Carriers report PSOR, and intermediaries report POR). The contractor enters the amount transferred out to other CMS locations and reported on the POR/PSOR during the fiscal period.
  - f. (Applies to non-MSP debt only)

- g. Transfers In from other CMS Locations, Not POR/PSOR (Principal & Interest). The contractor enters the amount transferred in from other CMS locations and not reported on the POR/PSOR during the fiscal period.
- h. Transfers Out to other CMS Locations, Not POR/PSOR (Principal & Interest). The contractor enters the amount transferred out to other CMS locations and not reported on the POR/PSOR during the fiscal period.
- i. Waivers (Principal & Interest). The contractor enters the amount of accounts receivable waived based on the application of §§ 1862(b) and 1870(c) of the Social Security Act.

**270.9 - Line 6, Amounts Written-off Closed (Bad Debts)/Transferred CNC (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.9, A1-1943.9, B1-4923.9, B1-4943.9

The contractor enters the amount which it has written-off as a bad debt, or transferred to or from CNC.

The contractor reports in lines:

- 6.
  - a. Amounts Written-off Closed (Bad Debts)(Principal & Interest). The contractor enters the amount for which collection efforts have been abandoned. (This would include the remaining balance on accounts receivable after the bankruptcy court has ruled on bankruptcy, appeals, and other litigated cases).
  - b. Transfers In from CNC (Principal & Interest). The contractor enters the amount re-established as active debt that was previously classified as CNC during the fiscal period.
  - c. Transfers Out to CNC (Principal & Interest). The contractor enters the amount removed from the ending balance and reclassified as CNC during the fiscal period.

**270.10 - Line 7, Ending Balance (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.10, A1-1943.10, B1-4923.10, B1-4943.10

The ending balance is a computed field reporting the number (manual entry) and amount for receivables outstanding as of the end of the reporting period. It equals:

Principal	Interest
+ Beginning FY balance (Line 1)	+ Beginning FY balance (Line 1)

Principal	Interest
+ New Receivables (Line 2a)	+ Interest Earned (Line 3)
+/- Accrued Receivables (Line 2b)	
- Collections on Receivables (Line 4a-4c)	- Collections on Interest (Line 4a-c)
+/- Adjusted/Transferred Amounts (Line 5a-5g)	+/- Adjusted/Transferred Amounts (Line 5a-5g)
- Waivers (line 5h)	- Waivers (line 5h)
+/- Amounts Written-off/Transferred CNC(Lines 6 a - c)	Amounts Written-off/Transferred CNC (Lines 6 a - c)
= Ending Balance (Line 7)	= Ending Balance (Line 7)

**NOTE:** Although Line 7 is a calculated amount, the contractor must be able to provide a detailed listing of all outstanding receivable balances that support this line at any given period of time. The ending balance must be equal to the accounts receivable and interest receivable amounts reported on the form in Statement of Financial Position.

**270.11 - Line 7a, Current Receivables (Principal and Interest) – (Rev. 5, 08-30-02)**

A1-1923.11, A1-1943.11, B1-4923.11, B1-4943.11

The contractor enters the amount of the receivables due within 12 months following the reporting period. The definition of current and non-current does not depend on the time a debt is outstanding but when the debt is due. A receivable for which the due date is 12 months or less from the report date is a current receivable. For example, a debt due September 30, 2003, within 12 months from the date of a report for September 30, 2002, is a current receivable. In addition, all delinquent receivables are to be reported as current. The contractor shall assign between current and non-current the appropriate amount of those receivables for which it has negotiated extended repayment schedules, based on the installment payment dates.

**270.12 - Line 7b, Non-current Receivables (Principal) - (Rev. 5, 08-30-02)**

A1-193.12, A1-1943.12, B1-4923.12, B1-4943.12

The contractor enters the amount of non-current receivables due more than 12 months after the reporting period. The definition of non-current receivables includes those receivables for which the due date is more than 12 months from the end of the reporting period. For example, those receivables for which the due date is October 1, 2003, 1 year from the date of a report for September 30, 2002, are non-current receivables.

**270.13 - Line 8, Allowance for Uncollectible Accounts (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.13, A1-1943.13, B1-4923.13, B1-4943.13

The contractor enters the amount of the ending balance reported in Line 7 for accounts receivable it estimates will not be collectible. (See Exhibit 14, Allowance for Uncollectible Accounts).

**270.14 - Line 9, Total Receivables Net of Allowance - (Rev. 5, 08-30-02)**

A1-1923.14, A1-1943.14, B1-4923.14, B1-4943.14

Total Receivables Net of Allowance is a computed field (Line 7 less Line 8) reporting the contractor's estimate of the amount of accounts receivable it reasonably expects to collect.

**270.15 - Line 10, Cash/Offsets Received for Receivables at Another Location (Principal & Interest). - (Rev. 5, 08-30-02)**

A1-1923.15, A1-1943.15, B1-4923.15, B1-4943.15

This line shall be used only be used in the instances where CO receives collection from cross servicing/TOP for DCIA debt.

The Medicare contractor who reports the receivable on Form CMS-751A/B will reduce the outstanding balance of the receivable for the amount deposited by CO by recording the amount of the collection in Line 4c, Collection Deposited at Another Location. (See Exhibit 18, Collection Reconciliation/Acknowledgement Form).

Section B - Delinquent Receivables

**270.16 - Line 1, Total Not Delinquent (Principal & Interest) – (Rev. 5, 08-30-02)**

A1-1923.16, A1-1943.16, B1-4923.16, B1-4943.16

The contractor enters the total number and amount of accounts receivable that are not delinquent.

**270.17 - Line 2, Total Delinquencies (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.17, A1-1943.17, B1-4923.17, B1-4943.17

The contractor enters the total number and amount of delinquent receivables. It enters the amount of the past due payment unless the full amount is normally due and declared payable. The debt becomes delinquent the day following the date that the debt is due with all extensions recognized. Thus, for non-MSP if the debt is due 30 days after demand, the first day of delinquency starts on day 31. For MSP, if the debt is due 60 days after

demand, the first day of delinquency starts on day 61. If any portion of a debt has been delinquent more than 180 days, the entire amount is reported as delinquent. The contractor enters the amount of receivables that are delinquent for the respective periods (a through i) indicated.

**270.18 - Line 3, Status of Delinquent Receivables, less than or equal to 180 Days (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.18, A1-1943.18, B1-4923.18, B1-4943.18

The contractor enters the total number and amount of delinquent receivables 180 days delinquent and less, which are in (a) Bankruptcy, (b) Appeal, (c) Department of Justice, (d) Referred for Cross Servicing and/or (e) Other Status.

**270.19 - Line 4, Status of Delinquent Receivables, greater than 180 Days (Principal & Interest)**

**(Rev. 111; Issued: 10-27-06; Effective: 04-01-07; Implementation: 04-02-07)**

The contractor enters the total number and amount of delinquent receivables 181 days delinquent and greater, which are in one of the following categories:

- (a) Referred to the Department of the Treasury for Cross Servicing. For MSP, this means debts entered into the DCS. For Non-MSP, this means debts that have been transmitted to DCC by CMS Central Office and the Medicare contractor has acknowledged and verified the validity and accuracy of the debts transmitted.
- (b) Not Eligible for Referral, the number and dollar amount is equal to the sum of lines (1) through (12) of this section.
  - 1) Bankruptcy;
  - 2) Appeal;
  - 3) Department of Justice/Litigation;
  - 4) Fraud and Abuse Investigation, if the contractor has received specific instructions from the investigating unit (i.e., Office of Inspector General or Office of General Counsel, etc.) not to attempt collection;
  - 5) Deceased Debtor, debts where the debtor is deceased and the estate is closed;
  - 6) Debts less than \$25;
  - 7) Federal Entity Debts, MSP only, where the only entity which received the last demand letter is the employer and the employer is a Federal agency;
  - 8) Beneficiary Debts, Non-MSP only;

9) Pending Request for Waiver or Compromise;

10) CMS Identified Exclusions, MSP only, debts where CMS has identified a specific debt or group of debtors as excluded from DCIA referral.

11) Other Exclusions, must footnote.

12) In the Process of Internal Offset (Previously Under Medicare Modernization Act, Section 935 Appeal).

(c) Eligible for Referral, debts that are eligible for referral to the Department of the Treasury for cross servicing but not yet referred.

**270.20 - Line 4c, Collections Deposited at Another Location (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.20, A1-1943.20, B1-4923.20, B1-4943.20

The contractor enters the distribution of collections on receivables, by location, for amounts offset or received and deposited at another location. The total amounts listed in this section must equal the amount reflected in Section A, Line 4c of this report.

**270.21 - Line 10, Cash/Offsets Received for Receivables at Another Location (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.21, A1-1943.21, B1-4923.21, B1-4943.21

This will not apply to Medicare contractors.

**270.22 - Collections on Delinquent Debt (Principal & Interest) – (Rev. 5, 08-30-02)**

A1-1923.22, A1-1943.22, B1-4923.22, B1-4943.22

The contractor enters the number and amount of collections on receivables that were delinquent upon collection. The total amount should be less than total collections for the FY.

**Section D - Transferred Receivables**

The contractor enters the distribution of debts transferred to Medicare contractors or other CMS locations.

For Form CMS-H751A/B, the data in this section is also reported in Section A, Status of Accounts Receivable Transfers Out to other Medicare contractors or other CMS locations, and will be used by the contractor and other CMS locations to reconcile its books and records.

For Form CMS-M751A/B, the data in this section is also reported in Section A Outstanding Receivables, Line 5c, Transfers Out to other Medicare Contractors; Line 5e, Transfers Out to other CMS locations on the POR/PSOR; and Line 5g, Transfers Out to other CMS Locations, Not POR/PSOR.

**270.23 - Line 5c, Transfers Out to other Medicare Contractors  
(Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.23, A1-1943.23, B1-4923.23, B1-4943.23

The contractor enters the distribution to Medicare contractor locations of the debts, entered in Line 5c, Transfers Out to other Medicare Contractors, reflected in Section A of this report.

**270.24 - Line 5e, Transfers Out to other CMS Locations, POR/PSOR  
(Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.24, A1-1943.24, B1-4923.24, B1-4943.24

The contractor enters the distribution to the various regional offices (ROs) or CO of the debts on the POR, entered in Line 5e, Transfers Out to other CMS Locations, POR/PSOR, reflected in Section A of this report.

**270.25 - Line 5g, Transfers Out to other CMS Locations, Not POR  
(Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1923.25, A1-1943.25, B1-4923.25, B1-4943.25

The contractor enters the distribution to the various ROs or CO of the debts not reported on the POR/PSOR, entered in Line 5g, Transfers Out to other CMS Locations, Not POR/PSOR, reflected in Section A of this report. POR is applicable to FIs. PSOR is applicable to carriers.

**280 - Instructions for Completing the Form CMS-C751A/B, Status of Debt - Currently Not Collectible (CNC), and Form CMS-MC751A/B, Status of MSP Debt - Currently Not Collectible (CNC) - (Rev. 5, 08-30-02)**

A1-1930, A1-1950, B1-4930, B1-4950

Form CMS-C751A/B and Form CMS-M751A/B are similar data entry screens used to report the following.

- Form CMS-C751A to report non-MSP debt under Part A (HI) by intermediaries;
- Form CMS-C751B to report non-MSP debt under Part B (SMI) by intermediaries and carriers;

- Form CMS-MC751A to report MSP debt under HI by intermediaries; and
- Form CMS-MC751B to report MSP debt under SMI by intermediaries and carriers;

Note that currently not-collectible debt reported by Forms CMS-C751 and CMS-MC751 is reported separately for non-MSP and MSP accounts receivables. The screen heading indicates whether the CNC report is for the non-MSP or MSP subset.

Samples of the screens are shown in Exhibits 5 and 6. Note that intermediaries must prepare separate reports for each category by trust find.

There are separate reports and data screens for Part A, HI, and for Part B, SMI in the CAFM system. The intermediary enters data in both HI and SMI data screens (Exhibits 5 and 6). The carrier enters data in only the SMI data screens (Exhibit 6).

The data for each of these reports are essentially the same.

The contractor reports the CNC accounts receivable activity for FYTD for the period of the report. In order to facilitate reconciliation, balancing and error resolution, it reports the CNC accounts receivable in dollars and cents.

The reports require information both for the amount and the number of accounts receivable. To provide standardization, CMS suggests the contractor use its collection process as a guide when reporting the number of accounts receivable. For example, a separate, stand alone accounts receivable collected would be reported as a quantity in the number column.

Once the principal number is established, the contractor reports the interest associated with the principal amount in the same manner. There can be a difference between the principal number and the interest number because some receivables are not subject to interest.

### **290 - Due Date - (Rev. 5, 08-30-02)**

A1-1931, A1-1951, B1-4931, B1-4951

This report is due on January 21, April 21, July 21, October 21 (21 days after the end of each quarter) via the CAFM system. If that date occurs on a holiday or a weekend, the report is due the following Federal workday.

### **300 - Certification - (Rev. 5, 08-30-02)**

A1-1932, A1-1952, B1-4932, B1-4952

Medicare contractor certification by the CFO is required. The CFO must input their password on the CAFM system (see Exhibit 16). Failure to record the official's password is a serious error that will prevent acceptance of the report by the CAFM system. The

following statement appears at the end of the Form CMS-C751A/B (as well as the Form CMS-MC751A/B):

I hereby CERTIFY that I have examined the Status of Non-MSP Debt - CNC prepared by name of contractor for the period beginning (first day of FY) and ending (last day of quarter), and that to the best of my knowledge and belief, it is a true, correct and complete statement prepared from the books and records of the contractor in accordance with applicable instructions.

NAME \_\_\_\_\_ DATE \_\_\_\_\_ TITLE \_\_\_\_\_

**NOTE:** In the above statement, "MSP" replaces "Non-MSP" for the MSP report.

**310 - Line Item Instructions Form CMS-C751A/B - Non-MSP and Form CMS-MC751A/B - MSP - (Rev. 5, 08-30-02)**

A1-1933, A1-1953, B1-4933, B1-4953

The following instructions are to be used by Medicare contractors to report the status of Non-MSP or MSP, as applicable, CNC debt. Medicare contractors must develop and maintain transaction level detail (at a minimum, this would include the provider name, provider number, date of determination, outstanding balance, and any adjustments or recoupments) by debt to support the amounts reported for each line outlined below (see Exhibits 5 and 6). Medicare contractors must reclassify MSP or Non-MSP debt as CNC in accordance with CMS policy (see Exhibit 19 and Exhibit 20).

Within this subset of instructions, the designation "MSP" or "Non-MSP" is implied, depending on which report is being submitted, MSP or Non-MSP.

Section A - CNC Debt

**310.1 - Line 1, Beginning FY Balance (Principal & Interest) – (Rev. 5, 08-30-02)**

A1-1933.1, A1-1953.1, B1-4933.1, B1-4953.1

The contractor shall report the number and amount for all CNC debts outstanding as of the beginning of the FY. These amounts will be pre-filled with the ending balances from the prior FY on Form CMS-C751A/B, Status of Non-MSP Debt-CNC Financial Report or Form CMS-MC751A/B, Status of MSP Debt-CNC Financial Report. It shall make any corrections to the beginning principal and interest FY balance only on Line 4e, Reclassified CNC Debt - Other.

**310.2 - Line 2, New CNC Debt (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1933.2, A1-1953.2, B1-4933.2, B1-4953.2

The contractor enters the number and amount of all debt approved by CMS RO and CO for CNC during the FY. This line should include the outstanding principal balance and all

outstanding interest associated with the debt that was earned up to the date the debt was removed from Form CMS-751A/B or Form CMS-M751A/B reports, as appropriate, and included on the current Form CMS-C751A/B report or Form CMS-MC751A/B. This amount must equal the principal and interest amounts reported on Line 6c, Transfers Out to CNC.

**310.3 - Line 3, Interest Earned Since CNC Approval (Interest) –  
(Rev. 5, 08-30-02)**

A1-1933.3, A1-1953.3, B1-4933.3, B1-4953.3

The contractor enters the amount of interest earned in this fiscal year on CNC debt since the date the debt was reclassified and included in Line 1, Beginning FY Balance and interest earned on debts reclassified to CNC during the FY included in Line 2, New CNC Debt on the current report.

**310.4 - Line 4(a) through (e), Reclassified CNC Debt (Principal &  
Interest)**

**(Rev. 91, Issued: 02-17-06, Effective: 03-17-06, Implementation: 03-17-06)**

Reclassified CNC debt reported on Line 4a, Re-established as Active Accounts Receivable (A/R) Due to Collection of Cash; Line 4b, Re-established as Active A/R Due to Collection by Offset; and Line 4c, Re-established as Active A/R Due to Misstatement or Misclassification must agree with the total amount reported on Line 6b, Transfers In from CNC on Form CMS-H/M 751A/B. Medicare contractors must retain all documentation supporting any reclassified amounts.

4. The contractor reports in Lines:

- a. Re-established as Active Accounts Receivable (A/R) Due to Collection of Cash (Principal & Interest). The contractor enters the amount of CNC debt that is re-established as active debt because cash/checks have been collected on CNC debts during the FY. Simultaneously, the amount of the collection shall be reported on Line 6b, Transfers In from CNC and Line 4a, Cash/Check Collections on Form CMS-H/M751A/B. The effect of this transaction will reclassify the debt from an inactive memorandum entry to an active receivable that will be reported for financial statement purposes. Additionally, if the outstanding balance of the CNC debt was greater than the amount collected, the remaining balance of the debt shall remain in CNC. Medicare contractors shall continue to accrue interest for debt that has been reclassified as CNC.
- b. Re-established as Active A/R Due to Collection by Offset (Principal and Interest.) The contractor enters the amount of CNC debt that is re-established as active debt because offsets have been made on CNC debt during the FY. Simultaneously, the amount of the offset collection shall be reported on Line 6b, Transfers In from CNC and Line 4b, Offset

Collections on Form CMS-H/M751A/B. The effect of this transaction will reclassify the debt from an inactive memorandum entry to an active receivable that will be reported for financial statement purposes.

Additionally, if the outstanding balance of the CNC debt was greater than the amount collected, the remaining balance of the debt shall remain in CNC. Medicare contractors shall continue to accrue interest for debt that has been reclassified as CNC.

- c. Re-established as Active A/R Due to Misstatement or Misclassification (Principal & Interest). The contractor enters the amount of the CNC debt that has been re-established to be active debt because the CNC debt is now determined to be a misstatement or misclassification. Simultaneously, the amount of the misstatement or misclassification shall be reported on Line 6b, Transfers In from CNC on Form CMS-H/M751A/B. The effect of this transaction will reclassify CNC the debt from an inactive memorandum entry to an active receivable that will be reported for financial statement purposes.
- d. Written-off Closed (Principal & Interest). The contractor enters the number and amount of CNC debt that has been approved for written-off closed during the FY. The receivables will be "closed" in its internal systems. No further action will be taken on these debts. CNC debts that are written-off as closed will not be reported on the financial statements, and all collection activity (i.e., future offsets or interest accruals) and servicing of the debt will be terminated. The debts will be closed within the contractor's records, reports, and accounts receivable systems. These debts will be written-off and closed through Form CMS-C/MC751A/B, on line 4d. These debts shall not be reactivated on Form CMS-H/M751A/B.
- e. **NOTE:** Medicare contractors cannot write-off debt until formal approval has been received from the appropriate authorized official in accordance with the existing CMS delegations of authority.

Other (Principal & Interest). The contractor shall use line 4e only to make corrections to Form CMS-C/MC751A/B beginning principal and interest FY balance. Medicare contractors must retain all documentation justifying any adjustments made to the beginning balance.

### **310.5 - Lines 5(a) through (f), Amounts Transferred (Principal & Interest - (Rev. 5, 08-30-02)**

A1-1933.5, A1-1953.5, B1-4933.5, B1-4953.5

The contractor enters the amount of CNC debts that have been transferred in from or out to Medicare contractors or CMS RO or CO during the FY. It shall not enter an amount on these lines until it has received confirmation that the Medicare contractor, CMS RO or

CO, has accepted the debt. (See Exhibit 17, Transfer of Debt Between Reporting Entities).

5. The contractor shall report in lines:
  - a. Transfers In from other Medicare Contractors (Principal & Interest). The amount of CNC debt transferred in from other Medicare contractors during the fiscal period.
  - b. Transfers Out to other Medicare Contractors (Principal & Interest). The amount of CNC debt transferred out to other Medicare contractors during the fiscal period.
  - c. Transfers In from CMS RO (Principal & Interest). The amount of CNC debt transferred in from RO during the fiscal period.
  - d. Transfers Out to CMS RO (Principal & Interest). The amount of CNC debt transferred out to RO during the fiscal period.
  - e. Transfers In from CMS CO (Principal & Interest). The amount of CNC transferred in from CO during the fiscal period.

Transfers Out to CMS CO (Principal & Interest). The amount of CNC transferred out to CO during the fiscal period.

Collection efforts do not cease when debt is reclassified to CNC. Medicare contractors must recognize that all debts including CNC debt will continue to be referred (if eligible) to the Program Support Center (PSC), Department of Health and Human Services (DHHS) or the Treasury Offset Program (TOP).

Medicare contractors are expected to follow existing procedures for the routine referral of delinquent debt to the Debt Collection Center (DCC) in accordance with the Debt Collection Improvement Act (DCIA) of 1996.

Amounts transferred in from or out to other CMS locations or Medicare contractors for the reporting period must be reconciled to the other entity's records for the same reporting period prior to submission of the quarterly Forms CMS-750/751A/B. Medicare contractors and other CMS locations must reconcile the transfers out lines to ensure that only approved transfers are being reported. Documentation of the reconciliation must be maintained and must indicate that a supervisory review of the reconciliation was performed. See Exhibit 17 for instructions for the transfer of debt between other reporting entities.

**310.6 - Line 6, Ending Balance (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1933.6, A1-1953.6, B1-4933.6, B1-4953.6

The ending balance is a computed field, reporting the number (manual entry) and amount of CNC debt outstanding as of the end of the reporting period. It equals:

Principal	Interest
+ Beginning FY balance (Line 1)	+ Beginning FY balance (Line 1)
+ New CNC Debt (Line 2)	+ New CNC Debt (Line 2)
	+ Interest Earned (Line 3)
- Re-established as Active A/R Due to Collection of Cash (Line 4a)	- Re-established as Active A/R Due to Collection of Cash (Line 4a)
- Re-established as Active A/R Due to Collection by Offset (Line 4b)	- Re-established as Active A/R Due to Collection by Offset (Line 4b)
- Re-established as Active A/R Due to Bankruptcy, Fraud & Abuse Litigation or Appeal (Line 4c)	- Re-established as Active A/R Due to Bankruptcy, Fraud & Abuse Litigation or Appeal (Line 4c)
- Written-off Closed (Line 4d)	- Written-off Closed (Line 4d)
+/- Other (Line 4e)	+/- Other (Line 4e)
+ Transfers In From Medicare Contractors/ RO/CO (Lines 5a, 5c, 5e)	+ Transfers In From Medicare Contractors/ RO/CO (Lines 5a, 5c, 5e)
- Transfers Out to Medicare Contractors/ RO/CO (Lines 5b, 5d, 5f)	- Transfers Out to Medicare Contractors/ RO/CO (Lines 5b, 5d, 5f)
= Ending Balance (Line 6)	= Ending Balance (Line 6)

**NOTE:** Although Line 6 is a calculated amount, the contractor must be able to provide a detailed listing of all Non-MSP (or MSP, as applicable) CNC receivable balances that support this line at any given period of time.

Section B - Aging of MSP or Non-MSP CNC Debt

**310.7 - Line 1, Total Aged CNC Debt (Principal & Interest) – (Rev. 5, 08-30-02)**

A1-1933.7, A1-1953.7, B1-4933.7, B1-4953.7

The contractor enters the number and amount of MSP or Non-MSP CNC debt, as applicable. The total dollar amount equals the sum of lines (a) through (e), and should also equal Line 6, Ending Balance on Form CMS-C751A/B or Form CMS-MC751AB, as applicable.

The contractor reports on lines (a) through (e) the dollar amounts of receivables aged from the date of determination of the debt for the respective time periods listed. For Non-

MSP, it provides an explanation in the remarks section regarding why debts in category (d) and (e) were not recommended for written-off closed.

#### Section C - Collection Information

### **310.8 - Collections on CNC Debt (Principal & Interest) - (Rev. 5, 08-30-02)**

A1-1933.8, A1-1953.8, B1-4933.8, B1-4953.8

The contractor enters the number and amounts of cash/checks/offsets actually collected on Non-MSP or MSP CNC debt, as applicable that is reported on Line 4a, Re-established as Active A/R Due to Collection of Cash, and Line 4b, Re-established as Active A/R Due to Collection by Offset.

#### Section D - Status CNC Debt over 181 Days

### **310.9 - Status of CNC Debt over 181 Days (Principal & Interest) - (Rev. 17, 05-02-03)**

The contractor enters the total number and amount of delinquent receivables 181 days delinquent and greater, which are in one of the following categories:

- (a) Referred to the Department of the Treasury for Cross Servicing. For MSP, this means debts entered into the DCS. For Non-MSP, this means debts that have been transmitted to DCC by CMS Central Office and the Medicare contractor has acknowledged and verified the validity and accuracy of the debts transmitted.
- (b) Not Eligible for Referral, the number and dollar amount is equal to the sum of lines (1) through (11) of this section.
  - 1) Bankruptcy;
  - 2) Appeal;
  - 3) Department of Justice/Litigation;
  - 4) Fraud and Abuse Investigation, if the contractor has received specific instructions from the investigating unit (i.e., Office of Inspector General or Office of General Counsel, etc.) not to attempt collection;
  - 5) Deceased Debtor, debts where the debtor is deceased and the estate is closed.
  - 6) Debts less than \$25;

- 7) Federal Entity Debts, MSP only, where the only entity which received the last demand letter is the employer and the employer is a Federal agency;
- 8) Beneficiary Debts, Non-MSP only;
- 9) Pending Request for Waiver or Compromise;
- 10) CMS Identified Exclusions, MSP only, debts where CMS has identified a specific debt or group of debtors as excluded from DCIA referral.
- 11) Other Exclusions, must footnote.

(c) Eligible for Referral, debts that are eligible for referral to the Department of the Treasury for cross servicing but not yet referred.

#### **400 - Exhibits - (Rev. 5, 08-30-02)**

A1-1960, B1-4960

##### Exhibit 1

CMS-750A Contractor Financial Reports, Hospital Insurance (HI) Statement of Financial Position/Statement of Operations

##### Exhibit 2

CMS-750B Contractor Financial Reports, Supplementary Medical Insurance (SMI) Statement of Financial Position/Statement of Operations

##### Exhibit 3

CMS-751A Status of Accounts Receivable, Hospital Insurance (HI)

##### Exhibit 4

CMS-751B Status of Accounts Receivable, Supplementary Medical Insurance (SMI)

##### Exhibit 5

Form CMS-C751A Status of Non-MSP Currently Not Collectible (CNC) Accounts Receivable, Hospital Insurance (HI)

##### Exhibit 6

Form CMS-C751B Status of Non-MSP Currently Not Collectible (CNC) Accounts Receivable, Supplementary Medical Insurance (SMI)

##### Exhibit 7

Form CMS-M751A Status of Medicare Secondary Payer (MSP) Accounts Receivable, Hospital Insurance (HI)

- Exhibit 8  
Form CMS-M751B Status of Medicare Secondary Payer (MSP) Accounts  
Receivable, Supplementary Medical Insurance (SMI)
- Exhibit 9  
Form CMS-MC751A Status of MSP Currently Not Collectible (CNC) Accounts  
Receivable, Hospital Insurance (HI)
- Exhibit 10  
Form CMS-MC751B Status of MSP Currently Not Collectible (CNC) Accounts  
Receivable, Supplementary Medical Insurance (SMI)
- Exhibit 11  
Medicare Contractor Account Definitions, Data Element Definitions
- Exhibit 12  
Accounts Payable, Protocol for Estimating Claims
- Exhibit 13  
Periodic Interim (PIP) Payments Protocol for Estimating Payables/Receivables on  
the CMS-750A/B, Statement of Financial Position
- Exhibit 14  
Protocol for Estimating Allowance for Uncollectible Accounts
- Exhibit 15  
Protocol for Prorating Intermediary Time Account Balances Between the CMS  
750A (HI) and the CMS 750B (SMI)
- Exhibit 16  
Electronic Certification
- Exhibit 17  
Transfer of Debt Between Reporting Entities
- Exhibit 18  
Collection Reconciliation/Acknowledgement Form
- Exhibit 19  
Procedures for Non-MSP Reclassification as Currently Not Collectible (CNC)
- Exhibit 20  
Procedures for MSP Reclassification as Currently Not Collectible (CNC)
- Exhibit 21

CMS Policy for Recognizing Accounts Receivable

**400.1 - Exhibit 1 - Statement of Financial Position and Statement of Operations - HI/SMI - (Rev. 5, 08-30-02)**

A1-1960 Exhibit 1, B1-4960.1

The FI submits the HI report (Form CMS-H750A). Both FI and carrier submit the SMI report (Form CMS-H750B).

- The HI report, in applicable line item descriptions, refers to "provider" and the SMI report refers to "physicians, provider or supplier".
- For the SMI report (Form CMS-H750B), the FI completes the items dealing with cost reports, PIP, and credit balances; but the carrier omits them. Also, the intermediary inserts data relating to the Provider Overpayment Report (POR), while the carrier inserts data relating to the Physician Supplier Overpayment Report (PSOR).

Exhibit 1 (Cont.)

Contractor Financial Reports  
Statement of Financial Position  
Hospital Insurance (HI)  
As of \_\_\_\_\_

Contractor Name	ID Number
_____	_____
<b>Assets</b>	<b>Balance</b>
Cash	
Benefits Account	_____
Time Account	_____
Undeposited Collections	_____
Total Cash	_____
<b>Accounts Receivable</b>	
Non-Medicare Secondary Payments (Non-MSP) Overpayments	
Provider (Carriers Omit)	_____
Cost Report Settlements (Carriers Omit)	_____
Claims Accounts Receivable (Carriers Omit)	_____
PIP Accrual (Carriers Omit)	_____
Credit Balances (Carriers Omit)	_____
Other (Carriers Omit)	_____
Physician/Supplier Overpayments (Intermediaries Omit)	_____
Beneficiaries	_____

Total Non-MSP	_____
Medicare Secondary Payer (MSP)	
Group Health Plan	
Data Match	_____
Non-Data Match	_____
MSP Provider/Physician/Supplier/Beneficiary	
Liability (including WC, Auto, No Fault, MSP	
beneficiary and other MSP)	
MSP Beneficiary	_____
Other MSP	_____
Total MSP	_____

**CMS-H750A/B**

Exhibit 1 (Cont.)

Contractor Financial Reports  
 Statement of Operations  
 Hospital Insurance (HI)  
 As of \_\_\_\_\_

Contractor Name	ID Number
_____	_____
Other (footnote)	_____
Total Accounts Receivable	_____
Advances to Others	
Advance Payments	_____
Accelerated Payments (Not applicable to carriers)	_____
Total Advances	_____
Interest Receivable	_____
Other Assets (footnote)	_____
Liabilities	Balance
Accounts Payable	
Unprocessed Claims	
Benefits Payable	_____
Provider	
PIP Providers A Cost Report Settlements (Carriers Omit)	_____
PIP Providers A Estimated Payable Accrual (Carriers Omit)	_____
Non-PIP Providers A Underpayments (Interim Reviews) (Carriers Omit)	_____
Non-PIP Providers A Underpayments (Cost Settlements) (Carriers Omit)	_____
Claims Withheld for Non-receipt of Cost Reports (Carriers Omit)	_____
Physicians/Suppliers (Intermediaries Omit)	_____
Beneficiaries	_____
Claims on the Payment Floor	_____

**CMS-H750A/B**

Exhibit 1 (Cont.)

Contractor Financial Reports  
Statement of Operations  
Hospital Insurance (HI)  
As of \_\_\_\_\_

Contractor Name	ID Number
_____	_____
Suspended Payments	
Claims	_____
Common Working File (CWF)	_____
MR/UR Prepayment Review	_____
Medicare Secondary Payer (MSP)	_____
Total Accounts Payable	_____
Accrued Interest Payable	_____
Other Liabilities	
Unapplied Receipts	_____
Excess Recoupments	_____
Due Medicaid	_____
Other (footnote)	_____
Total Other Liabilities	_____
<b>TOTAL LIABILITIES</b>	_____
Fund Account Balance	
Cumulative Results of Operations	_____
<b>TOTAL LIABILITIES AND FUND ACCOUNT BALANCE</b>	_____

Revenue	Amount
Interest Revenue	Line 3
Adjustments (Interest)	Line 5a
Waivers (Interest)	Line 5h
Write-offs (Bad Debts)(Interest)	Line 6a
Transfers in from other Medicare Contractors	Line 5b
Transfers out to other Medicare Contractors	Line 5c
Transfers in from CNC (Interest)	Line 6b
Transfers out to CNC (Interest)	Line 6c
Transfers in from other CMS Locations (POR/PSOR (as applicable)) (Interest)	Line 5d

**CMS-H750A/B**

Exhibit 1 (Cont.)

Contractor Financial Reports  
Statement of Operations  
Hospital Insurance (HI)  
As of \_\_\_\_\_

Contractor Name	ID Number
_____	_____
Transfers out to other CMS Locations (POR/PSOR (as applicable)) (Interest)	Line 5e
Transfers in from other CMS Locations (Not POR/PSOR (as applicable)) (Interest)	Line 5f
Transfers out to other CMS Locations (Not POR/PSOR (as applicable)) (Interest)	Line 5g
Draws on Letter of Credit	_____
Other Revenue (footnote)	_____
TOTAL REVENUE	_____
 Expense	
Operating/Program Expense	<u>Line 2 + Benefit Expense</u>
Adjustments (Principal)	<u>Line 5a (CR or DR)</u>
Transfers In from other Medicare Contractors (Contra Account)	<u>Line 5b</u>
Transfers Out to other Medicare Contractors (Principal)	<u>Line 5c</u>
Transfers In from CNC (Contra Account)	<u>Line 6b</u>
Transfers Out to CNC (Principal)	<u>Line 6c</u>
Transfers In from other CMS Locations (POR and Not POR) (Contra Account)	<u>Line 5d&amp;5f</u>
Transfers Out to other CMS Locations (POR and Not POR) (Principal)	<u>Line 5e&amp;5g</u>
Less: Waivers (Principal)	<u>Line 5h</u>
Less: Write-offs (Bad debts) (Principal)	<u>Line 6a</u>

**CMS-H750A/B**

Exhibit 1 (Cont.)

Contractor Financial Reports  
Statement of Operations  
Hospital Insurance (HI)  
As of \_\_\_\_\_

Contractor Name	ID Number
_____	_____
Total Program Expense	_____
Interest Expense	
CPT Interest	_____
Other Interest	_____
Other Expense (footnote)	_____
Prior Period Adjustments (footnote)	
TOTAL EXPENSE	_____
NET RESULTS OF OPERATIONS	_____
OTHER DATA (Intermediaries)	
Value of 1 <sup>st</sup> PIP Payment Cycle in ensuing quarter	_____

**CMS-H750A/B**

**400.2 - Exhibit 2 - Statement of Financial Position and Statement of Operations - SMI - (Rev. 5, 08-30-02)**

This report is a duplicate of the above Exhibit 1, Statement of Financial Position and Statement of Operations - HI, except:

- The HI report, in the applicable line item descriptions, refers to "provider", and the SMI report refers to "provider, physician, and supplier".
- For the SMI report (CMS-750B), the FI completes the items dealing with cost reports, PIP, and credit balances; but the carrier omits them. Also, the intermediary inserts data relating to the Provider Overpayment Report (POR), while the carrier inserts data relating to the Physician Supplier Overpayment Report (PSOR).

**400.3 - Exhibit 3 - Status of Accounts Receivable - HI  
(Rev. 111; Issued: 10-27-06; Effective: 04-01-07; Implementation: 04-02-07)**

This exhibit is the same as Exhibit 4, Status of Accounts Receivable – SMI, with the following exceptions:

Section B, items 5d through 5g and Section D, items 5d and 5e refer to the POR for the HI report and refer to the POR/PSOR for the SMI report. Only intermediaries enter POR data on both the HI report and the SMI report. Only carriers enter the PSOR data on the SMI report.

CMS-751A is the CMS Form Number for the HI (Part A) report.

CMS-751B is the CMS Form Number for the SMI (Part B) report.

Exhibit 3 (Cont.)

Status of Accounts Receivable  
 Hospital Insurance (HI)  
 As of \_\_\_\_\_

Contractor Name \_\_\_\_\_ ID Number \_\_\_\_\_

Section A: Outstanding Receivables

	Principal Number	Principal Dollars	Interest Dollars	Interest Number
1. Beginning FY Balance	_____	_____	_____	_____
2a. New Receivables	_____	_____		
2b. Accrued Receivables	_____	_____		
3. Interest Earned			_____	_____
4a. Cash/Check Collections		_____	_____	
4b. Offset Collections		_____	_____	
4c. Collections Deposited at Another Location		_____	_____	
5a. Adjusted Amounts	_____			
Internal Adjustments		_____	_____	
Auditor/Consultant Adjustments		_____	_____	
5b. Transfers In from other Medicare Contractors		_____	_____	
5c. Transfers Out to other Medicare Contractors		_____	_____	
5d. Transfers In from other CMS Locations, POR/PSOR		_____	_____	
5e. Transfers Out to other CMS Locations, POR/PSOR		_____	_____	
5f. Transfers In from other CMS Locations, not POR/PSOR		_____	_____	
5g. Transfers Out to other CMS Locations, not POR/PSOR		_____	_____	
5h. Waivers		_____	_____	
6a. Amounts Written-off (Bad Debts)	_____	_____	_____	
6b. Transfers In from CNC	_____	_____	_____	
6c. Transfers Out to CNC	_____	_____	_____	
7. Ending Balance	_____	_____	_____	_____
a. Current		_____	_____	
b. Non-current		_____		

- 8. Allowance for Uncollectible Accounts \_\_\_\_\_
- 9. Total Receivables Net of Allowance \_\_\_\_\_
- 10. Cash/Offsets received for Receivables at  
Another Location \_\_\_\_\_

**CMS-H751A**

Exhibit 3 (Cont.)

Status of Accounts Receivable  
 Hospital Insurance (HI)  
 As of \_\_\_\_\_

Contractor Name  
 \_\_\_\_\_

ID Number  
 \_\_\_\_\_

Section B: Delinquent Receivables

	Principal Number	Principal Dollars	Interest Dollars	Interest Number
1. Total Not Delinquent	_____	_____	_____	_____
2. Total Delinquent	_____	_____	_____	_____
(a) 1 - 30 days		_____	_____	
(b) 31 - 60 days		_____	_____	
(c) 61 - 90 days		_____	_____	
(d) 91 - 180 days		_____	_____	
(e) 181 - 365 days		_____	_____	
(f) 1 - 2 years		_____	_____	
(g) 2 - 6 years		_____	_____	
(h) 6 - 10 years		_____	_____	
(i) Over 10 years		_____	_____	
3. Total Delinquent 1 - 180 days	_____	_____	_____	_____
(a) In Bankruptcy		_____	_____	
(b) In Appeal		_____	_____	
(c) At Department of Justice		_____	_____	
(d) Referred for Cross Servicing		_____	_____	
(e) Other Status		_____	_____	
(f) In the Process of Internal Offset (Previously Under MMA Section 935 Appeal)		_____	_____	
4. Total Delinquent 181 days & over	_____	_____	_____	_____
A) Referred for Cross Servicing		_____	_____	
B) Not Eligible for Referral		_____	_____	
1) In Bankruptcy		_____	_____	
2) In Appeal		_____	_____	
3) At Department of Justice		_____	_____	
4) Fraud and Abuse Investigation		_____	_____	
5) Deceased Debtor and Estate Closed		_____	_____	
6) Debts Less than \$25		_____	_____	
7) Federal Entity Debts, MSP only, where the only entity which received the last demand letter is the employer and the employer is a Federal agency;		_____	_____	

- |     |  |       |       |
|-----|--|-------|-------|
| 8)  | Beneficiary Debts, Non-MSP only;   | _____ | _____ |
| 9)  | Pending Request for Waiver or<br>Compromise  | _____ | _____ |
| 10) | CMS Identified Exclusions, MSP only,<br>debts where CMS has identified a<br>specific debt or group of debtors as<br>excluded from DCIA referral. | _____ | _____ |
| 11) | Other Exclusions, must footnote.   | _____ | _____ |
| 12) | In the Process of Internal Offset.<br>(Previously Under Medicare<br>Modernization Act (MMA) Section 935<br>Appeal)                               | _____ | _____ |
| C)  | Eligible for Referral; debts that are<br>eligible for referral to the Department of<br>the Treasury for cross-servicing but not<br>yet referred. | _____ | _____ |

Exhibit 3 (Cont.)

Status of Accounts Receivable  
Hospital Insurance (HI)  
As of \_\_\_\_\_

Contractor Name

ID Number

\_\_\_\_\_

\_\_\_\_\_

Section C: Other Collections

4c. Collections Deposited at another Location

Contractor/Region	Principal Dollars	Interest Dollars
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

10. Cash Offsets Received for Receivables at another Location

Contractor/Region	Principal Dollars	Interest Dollars
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Collections on Delinquent Debt \_\_\_\_\_

Section D: Transferred Receivables

5c. Transfers Out to other Medicare Contractors

Contractor Number	Principal Dollars	Interest Dollars
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Exhibit 3 (Cont.)

Status of Accounts Receivable  
Hospital Insurance (HI)  
As of \_\_\_\_\_

Contractor Name		ID Number
5d. Transfers Out to other CMS Locations, POR		
1. Boston	_____	_____
2. New York	_____	_____
3. Philadelphia	_____	_____
4. Atlanta	_____	_____
5. Chicago	_____	_____
6. Dallas	_____	_____
7. Kansas City	_____	_____
8. Denver	_____	_____
9. San Francisco	_____	_____
10. Seattle	_____	_____
11. Central Office	_____	_____
5e. Transfers Out to other CMS Locations, Not on POR		
1. Boston	_____	_____
2. New York	_____	_____
3. Philadelphia	_____	_____
4. Atlanta	_____	_____
5. Chicago	_____	_____
6. Dallas	_____	_____
7. Kansas City	_____	_____
8. Denver	_____	_____
9. San Francisco	_____	_____
10. Seattle	_____	_____
11. Central Office	_____	_____

**CMS-H751A**

**400.4 - Exhibit 4 - Status of Accounts Receivable - SMI - (Rev. 5, 08-30-02)**

This exhibit is the same as Exhibit 3, with the following exceptions:

- Section B, items 5d through 5g and Section D, items 5d and 5e refer to the POR for the HI report and refer to the POR/PSOR for the SMI report.
- Only intermediaries enter POR data on both the HI report and the SMI report.
- Only carriers enter the PSOR data on the SMI report.

- Form CMS-H751A is the CMS Form Number for the HI (Part A) report.
- Form CMS-H751B is the CMS Form Number for the SMI (Part B) report.

**400.5 - Exhibit 5 - Status of Non-MSP Debt - CNC - HI**  
**(Rev. 111; Issued: 10-27-06; Effective: 04-01-07; Implementation: 04-02-07)**

The screen formats in exhibits 5 and 6 are identical except 5 is for HI non-MSP and 6 is for SMI non-MSP.

MSP debt is reported in exhibits 9 and 10.

Exhibit 5 (Cont.)

One of: Status of Non-MSP Debt - CNC; or Status of MSP Debt - CNC will be shown.  
 One of: Hospital Insurance (HI); or Supplementary Medical Insurance (SMI) will be shown  
 As of \_\_\_\_\_

Contractor Name

ID Number

Section A: CNC Debt

	Principal Number	Principal Dollars	Interest Dollars	Interest Number
1. Beginning FY Balance	_____	_____	_____	_____
2. New CNC Debt	_____	_____	_____	_____
3. Interest Earned Since CNC Approval	_____	_____	_____	_____
4. Reclassified CNC Debt				
a. Re-established as Active A/R due to collection of cash	_____	_____	_____	_____
b. Re-established as Active A/R due to collection by offset	_____	_____	_____	_____
c. Re-established as Active A/R due to bankruptcy, fraud & abuse, litigation and appeal	_____	_____	_____	_____
d. Written-off Closed	_____	_____	_____	_____
e. Other	_____	_____	_____	_____
5. Amounts Transferred				
a. Transfers In from Medicare Contractors	_____	_____	_____	_____
b. Transfers Out to Medicare Contractors	_____	_____	_____	_____
c. Transfers In from CMS RO	_____	_____	_____	_____
d. Transfers Out to CMS RO	_____	_____	_____	_____
e. Transfers In from CMS CO	_____	_____	_____	_____
f. Transfers Out to CMS CO	_____	_____	_____	_____
6. Ending Balance	_____	_____	_____	_____

Exhibit 5 (Cont.)  
 Status of Non-MSP Debt - CNC  
 Hospital Insurance (HI)  
 As of \_\_\_\_\_

Contractor Name

ID Number

Section B: Aging of CNC Debt (from the determination date)

1. Total CNC Debt	_____	_____	_____	_____
(a) 181 - 1 year		_____	_____	
(b) 1 - 2 years		_____	_____	
(c) 2 - 6 years		_____	_____	
(d) 6 - 10 years *		_____	_____	
(e) Over 10 years *		_____	_____	

\* Provide an explanation why debts in these categories were not recommended for write-off closed

Section C: Collection Information

Collections on CNC Debt	_____	_____	_____	_____
-------------------------	-------	-------	-------	-------

Section D: Status CNC Debt over 181 Days

Total Delinquent

A) Referred for Cross Servicing	_____	_____
B) Not Eligible for Referral		
1) In Bankruptcy	_____	_____
2) In Appeal	_____	_____
3) At Department of Justice	_____	_____
4) Fraud and Abuse Investigation	_____	_____
5) Deceased Debtor and Estate Closed	_____	_____

- |     |   |       |       |
|-----|---|-------|-------|
| 6)  | Debts Less than \$25  | _____ | _____ |
| 7)  | Federal Entity Debts, MSP only, where the only entity which received the last demand letter is the employer and the employer is a Federal agency; | _____ | _____ |
| 8)  | Beneficiary Debts, Non-MSP only;  | _____ | _____ |
| 9)  | Pending Request for Waiver or Compromise  | _____ | _____ |
| 10) | CMS Identified Exclusions, MSP only, debts where CMS has identified a specific debt or group of debtors as excluded from DCIA referral.           | _____ | _____ |
| 11) | Other Exclusions, must footnote.  | _____ | _____ |
| 12) | In the Process of Internal Offset (Previously Under MMA, Section 935 Appeal)  | _____ | _____ |
| C)  | Eligible for Referral; debts that are eligible for referral to the Department of the Treasury for cross-servicing but not yet referred.           | _____ | _____ |

**CMS-C751A**

#### **400.6 - Exhibit 6 - Status of Non-MSP Debt - CNC - SMI - (Rev. 5, 08-30-02)**

See Section 400.5, Exhibit 5 – Status of Non-MSP Debt – CNC – HI

The formats in exhibits 5 and 6 are identical except 5 is for HI non-MSP and 6 is for SMI. non-MSP.

MSP debt is reported in exhibits 9 and 10.

#### **400.7 - Exhibit 7 - Status of MSP Accounts Receivable - HI – (Rev. 5, 08-30-02)**

This is an exact duplicate of Exhibit 3, except that the data is limited to data involving Medicare as secondary payer.

This exhibit, and Exhibit 8, Status of MSP Accounts Receivable - SMI, are identical with the following exceptions:

- Section B, items 5d through 5g and Section D, items 5d and 5e refer to the POR for HI reports and refer to the POR/PSOR for the SMI report.
- Only carriers enter the PSOR data on the SMI report.
- The CMS Form Number for this report (HI) is CMS-M751A.
- The CMS Form Number for the SMI report is CMS-M751B.

#### **400.8 - Exhibit 8 - Status of MSP Accounts Receivable - SMI – (Rev. 5, 08-30-02)**

See Exhibit 3, above.

#### **400.9 - Exhibit 9 - Status of MSP Debt - CNC - HI - (Rev. 5, 08-30-02)**

See Exhibit 5 – Status of Non-MSP Debt – CNC – HI.

#### **400.10 - Exhibit 10 - Status of MSP Debt - CNC - SMI - (Rev. 5, 08-30-02)**

See Exhibit 5 – Status of Non MSP Debt – CNC –SMI.

#### **400.11 - Exhibit 11 - Medicare Contractor Account Definitions - Data Element Definitions - (Rev. 5, 08-30-02)**

##### Medicare Contractor Account Definitions Data Element Definitions

<b>Account Number</b>	<b>Title</b>
1000	Assets
1100	Cash
1100.01	Part A and Part B
1100.01.01	Benefit Account
1100.01.02	Time Account
1110	Undeposited Collections

**Medicare Contractor Account Definitions  
Data Element Definitions**

<b>Account Number</b>	<b>Title</b>
1110.01	Part A and Part B
1110.01.01	Undeposited Collections
1310	Accounts Receivable
1310.01	Part A and Part B
1310.01.01	Non-MSP Overpayments
1310.01.01.01	Provider
1310.01.01.01.01	Cost Report Settlements (FI)
1310.01.01.01.02	Claims Accounts Receivable (FI)
1310.01.01.01.03	PIP Accrual (FI)
1310.01.01.01.04	Credit Balance (FI)
1310.01.01.01.05	Other (FI)
1310.01.01.02	Beneficiaries
1310.01.01.03	Physicians/Suppliers
1310.01.04	Medicare Secondary Payer (MSP)
1310.01.04.01	Group Health Plan
1310.01.04.01.01	Data Match
1310.01.04.01.02	Non-Data Match
1310.01.04.02	Liability MSP
1310.01.04.02.01	MSP Beneficiary
1310.01.04.02.02	MSP Provider/Physician Supplier
1310.01.04.03	Other MSP
1310.01.99	Other
1311	Advances to Others
1311.01	Part A and Part B
1311.01.01	Advance Payments
1311.01.02	Accelerated Payments
1330	Interest Receivable
1330.01	Part A and Part B
1990	Other Assets
1990.01	Part A and Part B
2000	Liabilities
2110	Accounts Payable
2110.01	Part A and Part B
2110.01.01	Unprocessed Claims
2110.01.02	Benefits Payable
2110.01.02.01	Provider
2110.01.02.01.01	-PIP Provider Cost Report Settlements
2110.01.02.01.02	-PIP Provider Estimated Payable Accrual

## Medicare Contractor Account Definitions Data Element Definitions

Account Number	Title
2110.01.02.01.03	-Non-PIP Provider Underpayments Interim Rate
2110.01.02.01.04	-Non-PIP Provider Underpayments (Cost Report Settlement)
2110.01.02.01.05	Claims Withheld for Non-receipt of Cost Reports
2110.01.02.02	Beneficiaries
2110.01.02.03	Physicians/Suppliers
2110.01.02.04	Claims on the Payment Floor
2110.01.03	Suspended Payments
2110.01.03.01	Claims
2110.01.03.02	Common Working File (CWF)
2110.01.03.03	MR/UR Prepayment Review
2110.01.03.0	Medicare Secondary Payer (MSP)
2140	Accrued Interest Payable
2140.01	Part A and Part B
2990	Other Liabilities
2990.01	Part A and Part B
2990.01.01	Unapplied Receipts
2990.01.02	Excess Recoupments
2990.01.03	Due Medicaid
2990.01.04	Other
3010	Fund Account Balance
3310	Cumulative Results of Operations
3310.01	Part A and Part B
5000	Revenue
5303	Interest Revenue
5303.01	Part A and Part B
5303.01.01	Adjustments/Waivers (Contra Account)
5303.01.02	Write-off Closed/Transfers
5303.01.02.01	Bad Debt (Contra Account)
5303.01.02.02	Transfers Out to Other CMS Locations (Contra Account)
5303.01.02.02.01	Transfers In from Other CMS Locations
5303.01.02.03	Transfers Out to CNC (Contra Account)
5303.01.02.03.01	Transfers In from CNC
5303.01.02.04	Transfers Out to Other Medicare Contractors (Contra Account)
5303.01.02.04.01	Transfers In from Other Medicare Contractors
5700	Appropriated Capital Used
5700.01	Part A and Part B, Draws on Letter of Credit
5900	Other Revenue

**Medicare Contractor Account Definitions  
Data Element Definitions**

<b>Account Number</b>	<b>Title</b>
5900.01	Part A and Part B
5900.01.01	Other
6000	Expense
6100	Operating/Program Expense
6100.01	Part A and Part B
6101	Waivers
6101.01	Part A and Part B
6101.01.02	Transfers Out to Other CMS Locations (Contra Account)
6101.01.02.01	Transfers In from Other CMS Locations
6101.01.03	Transfers Out to CNC (Contra Account)
6101.01.03.01	Transfers In from CNC
6101.01.04	Transfers Out to Other Medicare Contractors (Contra Account)
6101.01.04.01	Transfers In from Other Medicare Contractors
6106	Write Offs/Transfers
6106.01	Part A and Part B
6106.01.01	Bad Debts
6330	Interest Expense
6330.01	Part A and Part B
6330.01.01	CPT Interest
6330.01.02	Other Interest
6909	Other Expense
6909.01	Part A and Part B
7400	Prior Period Adjustments
7400.01	Part A and Part B

**Medicare Contractor Account Definitions  
Data Element Definitions**

The account numbers used in this chart are for reference purposes only. They are not mandated for use by Medicare contractors.

<b>Account Number</b>	<b>Title</b>
1000	Assets The contractor reports amounts of physical items or rights to ownership
1100	Cash The contractor reports monetary resources on hand or on deposit with banks or other financial institutions. Balances are the end of quarter amounts per the contractor's books.

Account Number	Title
1100.01	<p>Part A and Part B</p> <p>The contractor reports cash allocable for Hospital Insurance (HI) and Supplementary Medical Insurance (SMI) activities. HI data must reconcile to Column E, Line 1, on Form CMS-1522, Monthly Contractor Financial Report. SMI data must reconcile to Column E, Line 2. Prorate the Time Account by the number of checks and electronic funds transfers (EFTs) issued for HI or SMI services. (See Exhibit 15 Protocol for Prorating Intermediary Time Account Balances between HI and SMI.)</p>
1100.01.01	<p>Benefits Account</p> <p>The contractor reports the Federal Health Insurance Benefits Account by HI and SMI</p>
1100.01.02	<p>Time Account</p> <p>The contractor reports the balance as of the end of the quarter in the Federal Health Insurance Time Account by HI and SMI.</p>
1110	<p>Undeposited Collections</p>
1110.01	<p>Part A and Part B</p> <p>The contractor reports undeposited collections for HI and SMI activities</p>
1110.01.03	<p>Undeposited Collections</p> <p>The contractor reports collections on hand not deposited within the accounting period. Undeposited collections include those items received by the last day of the quarter that will be deposited during the subsequent quarter. The contractor prorates undeposited collections on the basis of Column D, Funds Expended, on Form CMS-1522, Monthly Contractor Financial Report for Part A (HI) and Part B (SMI). Report deposits in transit as part of the book balance for either 1100.01.01, Benefits Account, or 1100.01.02, Time Account. It reports amounts due from others. A receivable is the identification of an overpayment for services rendered. CMS will only recognize receivables related to Fraud and Abuse once they are litigated by the Department of Justice (DOJ)</p>
1310.01.01	<p>Overpayments</p> <p>The contractor accounts receivable for overpayments. It includes amounts that exceed adjudicated claims processed, cost reports settled, or other authorized payments. This includes, but is not limited to, overpayments resulting from adjustment bills. It reclassifies any overpayment when Medicare is deemed as secondary payer to 1310.01.04, MSP</p>
1310.01.01.01	<p>Provider</p> <p>The intermediary reports overpayments for institutional providers. This includes, but is not limited to, those items listed on the Provider Overpayment Report (POR) and the Credit Balance Summary Report. Include periodic interim payments (PIP) in excess of PIP bills. Include overpayments resulting from the receipt of cost reports, tentative settlements or cost settlements when the Notices of Provider Reimbursement (NPR) are prepared. It includes overpayments from PRRB settlements when the Notices of Correction (NOC) are prepared. This is not a carrier function.</p>
1310.01.01.01.01	<p>Cost Report Settlements</p>

**Account Number****Title**

The intermediary reports the accounts receivable as a result of cost report settlements, interim rate reviews and overpayments as a result of accelerated payments

1310.01.01.01.02

**Claims Accounts Receivable**

The intermediary reports the accounts receivable as a result of claims accounts receivable. This is not a carrier function.

1310.01.01.01.03

**PIP Accrual**

The intermediary reports the amount accrued for the (estimated) accounts receivable PIP. (See Exhibit 13 Protocol for Estimating Payables and Receivables for PIP). This is not a carrier function.

1310.01.01.01.04

**Credit Balances**

The intermediary reports the accounts receivable as a result of credit balance reports This is not a carrier function.

1310.01.01.02

**Beneficiaries**

The contractor reports overpayments for beneficiaries. This includes, but is not limited to, those items listed on the CMS-2174, Carrier Beneficiary Overpayment Activity Report.

1310.01.01.03

**Physicians/Suppliers**

The carrier reports overpayments for physicians and suppliers. This includes, but is not limited to, those items listed on the Physician/Supplier Overpayment Report (PSOR) This is not an intermediary function.

1310.01.04

**Medicare Secondary Payer**

The contractor reports accounts receivable for amounts due as a result of MSP activity, and based on documented debts due Medicare for all debtors. Debtors are employers, insurers, providers, beneficiaries or other persons to whom a demand letter has been issued

1310.01.04.01

**Group Health Plan (GHP)**

1310.01.04.01.01

**Data Match (FI)**

The contractor includes the amounts identified (CMS supplied receivables via tapes with an identified report ID on MPaRTS) as a result of MSP activity for which a demand letter has been issued for IRS/SSA Data Match cases. Outstanding receivables are the amount of debt that has been demanded and payment has not yet been received

1310.01.04.01.02

**Non-Data Match (FI)**

The contractor includes the amounts identified (debt specific to GHP debt, working aged, disability, End-Stage Renal Disease (ESRD) as a result of MSP activity for which a demand letter has been issued. Outstanding receivables are the amount of debt that has been demanded and payment has not yet been received

1310.01.04.02

**Liability MSP**

The contractor includes the amounts (inclusive of all workman's compensation, automobile/no fault and liability debt, this includes CMS identified cases) due to

**Account Number****Title**

MSP activity for which a settlement has been reached related to liability cases. Outstanding receivables are the amount of debts that have been demanded, subsequent to settlement and/or other action, and payment has not yet been received.

1310.01.04.02.01

MSP Beneficiaries

1310.01.04.02.02

MSP Providers/Physicians/Suppliers Outstanding receivables are the amount of MSP initiated debts that have been demanded and payment has not yet been received.

1310.01.04.03

Other MSP

The contractor includes the amounts due as a result of other MSP activity for which a valid MSP debt has been recognized.

1310.01.99

Other

The contractor reports actual or estimated other accounts receivable. It includes those receivables not otherwise classified in the categories presented above. It provides an identifying footnote on CAFM of the nature of this receivable

1311

Advances to Others

The contractor reports payments made to providers, physicians, or suppliers in anticipation of claims being processed. Advances are not to be considered as accounts receivable. It does not include them on Form CMS-751A/B, Status of Account Receivable report

1311.01

Part A and Part B

The contractor reports advance payments and accelerated payments attributable to HI and SMI activities

1311.01.01

Advance Payments

The contractor the outstanding balance for payments authorized by CMS instructions for advanced payments based on actual provider claims data. If not recovered according to CMS instructions, it reclassifies and reports as overpayments

1311.01.02

Accelerated Payments (FI)

The intermediary reports the outstanding balance for payments authorized by CMS instructions for accelerated payments based on actual provider claims data. If not recovered according to CMS instructions, it reclassifies and reports as overpayments This is not a carrier function.

1330

Interest Receivable

The contractor reports interest receivable on accounts receivable. It accrues interest through the last day of the reporting period.

1330.01

Part A and Part B

The contractor reports HI and SMI interest receivable on accounts receivable, including extended repayment plans

1990

Other Assets

Account Number	Title
1990.01	<p>The contractor reports assets that are not otherwise classified. It provides an identifying footnote in the remarks section of Form CMS-750A/B report.</p> <p>Part A and Part B</p> <p>The contractor reports HI and SMI unclassified assets.</p>
2000	<p>Liabilities</p> <p>The contractor reports amounts owed after processing Medicare claims and related activities</p>
2110	<p>Accounts Payable Report amounts owed after processing Medicare claims or other authorized expenditures. This includes, but is not limited to, underpayments resulting from adjustment bills</p>
2110.01	<p>Part A and Part B</p> <p>The contractor reports accounts payable attributable to HI and SMI activities</p>
2110.01.01	<p>Unprocessed Claims</p> <p>The contractor reports the value of the accounts payable for unprocessed claims received in-house that have not yet started processing. The actual value may be developed after the reporting period but before the required date for reporting. It uses the 30 day rolling average for the number of claims received and not processed to determine the number of average unprocessed claims.</p>
2110.01.02	<p>Benefits Payable</p> <p>The contractor reports accounts payable for those claims that have completed processing checks, but have not yet been issued nor offsets applied. This includes, but is not limited to, underpayments resulting from adjustment bills. It includes claims approved by the Common Working File (CWF) and claims not approved by the CWF, but approved by the RO for payment outside the CWF.</p>
2110.01.02.01	<p>Provider</p> <p>The intermediary reports benefits payable to institutional providers of Medicare services. This includes, but is not limited to the following: accounts receivable accrual where the periodic interim payment (PIP) bills is in excess of periodic interim payments (PIP); underpayments from receipt of accepted cost reports, tentative settlements and final cost settlements, when Notices of Provider Reimbursement (NPR) are prepared; and underpayments for PRRB settlements, when Notices of Correction (NOC) are prepared, etc This is not a carrier function.</p>
2110.01.02.01.01	<p>PIP Providers - Cost Report Settlements</p> <p>The intermediary reports benefits payable to PIP providers as a result of Cost Report Settlements This is not a carrier function.</p>
2110.01.02.01.02	<p>PIP Providers - Estimated Payable Accrued</p> <p>The intermediary reports the amount accrued for the (estimated) accounts payable PIP. (See Exhibit 13 Protocol for Estimating Payables and Receivables for PIP). This is not a carrier function.</p>
2110.01.02.01.03	<p>Non-PIP Providers - Underpayments (Interim Rate)</p> <p>The intermediary reports benefits payable to Non-PIP providers as a result of Interim Rate Reviews This is not a carrier function</p>

Account Number	Title
2110.01.02.01.04	<p>Non-PIP Providers - Underpayments (Cost Report Settlement)</p> <p>The intermediary reports benefits payable to Non-PIP providers as a result of Cost Report Settlements This is not a carrier function.</p>
2110.01.02.01.05	<p>Claims Payments Withheld for Non-receipt of Cost Reports</p> <p>The intermediary reports benefits payable for claims withheld for payment for non-receipt of provider cost reports This is not a carrier function.</p>
2110.01.02.02	<p>Beneficiaries</p> <p>The contractor reports benefits payable to beneficiaries for reimbursement for Medicare services.</p>
2110.01.02.03	<p>Physicians/Suppliers</p> <p>The carrier reports benefits payable to physicians or suppliers of Medicare services. This includes, but is not limited to, underpayments of quarterly Health Professional Shortage Area (HPSA) bonus amounts for which a check has not been issued. Not an intermediary function.</p>
2110.01.02.04	<p>Claims on the Payment Floor Adjudicated claims not yet paid</p>
2110.01.03	<p>Suspended Payments</p> <p>The contractor reports actual or estimated benefits payable for claims that were suspended from payment to allow for additional processing.</p>
2110.01.03.01	<p>Claims</p> <p>The contractor reports estimated benefits payable for claims needing additional information or further development, including CWF rejects and adjustments</p>
210.01.03.02	<p>Common Working File (CWF)</p> <p>The contractor reports benefits payable for claims that are pending submission or were submitted to the CWF for approval.</p>
2110.01.03.03	<p>MR/UR Prepayment Review</p> <p>The contractor reports estimated benefits payable, based on a developed rate, suspended for MR/UR before payment. The payables after MR/UR are in 2110.01.02, Benefits Payable</p>
2110.01.03.04	<p>Medicare as Secondary Payer (MSP)</p> <p>The contractor reports benefits payable that are suspended for investigation of third party liability for MSP prior to payment</p>
2140	<p>Accrued Interest Payable</p> <p>The contractor reports actual or estimated interest payable on Medicare liabilities through the end of the reporting period including, but not limited to, pending claims, court settlements, claims payment timeliness (CPT), etc.</p>
2140.01	<p>Part A and Part B</p> <p>The contractor reports HI and SMI interest payable on Medicare liabilities</p>

Account Number	Title
2990	<p data-bbox="520 152 715 181">Other Liabilities</p> <p data-bbox="520 192 1385 255">The contractor reports liabilities not otherwise classified. It provides an identifying footnote in the remarks section of Form CMS-750A/B report.</p>
2990.01	<p data-bbox="520 311 730 340">Part A and Part B</p> <p data-bbox="520 351 1410 383">The contractor reports other liabilities attributable to HI and SMI activities.</p>
2990.01.01	<p data-bbox="520 439 754 468">Unapplied Receipts</p> <p data-bbox="520 479 1422 542">The contractor reports amounts deposited and not yet applied to an accounts receivable.</p>
2990.01.02	<p data-bbox="520 598 772 627">Excess Recoupments</p> <p data-bbox="520 638 1465 768">The contractor reports amounts recovered from overpayments or from other sources in excess of receivables established and which are eligible for refund. It includes those payables identified as due to third party liability payers, e.g., excess recoupment of MSP recoveries being returned to the third party.</p>
2990.01.03	<p data-bbox="520 824 691 853">Due Medicaid</p> <p data-bbox="520 864 1453 927">The contractor reports Medicare claims reimbursements withheld based on RO instructions for payment to Medicaid.</p>
2990.01.99	<p data-bbox="520 983 592 1012">Other</p> <p data-bbox="520 1023 1481 1176">The contractor reports actual or estimated amounts payable not otherwise classified. These include, but are not limited to, claims payments withheld to satisfy Internal Revenue Service liens, court liens, unidentified receipts that have not been applied to an account receivable. It provides an identifying footnote in CAFM.</p>
3010	<p data-bbox="520 1252 1481 1301">Fund Balance Fund balance reflects the cumulative results of program operations and extraordinary items. It equals the difference between assets and liabilities.</p>
3310	<p data-bbox="520 1357 922 1386">Cumulative Results of Operations</p> <p data-bbox="520 1397 1485 1487">These accounts track the net difference between income and expense activity as reported on the Statement of Operations. This account is updated with the current year-to-date net results of operations</p>
3310.01	<p data-bbox="520 1543 730 1572">Part A and Part B</p> <p data-bbox="520 1583 1469 1682">The contractor reports HI and SMI interest revenue from accounts receivable. It includes current fiscal period earned interest, and any adjustments. It also includes accrued interest in account 1330, Interest Receivable</p>
5000	<p data-bbox="520 1738 975 1767">Revenue and Other Financing Sources</p> <p data-bbox="520 1778 1485 1868">The contractor reports the amount of income from Medicare activities. Typical sources are draws on letter of credit, interest and recoveries of amounts expended in prior periods.</p>
5303	<p data-bbox="520 1924 719 1953">Interest Revenue</p> <p data-bbox="520 1964 1273 1995">The contractor reports interest earned from accounts receivable.</p>
5303.01	<p data-bbox="520 2051 730 2080">Part A and Part B</p>

**Account Number****Title**

The contractor reports HI and SMI interest revenue from accounts receivable. Include current fiscal period earned interest, and any adjustments. This will also include accrued interest in account 1330, Interest Receivable.

5303.01.01

Adjustments/Waivers (Interest)

The contractor reports the reduction of the amounts of interest receivable based on Collections on Delinquent Debt in accordance with §§1862(b) and 1870(c) of the Social Security Act. It reconciles this with Form CMS-751A/B, Status of Accounts Receivable, Line 5h, Waivers (Interest).

5303.01.02

Write-offs Closed/Transfers (Interest)

The contractor reports interest receivable for which collection efforts have been abandoned or that have been transferred to another Medicare contractor or other CMS location. These accounts must be reconciled with the receiving Medicare contractor or other CMS location.

5303.01.02.01

Amounts Written-Off Closed (Bad Debts) (Interest)

The contractor reports interest receivables for which collection is no longer being pursued according to CMS regulations. It reconciles this with Form CMS-751A/B, Status of Accounts Receivable, Line 6a, Amounts Written-off Closed (Bad Debts).

5303.01.02.02

Transfers Out to other CMS Locations (POR/PSOR &amp; Not POR/PSOR) (Interest). POR not applicable to carriers.

The contractor reports interest receivable transferred to other CMS locations. Reconcile with Form CMS-751A/B, Status of Accounts Receivable, Line 5e, Transfers Out to Other CMS Locations, POR/PSOR, (interest) and Line 5g, Transfers Out to Other CMS Locations, Not POR/PSOR, (interest). POR not applicable to carriers.

5303.01.02.02.01

Transfers In from other CMS Locations (POR/PSOR &amp; Not POR/PSOR) (Interest). POR not applicable to carriers.

The contractor reports interest receivable that has been transferred to your location from other CMS locations in the current period. It reconciles this with Form CMS-751 A/B, Status of Accounts Receivable, Line 5d, Transfers In from Other CMS Locations, POR, (interest), and Line 5f, Transfers In from Other CMS Locations, Not POR, (interest). POR not applicable to carriers.

5303.01.02.03

Transfers Out to CNC (Interest)

The contractor reports interest receivable transferred to CNC in accordance with CMS regulations. It transfers the full amount of interest due on the debt. It reconciles this with Form CMS-C751, Status of Non-MSP Debt - CNC, Line 2, New CNC A/R (interest) and Line 6c, Transfers Out to CNC

5303.01.02.03.01

Transfers In from CNC (Interest)

The contractor reports interest receivable that has been transferred in to its location from CNC.

5303.01.02.04

Transfers Out to other Medicare Contractors (Interest)

The contractor reports interest receivable transferred to other Medicare contractors. Reconcile with Form CMS-751A/B, Status of Accounts Receivable, Line 5c, Transfers Out to Other Medicare Contractors.

Account Number	Title
5303.01.02.04.01	<p>Transfers in from other Medicare Contractors (Interest)</p> <p>The contractor reports interest receivable transferred to your location from other Medicare contractors. It reconciles this with Form CMS-751A/B Status of Accounts Receivable, Line 5b, Transfers In from Other Medicare Contractors (Interest)</p>
5700	<p>Appropriated Capital Used</p> <p>The contractor reports the amount of Medicare funds drawn to be matched against current period expense. This amount must be consistent with amounts reported on Form CMS-1521, Contractor Draws on Letter of Credit, and on Form CMS-1522, Monthly Contractor Financial Report. The contractor does not include administrative draws through the Payment Management System (PMS), (Smartlink)</p>
5700.01	<p>Part A and Part B, Draws on Letter-of-Credit</p>
5900	<p>Other Revenue</p> <p>The contractor reports revenue not otherwise classified. It provides identifying footnote(s) in the remarks section of Form CMS-750 A/R report</p>
5900.01	<p>Part A and Part B</p> <p>The contractor reports HI and SMI other revenue</p>
5900.01.01	<p>Other</p> <p>The contractor reports revenue not otherwise classified</p>
6000	<p>Expense</p> <p>The contractor reports the outflow of assets or incurrence of liabilities during a period resulting from rendering Medicare services.</p>
6100	<p>Operating/Program Expense</p> <p>The contractor reports net benefits costs incurred throughout the FY. The expense is the adjusted benefits outlay in cash or its equivalent and accrued liabilities incurred in carrying out the Medicare program. This includes, but is not limited to, adjustments for MSP recoveries, reconsiderations, and pending litigation.</p>
6100.01	<p>Part A and Part B</p> <p>The contractor reports HI and SMI benefit program expense.</p>
6101	<p>Waivers (Principal)</p> <p>The contractor reports HI and SMI waiver expense.</p>
6101.01	<p>Part A and Part B</p> <p>The contractor reports the reduction of the amounts receivable based on application of §§1862(b) and 1870(c) of the Social Security Act. It reconciles this with Form CMS-751A/B, Status of Accounts Receivable, Line 5h, Waivers.</p>
6101.01.02	<p>Transfers Out to other CMS Locations (Principal)</p> <p>The contractor reports accounts receivable transferred to other CMS locations. It reconciles this with Form CMS-751A/B, Status of Accounts Receivable, Line 5e,</p>

**Account Number****Title**

Transfers Out to Other CMS Locations, POR/PSOR and Line 5g, Transfers to Other CMS Locations, Not POR/PSOR. POR not applicable to carriers.

6101.01.02.01

Transfers In from other CMS Locations (Principal)

The contractor reports accounts receivable amounts that have been transferred to its location from other CMS locations in the current period. It reconciles this with Form CMS-751 A/B, Status of Accounts Receivable, Line 5d, Transfers In from Other CMS Locations, POR/PSOR (principal), and Line 5f, Transfers In from Other CMS Locations, Not POR/PSOR (principal). POR not applicable to carriers.

6101.01.03

Transfers Out to CNC (Principal)

The contractor reports accounts receivable amounts that have been transferred to CNC in accordance with CMS regulations. . It reconciles this with Form CMS-C751A/B, Status of Non- MSP Debt - CNC, Line 2, New CNC A/R, and Line 6c Transfers Out to CNC of Form CMS-751A/B, Status of Accounts Receivable report. It transfers the full amount of principal due.

6101.01.03.01

Transfers In from CNC (Principal)

The contractor reports accounts receivable amounts that have been re-established as an active accounts receivable. It reconciles this with Form CMS-751A/B, Status of Accounts Receivable, Line 6b, Transfers In from CNC

6101.01.04

Transfers Out to other Medicare Contractors (Principal)

The contractor reports HI and SMI accounts receivable transferred out to a Medicare contractor for collection. It reconciles this with Form CMS-751A/B, Status of Accounts Receivable, Line 5c, Transfers to Other Medicare Contractors.

6101.01.04.01

Transfers In from other Medicare Contractors (Principal)

The contractor reports HI and SMI accounts receivable transferred to your location from other Medicare contractors. It reconciles this with Form CMS-751 A/B, Status of Accounts Receivable, Line 5b, Transfers In from Other Medicare Contractors.

6106

Write-offs Closed/Transfers (Principal)

The contractor reports accounts receivable for which collection efforts have been abandoned, or that have been transferred to another Medicare contractor or other CMS location. These accounts must be reconciled with the receiving Medicare contractor or other CMS location.

6106.01

Part A and Part B

The contractor reports HI and SMI accounts receivable written off or transferred.

6106.01.01

Amounts Written-Off Closed (Bad Debts) (Principal)

The contractor reports receivables for which collection is no longer being pursued according to CMS rules. It reconciles this with Form CMS-751A/B, Status of Accounts Receivable, Line 6a, Amounts Written-off Closed (Bad Debts).

6330

Interest Expense

The contractor reports interest expense incurred for claims for Medicare benefits or accounts payable.

<b>Account Number</b>	<b>Title</b>
6330.01	Part A and Part B The contractor reports HI and SMI interest expense.
6330.01.01	Claims Payment Timeliness (CPT) Interest The contractor reports interest paid for claims that failed the claims payment timeliness (CPT) requirement. It reconciles this with Form CMS-1522, interest paid, claims timeliness.
6330.01.02	Other Interest The contractor reports interest for other late payments. It reconciles this with Form CMS-1522, interest paid, provider underpayments.
6909	Other Expense The contractor reports benefit expenses not reported in named categories or otherwise classified. It provides an identifying footnote in the remarks section of Form CMS-750A/B report.
6909.01	Part A and Part B The contractor reports HI and SMI unclassified benefit expenses.
7400	Prior Period Adjustments The contractor reports adjustments for prior period activity to restate assets, liabilities, etc. It provides an identifying footnote in the remarks section of Form CMS-750 report.
7400.01	Part A and Part B The contractor reports HI and SMI prior period adjustments.

**400.12 - Exhibit 12 - Accounts Payable - Protocol for Estimating Claims - Form CMS-H750A/B, Statement of Financial Position - (Rev. 5, 08-30-02)**  
A1-1960.12, B1-4960.12

Accounts Payable Protocol for Estimating Claims  
Form CMS-H750A/B, Statement of Financial Position

The amounts recorded in accounts payable (A/P) may be estimated based on actual volumes and historical rates; therefore, the FI or carrier calculates and accrues a new estimated liability each reporting period and reverses the accrual for the previous period in full. It charges the expense accounts, rather than the A/P, as actual payments are made.

**INTERMEDIARY PROCEDURES**

**Methodology for Calculating Average Reimbursement Amount and Average Interest for Pricing Claim Liabilities**

To assign an estimated value to claims for which the amount to be paid is unknown, the contractor counts claims and multiplies the total by the average reimbursement amount (net of interest) and an average interest amount (CPT), if applicable, determined as follows:

The intermediary calculates the average reimbursement amount by taking a representative sample of the most recent 12 months of paid claims history. It totals the reimbursement amount minus interest and divides

by the total number of claims processed. It calculates the Claims Payment Timelines (CPT) by adding the interest from the same claims and divides by the total number of claims (not just those bearing interest).

The intermediary performs these calculations by bill types and will be segregated between Part A and Part B. (See Intermediary Manual, Part 3, §3894.3.)

## GENERAL PROCEDURES

These methods may be used to assign an estimated value to claims in the following categories:

1. In-house, unprocessed claims; and

MR/UR  
PRO

2. Claims suspended for prepayment review

Claims  
MR/UR  
PRO

### **400.13 - Exhibit 13 - Periodic Interim Payments (PIP) Protocol for Estimating Payables/Receivables for the Forms CMS-H750/751A/B, Statement of Financial Position and Status of Accounts Receivable Report (Intermediaries Only) - (Rev. 5, 08-30-02)**

A1-1960.13, B1-4960.13

#### Periodic Interim Payments (PIP)

Protocol for Estimating Payables/Receivables for the Form CMS-H750/H751A/B, Statement of Financial Position and Status of Accounts Receivable Reports

It is necessary to report on Form CMS-H750, a cumulative estimated accounts receivable or payable for all fiscal periods since the provider's last accepted cost report period. To estimate this amount, the intermediary performs the following steps:

1. It determines the total amount for PIP bills processed for the fiscal period less outlier amounts;
2. It compares the PIP bills amount to the actual PIP cash payment and lump sum payments (checks issued) made during the fiscal period. This does not include any outlier payments that may have been issued on the same check with the PIP;
3. It reports the amount that PIP bills exceed the PIP cash payment as an account payable; and
4. It reports the amount that PIP cash payment exceeds the PIP bills as an account receivable.

For example: If the provider's FY ends on December 31, then the cost report should be received and accepted before the June 30 reporting period. The following demonstrates how the PIP accumulations would be reported for this provider.

Period Ending  
December 31

#### Reporting

Assuming all prior year cost reports have been accepted, the only entry on the books for this provider would be the estimated accounts receivable or accounts payable after comparing PIP payments to claims submitted since January 1st to current.

March 31	Given the same assumption regarding prior cost reports, the PIP estimate for this provider will include the entire prior FY for the provider (January 1 - December 31) unless the cost report has been filed and accepted, and the current FY for the provider (January 1- March 31).
June 30	Given the same assumption regarding prior cost reports, assuming the latest cost report has now been received and accepted and the appropriate accounts receivable or accounts payable are booked, the PIP estimated for this provider will now include only the current FY for the provider (January 1- June 30).
Sept 30	Given the same assumption regarding prior cost reports, assuming the latest cost report has now been received and accepted, the PIP estimate for this provider will now include only the current FY for the provider (January 1- September 30).

**400.14 - Exhibit 14 - Protocol for Estimating Allowance for Uncollectible Accounts**  
**(Rev. 13268, Issued: 07-29-25; Effective Date: 08-28-25; Implementation Date: 08-28-25)**

*The Federal Accounting Standards Advisory Board (FASAB) recommends through Statement of Federal Financial Accounting Standard Number 1 (Paragraphs 44&45) that losses on receivables should be recognized when it is more likely than not that the receivables will not be totally collected. The phrase "more likely than not" means more than a 50 percent chance of loss occurrence. An allowance for estimated uncollectible amounts should be recognized to reduce the gross amount of receivables to its net realizable value. The allowance for uncollectible amounts should be re-estimated on each annual financial reporting date (at a minimum) and when information indicates that the latest estimate is no longer correct. These losses should be measured through a systematic methodology. The systematic methodology should be based on analysis of both individual accounts and a group of accounts as a whole.*

*Accounts that represent significant amounts, i.e., greater than \$1 million, should be individually analyzed to determine the loss allowance. Loss estimation for individual accounts should be based on (a) the debtor's ability to pay, (b) the debtor's payment record and willingness to pay, and (c) the probable recovery of amounts from secondary sources, including liens, garnishments, cross collections and other applicable collection tools.*

*The entire allowance for losses generally cannot be based solely on the results of individual account analysis. In many cases, information may not be available to make a reliable assessment of losses on an individual account basis or the nature of the receivables may not lend itself to individual account analysis. In these cases, potential losses should be assessed on a group basis. CMS has implemented FASAB's recommendations and has developed this protocol for Medicare contractors to follow for estimating the allowance for uncollectible accounts. The following section outlines this methodology.*

***Protocol for Estimating Allowance for Uncollectible Accounts***

*Medicare contractors must recognize an estimated amount for uncollectible debt in order to reduce the gross amount of receivables to its net realizable value. Medicare contractors must recognize an Allowance for Uncollectible Accounts for the Interest Fund-050720 in SGL 134701; and for the HI Fund-050961 and SMI Fund-050960 in SGL 131901, on the trial balance and the balance sheet. Medicare contractors must re-estimate the allowance for uncollectible amounts monthly at the end of each reporting period and when information indicates that the latest estimate is no longer accurate.*

*Medicare contractors must measure potential losses due to uncollectible amounts through a systematic method. This systematic method must be based on an analysis. The analysis requires that receivables be*

*further stratified into sub-groups (i.e., Cost Report Settlement Activity, Claims Accounts Receivable, Credit Balances, Group Health Plan (GHP) MSP, Liability MSP and Other Accounts Receivables). The subgroups are somewhat different for Group 1 - Fiscal Intermediaries, as compared to Group 2 - Carriers.*

*Group 1 (Fiscal Intermediaries)*

*Sub-Group 1*

- 1. Cost Report Settlements Activity (Non MSP)*
- 2. Claims Accounts Receivable, Credit Balances & Other Accounts Receivables (Non-MSP)*

*Sub-Group 2*

- 1. Group Health Plan (Data Match/Non Data Match) MSP*
- 2. Liability MSP*

*For Group 1, Subgroup 1, fiscal intermediaries must perform the following steps to calculate and validate the allowance for uncollectible accounts.*

- 1. Calculate the allowance based on the historical collection percentage (see detailed instructions below) for Non-MSP as a whole.*
- 2. Individual Account Analyses: For cost report settlement activity only, fiscal intermediaries will identify and total those provider debts that meet certain risk characteristics (i.e., bankruptcy, terminations, poor collection history, no collection activity for 6 months or more). These will be considered risk accounts, and the fiscal intermediary should total all risk accounts identified through this analysis.*
- 3. Compute the total delinquencies exceeding 180 days.*
- 4. Compare the three estimated amounts calculated in Steps 1, 2 & 3 and identify the amount that ensures that the net receivable is reported at its realizable value.*

*For Group 1, Subgroup 2, the fiscal intermediary must perform the following steps to calculate and validate the allowance for uncollectible accounts.*

- 1. Calculate the allowance based on the historical collection percentage (see detailed instructions below) for MSP as a whole.*
- 2. Compute the total delinquencies exceeding 180 days.*
- 3. Compare the two estimated amounts calculated in Steps 1 & 2 and identify the amount that ensures that the net receivable is reported at its realizable value.*

*Historical Collection Percentage Calculation*

*A - Determine Total Receivables Eligible for Collection.*

**Required Formula:**

*Note: Amounts are from the TROR Supporting Reports*

<b>TROR Line Item</b>	<b>HIGLAS Detail Activity Report/Register Line</b>
<b>A (1) Beginning FY Balance</b>	<i>CMS Beginning Balance Report / (1) Beginning FY Balance</i>
<b>(2) New Receivables (+)</b>	<i>CMS Transaction Register / LINE 2 NEW RECEIVABLES</i>
<b>(3) Accruals (+) (New Interest Receivables)</b>	
<i>Transaction Register (support line 3)</i>	<i>CMS Transaction Register / LINE 3 ADJUSTMENT</i>
<i>CMS Adjustment Register (support line 3)</i>	<i>CMS Adjustment Register / LINE 3 MSP/NONMSP ADJUSTMENT</i>
<b>(5) Adjustments</b>	
(A) <i>Reclassified/Adjusted Amounts (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5A MSP/NONMSP ADJUSTMENT</i>
(B) <i>Adjustments Due to Sale of Assets (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5B MSP/NONMSP ADJUSTMENT</i>
(C) <i>Consolidations (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5C MSP/NONMSP ADJUSTMENT</i>
(D) <i>Foreclosure Adjustments (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5D MSP/NONMSP ADJUSTMENT</i>
(E) <i>Written-Off Debts Reinstated for Collections (+)</i>	<i>CMS AR Adjustments Register / LINE 5E MSP/NONMSP ADJUSTMENT</i>
<b>(6) Amounts Written-Off (-)</b>	
(A) <i>Currently Not Collectible (-)</i>	<i>CNC - CMS Adjustment Register / LINE 6A MSP/NONMSP ADJUSTMENT</i>
(B) <i>Written-Off and Closed Out (-)</i>	<i>CMS AR Adjustments Register / LINE 5E MSP/NONMSP ADJUSTMENT</i>

*Equals: Total Receivables Available to be Collected*

*B - Determine Rate of Collections*

*Line 4a, At Agency plus Line 4b, At Third Party plus Line 4c, Asset Sales plus Line 4d, Collections by Treasury through Offset and Cross Servicing plus line 4e, Collections by Sales After Foreclosures plus Line 4f, Collections by Department of Justice plus Line 4g, Other – must footnote divided by Total Receivables Available to be Collected (number calculated from Step A) multiplied times 100 determines the rate of collections percentage.*

*C - Determine the Allowance Rate*

*1.00 minus the percentage determined from Step B, equals the allowance rate*

*D - Average the Percentage Calculated in Step C with a 5-year Historical Allowance Rate (if available, if not available, maintain statistical data to develop historical rate, and proceed to Step E).*

*E - Calculate the Allowance*

*Multiply the allowance rate from Step C or Step D by the sum of Line 7, Ending Balance less Line 2b, Accrued Receivables.*

*Group 2 (Carriers)*

*Sub-Group 1*

- 1. Claims Accounts Receivable, Credit Balances & Other Accounts Receivables (Non-MSP)*

*Sub-Group 2*

- 1. Group Health Plan (Data Match/Non Data Match) MSP*
- 2. Liability MSP*

*For Group 2, Subgroup 1, the carrier must perform the following steps to calculate and validate the allowance for uncollectible accounts.*

- 1. Calculate the allowance based on the historical collection percentage (see detailed instructions below) for Non-MSP as a whole.*
- 2. Compute the total delinquencies exceeding 180 days.*
- 3. Compare the two estimated amounts calculated in Steps 1 & 2 and identify the amount that ensures that the net receivable is reported at its realizable value.*

*For Group 2, Subgroup 2, the carrier must perform the following steps to calculate and validate the allowance for uncollectible accounts.*

- 1. Calculate the allowance based on the historical collection percentage (see detailed instructions below) for MSP as a whole.*
- 2. Compute the total delinquencies exceeding 180 days.*

3. Compare the two estimated amounts calculated in Steps 1 & 2 and identify the amount that ensures that the net receivable is reported at its realizable value.

*Historical Collection Percentage Calculation*

*A. Determine Total Receivables Eligible for Collection.*

**Required Formula:**

*Note: Amounts are from the TROR Supporting Reports*

<b>TROR Line Item</b>	<b>HIGLAS Detail Activity Report/Register Line</b>
<b>A (1) Beginning FY Balance</b>	<i>CMS Beginning Balance Report / (1) Beginning FY Balance</i>
<b>(2) New Receivables (+)</b>	<i>CMS Transaction Register / LINE 2 NEW RECEIVABLES</i>
<b>(3) Accruals (+) (New Interest Receivables)</b>	
<i>Transaction Register (support line 3)</i>	<i>CMS Transaction Register / LINE 3 ADJUSTMENT</i>
<i>CMS Adjustment Register (support line 3)</i>	<i>CMS Adjustment Register / LINE 3 MSP/NONMSP ADJUSTMENT</i>
<b>(5) Adjustments</b>	
(A) <i>Reclassified/Adjusted Amounts (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5A MSP/NONMSP ADJUSTMENT</i>
(B) <i>Adjustments Due to Sale of Assets (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5B MSP/NONMSP ADJUSTMENT</i>
(C) <i>Consolidations (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5C MSP/NONMSP ADJUSTMENT</i>
(D) <i>Foreclosure Adjustments (+ or -)</i>	<i>CMS AR Adjustments Register / LINE 5D MSP/NONMSP ADJUSTMENT</i>
(E) <i>Written-Off Debts Reinstated for Collections (+)</i>	<i>CMS AR Adjustments Register / LINE 5E MSP/NONMSP ADJUSTMENT</i>
<b>(6) Amounts Written-Off (-)</b>	
(A) <i>Currently Not Collectible (-)</i>	<i>CNC - CMS Adjustment Register / LINE 6A MSP/NONMSP ADJUSTMENT</i>
(B) <i>Written-Off and Closed Out (-)</i>	<i>CMS AR Adjustments Register / LINE 5E MSP/NONMSP ADJUSTMENT</i>

*Equals: Total Receivables Available to be Collected*

*B - Determine Rate of Collections*

*Line 4a, At Agency plus Line 4b, At Third Party plus Line 4c, Asset Sales plus Line 4d, Collections by Treasury through Offset and Cross Servicing plus line 4e, Collections by Sales After Foreclosures plus Line 4f, Collections by Department of Justice plus Line 4g,*

*Other – must footnote divided by Total Receivables Available to be Collected (number calculated from Step A) multiplied times 100 determines the rate of collections percentage.*

*C. Determine the Allowance Rate.*

*1.00 minus the percentage determined from Step B, equals the allowance rate*

*D. Average the percentage calculated in Step C with a 5-year historical allowance rate (if available, if not available, maintain statistical data to develop historical rate, and go proceed to Step E).*

*E. Calculate the Allowance*

*Multiply the allowance rate from Step C or Step D (Group 2, Carriers Section) by Line 7, Ending Balance.*

*Medicare contractors are required to compare the results of the estimated allowance based on the protocol and report **the amount that ensures that the net receivable is reported at its realizable value**. The Medicare contractors are required to maintain supporting documentation that includes the assumptions used to calculate the allowance amount reported. The documentation must be available for review by CMS, OIG, GAO or other parties as required.*

**Note:** *Medicare contractors may apply the same method of results of the principal comparison (Col. D, Example 400.14.3) to estimate the **interest** allowance amount (Col. E, Example 400.14.3) to be reported. For example, the method of results for the Non-MSP principal is **delinquencies exceeding 180 days**. The Medicare contractor has the option to report on the allowance matrix for interest (Sub-Group 1, Col. E) the amount equal to the delinquencies exceeding 180 days from the interest column. The method of results for the MSP principal is the **historical collection percentage**. The Medicare contractor has the option to report on the allowance matrix for interest (Sub-Group 2, Col. E) the amount equal to the **same percentage calculated** for MSP principal, multiplied by the interest balance from the CMS AR Overpayment report. The method selected by the Medicare contractor used to estimate the interest allowance shall ensure that the net interest receivable is reported at its realizable value.*

*Each Medicare contractor must complete the Allowance for Uncollectible Accounts Matrix (Attachment I or Attachment II) monthly. The Allowance for Uncollectible Accounts Matrix is due on the 5<sup>th</sup> business day following the close of the respective month and should be submitted with the CFO certification packages. If the 5<sup>th</sup> business falls on a weekend or holiday, the Allowance for Uncollectible Accounts Matrix is due the next business day.*

*Please submit your matrix(s) via email to [ALLOWMATRIX@cms.hhs.gov](mailto:ALLOWMATRIX@cms.hhs.gov).*

Contractor Name: MAC XX A XXXXX		LEGEND					Exhibit 1		
Period Ending September 30, 20XX		Warning: There could be an issue but there may not be.							
Allowance for Uncollectible Accounts Matrix		Issue: There is an issue such as missing data that needs to be resolved.							
		This cell requires manual input							
		Col E	Col F	Col G	Col H	Col I	Col J	Fund	TROR
		HI Principal MSP	HI Principal NON-MSP	SMI Principal MSP	SMI Principal NON-MSP	General Fund MSP	General Fund NON-MSP	Total	Report
<b>Note: Amounts are from the TROR Supporting Reports</b>									
<b>TROR Line Item</b>		<b>HIGLAS Detail Activity Report/Register Line</b>							
A	(1) Beginning FY Balance	30,210	15,796,306	6,042	6,624,202	0	127,235	22,583,995	22,583,996
	(2) New Receivables (+)	87,127	319,224,892	95,780	114,366,311	0	0	433,774,110	433,774,110
	(3) Accruals (+) (New Interest Receivables)					0	1,673,182	1,673,182	1,673,183
	Transaction Register (support line 3)					0	1,464,682	1,464,682	
	CMS Adjustment Register (support line 3)					0	208,500	208,500	
	(5) Adjustments	0	(10,027,828)	(223,000)	(2,057,328)	0	856,490	(11,228,889)	(11,228,889)
	(A) Reclassified/Adjusted Amounts (+ or -)	0	(12,570,769)	(223)	(2,746,856)	0	(172,509)	(15,490,359)	(15,490,359)
	(B) Adjustments Due to Sale of Assets (+ or -)	0	0	0	0	0	0	0	0
	(C) Consolidations (+ or -)	0	0	0	0	0	0	0	0
	(D) Forcloser Adjustments (+ or -)	0	0	0	0	0	0	0	0
	(E) Written-Off Debts Reinstated for Collections (+)	0	2,542,941	0.000	689,530	0	1,028,999	4,261,470	4,261,470
	(6) Amounts Written-Off (-)	0	(1,169,402)	0	(1,467,386)	0	(97,315)	(2,734,103)	(2,734,103)
	(A) Currently Not Collectible (-)	0	(1,169,346)	0	(1,466,863)	0	(97,303)	(2,733,512)	(2,733,512)
	(B) Written-Off and Closed Out (-)	0	(56)	0	(523)	0	(12)	(591)	(591)
	<b>Receivable Available to Be Collected</b>	<b>117,337</b>	<b>323,823,968</b>	<b>101,599,000</b>	<b>117,465,799</b>	<b>0</b>	<b>2,559,592</b>	<b>444,068,295</b>	<b>444,068,297</b>
B	(4) Collections on Receivables (-)	80,869	304,736,381	94,518,000	109,341,714	0	2,391,946	416,645,428	416,645,428
	(A) At Agency	(80,869)	(304,354,835)	(94,518)	(108,922,507)	0	(2,311,324)	(415,764,053)	(415,764,053)
	(B) At Third Party	0	0	0	0	0	0	0	0
	(C) Asset Sales	0	0	0	0	0	0	0	0
	(D) Collections by Treasury through Offset and Cross-Servicing (-)	0	(381,546)	0	(419,207)	0	(80,622)	(881,375)	(881,375)
	(E) Collections by Sales After Foreclosure (-)	0	0	0	0	0	0	0	0
	(F) Collections by Department of Justice (-)	0	0	0	0	0	0	0	0
	(G) Other - must footnote (-)	0	0	0	0	0	0	0	0
	<b>Collection Percentage</b>	<b>68.92%</b>	<b>94.11%</b>	<b>93.03%</b>	<b>93.08%</b>	<b>n/a</b>	<b>93.45%</b>	<b>93.82%</b>	<b>93.82%</b>
C	<b>Allowance Percentage (1-collection %)</b>	<b>31.08%</b>	<b>5.89%</b>	<b>6.97%</b>	<b>6.92%</b>	<b>n/a</b>	<b>6.55%</b>	<b>6.18%</b>	<b>6.18%</b>



Contractor Name: MAC XX A  
XXXXX

Exhibit 2

Contractor Number: \_\_\_\_\_

Period Ending : September 30, 20XX

400.14 - Exhibit 14 - Protocol for Estimating Allowance for Uncollectible Accounts  
Fiscal Intermediary - Group 1

**Allowance for Uncollectible Accounts Matrix**  
Part A (HI)

	Col. A	Col. B	Col. C	Col. D	Col. E	
Sub-Group 1 (Non-MSP) Cost Report Settlements, Claims A/R, Credit Balance & Other Accounts Receivable	Historical Collection % Total	Individual Account Analysis	Delinquencies Exceeding 180 days total	Estimated Allowance for Uncollectible A/R	Estimated Allowance for Uncollectible A/R (Interest Only)	Justification for amount recorded on Summary 2 Trial Balance
<b>NONMSP</b>	\$ 2,619,796	\$ -	\$ 923,841	\$ 2,619,796	\$ 65,653	
<b>Total</b>	\$ 2,619,796	\$ -	\$ 923,841	\$ 2,619,796	\$ 65,653	
Sub-Group 2 (MSP) Group Health Plan (Data-Match & Non-Data Match), Liability	Historical Collection % Total	Individual Account Analysis	Delinquencies Exceeding 180 days total	Estimated Allowance for Uncollectible A/R	Estimated Allowance for Uncollectible A/R (Interest Only)	Justification for amount recorded on Summary 2 Trial Balance
<b>MSP</b>	\$ 15,243	\$ -	\$ 29,706	\$ 29,706	\$ -	
<b>Total</b>	\$ 15,243	\$ -	\$ 29,706	\$ 29,706	\$ -	
Sub-Group 1 (Non-MSP) Cost Report Settlements, Claims A/R, Credit Balance & Other Accounts Receivable	Historical Collection % Total	Individual Account Analysis	Delinquencies Exceeding 180 days total	Estimated Allowance for Uncollectible A/R	Estimated Allowance for Uncollectible A/R (Interest Only)	Justification for amount recorded on Summary 2 Trial Balance
	\$ 2,619,796	\$ -	\$ 923,841	\$ 2,619,796	\$ 65,653	

<b>Sub-Group 2 (MSP) Group Health Plan (Data- Match &amp; Non-Data Match), Liability</b>	\$ 15,243	\$ -	\$ 29,706	\$ 29,706	\$ -	
<b>Total Part A (HI)</b>	\$ 2,635,039	\$ -	\$ 953,547	\$ 2,649,502	\$ 65,653	

Contractor Name: MAC XX A  
XXXXX

Exhibit 2

Contractor Number: \_\_\_\_\_

Period Ending : September 30, 20XX

400.14 - Exhibit 14 - Protocol for Estimating Allowance for Uncollectible Accounts  
Fiscal Intermediary - Group 1

**Allowance for Uncollectible Accounts Matrix**  
Part B/A (SMI)

	Col. A	Col. B	Col. C	Col. D	Col. E	
<b>Sub-Group 1 (Non-MSP) Cost Report Settlements, Claims A/R, Credit Balance &amp; Other Accounts Receivable</b>	Historical Collection % Total	Individual Account Analysis	Delinquencies Exceeding 180 days total	Estimated Allowance for Uncollectible A/R	Estimated Allowance for Uncollectible A/R (Interest Only)	Justification for amount recorded on Summary 2 Trial Balance
<b>NONMSP</b>	\$ 1,150,599	\$ -	\$ 225,380	\$ 1,150,599	\$ -	
<b>Total</b>	\$ 1,150,599	\$ -	\$ 225,380	\$ 1,150,599	\$ -	
<b>Sub-Group 2 (MSP) Group Health Plan (Data-Match &amp; Non-Data Match), Liability</b>	Historical Collection % Total	Individual Account Analysis	Delinquencies Exceeding 180 days total	Estimated Allowance for Uncollectible A/R	Estimated Allowance for Uncollectible A/R (Interest Only)	Justification for amount recorded on Summary 2 Trial Balance
<b>MSP</b>	\$ 1,447	\$ -	\$ 5,841	\$ 5,841	\$ -	
<b>Total</b>	\$ 1,447	\$ -	\$ 5,841	\$ 5,841	\$ -	
<b>Sub-Group 1 (Non-MSP) Cost Report Settlements, Claims A/R, Credit Balance &amp; Other Accounts Receivable</b>	Historical Collection % Total	Individual Account Analysis	Delinquencies Exceeding 180 days total	Estimated Allowance for Uncollectible A/R	Estimated Allowance for Uncollectible A/R (Interest Only)	Justification for amount recorded on Summary 2 Trial Balance
	\$ 1,150,599	\$ -	\$ 225,380	\$ 1,150,599		

<b>Sub-Group 2 (MSP) Group Health Plan (Data-Match &amp; Non-Data Match), Liability</b>	\$ 1,447	-\$	\$ 5,841	\$ 5,841	
<b>Total Part B/A (SMI)</b>	\$ 1,152,046	\$ -	\$ 231,221	\$ 1,156,440	\$ -

**400.15 - Exhibit 15 - Protocol for Prorating Intermediary Time Account Balances Between Form CMS-H750A (HI) and Form CMS-H750B (SMI) - (Rev. 5, 08-30-02)**

A1-1960.15, B1-4960.15

Protocol for Prorating Intermediary Time  
Account Balances Between Form CMS-H750A (HI) and Form CMS-H750B (SMI)

The contractor selects a representative sample of checks and EFT payments issued and determines the ratio of the number of HI checks/EFT payments to the number of SMI checks/EFT payments. Checks or EFT payments for both HI and SMI will be split 50-50. It uses this ratio to prorate the time account balance for the financial reports.

**400.16 - Exhibit 16 - Electronic Certification - (Rev. 5, 08-30-02)**

A1-1960.16, B1-4960.16

Electronic Certification

The Electronic Certification process requires that the Chief Financial Officer (CFO) enter their password in the certifying official's current password field on the remarks page of Form CMS-H750A/B and Form CMS-H751A/B. When the password is keyed in, the CFO's name and title will appear on the document, and allow the document to be submitted electronically through the CAFM. For security purposes, the new password field is present to allow the certifying official to change the password assigned by CMS to one only the CFO knows.

Two people are required to submit a certified report. The preparer may input the financial data, but cannot certify the reports. The CFO may not input data. The preparer must retrieve the report in order to allow certification.

1. From the CAFM Main Menu select option 2 - Data Entry
2. Select the type of report to certify
3. From the Data Entry Menu select option 5 - Update Remarks
4. Select the package (report) to certify
5. Enter the certifying official's current password

If there are no serious errors (use PF6 SHOW ERRS to show errors), the contractor may submit the report (use PF2 SUBMIT to submit the report) and it will be accepted.

If the contractor is working in a worksheet and decides to certify and submit the report, it may either use the function keys (PF7 PAGE- and PF8 PAGE+), enter FREM (find

remarks) on the transporter line or use the jump key (PF9 JUMP) to go to the remarks page.

The contractor must re-enter its password if it reviews any portion of the report after certification and prior to submission even if no changes are made. CAFM will not store the contractor's password.

## **400.17 - Exhibit 17 - Instructions for the Transfer of Debt Between Reporting Entities - (Rev. 5, 08-30-02)**

A1-1960.17, B1-4960.10

### Instructions for the Transfer of Debt Between Reporting Entities

CMS continues to receive criticism from the OIG and its financial statement auditors for being inconsistent in methods of transferring accounts receivable cases to and from Medicare contractors, and other CMS locations. This criticism is a direct result of the lack of a formalized process and specific instructions for transferring accounts receivable cases between reporting entities.

For financial reporting purposes, the term "referred" is used when a case is not physically sent to the receiving entity for collection purposes. In a "referral" situation, the receiving entity merely "advises and/or assists" the referring entity on what actions to take next with respect to the debt. The responsibility to collect and report the accounts receivable remains with the referring entity and must be reported as part of the ending accounts receivable balance on their Form CMS-H751A/B, Status of Accounts Receivable report.

A "transfer" results when a copy of the up-to-date overpayment case file is physically "transferred" to another reporting entity, i.e., the RO, CO or another Medicare contractor. Along with the case file, the transferring entity must attach a "Transfer Request and Notification of Acceptance" form (see Exhibit 17, Attachment I for intermediaries (parts A and B transfers and Attachment II for carriers). This form will serve as both: 1) the transferring entity's request to transfer the case(s), and 2) the receiving entity's notification of acceptance of the transfer.

The transferring entity must complete the form and sign Line 1. The form summarizes the case(s) requiring transfer approval. No entry will be made on Form CMS-751A/B at this time. Upon receipt of the form, the entity receiving the request will sign Line 2 of the form and forward a copy of the form back to the transferring entity. This will notify the transferring entity of the receipt of the request. The receiving entity will process the request within 30 days of receipt of the transfer, and will return a copy of the Transfer Request and Notification of Acceptance form indicating the case(s) approved for transfer by signing Line 3 of the form.

Only upon receipt of the form signed by the receiving entity, will the transferring entity update its internal systems to reflect the transfer of the accounts receivable to the receiving entity. The transferring entity will reflect the dollar amount of the case(s)

approved for transfer on the appropriate transfers out line of Form CMS-H751A/B (Line 5c, Transfers Out to Other Medicare Contractors; Line 5e, Transfers Out to Other CMS Locations, POR/PSOR; Line 5g, Transfers Out to Other CMS Locations, Not on POR/PSOR). Also upon receipt of the form, the transferring entity must sign Line 4 and forward a copy to the receiving entity to acknowledge receipt of the formal approval for transfer.

The receiving entity will update all internal systems, as well as the POR/PSOR to reflect the transfer. The location or Medicare contractor number must also be updated in the POR/PSOR system to reflect the transfer. In addition, the receiving entity will reflect the dollar amount of the case(s) approved for transfer on the appropriate transfers in line of Form CMS-H751A/B (Line 5b, Transfers In from Other Medicare Contractors; Line 5d, Transfers In From Other CMS Locations, POR/PSOR; Line 5f, Transfers In from Other CMS Locations, Not POR/PSOR).

Prior to submission of the quarterly Form CMS-H750/751A/B, reporting entities must reconcile the transfers in and transfers out lines to ensure approved transfers are only being reported. In addition to the requirement to maintain detailed transaction level documentation to support these lines, reporting entities must also retain copies of the signed Transfer Request and Notification of Acceptance forms.





## **400.18 - Exhibit 18 - Collection Reconciliation/Acknowledgement Form - (Rev. 5, 08-30-02)**

A1-1960.18, B1-4960.11

### Collection Reconciliation/Acknowledgement Form

There are instances where one reporting entity has received and deposited cash/check/offset/electronic funds transfers (EFTs) for a receivable that is being reported by another entity. In this situation, accounts receivable cases will not be transferred to the location where the deposit of the money is made. To ensure proper matching and application of the collection of monies to the outstanding receivable, the "Collection Reconciliation/Acknowledgement" form must be completed. This form must be completed by the entity (Medicare contractor, CMS RO or CO) receiving a collection for an accounts receivable that is currently being reported on the financial reports (Forms CMS-H751A/B-CMS-R751A/B) of another entity.

Medicare contractors are required to ensure that internal controls are in place over the cash/check receipts process to ensure adequate accounting, recording and custody of Medicare assets.

Treatment of Collections Made by a Medicare Contractor for an Account Receivable at Another Medicare Contractor Location (applies to Non-Medicare Secondary Payer (MSP) accounts receivables and MSP accounts receivables)

If a Medicare contractor collects a debt on behalf of another Medicare contractor, whether the receipt was solicited or unsolicited, then the collection must be forwarded to the Medicare contractor that has the accounts receivable. In these instances, the Medicare contractor receiving the collection would deposit the collection and re-issue that amount to the Medicare contractor that is reporting the accounts receivable. The Medicare contractor reissuing the check should ensure that proper segregation of duties exist over the check re-issuance (e.g., that the preparer is different from the check authorizer).

The re-issued check must be made payable to "Medicare." In addition, the check must be accompanied by a completed Collection Reconciliation/Acknowledgement Form (see MIM §1960.18 and MCM §4960.11), any correspondence received, and a copy of the original check including the postmark date. The CFO for Medicare Operations for the Medicare contractor reporting the accounts receivable should be contacted and informed of the pending check. A listing of CFO contacts has been issued to each Medicare contractor CFO. The deposit and re-issuance of the collection will only affect the CMS-H750A/B of the Medicare contractor that received the collection. The Collection Reconciliation/Acknowledgement Form will allow for tracking of the payment.

Upon receipt of the check and Collection Reconciliation/Acknowledgement Form, the Medicare contractor reporting the receivable will apply its normal cash receipt procedures. However, a signed copy of the Collection Reconciliation/Acknowledgement Form must be returned to the Medicare contractor that sent the collection.

MSP additional information: Medicare contractors should follow the deposit and re-issue process whenever another Medicare contractor has the account receivable or another Medicare contractor is or should be the lead Medicare contractor. If there is no account receivable established but Medicare contractor X is the lead and Medicare contractor Y receives payment, Medicare contractor Y should follow the deposit/re-issue process. If there is no lead established and Medicare contractor Y receives payment, Medicare contractor Y should do an electronic referral via the Electronic Correspondence Referral System (ECRS) and follow the deposit/re-issue process if another Medicare contractor is assigned lead. This rule should be followed even if the non-lead Medicare contractor has an interest and/or has paid some of the claims at issue.

Treatment of Collections Made by a Medicare Contractor for an Account Receivable at a CMS Regional Office Location (applies to Non-MSP accounts receivables and MSP accounts receivables.)

If a Medicare contractor collects a debt on behalf of a CMS RO location, whether the receipt was solicited or unsolicited, then the account receivable balance must be transferred to the Medicare contractor that received the collection. In these instances, the Medicare contractor receiving the collection would initiate the process by completing the Collection Reconciliation/Acknowledgement Form and sending it to the CMS RO who is reporting the receivable to notify them of the collection. The Medicare contractor that received the collection would deposit any cash or checks received into unapplied receipts, which would be reported as a liability until the transfer is complete.

In turn, the CMS RO reporting the receivable will complete the Transfer Request and Notification of Acceptance Form (TRNA) described in §1960.17 of the MIM and §4960.10 of the MCM. (The use of the TRNA is also discussed in question number 68.) Once both parties sign the TRNA, the transfer is considered complete and the collection would then be applied to the account receivable. The CMS RO transferring the receivable would record the account receivable on Line 5c, Transfer Out to other Medicare Contractors. The Medicare contractor receiving the account receivable would record it on Line 5d/5f, Transfers In from other CMS Locations POR/PSOR or Not on POR/PSOR and the applicable collection on either Line 4a, Cash/Check Collections or Line 4b, Offset Collections.

Only in the instance where a collection is made by offset for an account receivable at a CMS RO location can notification of the offset be e-mailed. The e-mail must be retained for audit trail purposes. The e-mail notification must be followed-up with the actual Collection Reconciliation/Acknowledgement Form and the Transfer Request and Notification of Acceptance form with all the appropriate signatures. Furthermore, since offsets may only be identified after being applied, the offset transaction must be moved manually on the Forms CMS-751A/B (i.e., the full amount of the accounts receivable prior to the offset must be shown as a transfer in and the amount of the offset must be captured on Line 4b, Offset Collection.) To assist in accounting for these offset transactions ONLY, Medicare contractors can prepare the Collection Reconciliation/Acknowledgement Form(s) on a monthly basis.

**Treatment of Collections Made by A Medicare Contractor for an Account Receivable at CO Non-MSP:** If Medicare contractors receive collections on debt that is at the Debt Collection Center (DCC), and that debt is being reported by CO, the Medicare contractor must notify the CO by submitting the Collection Reconciliation/Acknowledgement form (refer to §1960.18 of the MIM and §4960.11 of the MCM). In addition, the receipt should be deposited into unapplied receipts until the actual account receivable is transferred back to the Medicare contractor.

Once CO receives the Collection Reconciliation/Acknowledgement form, it will perform the necessary steps to update the collection information in the Debt Collection System (DCS) and the Provider Overpayment Reporting (POR) system or the Physician/Supplier Overpayment Reporting (PSOR) system. CO will change the accounts receivable location code in DCS from "H," which means CO is reporting the account receivable to "C," which means the Medicare contractor is reporting the account receivable. CO will also update the POR/PSOR with the appropriate location code of "IDC," which means the fiscal intermediary at debt collection or "CDC," which means the carrier at debt collection (i.e., the debt has been forwarded to debt collection but the debt is still on the books of the fiscal intermediary or carrier). If a balance is remaining after posting the collection, the debt will remain at DCC for cross servicing/TOP.

To allow the Medicare contractors to properly apply the collection in their internal systems, CO will then transfer the receivable back to the Medicare contractor using the TRNA (refer to §1960.17 of the MIM and §4960.10 of the MCM). Upon CO receiving the signed TRNA from the Medicare contractor, CO will cease to report the receivable on its Form CMS-R751A/B. Once the TRNA has been signed and the receivable has been transferred, the Medicare contractor will record the transfer in of the receivable on Line 5d, Transfers In from other CMS Locations, POR/PSOR, or Line 5f, Transfers In from other CMS Locations, Not POR/PSOR. The receipt would then be applied to the account receivable and the collection would be recorded on Line 4a, Cash/Check Collections or Line 4b, Offset Collection on the appropriate Form CMS-H751A/B.

MSP: If Medicare contractor X has an account receivable other than a debt which has been referred to the Department of Health and Human Services (DHHS) Program Support Center (PSC) under the DCIA and the CO/RO receives payment, the Medicare contractor should use Line 4c, Collections Deposited at Another Location and footnote in the comments section of the Form CMS-M751A/B that the CO/RO received the payment. An example of this type of receipt would be coordination of benefits contractor misrouted checks.

### Usage of the Collection Reconciliation/Acknowledgement Form

In the instance where a Medicare contractor, RO or CO receives a collection (whether cash, checks, offset or EFT) the entity receiving the collection must complete lines 1 through 10 of the form and attach all documentation showing the collection and the re-issued check, if applicable. In the instance where a RO receives cash/checks and does not maintain a Medicare bank account to deposit the funds received, the RO must complete lines 1 through 10 of the form and attach the cash/check. This form should be forwarded to the reporting entity no later than (15) fifteen days before the end of the quarter. The entity receiving the form and the check must sign the form on line 11 and forward a copy of the form to the official who signed line 10, no later than (15) fifteen days after receipt of the form. This will acknowledge the receipt of the form and the check.

### Collection Reconciliation/Acknowledgement Form

1. Location of A/R \_\_\_\_\_ (i.e., Medicare contractor, RO, or CO)
2. Location of the Collection \_\_\_\_\_ (i.e., Medicare contractor, RO, or CO. If RO Collection, indicate such even though actual deposit is made at Central Office)
3. Region \_\_\_\_\_ Medicare contractor Name and Number \_\_\_\_\_

#### 4. Non-MSP Accounts Receivable

Provider/Physician/Supplier) Number \_\_\_\_\_  
Provider/Physician/Supplier Name \_\_\_\_\_  
Provider/Physician/Supplier Name \_\_\_\_\_  
Overpayment Determination Date \_\_\_\_\_  
Claim Number \_\_\_\_\_  
Cost Report Year \_\_\_\_\_  
MSP Accounts Receivable  
Debtor Name \_\_\_\_\_  
HIC # / Report ID \_\_\_\_\_  
Determination Date \_\_\_\_\_  
Beneficiary Name \_\_\_\_\_

5. Was debt in CNC status prior to this collection: \_\_\_\_\_ (Yes/No)
6. Date of Collection (Postmark or Government Collection date) \_\_\_\_\_
7. Type of Collection \_\_\_\_\_ (i.e., cash/check or offset)

Check Number or Government Collection Number \_\_\_\_\_  
Amount of Collection \$ \_\_\_\_\_  
Amount Applied to Principal \$ \_\_\_\_\_  
Amount Applied to Interest \$ \_\_\_\_\_

8. Collection Reported in quarter ending \_\_\_\_\_
9. A/R Reported in quarter ending \_\_\_\_\_

10. Signature of Official at Location  
Where Collection is Reported

Phone # \_\_\_\_\_

Fax # \_\_\_\_\_

11. Signature of Official at Location Where  
Reduction of A/R is Recorded

Phone # \_\_\_\_\_

Fax # \_\_\_\_\_

## **400.20 - Exhibit 20 - Procedures for Reporting Currently Not Collectible (CNC) Debt (Rev. 18, 05-02-03)**

**(Rev. 315, Issued: 05-17-19, Effective: 06-18- 19, Implementation: 06-18-19)**

The term Medicare beneficiary identifier (Mbi) is a general term describing a beneficiary's Medicare identification number. For purposes of this manual, Medicare beneficiary identifier references both the Health Insurance Claim Number (HICN) and the Medicare Beneficiary Identifier (MBI) during the new Medicare card transition period and after for certain business areas that will continue to use the HICN as part of their processes.

A1-1960.19, A1-1960.20, B1-4960.12, B1-4960.13

As part of its effort to improve financial reporting, CMS has implemented the category of currently not collectible (CNC) for delinquent debt that is unlikely to be collected within a reasonable time frame. The CMS' CNC policy provides that CNC debt will not be recognized as an active accounts receivable (A/R) for financial statement reporting purposes because to do so would overstate the true economic value of the assets on the financial statements. While CNC debts are not A/R reported on the financial statements, Medicare contractors must continue appropriate recovery efforts for these debts until they are recommended and approved by CMS for "write-off - closed" as such, these debts must remain in their internal system for interest accrual and offset. The CNC process permits and requires the use of tools of the Debt Collection Improvement Act (DCIA) of 1996. By using these tools delinquent debt will be worked until the end of its statutory collection life cycle.

### Criteria for Selection

All A/R, whether it is classified as Medicare Secondary Payer (MSP) or Non-MSP, that are 180 days delinquent must be recommended for CNC reclassification. The A/R must be 180 days delinquent (i.e., 240 days old if the repayment time frame is 60 days or 210 days old if the repayment time frame is 30 days) as of the last day of the quarter prior to the quarter in which the CNC recommendation is submitted for RO approval.

All MSP A/R means all demanded debt, without regard to whether the debt is Group Health Plan (GHP) based or liability/no-fault/workers' compensation based and without regard to the type of debtor (employer, insurer, beneficiary, provider/supplier, etc.). Where the MSP recovery demand letter stated that the debt was due and payable 30 days from the date of the demand, the debt is delinquent on day 31 if it has not been paid in full or there is no valid documented defense for the unpaid amount. Where the MSP recovery demand letter stated that the debt was due and payable 60 days from the date of the demand, the debt is delinquent on day 61 if it has not been paid in full or there is no valid documented defense for the unpaid amount.

All Non-MSP A/R means all demanded debt without regard to whether the debt is provider/physician/supplier or beneficiary-based. This includes debts that are not normally reported (separately or in summary entries) in the POR/PSOR systems, as long as they meet the CNC criteria. These debts should be listed separately, must be identified as not on the POR/PSOR, and the type of debt must be listed on the CNC request form in the comments section. Debts that are excluded from this definition are as follows:

- Debts with a principal balance of less than \$25. Although these debts may satisfy the CNC criteria, Medicare contractors should recommend the termination of collection activity and request approval by the Regional Office (RO) to write this debt off as "write-off closed" in accordance with Title 42 of the Code of Federal Regulations, Section 405.376(e)(3), since the cost of further collection action is likely to exceed any recovery.
- Debts with a collection within the last 180 days. Hence, the debt must be 180 days delinquent without any collection/recoupment activity within the last 180 day time period for CNC reclassification.

Additionally, all accounts receivable that meet the CNC criteria will be reclassified as CNC without regard to whether or not the debt is in bankruptcy, under fraud and abuse investigation, has an appeal pending at any level, is in litigation/negotiation, or is for a deceased debtor. However, if a Medicare contractor believes that a particular A/R meets the criteria for both "write-off - closed" and CNC, the A/R should be recommended for "write-off - closed." Medicare contractors may not recommend CNC for less than the full amount of an outstanding debt.

**NOTE:** For GHP-based MSP A/R where the demand was issued to the employer, insurer, or third party administrator, GHP, or other plan sponsor, the debt includes all of the claims in a demand to a debtor for a particular beneficiary. For GHP Data Match (DM) recoveries, this would be all of the claims associated with a particular Mistaken Payment and Recovery Tracking System (MPaRTS) Report ID although a single cover letter might have been issued for multiple beneficiaries' Medicare reimbursed claims. For duplicate primary payment recovery demands to a provider/supplier (including physician), the debt includes all claims in the recovery demand regardless of the number of beneficiaries involved. For liability, no-fault, or workers' compensation, the debt includes all claims in the recovery demand.

A debt's eligibility for DCIA referral to a Department of the Treasury designated Debt Collection Center (DCC) for further collection efforts, including the Treasury Offset Program (TOP) has no bearing on or relationship to whether or not the debt should be reclassified as CNC. As such, debts referred to the DCC should also be recommended for CNC reclassification as long as it meets the CNC criteria.

The Department of the Treasury and the Office of Management and Budget require that Agencies submit reports to them on financial management and performance data so that debt collection programs and policies can be evaluated. Thus, CMS is requiring its Medicare contractors to report and monitor CNC debt on a quarterly basis.

#### Quarterly Review of Debt for CNC Reclassification & Approval

Medicare contractors must continuously review all debt and quarterly request approval to reclassify debts as CNC. Recommendations for the approval of MSP and Non-MSP CNC should be sent to your RO MSP Coordinator or the RO Debt Collection staff respectively. These reports should be sent by hard copy accompanied with a disk no later than the first day of the second month of each quarter (i.e., November 1, February 1, May 1, and August 1). The CFO of Medicare Operations must sign the hard copy and include a preprinted address label with the hard copy for the return of the approved CNC recommendations. Medicare contractors are required to submit negative reports if there are no debts eligible for CNC for a particular quarter.

ROs are responsible for approval or denial of all recommendations for CNC based upon the criteria set forth in these instructions. RO approval will be by the Assistant Regional Administrator (ARA) for Financial Management. ROs will complete their review of the Medicare contractors' recommended CNC and return their approval or denial of such reclassifications by the first day of the last month of each quarter (i.e., December 1, March 1, June 1, and September 1). ROs may return a hard copy via fax or a soft copy via disk annotated to show approval or denial by the RO ARA for Financial Management, in order to meet the required time frame for approval, but this must be followed by a hard copy that was signed and dated by the ARA for Financial Management. ROs will also send copies of the signed RO approval or denial letter only,

each quarter to CMS CO to the attention of the Director, Division of Financial Oversight, Office of Financial Management (for both MSP and Non-MSP approvals). The ROs must maintain the detailed reports that support the amounts approved/disapproved.

The CNC action should not be taken nor should any changes be made to the A/R on any internal systems (Medicare contractor systems or other systems which Medicare contractors have responsibility for updating) for CNC until the recommendation for CNC has been processed by CMS, approved in writing, and returned to the Medicare contractor. The listing of approved CNC will be returned to the contractors by the ROs. Receipt of this approval authorizes the Medicare contractor to reclassify the A/R, and update the A/R and associated case in all appropriate systems. When the A/R is reclassified as CNC, the associated case file must be annotated to show that a particular A/R was reclassified as CNC and the date/quarter of the action. Reclassification as CNC does not close the associated case.

If a full or partial collection for the A/R is received between request and approval of CNC reclassification, then the collection should be applied. The contractor must make the necessary adjustment to the debt to reflect the payment and place the remaining amount, if any, in CNC when the RO approval is received. However, when the approval is received, the contractor must then notify the RO of the change in the amount originally approved for CNC as well as the reason why. If the contractor has this issue with multiple debts recommended for CNC, they need to furnish this information to the RO on a debt specific basis, not just on an aggregated basis. This must be communicated to the RO contact in writing. In addition, this documentation should be maintained for audit/review purposes.

**NOTE:** MPaRTS does not need to be updated for Data Match debt when the MSP A/R is reclassified as CNC.

The CMS approval of A/R reclassified as CNC must be retained and available upon request (from the Office of the Inspector General or any other internal or external review organization) in accordance with retention procedures in the Medicare Intermediary and Carrier Manuals. This CMS approval must also be annotated by the Medicare contractor to indicate the date/quarter when the A/R was reclassified.

#### Data Requirements and Format for Recommendations for MSP CNC

MSP A/R recommended for CNC requires the submission of the following information to the Medicare contractor's RO MSP coordinator: (see Attachment I for the recommended format)

- Medicare Contractor Name and Number
- Medicare Contractor Mailing Address
- Medicare Contractor Contact Person/Phone/Fax/E-mail
- Type of MSP Debt [GHP or non-GHP (this includes liability, no-fault, and workers' compensation)]
- Beneficiary Medicare beneficiary identifier
- Beneficiary Name
- Name of Debtor or Insurer for GHP-based debts where the current debtor is the insurer/employer/third party administrator/GHP/other plan sponsor
- Type of Debtor [A=insurer/employer/third party administrator/GHP/other plan sponsor; B=provider/supplier (including physicians); C=beneficiary, D=other (must specify)]
- Date of Initial Recovery Demand Letter to current debtor

- Delinquency Date
- Original A/R Amount for the current debtor
- Existing A/R Amount (principal and interest listed separately, as well as a total amount for principal plus interest; HI/SMI must also be listed and reported separately)
- Date of Last Payment, Collection, Recoupment, Offset, or Adjustment Activity (provide date or "none")
- Tax Identification Number (TIN) for debtor. The TIN is the Employer Identification Number (EIN) or Social Security Number (SSN)
- DCS Status Code (if applicable).

**NOTE:** The debtor is the individual or entity to whom the last recovery demand was issued. Where the demand was issued to an individual in their capacity as legal counsel or representative of any type, the debtor is the beneficiary, provider/supplier (including physician), or other individual or entity being represented. Where recovery is being pursued from the attorney or other representative in their own right, the debtor is the attorney or other representative.

The above listed data elements are mandatory for CNC for all MSP A/R established October 1, 2000 or later. It is also mandatory for all MSP A/R with a recovery demand date of October 1, 2000, or later, regardless of when the MSP A/R was established. For CNC recommendations for MSP A/R established prior to October 1, 2000, Medicare contractors may submit recommendations without the following data elements if the CNC recommendation certifies that these data elements are not readily available: Beneficiary name and Medicare beneficiary identifier where the beneficiary is not the debtor; Insurer name where the insurer is not the debtor; and Type of debtor.

If a Medicare contractor has bulk MSP A/R on the GTE system for older Data Match and non-Data Match GHP debt, the contractor - for these MSP A/R only - must: 1) Identify the A/R as a bulk receivable on the GTE system, 2) Identify the insurer, 3) Identify the date of the demand, and 4) Identify the associated dollar amounts for principal and interest. Any contractor who created bulk receivables for GHP-based MSP debt using any system other than GTE must contact their RO for assistance. The RO will, in turn, discuss the issue with CO.

#### Data Requirements and Format for Recommendations for Non-MSP CNC

Non-MSP A/R recommended for CNC require the submission of the following information to the Medicare contractor's RO Debt Collection contact: (see Attachments II & III for the recommended format)

- Medicare Contractor Name and Number
- Medicare Contractor Mailing Address
- Medicare Contractor Contact Person/Phone/Fax
- Provider/Physician/Supplier/Beneficiary Name and Number (if applicable)
- Claim Number (PSOR)
- Claim Paid Date (PSOR) or Cost Report Date (POR)
- Overpayment Determination Date

- POR/PSOR Status Code
- Overpayment Type
- Original Amount of Debt
- Balance Outstanding (principal and accrued interest listed separately)
- Date Interest Accrued Through
- Date of Last Payment, Offset or Recoupment
- POR/PSOR Balance (principal and interest listed separately for POR; for PSOR, principal balance only) - For Part A, indicate POR balance if Contractor submits request for Part B of A separately
- POR/PSOR Location Code
- DCS Status Code (if applicable)
- For FIs Only - Part B of A debt can be submitted on the same listing (principal and interest)

Each listing must contain a written certification that all of the required criteria for CNC are met. The CFO of Medicare Operations must sign CNC recommendations. The CFO's signature constitutes his/her certification to all information/statements contained in the recommendation.

#### Financial Reporting and Reconciliation of CNC Debts

Debts that have received approval for CNC reclassification must be reported in the following manner:

- On Form CMS-751A/B or CMS-M751A/B the amount reclassified as CNC, including principal and interest, will be recorded on Line 6c, Transfers Out to CNC with a corresponding entry on Line 2, New CNC Debt on Form CMS-C751A/B or CMS-MC751A/B. This will reduce the ending balance reflected on the applicable form.
- Debts that are reclassified as CNC may still be collected. If a collection occurs, the following actions should take place: (1) On Form CMS-C751A/B or CMS-MC751A/B an adjustment for the amount of the collection should be recorded on Line 4a, Reclassified as Active A/R Due to Collection of Cash or Line 4b, Reclassified as Active A/R Due to Collection by Offset; (2) The amount of the collection should also be included in Section C - Collection Information of Form CMS-C751A/B or CMS-MC751A/B; and (3) The amount of the collection should be simultaneously recorded on Line 6b, Transfers in from CNC and Line 4a, Cash/Check Collections or Line 4b, Offset Collections of Form CMS-751A/B or CMS-M751A/B. As such, if a collection takes place, only the collection would be reclassified with the collection being applied against interest first, then principal. If the collection does not satisfy the entire debt, the remaining balance of that debt would remain in CNC.

Medicare contractors must continue to accrue interest for debt that has been reclassified as CNC. Additionally, CMS recognizes that for those systems where interest is updated automatically, the interest submitted with a recommendation for CNC may differ from the interest shown in the Medicare contractor's system at the time the Medicare contractor receives approval for CNC. The CMS approval of the principal and interest recommended for CNC is sufficient support for the subsequent reclassification, including any increase in the interest, as long as the principal remains the same. Any additional interest that accrues prior to CNC reclassification would be reported on Form CMS-751A/B or CMS-M751A/B on Line 3, Interest Earned. Then the debt would be reclassified to the appropriate form.

Medicare contractor systems must be able to maintain transaction level detail of debt that has been reclassified as CNC to enable future collection activities and to maintain a proper audit trail.

Regional Offices will ensure that amounts approved as CNC are properly reported on contractor Forms CMS-751A/B or CMS-M751A/B and CMS-C751A/B or CMS-MC751A/B.

#### Systems Update - Non-MSP Only

#### Medicare Contractor Internal Systems and POR/PSOR System:

Contractors are responsible for the timely update of CNC status in the POR/ PSOR systems and internal systems. A CNC date field has been added in the POR/PSOR and additional status codes have been developed. The date of CNC approval (i.e., the date of the cover letter signed by the ARA) must be entered in the CNC date field. The update must be performed within ten calendar days of receiving the CNC approval. Do not change the location code of the debt. Regional Offices will monitor the POR/PSOR systems to ensure contractor compliance.

#### Additional Status Codes for POR/PSOR:

POR Codes	PSOR Codes	Code Description
01	1	CNC
02	2	Write-off Closed (disabled effective 2/6/02)
03	3	CNC - DCIA Letter Sent
04	4	Reactivate - Bankruptcy (will no longer be used)
05	5	Reactivate - Payment Received
06	6	Reactivate - Appeal/Litigation/Fraud & Abuse Investigation (will no longer be used)
07	7	Reactivate - Compromise
08	8	Reactivate - Extended Repayment Agreement
09	9	CNC Debt - Written-off Closed
00	0	Reactivate - Other

**NOTE:** For debts that are at the DCC location and reclassified to CNC, the "3" (POR) or "03" (PSOR) status code would be used. Furthermore, the "9" must be accompanied by a valid closed date. Cases with a status code of "09" (POR) or "9" (PSOR) and a valid closed date will be rolled to the history file at the end of the quarter. In addition to updating the POR/PSOR with the appropriate status codes for the reactivation, the CNC date previously inputted should be removed. Updating the CNC Date field in the PSOR requires the user to enter zeroes in the CNC Date field and pressing the enter key.

#### Debt Collection System (DCS)

The CMS' CO Division of Financial Reporting and Debt Referral staff will continue to update the Debt Collection System (DCS) with approved CNC status for debts that have been referred for Cross Servicing/TOP.

#### Additional Considerations for MSP A/R

These instructions only apply to established MSP A/R. They may not be used to close MSP liability/no-fault/workers' compensation leads where no settlement, judgment or award exists and no recovery demand has been issued.

Some Medicare contractors may still have old MSP-based provider/supplier (including physician) debt or MSP-based beneficiary debt which has not been reported on their Form CMS-M751A/B and which has been referred to the RO under non-MSP rules or otherwise treated as a non-MSP receivable. Old MSP-based debt that has been treated as non-MSP debt (that is tracked and processed under non-MSP rules) should be treated as non-MSP debt for CNC purposes as well.

Medicare contractors may only recommend CNC for a MSP A/R that is being reported as part of their ending MSP A/R balance. MSP A/R that have been transferred to the ROs for referral to other agencies or entities such as, the Department of Justice or Office of General Counsel will be addressed by the ROs. CO will address MSP A/R with CO locations. MSP A/R that have been referred to another location, without transfer, remain the responsibility of the Medicare contractor.

Previously some Medicare contractors processed/tracked MSP-based provider/supplier (including physician) A/R and/or MSP-based beneficiary A/R as non-MSP A/R and did not include such A/R on their Form CMS-M751A/B report. Medicare contractors may no longer do this for new MSP A/R. Any pre-existing MSP-based provider/supplier (including physician) A/R and/or MSP-based beneficiary A/R that are not reflected in the Medicare contractor's Form CMS-M751A/B report may not be recommended for MSP CNC. Pre-existing MSP-based provider/supplier (including physician) A/R and/or MSP-based beneficiary A/R that have been tracked/processed, or otherwise treated as non-MSP debt should follow the rules for non-MP CNC



## Attachment II

This is an exact duplicate of Attachment 1, "MSP Accounts Receivable: Contractor Recommendation for Reclassification as CNC" for Part B Intermediary Claim Activity. The heading at the top of the spreadsheet is "Part B of A" - SMI, instead of "Part A - HI." Intermediaries report their SMI data on this report.

### **400.21 - Exhibit 21 - CMS Policy for Recognizing Accounts Receivable - (Rev. 5, 08-30-02)**

A1-1960.21, B1-4960.21

#### CMS Policy for Recognizing Accounts Receivable

##### Overview

The majority of the Medicare accounts receivable balances reported by CMS in its financial statements are comprised of overpayments made to providers, physicians, suppliers, beneficiaries, insurers, employers and other entities. The primary responsibility for identifying, recording, collecting, and reporting overpayments lies with CMS's Medicare contractors. CMS defines an "overpayment" as Medicare funds that a provider, physician/supplier, beneficiary, insurer, employer, or other entity has received in excess of amounts due and payable under the Medicare statute and regulations. Once a determination of an overpayment has been made, the amount so determined is a debt that is owed to the Medicare program. For financial reporting purposes, this overpayment or debt must be recognized as an accounts receivable and reported as an asset in CMS's financial statements.

CMS has adopted the financial reporting definition for the recognition of an accounts receivable set forth by the Federal Accounting Standards Advisory Board (FASAB). The FASAB recommends generally accepted accounting standards and principles for the Federal Government. The FASAB sets these standards and principles so that Federal agencies' financial reports include understandable, relevant, and reliable information about the financial position, activities, and results of operations of the United States government and its component units.

According to the FASAB's Statement on Federal Financial Accounting Standard Number 1 (SFFAS No.1), Accounting for Selected Assets and Liabilities,

"Accounts receivables are amounts that an entity claims for payment from others. They arise from claims to cash or other assets." Additionally, the FASAB recommends, "A receivable should be recognized when a Federal entity establishes a claim to cash or other assets against other entities, either based on legal provisions, such as a payment due date (e.g., taxes not received by the date they are due), or goods or services provided. If the exact amount is unknown, a reasonable estimate should be made."

For financial reporting purposes, recognition means the process of formally recording an item into the financial statements of an entity as an asset, liability, revenue, expense, or the like. In the case of Medicare contractors, recognition would equate to recording the accounts receivable on Form CMS-H750A/B and Form CMS-H751A/B Contractor Financial Reports.

##### Recognition Policy

CMS and its Medicare contractors will recognize and report an accounts receivable as of the date a demand letter is sent to the debtor. Specifically, contractors will recognize and record an accounts receivable (Non-Medicare Secondary Payer (MSP) and MSP overpayments) as of the date of the demand letter on Line 2a, New Receivables of Form CMS-H751A/B Status of Accounts Receivable Report. The act of sending out the demand letter is the event that triggers the recognition of an accounts receivable. The purpose of the demand letter is to notify the debtor of the existence of the overpayment, and to request payment. Chapter 4, Debt Collection, §§10 and 130 outline the language and information that, at a minimum, a demand letter must

contain. A demand letter must contain the name and address of the debtor, the amount of the overpayment, terms of how interest will be assessed, date when repayment is due, and the debtor's rights to appeal. All these items are consistent with the definition recommended by the FASAB as outlined above.

It is important for Medicare contractors to ensure that they retain copies of a demand letter(s) sent. The demand letter provides documentation or evidence of the actual debt and recovery efforts taken. It must be kept in each case file with other associated case documents or correspondence if the case is referred to the Department of Justice; referred for debt cross-servicing; requested by CMS, Office of Inspector General (OIG) or General Accounting Office (GAO) during audits/reviews. This information is necessary and needed to support the debt.

Unless otherwise specifically noted, this policy is applicable to both non-MSP and MSP overpayments. The following are specific circumstances where application of this policy will not apply, i.e., when an accounts receivable would be recognized even though a demand letter has not been issued or, vice versa, where sending a demand letter would not necessarily require the recognition of an accounts receivable.

- Accounts Receivables Due to Unfiled Cost Reports; and
- Consent Settlement Agreements.

These two circumstances are not all inclusive. If there is a specific situation that is not described above, Medicare contractors should consult CMS for further guidance.

#### Accounts Receivable Due to Unfiled Cost Reports

Through analysis of Federal financial accounting standards and regulations, CMS believes that recognition of a receivable prior to the filing of a cost report significantly overstates net assets and ultimately net position. Furthermore, CMS believes that current accounting procedures for recognizing accounts receivables due to a provider's failure to file a cost report timely does not adhere to the accounting principles articulated in Statement of Federal Financial Accounting Standards Number (SFFAS No.) 1 - Accounting for Selected Assets and Liabilities, SFFAS No. 5 - Accounting for Liabilities of the Federal Government, and SFFAS No. 7 - Nonexchange Revenue (Measurement & Recognition), as well as Generally Accepted Accounting Principles (GAAP) of conservatism and matching. Based on this analysis, the failure to file a cost report does not complete the earnings process, and accordingly, no accounting event has occurred. As such, the recognition of a receivable prior to the completion of the earnings process (receipt or filing of a cost report) is poor matching. In addition, SFFAS Nos. 5 and 7 states that liabilities and nonexchange revenue should only be recognized when a past event or exchange transaction has occurred, use of resources (inflow or outflow) are probable and can be reasonably estimated or measured. Without the actual submission of the cost report, CMS cannot reasonably estimate the amount of the receivable, as required by SFFAS No. 1.

Therefore, unfiled cost report receivables will no longer be reported on the Form CMS-H;750 Contractor Financial Report and Form CMS-H751, Status of Accounts Receivable Report. CMS's current financial reporting instructions require Medicare fiscal intermediaries to place providers who have not filed a timely cost report on 100 percent penalty withhold, and recognize and demand a receivable based on the value of all interim payments made to the provider in, and subsequent to, the cost reporting period, without considering the value of actual services performed during that period. Federal debt collection regulations allow CMS to demand repayment of the full amount paid to a provider during a cost reporting period if a provider fails to comply with the requirements to file a cost report in a timely manner. However, for financial reporting purposes, CMS recognizes that the entire amount being demanded does not truly represent funds owed to CMS. Since the provider has performed services, the true economic value of the receivable demanded is overstated. In fact, CMS may have a liability upon settlement. Cost report receivables should not be accrued until related cost reports are received, and CMS can support the existence of a receivable through provider agreement, such as filing a cost report, filing a cost report without sufficient payment, or a court ruling in favor of CMS.

As a result, for financial reporting purposes, CMS is revising its policy for reporting unfiled cost reports as an accounts receivable, unless the fiscal intermediary is aware of a unique situation where recording an accounts receivable would be appropriate. Fiscal intermediaries will continue to reflect an overpayment on the Provider Overpayment Reporting (POR) system based on the value of all interim payments made to the provider in, and subsequent to, the cost reporting period.

However, effective for the March 31, 2001 reporting period, accounts receivable for unfiled cost reports will no longer be reported on Form CMS-H750 and Form CMS-H751. CMS will continue to monitor and manage the status of unfiled cost reports through the POR system, without overstating accounts receivable on the financial statements. All other processes related to unfiled cost reports remain unchanged. Fiscal intermediaries must continue to: (1) Place the providers on 100 percent penalty withhold, (2) Demand the submission of delinquent cost reports from providers based on current debt collection regulations, and (3) Refer the debt in accordance with the requirements of the Debt Collection Improvement Act of 1996.

Fiscal intermediaries must ensure that Line 7, Ending Balance, of Form CMS-H751 does not include any receivables due to unfiled cost reports. If accounts receivables due to unfiled cost reports were included in the December 31, 2000 Form CMS-H751, these receivables must be zeroed out by recording a downward adjustment for these amounts on Line 5a, Reclassified/Adjustments, on Form CMS-H751 and provide a specific footnote in the remarks section of the report identifying the nature and amount of the adjustment.

#### Consent Settlement Agreements Resulting from Comprehensive Medical Reviews (CMRs)

Typically, postpayment reviews of claims are conducted for a specified provider/physician/supplier or group in order to evaluate their billing patterns over a selected period of time. CMRs are performed to determine whether a suspected provider/physician/supplier or groups are providing noncovered or medically unnecessary services. A CMR is a thorough analysis of a sample of processed claims and all pertinent data (such as medical record, beneficiary payment history, etc.) for selected providers/physicians/suppliers for a specified time period. CMRs are usually targeted to providers/physicians/suppliers who have demonstrated aberrant billing and/or practice patterns.

If a CMR determines that an incorrect amount of money has been paid to the provider/physician/supplier, the contractor must assess an overpayment based on instructions outlined in the contractor manuals. Per Chapter 3, Overpayments, there are three different types of overpayments that result from a CMR: Actual overpayment, projected overpayment, and limited projected overpayment. The type of sample used during a CMR determines how Medicare contractors are to assess and demand money back from the provider or physician/supplier who was overpaid.

An actual overpayment is, for the actual claims reviewed, the sum of the payments (based on the amount paid to the provider/physician/supplier and Medicare approved amounts) made to a provider/physician/supplier for services which were determined to be not medically necessary or incorrectly billed. If an actual overpayment is assessed, Medicare contractors must send a demand letter for the amount of the actual overpayment and recognize an accounts receivable on Line 2a, New Receivables, of Form CMS-H751.

A projected overpayment is defined as the numeric overpayment obtained by projecting an overpayment from a statistically valid random sample (SVRS) to all similar claims in the universe under review. Medicare contractors must notify the provider or physician/supplier of the overpayment, and refer the case to the Medicare contractor's overpayment staff to demand and collect the overpayment. Medicare contractors must send a demand letter for the amount of the projected overpayment and recognize an accounts receivable on Line 2a, New Receivables, of Form CMS-H751.

A limited projected overpayment is the numeric overpayment obtained by projecting an overpayment from a limited sample or limited SVRS subsample to all similar claims in the universe under review. If this type of overpayment is assessed, Medicare contractors have three overpayment assessment options. The Medicare

contractor can assess an actual overpayment; a projected overpayment based on a SVRS by performing an expanded CMR; or can offer the provider or physician/supplier a consent settlement based on the potential projected overpayment amount. Again, if an actual or project overpayment is assessed, Medicare contractors must send a demand letter, and recognize an accounts receivable on Line 2a, New Receivables, of Form CMS-H751.

If a consent settlement is offered to the debtor, the consent settlement document must carefully explain what rights a debtor waives by accepting the consent settlement. It must contain a binding statement that a debtor agrees to waive any rights to appeal the decision regarding the potential overpayment determination. If this option is used, the Medicare contractors must not recognize an account receivable until a consent settlement is signed and agreed to by the debtor and CMS.

#### **400.22 - Exhibit 22 - Accounts Receivable Trending Analysis Procedures** **(Rev. 13268; Issued: 07-29-25; Effective: 08-28-25; Implementation: 08-28-25)**

*The Centers for Medicare & Medicaid Services (CMS) utilizes contractors to manage and administer the fee-for-service portion of the Medicare program. Medicare contractor financial reports provide a method of reporting financial activities by the contractors as required by the Chief Financial Officers (CFO) Act of 1990. The Medicare contractors are required to maintain accounting records in accordance with federal government accounting principles and applicable government laws and regulations and are required to use double entry bookkeeping and accrual basis accounting. The due date is fifteen calendar days after the close of the period. If the date occurs on a holiday or a weekend, the report is due the following Federal workday. These dates are subject to change during the accelerated reporting periods. The major financial reports in the Healthcare Integrated General Ledger Accounting System (HIGLAS) are the Balance Sheet, the Income Statement, Trial Balance, and the CMS Treasury Report on Receivables and Debt Collection Activities (TROR). The system accumulates and reports by fund, as there are separate reports for Part A Hospital Insurance (HI) trust fund, Part B Supplementary Medical Insurance (SMI) trust fund, and the general fund (Interest). The accounts receivable activity is reported for the fiscal year-to-date for the period of the report. These reports include Accounts Receivable (AR) activity for Medicare Secondary Payer (MSP) and non-Medicare Secondary Payer (non-MSP) accounts.*

*Accounts receivable represents amounts owed by health care providers, insurers, third party administrators, beneficiaries, employers, and other government agencies. Medicare accounts receivable is comprised of various components with the balance derived from MSP and non-MSP receivables, as well as miscellaneous amounts owed the program from various sources. The Financial Statements include receivable balances consisting of, or are due to cost report settlements, claims accounts receivable, periodic interim payments (PIP) and other overpayments. The detailed activity for these components is included in the TROR. Also, include on The Financial Statements HI and SMI balances consisting of receivables specific to Data Match, non-Data Match, liability (including workers compensation (WC), auto, no-fault) and MSP beneficiary debts. The detailed activity for the MSP components is included in the CMS TROR.*

*Medicare contractors must maintain and make available lead schedules and detailed documentation to support all amounts reported.*

#### *Objective*

*To ensure that accounts receivable balances reported are reasonable, Medicare contractors are required to perform trending procedures. Trending procedures can be used as an important tool to identify potential errors, system weaknesses, or inappropriate patterns of accounts receivable accumulation, collections, transfers or write-offs.*

*Trending procedures involve comparisons of recorded amounts to expectations developed by the Medicare contractors. To properly apply trending procedures, it is necessary to take the following steps:*

#### *Compare Current Year Amounts with Comparative Financial Data*

*In comparing current-period financial results with prior-period financial results, there is an implied assumption that the volume of activity in the two periods is comparable. If there has been a substantial change in volume, it is necessary to take this change into account and to quantify the change, when making the comparisons. For example, if a contractor's Accounts Receivable balance has increased by 10 percent, it is necessary to determine and document the reason for the increase. The increase may be the result of transitions of providers, new legislation, etc.*

#### *Understand Identified Variances and Document the Results*

*Medicare contractors must identify and provide an explanation for variances that meets the thresholds outlined in these procedures. Typically, this will be accomplished primarily through inquiry of operations personnel in the Audit and Reimbursement, MSP, Medical Review, and other areas that report and track accounts receivable balances. If an explanation does not adequately describe the variance, the Medicare contractors must perform additional procedures such as review of detail transactions to identify the underlying cause(s) of any unusual changes.*

*The causes for the variances should be quantified. For example, if the change was mainly attributable to a contractor transition, then the total amount of receivables transitioned should be identified and included in the Medicare contractors' work papers.*

#### *Methodology*

#### ***Trending & Comparative Analysis for Accounts Receivables***

*The primary emphasis for performing trend analysis is focusing on the change in the ending principal accounts receivable balance. The ending principal accounts receivable balance is comprised of non-MSP and MSP accounts receivables. For FIs, the non-MSP overpayment sections consist of four major components (cost report settlements, PIP, claims accounts receivable, and credit balances). For Carriers, the non-MSP overpayment section consists of two main areas: 1) amounts owed from beneficiaries and 2) amounts owed from physicians/suppliers.*

*These two areas consist of two major components (claims accounts receivable and credit balances). For both FI's and Carriers, the MSP section consists of three major components (Data Match, non-Data Match, and liability (including WC, auto, no-fault)). In order to properly identify and understand variances, an analysis must be performed at the component level. Although the instructions specify ending principal accounts receivable balance, **Medicare contractors must have available an explanation of any significant change in the ending interest accounts receivable balance and any other sections on the TROR meeting these thresholds. The explanation should be available for review by the CMS, Office of the Inspector General, General Accounting Office and /or other related parties.***

*Prior to the certification of the CMS TROR, Balance Sheet and Income Statement, each Medicare contractor must perform the following steps on a quarterly basis. The CFO for Medicare Operations' certification of these reports is indicative that trending procedures have been performed.*

### ***HIGLAS Financial Reports***

*Medicare contractor shall use the following HIGLAS reports to perform the quarterly accounts receivable trend analysis.*

- *TROR Analysis\Reconciliation Report - The Medicare contractor prepared excel spreadsheet (See Attachment **TRORRec**).*
- *CMS Beginning Balance Report – This report identifies the beginning balances by MSP/non-MSP category by fund (See Attachment **BBrpt**).*
- *CMS Transaction Register - This report identifies the new established receivables by MSP/non-MSP category by fund (See Attachment **TALn2rpt**).*
- *CMS Transaction Register Report Line 3 – This report is the cumulated accrued interest for the reporting period (See Attachment **TALn3rpt**).*
- *CMS Adjustment Register - The Line 3 report is the cumulated adjustments for interest. The Line 5 & 6 report is the cumulated adjustments for principal (See Attachments **AdjLn3rpt** and **AdjLn5&6rpt**).*
- *CMS AR Overpayment Report - This report is receivables balance by MSP/non-MSP components (See Attachment **AROverrpt**).*
- *CMS Applied Collection Register – This report identifies the cash receipts by MSP/non-MSP category by fund (See Attachment **AppCollrpt**).*

## ***CMS TROR Detail Reconciliation***

### ***Step (1)***

*Use the CMS TROR(s) to populate the Non-Federal (Columns K) of the HIGLAS worksheet.*

### ***Step (2)***

*Use the CMS Beginning Balance Report to populate Line 1 (Beginning FY Balance) for HI-Fund 050961 (MSP/Non-MSP) Columns (Columns E and F), SMI-Fund 050960 (MSP/Non-MSP) Columns (Columns G and H) and Interest-Fund 050720 (MSP/Non-MSP) Columns (Columns I and J) of the HIGLAS worksheet (Non-Federal).*

### ***Step (3)***

*Use the CMS Transaction Register to populate Line 2 (New Receivables) for HI-Fund 050961 (MSP/Non-MSP) Columns and SMI-Fund 050960 (MSP/Non-MSP) Columns of the HIGLAS worksheet (Non-Federal).*

### ***Step (4)***

*Use the CMS Transaction Register (support Line 3) to populate Line 3a (Accruals (+) New Interest Receivables) for the Interest-Fund 050720 (MSP/Non-MSP) Columns of the HIGLAS worksheet (Non-Federal)*

### ***Step (5)***

*Use the CMS Adjustment Register (support Line 3) to populate Line 3b (Accruals (+) Interest Adjustments) for Interest-Fund 050720 (MSP/Non-MSP) Columns of the HIGLAS worksheet (Non-Federal).*

### ***Step (6)***

*Use the CMS Applied Collections Register to populate (Line 4, Collections On Receivables), Line 4A (At Agency-Cash/Checks-Offsets), for HI-Fund 050961*

*(MSP/Non-MSP) Columns, SMI-Fund 050960 (MSP/Non-MSP) Columns and Interest-Fund 050720 (MSP/Non-MSP) Columns of the HIGLAS worksheet (Non-Federal).*

**Step (7)**

*Use the CMS Adjustment Register to populate Line 5a (Reclassified/Adjusted Amounts) for HI-Fund 050961 (MSP/Non-MSP) Columns, SMI-Fund 050960 (MSP/Non-MSP) Columns and Interest-Fund (MSP/Non-MSP) Columns of the HIGLAS worksheet (Non-Federal).*

**Step (8)**

*Use the CMS Adjustment Register to populate (Line 6, Amounts Written-Off) Line 6A (Currently Not Collectible) and Line 6B (Written-Off and Closed) for HI-Fund 050961 (MSP/Non-MSP) Columns, SMI-Fund 050960 (MSP/Non-MSP) Columns and Interest-Fund 050720 (MSP/Non-MSP) Columns of the HIGLAS worksheet (Non-Federal). Note: Line 6 is the sum of Line 6A plus Line 6B.*

**Step (9)**

*Compare the Line by Line activity of the Total Detail Activity Report (Column B) to the Line by Line activity of the Total CMS TROR (Column A). The Total Detail Activity Report is the sum of the HI-Fund Columns, SMI-Fund Columns and the Interest-Fund Columns (Columns E through J). The Total CMS TROR Column is the sum of the Non-Federal/Federal CMS TROR (Columns K and L). The Medicare contractor must provide an explanation for variances identified in Column C, when the total variance (Line 7, Column C) is more than +/- 10 percent of Line 7, Ending Balance of the CMS TROR (Column A).*

**Step (10)**

*Sum the amounts reported in Step 1 through Step 8 for HI-Fund 050961 (MSP/Non-MSP) Columns, SMI-Fund 050960 (MSP/Non-MSP) Columns and Interest-Fund 050720 (MSP/Non-MSP) Columns of the HIGLAS worksheet. The total of the sum of the Columns shall equal the amount reported on Line 7, Ending Balance of the CMS TROR (Column A), Detail Activity Report (Column B) and the Trial Balance (HI-Fund 050961, SGL 131002, SMI-Fund 050960, SGL 131002 and Interest-Fund 050720 SGL 134004).*

**Step (11)**

*Use the CMS AR Overpayment Register to populate the AR Overpayments Report section (component breakout) of the HIGLAS worksheet for HI-Fund*

050961 (MSP/Non-MSP) Columns, SMI-Fund 050960 (MSP/Non-MSP) Columns and Interest-Fund 050720 (MSP/Non-MSP) Columns.

**NOTE:** Medicare contractors reporting Non-Federal/Federal accounts receivable amounts shall repeat Step 1 through Step 11 for both types of debtors. The Medicare contractor shall sum the Non-Federal/Federal activity and report the sum of the amounts in the appropriate comparative Attachment (Attachments NM-Y-1, NM-Q-1, M-Y-1, M-Q-1, IV, IV- A, V & V-A.

*Accounts Receivable Trend Analysis Attachments*

### **Step (1)**

*Compare the current quarter Non-MSP overpayments section of CMS AR Overpayments section of the HIGLAS worksheet Columns F and H (FIs/Carriers) component line items to the same component line items in the prior year's quarter (i.e. 12/31/24 versus 12/31/23) and the current quarter to the prior quarter (i.e. 12/31/24 versus 09/30/24). Calculate the dollar and percentage difference for each component line item. (See Attachments NM-Y-1 & NM-Q-1 for the required format.)*

**NOTE:** For FIs, due to the seasonal nature of the cost report settlements, PIP, etc., independent quarter activity in the current year should not be the only analysis compared to the preceding quarter. Comparisons should always be performed from current period year-to-date activity to prior period year-to-date activity for the same period of time (i.e. 12/31/24 versus 12/31/23).

### **Step (2)**

*Compare the current quarter MSP section of CMS AR Overpayments section of the HIGLAS worksheet Columns E and G (FIs/Carriers) component line items to the same component line items in the prior year and prior quarter. Calculate the dollar and percentage difference for each component line item. (See Attachments M-Y-1 & M-Q-1 for the required format.)*

### **Step (3)**

*Verify that the dollar amount for each component line item is supported by HIGLAS activity reports. Any errors or misstatements identified as a result of this analysis must be corrected prior to the submission of CMS TROR, Balance Sheet and Income Statement.*

#### ***Step (4)***

*The sum of the components for the Non-MSP overpayments sections (See Attachments NM-Y-1 & NM-Q-1) plus the sum of the components for the MSP sections (See Attachments M-Y-1 & M-Q-1) must equal the detail report activity section of the HIGLAS worksheet Columns E, F, G, and H (FIs/Carriers). The sum of the components for the Non-MSP overpayments sections must equal the detail report activity report section of the HIGLAS worksheet Columns F and H (See Attachments NM-Y-2 & NM-Q-2) for the current and prior quarters. The sum of the components for the MSP sections must equal the detail report activity section of the HIGLAS worksheet Columns E and G (FIs/Carriers) (See Attachments M-Y-2 & M-Q-2) for the current and prior quarters.*

#### ***Step (5)***

*Provide explanations for each component line item where the amount changed meets the threshold of +/-15 percent and the amount changed is +/- 5 percent of the components ending balance. (See Attachments NM-Y-1, NM-Q-1, M-Y-1, M-Q-1)*

##### *Other Component Detail Line*

*If the current period and/or prior period 'Other' component line meets the +/- 20% threshold of the total component balance, submit a detail breakout of the 'Other' component line using the 'Other Component Detail – FY20XX / 20XX Worksheet (Attachment OCDet).*

**Step (1)**

*Calculate the percentage for the current period by dividing the current period 'Other' component amount by the current period total component balance (Total non-MSP/MSP)(Attachments NM-Y-1, NM-Q-1 & M-Y-1, & M-Q-1, Note A1).*

**Step (2)**

*Calculate the percentage for the prior period by dividing the prior period 'Other' component amount by the prior period total component balance (Total non-MSP/MSP)( NM-Y-1, NM-Q-1 & M-Y-1, & M-Q-1, Note A2).*

**Step (3)**

*Use the CMS AR Overpayments Report (Attachment AROvrprt) to populate the 'Other' component line items accounts receivable breakout. MAC shall submit the Other Component Detail – FY 20XX / 20XX Worksheet' (Attachment OCDet) with the quarterly accounts receivable trend analysis.*

**Supporting Analysis**

**Step (1)**

*Ensure the current year beginning balance is the same amount as the prior year's ending balance and the beginning balance for the prior year's quarter is the same as the beginning balance of the final quarterly report for that FY (i.e., 09/30/24 and 12/31/24). Additionally, for the second through fourth quarter periods, ensure that the beginning balances are unchanged from the amount reported as the first quarter beginning balances.*

**Note:** *In the first quarter following a contractor's transition to HIGLAS the beginning balance will not equal the previous quarters beginning balance and/or the prior year beginning balance. The differences are related to the prior year PIP accrual and/or transition clean up (e.g. approved write-offs of non-supported debts, valid documented defense, etc.). Medicare contractors shall reconcile the HIGLAS beginning balances and provide an explanation for identified variances.*

**Step (2)**

*Compare the current quarter detail report section of the HIGLAS worksheet Columns E, F, G and H line items to the same line items in the prior quarter and prior year. Calculate the dollar and percentage difference for each line item for the detail report section of the HIGLAS worksheet Columns E, F, G and H (See Attachments NM-Y-2, NM-Q-2, M-Y-2, & M-Q-2)*

**NOTE:** *The Medicare contractors are not required to perform trending procedures or provide variance explanations on the line items of the detail report section of the*

*HIGLAS worksheet Columns E, F, G, and H. However, the above steps should be used to assist the Medicare contractor in providing an explanation for the variances identified in Attachments NM-Y-1, NM-Q-1, M-Y-1, & M-Q-1.*

## **Overall Summary**

### **Step (1)**

*Document conclusions in a summary memorandum (See Attachment SumMem) to be included with HIGLAS worksheet, Attachments NM-Y-1, NM-Y-2, NM-Q-1, NM-Q-2, M-Y-1, M-Y-2, M-Q-1, & M-Q-2 and submit to the CFO for Medicare Operations for sign off approval.*

*For example, the Medicare contractor must identify any external and/or internal factors that attributed to the variances.*

*External factors might include (1) Medicare contractor transitions from the Medicare program, (2) seasonal variances such as provider year-ends, (3) new legislation impacting reimbursement policies, MSP policies, etc., (4) current economic conditions (provider termination, bankruptcy, extended repayment schedules, etc.).*

*Internal factors might include (1) turnover of key personnel, (2) changes in accounting guidance or CMS priorities/initiatives, (3) reporting system modifications, (4) number of contractor processing sites.*

### **Step (2)**

*Medicare contractors shall submit a signed approved copy of the summary memorandum (See Attachment SumMem). In addition, Medicare contractors shall submit the HIGLAS Financial Reports, Attachments NM-Y-1, NM-Y-2, NM-Q-1, NM-Q-2, M-Y-1, M-Y-2, M-Q-1, & M-Q-2, the CMS TROR Reconciliation Worksheet, and the CMS HIGLAS Contractor Trend Analysis Checklist (Attachment TrendChk), to the regional office for final approval.*

***Note:** The summary memorandum (See Attachment SumMem) and the analysis schedules (HIGLAS, Attachments NM-Y-1, NM-Y-2, NM-Q-1, NM-Q-2, M-Y-1, M-Y-2, M-Q-1, & M-Q-2) will be reviewed and approved by the CFO for Medicare Operations and the region's Associate Regional Administrator (ARA). The ARA will review the trend analysis submitted by the Medicare contractor and either approve or request additional explanation and/or documentation. The ARA must notify the Medicare contractor by phone or email no later than January 25, April 25, July 25, and October 25 as to the approval/disapproval. The ARA must allow the Medicare contractor no less than two days (upon receipt of the request) to provide the additional documentation needed to support their variance. Upon receiving the request, the Medicare contractor has no more than four days to provide the additional documentation to the ARA. If the ARA's request for any additional information cannot be submitted by the due dates, the ARA must notify the CO Division of Financial Oversight and Internal Controls (DFOIC) (by phone, email or fax) and provide a date when the Medicare contractor's trend analysis will be forwarded to the CO. Upon receipt of notification that the CO review process is completed, the ARA will submit a signed approved copy of the summary memorandum to the Medicare contractors and CO, DFOIC.*

### **III. Due Date**

*The analysis must be submitted to each contractor's respective regional office on January 15, April 15, July 15, and October 15 (The third/fourth quarter due dates may change due to the accelerated time periods. Medicare contractors will be notified of these changes by a Technical Direction Letter (TDL). The ARA must review the Medicare contractors' submissions and forward them to CO no later than ten business days after the contractor's due date. If any of the aforementioned due dates, for the contractor and/or ARA, occur on a holiday or a weekend, the report is due the following business day. The Medicare contractor and the ARA may email the analysis by the due dates.*

***NOTE:** The ARA will submit a copy of the Medicare contractors' summary memorandums and the analysis schedules to the CO/DFOIC. The CO will notify the RO by email upon receipt of the Medicare contractors' trend analysis. The CO will review the Medicare contractors' analysis schedules and may request additional documentation. The CO is not responsible for approving or denying the Medicare contractors' trend analysis. If additional documentation is needed, the CO will notify the RO by email within 10 days upon receipt of the Medicare contractors' analysis schedules. Upon the completion of the CO's review, CO will notify the RO by email that no additional information is needed, and the CO's review process is completed. The ARA will sign and approve the Medicare contractors' summary memorandum, and submit a signed approved copy to the CO, DFOIC and to the Medicare contractors.*

# Attachment TRORRec

**TROR Analysis/Reconciliation Report**  
**CONTRACTOR ABC (12345)**  
**Non-Federal Entity Debt**  
**Period Ended 12/31/2024**

**Part I - Status of Receivables**

**Section A**

**Receivables and Collections**

	(Col. A) (Col. K + L) <b>Report</b>	(Col. B) (Col. E+F+G+H+J) <b>Total Detail</b>	(Col. C) <b>Variance</b>	(Col. D) <b>List of Detailed Reports</b>	(Col. E) <b>HI - Fund 050961</b>	(Col. F) <b>Non-MSP</b>	(Col. G) <b>SMI - Fund 050960</b>	(Col. H) <b>Non-MSP</b>	(Col. I) <b>Interest - Fund 050720</b>	(Col. J) <b>Non-MSP</b>	(Col. K) <b>Total</b>
(1) Beginning FY Balance	2,888	76,000,000	76,000,000	0	14,000,000	25,000,000	10,000,000	25,000,000	1,000,000	1,000,000	76,000,000
(2) New Receivables (+)	24,832	200,000,000	200,000,000	0	35,000,000	100,000,000	15,000,000	50,000,000	0	0	200,000,000
(3) Accruals (+) (New Interest Receivables)	1,576,728	1,576,728	1,576,728	0					76,728	1,500,000	1,576,728
Transaction Register (support line 3)	500,000	421,814	421,814	0					0	421,814	421,814
CMS Adjustment Register (support line 3)	1,076,728	59,905	59,905	0					0	59,905	59,905
(4) Collections on Receivables (-)	(120,815,568)	(120,815,568)	(120,815,568)	0	(4,081,254)	(94,709,110)	(3,000,000)	(17,925,202)	(100,000)	(1,000,000)	(120,815,568)
(A) At Agency	(9,231,254)	(9,231,254)	(9,231,254)	0	(4,081,254)	(1,000,000)	(3,000,000)	(1,000,000)	(100,000)	(1,000,000)	(9,231,254)
(B) At Third Party	(111,584,312)	(111,584,312)	(111,584,312)	0	0	(93,709,110)	0	(16,925,202)	0	(950,000)	(111,584,312)
(C) Asset Sales	0	0	0	0	0	0	0	0	0	0	0
(D) Collections by Treasury through Offset and Cross-Servicing (-)	0	0	0	0	0	0	0	0	0	0	0
(E) Collections by Sales After Foreclosure (-)	0	0	0	0	0	0	0	0	0	0	0
(F) Collections by Department of Justice (-)	0	0	0	0	0	0	0	0	0	0	0
(G) Other - must footnote (-)	0	0	0	0	0	0	0	0	0	0	0
(5) Adjustments	1,093	(5,774,224)	(5,774,224)	0	(975,538)	(4,042,637)	(296,534)	(226,534)	(59,757)	(173,204)	(5,774,224)
(A) Reclassified/Adjusted Amounts (+ or -)	1,093	(5,774,224)	(5,774,224)	0	(975,538)	(4,042,637)	(296,534)	(226,534)	(59,757)	(173,204)	(5,774,224)
(B) Adjustments Due to Sale of Assets (+ or -)	0	0	0	0	0	0	0	0	0	0	0
(C) Consolidations (+ or -)	0	0	0	0	0	0	0	0	0	0	0
(D) Foreclosure Adjustments (+ or -)	0	0	0	0	0	0	0	0	0	0	0
(E) Written-Off Debts Reinstated for Collections (+)	0	0	0	0	0	0	0	0	0	0	0
(6) Amounts Written-Off (-)	152	(1,940,261)	(1,940,261)	0	(220,610)	(1,303,694)	(50,464)	(222,153)	(23,149)	(120,191)	(1,940,261)
(A) Currently Not Collectible (-)	146	(1,862,750)	(1,862,750)	0	(209,275)	(1,252,857)	(37,313)	(222,159)	(22,891)	(118,167)	(1,862,750)
(B) Written-Off and Closed Out (-)	6	(77,511)	(77,511)	0	(11,335)	(50,837)	(13,151)	0	(1,59)	(1,59)	(77,511)
<b>(7) Ending Balance (TROR/Activity Registers)</b>	<b>149,046,678</b>	<b>149,046,678</b>	<b>0</b>	<b>(K)</b>	<b>43,722,019</b>	<b>26,303,621</b>	<b>21,653,561</b>	<b>55,267,051</b>	<b>899,821</b>	<b>1,201,605</b>	<b>149,046,678</b>
<b>AR Overpayments Report:</b>				<b>HIGLAS Source</b>	<b>MSP</b>	<b>Non-MSP</b>	<b>MSP</b>	<b>Non-MSP</b>	<b>MSP</b>	<b>Non-MSP</b>	<b>Total</b>
Cost Report Settlements	19,800,000	19,800,000	0	AR Overpayment Rpt		8,000,000		10,000,000		800,000	19,800,000
Claims Accounts Receivable	49,308,754	49,308,754	0	AR Overpayment Rpt		12,000,000		37,308,754		0	49,308,754
Credit Balances	303,621	303,621	0	AR Overpayment Rpt		303,621		0		0	303,621
Other (if cost reports include with cost reports)	13,359,902	13,359,902	0	AR Overpayment Rpt		5,000,000		7,958,297		401,605	13,359,902
Physician/Supplier	0	0	0	AR Overpayment Rpt		0		0		0	0
Beneficiary	0	0	0	AR Overpayment Rpt		0		0		0	0
PIP Accrual	0	0	0	AR Overpayment Rpt		0		0		0	0
GHF (Data/Non-Data Match)	22,322,019	22,322,019	0	AR Overpayment Rpt	18,822,019	0	3,000,000	0	500,000	0	22,322,019
MSP Prio/Phys/Supp/Bene	0	0	0	AR Overpayment Rpt	0	0	0	0	0	0	0
MSP Beneficiary (Liability)	40,210,579	40,210,579	0	AR Overpayment Rpt	22,900,000	17,010,579	0	0	300,000	0	40,210,579
Other MSP (Liability)	3,741,803	3,741,803	0	AR Overpayment Rpt	2,000,000	1,642,802	0	0	98,821	0	3,741,803
<b>Total Overpayment Reports</b>	<b>149,046,678</b>	<b>149,046,678</b>	<b>0</b>		<b>43,722,019</b>	<b>26,303,621</b>	<b>21,653,561</b>	<b>55,267,051</b>	<b>899,821</b>	<b>1,201,605</b>	<b>149,046,678</b>
<b>Difference (TROR/Activity Registers vs. Overpayment Report)</b>	<b>(1)</b>	<b>(1)</b>	<b>0</b>		<b>579</b>	<b>(1,359,062)</b>	<b>(579)</b>	<b>1,359,000</b>	<b>(4,999)</b>	<b>5,000</b>	<b>(0)</b>

(x) = variance between the detail activity registers vs. the TROR

(a) = variance between the TROR vs. overpayments reports

(b) = variance between the detail activity registers vs. overpayments reports

Note: Contractors are required to provide variance explanations for the amounts reported on the AR Overpayment Report

## CMS Beginning Balance Report

## Attachment BBprt

ORGANIZATION: Contractor ABC
 Beginning Balance Report
Report Date: 06-JAN-25 01:06 PM  
As of Date: 30-SEP-2024
Page: X of X  

User Name: GDHO

As of Date: 30-SEP-24  
 Workload Low: Contractor #  
 Workload High: Contractor #  
 Transaction Type Low:  
 Transaction Type High:  
 AR Number Low:  
 AR Number High:  
 Customer Number Low:  
 Customer Number High:  
 Customer Profile Class Low:  
 Customer Profile Class High:  
 Include CNC Receivables/Debit Memos: Y  
 Show Invoices with Negative Fund Level Balances Only?:  
 Open/Closed/Both:  
 Type of Receivable: A  
 Customer Class: NONFEDERAL  
 Summary Only: Y

Totals for all Workloads

	HI Fund	SMI Fund	GEN Fund	Total
MSP Balances	14,000,000.00	10,000,000.00	1,000,000.00	25,000,000.00
NonMSP Balances	25,000,000.00	25,000,000.00	1,000,000.00	56,000,000.00
<b>Total</b>	<b>39,000,000.00</b>	<b>35,000,000.00</b>	<b>2,000,000.00</b>	<b>76,000,000.00</b>

### CMS Transaction Register

### Attachment TALn2rpt

Transaction Register as of 31-DEC-24

Current Date 06-JAN-2025 01:08:36  
Request ID 123456

Support TROR Line2  
Fiscal Year  
Workload Id Low  
Workload Id High  
Quarter  
As of Date  
Type Of Receivable  
Customer Class  
GL Date Low  
GL Date High  
Invoice Date Low  
Invoice Date High  
Transaction Type Low  
Transaction Type High  
Invoice Class  
Co. Segment Low  
Co. Segment High

Y  
2025  
Contractor ABC  
Contractor ABC  
  
31-DEC-24  
A  
NONFEDERAL

CMS SET OF BOOKS

Invoice Currency : USD

No. of Lines 24632

Summary Information :

FUND	YEAR	MSP	NON MSP	Total
050960	XXXX	0.00	50,000,000.00	50,000,000.00
	XXXX	15,000,000.00	0.00	15,000,000.00
Fund Total		----- 15,000,000.00	----- 50,000,000.00	----- 65,000,000.00
050961	XXXX	0.00	100,000,000.00	100,000,000.00
	XXXX	35,000,000.00	0.00	35,000,000.00
Fund Total		----- 35,000,000.00	----- 100,000,000.00	----- 135,000,000.00
Report Total		----- 50,000,000.00	----- 150,000,000.00	----- 200,000,000.00

**CMS Transaction Register**

**Attachment TALn3rpt**

Transaction Register as of 31-DEC-24

Current Date 06-JAN-2025 01:09:15  
Request ID 417123

Support TROR Line2  
Fiscal Year  
Workload Id Low  
Workload Id High  
Quarter  
As of Date  
Type Of Receivable  
Customer Class  
GL Date Low  
GL Date High  
Invoice Date Low  
Invoice Date High  
Transaction Type Low  
Transaction Type High  
Invoice Class  
Co. Segment Low  
Co. Segment High  
  
CMS SET OF BOOKS

N  
2025  
  
31-DEC-24  
A  
NONFEDERAL  
  
DM-INTEREST  
DM-LATE FEE INTEREST

Invoice Currency : USD

No. of Lines 375

Summary Information :

FUND	YEAR	MSP	NON MSP	Total
050720	XXXX	0.00	500,000.00	500,000.00
Fund Total		0.00	500,000.00	500,000.00
Report Total		0.00	500,000.00	500,000.00

### CMS Adjustment Register

Adjustment Register as of 31-DEC-24

### Attachment AdjLn3rpt

Report Date: 06-JAN-25 13:09:50  
Page 1 / 2 Request ID 734123

Summary Report	Y
Fiscal Year	2025
Quarter Number	
As of Date	31-DEC-24
Type Of Receivable	Administrative Receivables
Customer Class	NONFEDERAL
Receivable Activity From	
Receivable Activity To	
Include Line 3 Only	Y

-----  
TROR SUMMARY INFORMATION

3

FUND	MSP	NON MSP	TOTAL	COUNT
GEN -050720XXXX0D00	76,727.70	1,000,000.00	1,076,727.70	1414
REPORT TOTAL	76,727.70	1,000,000.00	1,076,727.70	1414

### CMS Adjustment Register

Adjustment Register as of 31-DEC-24

### Attachment AdjLn5&6rpt

Report Date: 06-JAN-25 13:09:50  
Page 1 / 2  
Request ID 317123

Summary Report	Y
Fiscal Year	2025
Quarter Number	
As of Date	31-DEC-24
Type Of Receivable	Administrative Receivables
Customer Class	NONFEDERAL
Receivable Activity From	
Receivable Activity To	
Include Line 3 Only	N

-----  
TROR SUMMARY INFORMATION  
-----

5A

FUND	MSP	NON MSP	TOTAL	COUNT
GEN -050720XXXX0D00	(59,756.87)	(173,204.12)	(232,960.99)	342
HI -050961XXXX0DC0	(975,538.15)	(4,042,636.65)	(5,018,174.80)	215
SMI -050960XXXX0DC0	(296,554.15)	(226,533.54)	(523,087.69)	272
REPORT TOTAL	(1,331,849.17)	(4,442,374.31)	(5,774,223.48)	829

6A

FUND	MSP	NON MSP	TOTAL	COUNT
GEN -050720XXXX0D00	(22,990.98)	(118,160.76)	(141,151.74)	65
HI -050961XXXX0DC0	(209,274.75)	(1,252,856.76)	(1,462,131.51)	38
SMI -050960XXXX0DC0	(37,313.17)	(222,153.20)	(259,466.37)	39
REPORT TOTAL	(269,578.90)	(1,593,170.72)	(1,862,749.62)	142

6B

FUND	MSP	NON MSP	TOTAL	COUNT
GEN -050720XXXX0D00	(158.36)	(2,030.22)	(2,188.58)	3
HI -050961XXXX0DC0	(11,334.88)	(50,837.02)	(62,171.90)	2
SMI -050960XXXX0DC0	(13,151.05)	0.25	(13,151.30)	2
REPORT TOTAL	(24,644.29)	(52,867.49)	(77,511.78)	7

### CMS AR Overpayment Report

### Attachment AROvrprt

AR Overpayment Report as of 31-DEC-24

Report Date: 06-JAN-25 12:30:58  
Page 1 / 3  
Request ID: 476123

```

Workload Low.....:
Workload High.....:
Comparative Summary(Yes/No).....: N
As of Date1 Summary Only(Yes/No).....: Y
As of Date1.....: 31-DEC-24
As of Date2(Comparative).....:
Invoice Class.....:
Customer Class.....: NONFEDERAL
Transaction Type Low.....:
Transaction Type High.....:
Co. Segment Low.....:
Co. Segment High.....:
    
```

SUMMARY OF OVERPAYMENTS AS OF 31-DEC-24

MSP	OVERPAYMENT	HI -050961	SMI-050960	INT-050720	TOTAL
<hr/>					
BENE-LIABILITY		22,900,000.00	17,010,579.00	300,000.00	40,210,579.00
GROUP HEALTH PLAN		18,822,019.00	3,000,000.00	500,000.00	22,322,019.00
MSP PROV/PHY/SUPP/BENE		0.00	0.00	0.00	0.00
OTHER-LIABILITY		2,000,000.00	1,642,982.00	98,821.00	3,741,803.00
	MSP TOTAL	43,722,019.00	21,653,561.00	898,821.00	66,274,401.00
<hr/>					
NON MSP	OVERPAYMENT	HI -050961	SMI-050960	INT-050720	TOTAL
<hr/>					
BENEFICIARY		0.00	0.00	0.00	0.00
CLAIMS ACCOUNT RECEIVABLE		12,000,000.00	37,308,754.00	0.00	49,308,754.00
COST REPORT SETTLEMENT		9,000,000.00	10,000,000.00	800,000.00	19,800,000.00
CREDIT BALANCES		303,621.00	0.00	0.00	303,621.00
OTHER		5,000,000.00	7,958,297.00	401,605.00	13,359,902.00
PIP ACCRUAL		0.00	0.00	0.00	0.00
	NON MSP TOTAL	26,303,621.00	55,267,051.00	1,201,605.00	82,772,277.00
<hr/>					
MSP AND NON-MSP TOTAL		70,025,640.00	76,920,612.00	2,100,426.00	149,046,678.00
<hr/>					

### CMS Applied Collection Register

### Attachment AppCollrpt

CMS APPLIED COLLECTIONS REGISTER As of 31-DEC-24

Report Date: 06-JAN-25 01:10 PM  
Page 2 of 8  
Request ID: 422123

```

REPORT PARAMETERS
Show Detail                : N
Support TROR               : Y
Fiscal Year                : 2025
As of Date                 : 31-DEC-2024
GL Date From               :
GL Date To                 :
Cash Receipt Batch Number From :
Cash Receipt Batch Number To :
Cash Receipt Number From   :
Cash Receipt Number To     :
Credit Memo Number From    :
Credit Memo Number To     :
Invoice/Debit Memo Number From :
Invoice/Debit Memo Number To :
Customer Name From         :
Customer Name To          :
Workload ID From           : Contractor #
Workload ID To             : Contractor #
Type of Receivable         : A
Customer Class             : NONFEDERAL
    
```

TRENDING SUMMARY FOR ALL WORKLOADS			AMOUNT	SUBTOTAL/TOTAL
PRINCIPAL	GEN	Non-MSP	OFFSET	
			OTHER	8,633.00
			Subtotal OFFSET	8,633.00
			Total GEN Non-MSP	<u>8,633.00</u>
Total GEN Collections				<u>8,633.00</u>
	HI	MSP	CASH	
			INSURER	31,254.00
			EMPLOYER	150,000.00
			BENEFICIARY	3,900,000.00
			Subtotal CASH	4,081,254.00
			Total HI MSP	<u>4,081,254.00</u>
		Non-MSP	4A	
			PROVIDER	-3,000,000.00
			Subtotal 4A	-3,000,000.00
			CASH	
			PROVIDER	4,000,000.00
			Subtotal CASH	4,000,000.00
			OFFSET	
			PROVIDER	93,709,110.00
			Subtotal OFFSET	<u>93,709,110.00</u>
			Total HI Non-MSP	<u>94,709,110.00</u>

**CMS Applied Collection Register**

**Attachment AppCollrpt**

Total HI Collections				98,790,364.00
TRENDING SUMMARY FOR ALL WORKLOADS			AMOUNT	SUBTOTAL/TOTAL
SMI	MSP	CASH		
			EMPLOYER	100,000.00
			BENEFICIARY	2,900,000.00
			Subtotal CASH	3,000,000.00
	Non-MSP	4A	Total SMI MSP	3,000,000.00
			PROVIDER	-1,000,000.00
			Subtotal 4A	-1,000,000.00
		CASH	PROVIDER	2,000,000.00
			Subtotal CASH	2,000,000.00
		OFFSET	PROVIDER	16,925,202.00
			Subtotal OFFSET	16,925,202.00
			Total SMI Non-MSP	17,925,202.00
	Total SMI Collections		Total Collections - PRINCIPAL	20,925,202.00
				<u>\$119,724,199.00</u>
				INTEREST
GEN	MSP	CASH	OTHER	100,000.00
			Subtotal CASH	100,000.00
			Total GEN MSP	100,000.00
	Non-MSP	CASH	OTHER	50,000.00
			Subtotal CASH	50,000.00
		OFFSET	OTHER	941,367.00
			Subtotal OFFSET	941,367.00
			Total GEN Non-MSP	991,367.00
	Total GEN Collections		Total Collections - INTEREST	1,091,367.00
				<u>\$1,091,367.00</u>

CMS Applied Collection Register

Attachment AppCollrpt

TOTAL COLLECTIONS - Principal and Interest By Debtor Type

OTHER	708,220.00
INSURER	12,003.00
EMPLOYER	240,073.00
ROVIDER	113,794,976.00
BENEFICIARY	6,060,294.00
REPORT TOTAL	----- \$120,815,566.00 =====

CMS MEDICARE ACCOUNTS RECEIVABLE Non-MSP (HI)  
 CONTRACTOR ABC (12345) Year to Year  
 (PRINCIPAL)

**Attachment NM-Y-1**

SCOPE: If percentage change is greater than +/- 15% and amount change +/- 5% of the combined component ending balances.

	A		B		(A-B)	(C/B x 100%)	
					C	D	
	12/31/2024	12/31/2023			\$ Change	% Change	Note
	HI Non-MSP	HI Non-MSP					
Cost Report Settlements	\$ 14,000,000	\$ 13,000,951			\$ 999,049	7.68%	NER
Claims Accounts Receivable	\$ 12,000,000	\$ 13,000,000			\$ (1,000,000)	-7.69%	NER
Credit Balances	\$ 303,621	\$ -			\$ 303,621	100.00%	NER
Other (if cost reports issues include with cost reports)	\$ -	\$ 10,041,015			\$ (10,041,015)	-100.00%	(1)
Physician/Supplier	\$ -	\$ -			\$ -	0.00%	NER
Beneficiary	\$ -	\$ -			\$ -	0.00%	NER
PIP Accrual	\$ -	\$ 14,000,000			\$ (14,000,000)	-100.00%	(2)
<b>Total Non-MSP</b>	<b>\$ 26,303,621</b>	<b>\$ 50,041,966</b>			<b>\$ (23,738,345)</b>	<b>-47.44%</b>	
<b>Total TROR</b>	<b>\$ 24,944,559</b>	<b>\$ 40,000,951</b>					
Variance (Over/Under Application)	\$ 1,359,062	\$ 10,041,015					
5% of Combined Ending Balance	\$ 1,315,181 (\$26,303,621 x 5%)						
% of Other (Other divided by Total Non-MSP)	0.00%		20.07%				
No Explanation Required (NER)							

CMS MEDICARE ACCOUNTS RECEIVABLE Non-MSP (HI)  
 CONTRACTOR ABC (12345) Year to Year  
 (PRINCIPAL)

Attachment NM-Y-2

Data from HIGLAS Detail Activity Reports

Part I - Status of Receivables

Section A

Receivables and Collections

	HI - Fund 050961			
	12/31/2024		12/31/2023	
	HI Non-MSP	HI Non-MSP	\$ Change	% Change
(1) Beginning FY Balance	\$ 25,000,000	\$ 22,613,882	2,386,118	10.55%
(2) New Receivables (+)	\$ 100,000,000	\$ 90,976,509	9,023,491	9.92%
(3) Accruals (+) (New Interest Receivables)	\$ -	\$ 14,000,000	(14,000,000)	-100.00%
(4) Collections on Receivables (-)	\$ (94,709,110)	\$ (83,384,118)	(11,324,992)	13.58%
(A) At Agency	\$ (94,709,110)	\$ (83,384,118)	(11,324,992)	13.58%
(B) At Third Party	\$ -	\$ -	0	0.00%
(C) Asset Sales	\$ -	\$ -	0	0.00%
(D) Collections by Treasury through Offset and Cross-Servicing (-)	\$ -	\$ -	0	0.00%
(E) Collections by Sales After Foreclosure (-)	\$ -	\$ -	0	0.00%
(F) Collections by Department of Justice (-)	\$ -	\$ -	0	0.00%
(G) Other - must footnote (-)	\$ -	\$ -	0	0.00%
(5) Adjustments	\$ (4,042,637)	\$ (4,155,694)	113,057	-2.72%
(A) Reclassified/Adjusted Amounts (+ or -)	\$ (4,042,637)	\$ (4,155,694)	113,057	-2.72%
(B) Adjustments Due to Sale of Assets (+ or -)	\$ -	\$ -	0	0.00%
(C) Consolidations (+ or -)	\$ -	\$ -	0	0.00%
(D) Foreclosure Adjustments (+ or -)	\$ -	\$ -	0	0.00%
(E) Written-Off Debts Reinstated for Collections (+)	\$ -	\$ -	0	0.00%
(6) Amounts Written-Off (-)	\$ (1,303,694)	\$ (49,628)	(1,254,066)	2526.93%
(A) Currently Not Collectible (-)	\$ (1,303,694)	\$ (49,628)	(1,254,066)	2526.93%
(B) Written-Off and Closed Out (-)	\$ -	\$ -	0	0.00%
<b>(7) Ending Balance (TROR/Activity Registers)</b>	<b>\$ 24,944,559</b>	<b>\$ 40,000,951</b>	<b>(15,056,392)</b>	<b>-37.64%</b>
Total Collections	\$ (94,709,110)	\$ (83,384,118)		
Total Adjusted Receivables	\$ 119,653,669	\$ 109,385,069		
Collection Percentage	-79.15%	-76.23%		

CMS MEDICARE ACCOUNTS RECEIVABLE Non-MSP (HI)  
 CONTRACTOR ABC (12345) Quarter to Quarter  
 (PRINCIPAL)

**Attachment NM-Q-1**

AR Overpayment Report

SCOPE: If percentage change is greater than +/- 15% and amount change +/- 5% of the combined component ending balances.

Data from HIGLAS AR Overpymt Report					
	A	B	(A-B) C	(C/B x 100%) D	
	12/31/2024	09/30/2024	\$ Change	% Change	Note
	HI Non-MSP	HI Non-MSP			
Cost Report Settlements	\$ 14,000,000	\$ 17,000,000	\$ (3,000,000)	-17.65%	(3)
Claims Accounts Receivable	\$ 12,000,000	\$ 13,000,000	\$ (1,000,000)	-7.69%	NER
Credit Balances	\$ 303,621	\$ -	\$ 303,621	100.00%	NER
Other (if cost reports issues include with cost rep)	\$ -	\$ -	\$ -	0.00%	NER
Physician/Supplier	\$ -	\$ -	\$ -	0.00%	NER
Beneficiary	\$ -	\$ -	\$ -	0.00%	NER
PIP Accrual	\$ -	\$ -	\$ -	0.00%	NER
<b>Total Non-MSP</b>	<b>\$ 26,303,621</b>	<b>\$ 30,000,000</b>	<b>\$ (3,696,379)</b>	<b>-12.32%</b>	
<b>Total TROR</b>	<b>\$ 24,944,559</b>	<b>\$ 29,025,250</b>			
Variance (Over/Under Application)	\$ 1,359,062	\$ 974,750			
5% of Combined Ending Balance	\$ 1,315,181	(\$26,303,621 x 5%)			
% of Other (Other divided by Total Non-MSP)	0.00%	0.00%			
No Explanation Required (NER)					

CMS MEDICARE ACCOUNTS RECEIVABLE Non-MSP (HI)  
 CONTRACTOR ABC (12345) Quarter to Quarter  
 (PRINCIPAL)

Attachment NM-Q-2

Data from HIGLAS Detail Activity Reports

Part I - Status of Receivables

Section A

Receivables and Collections

	HI - Fund 050961			
	12/31/2024	09/30/2024	\$ Change	% Change
	HI Non-MSP	HI Non-MSP		
(1) Beginning FY Balance	\$ 25,000,000	\$ 22,613,882	2,386,118	10.55%
(2) New Receivables (+)	\$ 100,000,000	\$ 91,601,759	8,398,241	9.17%
(3) Accruals (+) (New Interest Receivables)	\$ -	\$ -	0	0.00%
(4) Collections on Receivables (-)	\$ (94,709,110)	\$ (81,520,069)	(13,189,041)	16.18%
(A) At Agency	\$ (94,709,110)	\$ (81,520,069)	(13,189,041)	16.18%
(B) At Third Party	\$ -	\$ -	0	0.00%
(C) Asset Sales	\$ -	\$ -	0	0.00%
(D) Collections by Treasury through Offset and Cross-Servicing (-)	\$ -	\$ -	0	0.00%
(E) Collections by Sales After Foreclosure (-)	\$ -	\$ -	0	0.00%
(F) Collections by Department of Justice (-)	\$ -	\$ -	0	0.00%
(G) Other - must footnote (-)	\$ -	\$ -	0	0.00%
(5) Adjustments	\$ (4,042,637)	\$ (3,655,694)	(386,943)	10.58%
(A) Reclassified/Adjusted Amounts (+ or -)	\$ (4,042,637)	\$ (3,655,694)	(386,943)	10.58%
(B) Adjustments Due to Sale of Assets (+ or -)	\$ -	\$ -	0	0.00%
(C) Consolidations (+ or -)	\$ -	\$ -	0	0.00%
(D) Foreclosure Adjustments (+ or -)	\$ -	\$ -	0	0.00%
(E) Written-Off Debts Reinstated for Collections (+)	\$ -	\$ -	0	0.00%
(6) Amounts Written-Off (-)	\$ (1,303,694)	\$ (14,628)	(1,289,066)	8812.32%
(A) Currently Not Collectible (-)	\$ (1,303,694)	\$ (14,628)	(1,289,066)	8812.32%
(B) Written-Off and Closed Out (-)	\$ -	\$ -	0	0.00%
<b>(7) Ending Balance (TROR/Activity Registers)</b>	<b>\$ 24,944,559</b>	<b>\$ 29,025,250</b>	<b>(4,080,691)</b>	<b>-14.06%</b>
Total Collections	\$ (94,709,110)	\$ (81,520,069)		
Total Adjusted Receivables	\$ 119,653,669	\$ 110,545,319		
Collection Percentage	-79.15%	-73.74%		

CMS MEDICARE ACCOUNTS RECEIVABLE MSP (HI)  
 CONTRACTOR ABC (12345) Year to Year  
 (PRINCIPAL)

**Attachment M-Y-1**

SCOPE: If percentage change is greater than +/- 15% and amount change +/- 5% of the combined component ending balances.

	A		B		(A-B)	(C/B x 100%)	
					C	D	
	12/31/2024	12/31/2023			\$ Change	% Change	
	HI MSP	HI MSP					
Data Match	\$ -	\$ -			\$ -	0.00%	NER
GHP(Data/non-Data Match)	\$ 18,822,019	\$ 21,322,019			\$ (2,500,000)	-11.72%	(4)
MSP Prov/Phys/Supp/Bene	\$ -	\$ -			\$ -	0.00%	NER
MSP Beneficiary (Liability)	\$ 22,900,000	\$ 24,000,000			\$ (1,100,000)	-4.58%	NER
Other MSP (Liability)	\$ 2,000,000	\$ -			\$ 2,000,000	100.00%	NER
<b>Total MSP</b>	<b>\$ 43,722,019</b>	<b>\$ 45,322,019</b>			<b>\$ (1,600,000)</b>	<b>-3.53%</b>	
<b>Total TROR</b>	<b>\$ 43,722,598</b>	<b>\$ 45,322,019</b>					
<b>Variance (Over/Under Application)</b>	<b>\$ (579)</b>	<b>\$ -</b>					
5% of Combined Ending Balance	<u>\$ 2,186,101</u>	(\$43,722,019 x 5%)					
% of Other (Other divided by Total MSP)	4.57%	0.00%					
No Explanation Required (NER)							

CMS MEDICARE ACCOUNTS RECEIVABLE MSP (HI)  
 CONTRACTOR ABC (12345) Year to Year  
 (PRINCIPAL)

**Attachment M-Y-2**

Data from HIGLAS Detail Activity Reports

**Part I - Status of Receivables**

**Section A**

Receivables and Collections

	HI - Fund 050961			
	12/31/2024	12/31/2023	\$ Change	% Change
	HI MSP	HI MSP		
(1) Beginning FY Balance	\$ 14,000,000	\$ 18,000,000	(4,000,000)	-22.22%
(2) New Receivables (+)	\$ 35,000,000	\$ 31,074,736	3,925,264	12.63%
(3) Accruals (+) (New Interest Receivables)				
(4) Collections on Receivables (-)	\$ (4,081,254)	\$ (2,598,173)	(1,483,081)	57.08%
(A) At Agency	\$ (4,081,254)	\$ (2,598,173)	(1,483,081)	57.08%
(B) At Third Party	\$ -	\$ -	0	0.00%
(C) Asset Sales	\$ -	\$ -	0	0.00%
(D) Collections by Treasury through Offset and Cross-Servicing (-)	\$ -	\$ -	0	0.00%
(E) Collections by Sales After Foreclosure (-)	\$ -	\$ -	0	0.00%
(F) Collections by Department of Justice (-)	\$ -	\$ -	0	0.00%
(G) Other - must footnote (-)	\$ -	\$ -	0	0.00%
(5) Adjustments	\$ (975,538)	\$ (685,700)	(289,838)	42.27%
(A) Reclassified/Adjusted Amounts (+ or -)	\$ (975,538)	\$ (685,700)	(289,838)	42.27%
(B) Adjustments Due to Sale of Assets (+ or -)	\$ -	\$ -	0	0.00%
(C) Consolidations (+ or -)	\$ -	\$ -	0	0.00%
(D) Foreclosure Adjustments (+ or -)	\$ -	\$ -	0	0.00%
(E) Written-Off Debts Reinstated for Collections (+)	\$ -	\$ -	0	0.00%
(6) Amounts Written-Off (-)	\$ (220,610)	\$ (468,844)	248,234	-52.95%
(A) Currently Not Collectible (-)	\$ (220,610)	\$ (468,515)	247,905	-52.91%
(B) Written-Off and Closed Out (-)	\$ -	\$ -	0	0.00%
<b>(7) Ending Balance (TROR/Activity Registers)</b>	<b>\$ 43,722,598</b>	<b>\$ 45,322,019</b>	<b>(1,599,421)</b>	<b>-3.53%</b>
Total Collections	\$ (4,081,254)	\$ (2,598,173)		
Total Adjusted Receivables	\$ 47,803,852	\$ 47,920,192		
Collection Percentage	-8.54%	-5.42%		

CMS MEDICARE ACCOUNTS RECEIVABLE MSP (HI)  
 CONTRACTOR ABC (12345) Quarter to Quarter  
 (PRINCIPAL)

Attachment M-Q-1

SCOPE: If percentage change is greater than +/- 15% and amount change +/- 5 % of the combined component ending balances.

Data from HIGLAS AR Overpymt Report (line 7)	A		B		(A-B)	(C/B x 100%)	
					C	D	
	12/31/2024	09/30/2024			\$ Change	% Change	Note
	HI MSP	HI MSP					
Data Match	\$ -	\$ -	\$ -	\$ -	-	0.00%	NER
GHP(Data/non-Data Match)	\$ 18,822,019	\$ 23,050,000	\$ (4,227,981)		-18.34%	(5)	
MSP Prov/Phys/Supp/Bene	\$ -	\$ -	\$ -		0.00%	NER	
MSP Beneficiary (Liability)	\$ 22,900,000	\$ 19,120,000	\$ 3,780,000		19.77%	(6)	
Other MSP (Liability)	\$ 2,000,000	\$ -	\$ 2,000,000		100.00%	NER	
<b>Total MSP</b>	<b>\$ 43,722,019</b>	<b>\$ 42,170,000</b>	<b>\$ 1,552,019</b>		<b>3.68%</b>		
<b>Total TROR</b>	<b>\$ 43,722,598</b>	<b>\$ 41,317,525</b>					
<b>Variance (Over/Under Application)</b>	<b>\$ (579)</b>	<b>\$ 852,475</b>					
5% of Combined Ending Balance	<u>\$ 2,186,101</u>						(\$43,722,019 x 5%)
% of Other (Other divided by Total MSP)	4.57%	0.00%					
No Explanation Required (NER)							

CMS MEDICARE ACCOUNTS RECEIVABLE MSP (HI)  
 CONTRACTOR ABC (12345) Quarter to Quarter  
 (PRINCIPAL)

Attachment M-Q-2

Data from HIGLAS Detail Activity Reports

Part I - Status of Receivables

Section A

Receivables and Collections

	HI - Fund 050961		\$ Change	% Change
	12/31/2024 HI MSP	09/30/2024 HI MSP		
(1) Beginning FY Balance	\$ 14,000,000	\$ 18,000,000	(4,000,000)	-22.22%
(2) New Receivables (+)	\$ 35,000,000	\$ 34,453,226	546,774	1.59%
(3) Accruals (+) (New Interest Receivables)	\$ -	\$ -	0	0.00%
(4) Collections on Receivables (-)	\$ (4,081,254)	\$ (18,589,335)	14,508,081	-78.05%
(A) At Agency	\$ (4,081,254)	\$ (18,589,335)	14,508,081	-78.05%
(B) At Third Party	\$ -	\$ -	0	0.00%
(C) Asset Sales	\$ -	\$ -	0	0.00%
(D) Collections by Treasury through Offset and Cross-Servicing (-)	\$ -	\$ -	0	0.00%
(E) Collections by Sales After Foreclosure (-)	\$ -	\$ -	0	0.00%
(F) Collections by Department of Justice (-)	\$ -	\$ -	0	0.00%
(G) Other - must footnote (-)	\$ -	\$ -	0	0.00%
(5) Adjustments	\$ (975,538)	\$ 12,142,077	(13,117,615)	-108.03%
(A) Reclassified/Adjusted Amounts (+ or -)	\$ (975,538)	\$ (12,142,077)	11,166,539	-91.97%
(B) Adjustments Due to Sale of Assets (+ or -)	\$ -	\$ -	0	0.00%
(C) Consolidations (+ or -)	\$ -	\$ -	0	0.00%
(D) Foreclosure Adjustments (+ or -)	\$ -	\$ -	0	0.00%
(E) Written-Off Debts Reinstated for Collections (+)	\$ -	\$ -	0	0.00%
(6) Amounts Written-Off (-)	\$ (220,610)	\$ (4,688,443)	4,467,833	-95.29%
(A) Currently Not Collectible (-)	\$ (220,610)	\$ (4,685,151)	4,464,541	-95.29%
(B) Written-Off and Closed Out (-)	\$ -	\$ -	0	0.00%
<b>(7) Ending Balance (TROR/Activity Registers)</b>	<b>\$ 43,722,598</b>	<b>\$ 41,317,525</b>	<b>2,405,073</b>	<b>5.82%</b>
Total Collections	\$ (4,081,254)	\$ (18,589,335)		
Total Adjusted Receivables	\$ 47,803,852	\$ 59,906,860		
Collection Percentage	-8.54%	-31.03%		

OTHER COMPONENT DETAIL  
 CONTRACTOR ABC (12345)  
 December 31, 2024

Attachment OCDet

SOURCE: CMS AR Overpayment Report

SCOPE: Use this worksheet if "Other" component line is +/- 20% of Total Components

HI Fund		
Transaction Type	Outstanding Amount 12/31/2024	Outstanding Amount 12/31/2023
APROV-ACCP	\$ -	\$ -
APROV-ADV-D	\$ -	\$ 10,001,005
APROV-BPCI-ADV	\$ -	\$ 15,000
APROV-IRR	\$ -	\$ 25,010
APROV-OTH	\$ -	\$ -
APROV-SETTLEMENT-D	\$ -	\$ -
Total non-MSP	\$ -	\$ 10,041,015

Transaction Type	Outstanding Amount 12/31/2024	Outstanding Amount 09/30/2024
APROV-ADV-D	\$ -	\$ -
APROV-ADVP	\$ -	\$ -
APROV-BPCI-ADV	\$ -	\$ -
APROV-IRR	\$ -	\$ -
APROV-OTH	\$ -	\$ -
Total non-MSP	\$ -	\$ -

SMI Fund		
Transaction Type	Outstanding Amount 12/31/2024	Outstanding Amount 12/31/2023
APROV-BPCI-ADV	\$ -	\$ -
APROV-IRR	\$ -	\$ -
	\$ -	\$ -
	\$ -	\$ -
	\$ -	\$ -
Total non-MSP	\$ -	\$ -

Transaction Type	Outstanding Amount 12/31/2024	Outstanding Amount 09/30/2024
APROV-BPCI-ADV	\$ -	\$ -
APROV-IRR	\$ -	\$ -
	\$ -	\$ -
	\$ -	\$ -
	\$ -	\$ -
Total non-MSP	\$ -	\$ -

**Attachment SumMem**

**CMS MEDICARE ACCOUNTS RECEIVABLE TRENDING SUMMARY MEMORANDUM  
CONTRACTOR ABC (12345)  
December 31, 2024**

**Non-MSP (HI) Year to Year**

(1) Other - Primarily due to \$10M in demanded COVID-19 Accelerated Advanced Payments to providers. Additionally, \$25K in Interim Rate Reviews (IRR) and \$15K Bundled Payments for Care Improvement (BPCI). See 'Other Component Detail' worksheet.

(2) PIP Accrual - HIGLAS Medicare Administrative Contractors (MACs) are no longer required to report an estimate PIP Accrual.

**Non-MSP (HI) Quarter to Quarter**

(3) Cost Report Settlements - The total variance for the Non-MSP (HI) balance for the current quarter reflects a decrease of \$3.7 million compared to the prior quarter. The bulk of this variance is a result of the change in cost report settlement a decrease of \$3 million. The primary cause of this variance is due to the result of the larger hospitals with the potential for large overpayments being settled in the last quarter of the year.

**MSP (HI) Year to Year**

(4) GHP (Data/non-Data Match) - Currently GHP-HIGLAS does not break out Data Match and Non-Data Match. GHP overall has decreased by \$2.5 million in comparison to the previous year. Since the implementation of ReMAS during FY 2005, the Non-Data Match receivables reflect the significant decrease.

**MSP (HI) Quarter to Quarter**

(5) GHP (Data/non-Data Match) - HIGLAS does not break down GHP between Data Match and Non-Data Match. GHP overall has decreased by \$4.2 million in comparison to the previous quarter. Non-Data Match receivables decreased by \$3 million, which reflects a significant decrease in the number of demands produced since the implementation of ReMas during FY 2005.

(6) MSP Beneficiary (Liability) - Increased by \$3.7 million and is the result of an increase in workload for total demands.

Prepared by: \_\_\_\_\_ Date: \_\_\_\_\_

Reviewed by: \_\_\_\_\_ Date: \_\_\_\_\_

CFO for Medicare Operations approval: \_\_\_\_\_ Date: \_\_\_\_\_

ARA/DFM approval: \_\_\_\_\_ Date: \_\_\_\_\_

## CMS HIGLAS Contractor Trend Analysis Checklist

<b>Contractor Number</b>	
<b>Contractor Name</b>	
<b>Period</b>	

Medicare Contractor has submitted the following HIGLAS reports.

- \_\_\_\_\_ CMS Report On Receivables Due From the Public (Attachment **TRORR.ec**).
- \_\_\_\_\_ CMS Beginning Balance Report (Attachment **BB.rpt**).
- \_\_\_\_\_ CMS Transaction Register Report Line 2 (Attachment **TALn2.rpt**).
- \_\_\_\_\_ CMS Transaction Register Report Line 3 (Attachment **TALn3.rpt**).
- \_\_\_\_\_ CMS Adjustment Register Report for Line 3 (Attachments **AdjLn3.rpt**).
- \_\_\_\_\_ CMS Adjustment Register Report for Lines 5 and 6 (Attachments **AdjLn5&6.rpt**).
- \_\_\_\_\_ CMS AR Overpayment Report (Attachment **AROvr.rpt**).
- \_\_\_\_\_ CMS Applied Collections Report (Attachment **AppColl.rpt**).
- \_\_\_\_\_ CMS Trail Balance.

\_\_\_\_\_ Date: \_\_\_\_\_  
Preparer Signature

### **400.23 – Exhibit 23 – Instructions for the Benefits Payable Survey (Rev. 105, Issued: 08-25-06, Effective/Implementation: 09-30-06)**

CMS is required to prepare fiscal year financial statements in accordance the Office of Management and Budget's (OMB's) accelerated mandated schedule. In order to meet the accelerated timeframes, CMS requests specific contractor financial data for the preparation and audit of CMS' annual financial statements.

For inclusion in the year-end CMS financial statements, the Office of the Actuary (OACT) prepares the Medicare Incurred But Not Reported (IBNR) estimate which is based on actuarial estimates. Due to the complexity of the actuarial estimate and the

availability of data, OACT prepares this estimate for yearend statements only. The Medicare IBNR estimate represents the amount of CMS claims incurred but not yet paid at the end of the fiscal year (FY) and is a summation of five different components:

- (1) the incurred to approval of payment amount – represents Medicare Services provided, for which, a corresponding claim has not been approved for payment and also is referred to as the incurred to approved amount;
- (2) the retroactive settlements on cost reports amount – represents the estimated net liability for cost reports awaiting final settlement and is also referred to as the cost settlement amount;
- (3) the approval to actual payment amount – represents the aggregate claims approved for payment, for which, the corresponding reimbursement has not been issued and is also referred to as the approved to paid amount;
- (4) the paid to cleared amount – represents the aggregate claims for which checks have been issued, but have not cleared the Medicare contractor’s financial institution and is also referred to as the outstanding checks amount; and
- (5) the advance payments under Periodic Interim Payment (PIP) amount – represents the bi-weekly payments for estimated benefit payments for plans under such a payment plan and is also referred to as the PIP amount.

The data required for items (3) through (5) is obtained directly from the Medicare contractors and is submitted via the Benefits Payable survey (Attachment I, II, and/or III). Typically, the survey is sent to the Medicare contractors in May or June of the current FY.

Due to the on-going transition to the Healthcare Integrated General Ledger Accounting System (HIGLAS) by the Medicare contractors, the data elements on the survey which are required for submission have been revised. Instructions for each data element on the attachments are discussed below.

- 1) PIP – value of the first periodic interim payment (PIP) cycle paid in the ensuing month for the end of the month being reviewed. **(Fiscal intermediaries ONLY)**

CAFM contractors should continue to utilize their shared system to obtain this amount. If the payment cycle has not been run, please provide an estimate of this amount. Do not include pass through costs.

HIGLAS contractors should obtain this amount from their 810 interface report. If the payment cycle has not been run, please provide an estimate of this amount. Do not include pass through costs.

- 2) Claims on the payment floor – Adjudicated claims not yet paid for both Health Insurance (HI) and Supplemental Medical Insurance (SMI), if applicable.

CAFM contractors should continue to utilize their shared system to obtain this amount. The amount reported on the survey must agree to the amount reported on the year-end Form CMS-750A and/or 750B, Statement of Financial Position.

HIGLAS contractors should obtain this amount from their Summary 2 Trial Balance, GL account 216002, Entitlement Benefit Due/Payable – Adjudicated Claims.

- 3) Claims on Hold – This amount would include claims held resulting from Do Not Forward, providers being investigated for fraud, claims payments due to bankrupt providers. This amount does not include the amount for claims withheld for non-receipt of cost reports. Amounts must be provided for both HI and SMI, if applicable. **(CAFM Contractors only).**

CAFM contractors should obtain this amount from their shared system. The amount reported on this survey must agree to the applicable portion reported on the Other Liabilities (footnote) line of the year end Form CMS-750, Statement of Financial Position. The amount should include claims held in accordance with CR 5047, Hold on Medicare Payments.

- 4) Outstanding Checks – The amount of checks and EFT payments that have been issued, but have not cleared the Medicare contractor’s banking institution. Amounts must be provided for both HI and SMI, if applicable.

CAFM contractors should obtain this amount from their banking institution or internally generated documentation. The amount reported on the survey must agree to outstanding check amount reported on the September 1522, Monthly Contractor Financial Report.

HIGLAS contractors should obtain this amount from their Summary 2 Trial Balance, GL account 212001 - Accounts Payable Disbursements in Transit.

- 5) Health Professional Shortage Area payments (HPSA) – the bonus amount paid to physicians for eligible services rendered in zip code areas that fall fully within a designated HPSA area or are dominant to the area based on a determination by the U.S. Postal Service **and/or;**

Physician Scarcity Area (PSA) – the bonus amount paid to the primary care and specialty physicians providing eligible services in the counties with the lowest 20% ratio of primary care or specialty physicians to Medicare beneficiaries **and/or;**

Transitional Outpatient Payments (TOPs) - the amount paid to rural hospitals having 100 or fewer beds that are not classified as a sole community hospital. **(Fiscal intermediaries ONLY)**

If PSA/HPSA and/or TOPs payments were disbursed on or before the last day of the quarter/month, enter amount as zero. If PSA/HPSA and/or TOPs payments are disbursed on or after the first day of the quarter/month, provide the amount of the payments. Contractors must provide these amounts for both HI and SMI, if applicable.

CAFM contractors should obtain this information from their shared system, if applicable.

HIGLAS contractors should obtain these amounts from their 810H and 810 files, if applicable. HIGLAS contractors should also provide a footnote to disclose whether the amounts indicated for these payments are included in GL account 216002, Entitlement Benefit Due/Payable – Adjudicated Claims.

#### Time Account Balances (Attachment IV)

The CMS reports the aggregate total Part A and total Part B Time Account balances as Medicare trust fund “Cash and Other Monetary Assets” on the balance sheet in its annual CMS Financial Report. Previously, these account balances were obtained from the Form CMS-750 reports; however, the year-end 750 due date is typically extended until after annual financial statements must be completed. Therefore, time account balances as of September 30, FY end, must be submitted as part of the attached Benefits Payable Survey – Attachment IV. Fiscal intermediaries should prorate their time account balances between HI and SMI.

#### Due Dates

The annual Joint Signature Memorandum outlining the accelerated financial reporting timeframes for FY end Medicare contractor financial reports will provide the due date for the Benefits Payable Survey (Attachments I, II and/or III) as well as the Time Account Balance information (Attachment IV).

Contractor No. \_\_\_\_\_ **HI BENEFITS PAYABLE SURVEY**

**INTERMEDIARY For Period Ending: September 30, 20xx**

1. PIP Providers

Value of the First PIP Cycle Paid in the ensuing month \_\_\_\_\_  
for the end of the month being reviewed. (If the payment cycle has not been run,  
please provide an estimate of this amount.  
Do not include Pass Through Costs.)

NOTE: HIGLAS contractors should obtain this amount from their  
810 interface file.

2. Claims on the Payment Floor (in dollars) \_\_\_\_\_  
(CAFM Contractors – Amount must agree to amount reported on the  
September Form CMS-750)

NOTE: HIGLAS contractors should obtain this amount from their  
Summary 2 Trial Balance GL account 216002, Entitlement  
Benefit Due/Payable – Adjudicated Claims.

3. Claims on Hold (in dollars) – **CAFM contractors ONLY** \_\_\_\_\_  
(Amount should be obtained from the Other Liabilities line on the  
Form CMS-751)

4. Outstanding Checks (in dollars) \_\_\_\_\_  
(Amount must include outstanding EFTs and agree to the  
outstanding check amount on the September Form CMS-1522)

NOTE: HIGLAS contractors should obtain this amount from their  
Summary 2 Trial Balance GL account 212001, Accounts Payable  
Disbursements in Transit.

5. PSA/HPSA/TOPS payments (in dollars) \_\_\_\_\_  
(If payments were disbursed on or before the last day of the  
quarter/month, enter amount as zero. If payments are disbursed  
after the 1<sup>st</sup> day of the quarter/month, provide the amount of the payments)

NOTE: HIGLAS contractors should obtain these amounts from their  
810H and 810 files, if applicable. HIGLAS contractors should also provide a  
footnote to disclose whether the amounts indicated for these payments are  
included in GL account 216002, Entitlement Benefit Due/Payable – Adjudicated  
Claims

Contractor No. \_\_\_\_\_ **SMI BENEFITS PAYABLE SURVEY**

**INTERMEDIARY**                      **For Period Ending: September 30, 20xx**

1. Claims on the Payment Floor (in dollars) \_\_\_\_\_  
(CAFM Contractors – Amount must agree to amount reported on the  
September Form CMS-750)

NOTE: HIGLAS contractors should obtain this amount from their  
Summary 2 Trial Balance GL account 216002, Entitlement  
Benefit Due/Payable – Adjudicated Claims.

2. Claims on Hold (in dollars) – **CAFM contractors ONLY** \_\_\_\_\_  
(Amount should be obtained from the Other Liabilities line on the  
Form CMS-751)

3. Outstanding Checks (in dollars) \_\_\_\_\_  
(Amount must include outstanding EFTs and agree to the  
outstanding check amount on the September Form CMS-1522)

NOTE: HIGLAS contractors should obtain this amount from their  
Summary 2 Trial Balance GL account 212001, Accounts Payable  
Disbursements in Transit.

4. PSA/HPSA/TOPS payments (in dollars) \_\_\_\_\_  
(If payments were disbursed on or before the last day of the  
quarter/month, enter amount as zero. If payments are disbursed  
after the 1<sup>st</sup> day of the quarter/month, provide the amount of the payments)

NOTE: HIGLAS contractors should obtain these amounts from their  
810H and 810 files, if applicable. HIGLAS contractors should also provide a  
footnote to disclose whether the amounts indicated for these payments are  
included in GL account 216002, Entitlement Benefit Due/Payable – Adjudicated  
Claims

Contractor No. \_\_\_\_\_ **BENEFITS PAYABLE SURVEY**

**CARRIER** **For Period Ending: September 30, 20xx**

1. Claims on the Payment Floor (in dollars) \_\_\_\_\_  
(CAFM Contractors – Amount must agree to amount reported on the September Form CMS-750)

NOTE: HIGLAS contractors should obtain this amount from their Summary 2 Trial Balance GL account 216002, Entitlement Benefit Due/Payable – Adjudicated Claims.

2. Claims on Hold (in dollars) – **CAFM contractors ONLY** \_\_\_\_\_  
(Amount should be obtained from the Other Liabilities line on the Form CMS-751)

3. Outstanding Checks (in dollars) \_\_\_\_\_  
(Amount must include outstanding EFTs and agree to the outstanding check amount on the September Form CMS-1522)

NOTE: HIGLAS contractors should obtain this amount from their Summary 2 Trial Balance GL account 212001, Accounts Payable Disbursements in Transit.

4. PSA/HPSA payments (in dollars) \_\_\_\_\_  
(If payments were disbursed on or before the last day of the quarter, enter amount as zero. If payments are disbursed after the 1<sup>st</sup> day of the quarter, provide the amount of the payments)

NOTE: HIGLAS contractors should obtain these amounts from their 810H and 810 files, if applicable. HIGLAS contractors should also provide a footnote to disclose whether the amounts indicated for these payments are included in GL account 216002, Entitlement Benefit Due/Payable – Adjudicated Claims

**FEDERAL HEALTH INSURANCE TIME ACCOUNT**

Contractor No. \_\_\_\_\_

**INTERMEDIARY**                      **For Period Ending: September 30, 20xx**

Part A Balance (in dollars) \_\_\_\_\_

Part B Balance (in dollars): \_\_\_\_\_

**FEDERAL SUPPLEMENTARY MEDICAL INSURANCE  
TIME ACCOUNT**

Contractor No. \_\_\_\_\_

**CARRIER**                              **For Period Ending: September 30, 20xx**

Part B Balance (in dollars) \_\_\_\_\_

## **400.24 - Exhibit 24 – Benefits Payable Trending Analysis Procedures (Rev. 105, Issued: 08-25-06, Effective/Implementation: 09-30-06)**

### **Objective**

To ensure that benefit payable balances reported on the survey are reasonable, Medicare contractors are required to perform trending procedures. Trending procedures can be used as an important tool to identify potential errors, omissions, system weaknesses, or inappropriate patterns of adjustments or accumulation. Trending procedures involve comparisons of current fiscal year (FY) benefit payable data to prior year benefit payable data submitted on the Benefits Payable surveys.

### **Compare Current Year Amounts with Comparative Financial Data**

In comparing current-period financial results with prior-period financial results, there is an implied assumption that the volume of activity in the two periods is comparable. If there has been a substantial change in volume, it is necessary to take this change into account and to quantify the change, when making the comparisons. For example, if a contractor's PIP balance has increased by 10 percent, it is necessary to determine and document the reason for the increase. The increase may be the result of new PIP providers or increased settlement activity.

### **Understand Identified Variances and Document the Results**

Medicare contractors must identify and provide an explanation for variances that meet the thresholds outlined in these procedures. If an explanation does not adequately describe the variance, the Medicare contractors must perform additional procedures such as a review of detail transactions to identify the underlying cause(s) of any unusual changes.

The causes for the variances should be quantified. For example, if the change was attributable to a change in the number of claim cycles, then include the number of additional claims on the payment floor attributed to the additional cycles as well as the reason why additional cycles were added.

### **Methodology**

The primary reason for performing trend analysis is to focus on the change in the ending balances of PIP, claims on the payment floor, and outstanding checks. All explanations should be available for review by CMS, Office of the Inspector General, Government Accountability Office and /or other related parties.

Each Medicare contractor must perform the following steps on a year end basis, beginning with FY ending September 30, 2006. The CFO for Medicare Operations' must submit the explanations via email as evidence that he/she has reviewed the trending explanations. To properly apply trending procedures, it is necessary to complete the following steps:

## Benefits Payable Trending Analysis Procedures for FIs and carriers

### Step (1)

Compare the value of the first PIP cycle paid in the ensuing month for the end of the month being reviewed, the claims on the payment floor amount, and the outstanding check amount reported on the current FY's Benefits Payable survey to the same line items reported on the prior year's Benefits Payable survey (i.e. 9/30/06 vs. 9/30/05) for all lines of business applicable to each contractor number. Calculate the dollar and percentage difference for each item. (See Attachments I, II, and III for the required formats).

**NOTE:** Trending on the amount of Claims on hold and Physician Scarcity Area (PSA) payments, Health Professional Shortage Area (HPSA) payments, and Transitional Outpatient Payments (TOPs) will not be required until FY 2007.

### Step (2)

Verify that the dollar amount for each item is supported by lead schedules and/or detailed documentation. Any errors or misstatements identified as a result of this analysis must be corrected prior to the submission of the Form CMS-750 report, the Form CMS-1522 report and/or CMS Balance Sheet, CMS Income Statements and CMS Summary 2 Trial Balance.

### Step (3)

#### **PIP (for FIs only)**

Provide explanations where the dollar amount change is at least +/- \$2 million or equates to a 100 percentage change.

#### **Claims on the payment floor**

Provide explanations where the dollar amount change is at least +/- \$10 million or equates to a 100 percentage change.

#### **Outstanding checks**

Provide explanations where the dollar amount change is at least +/- \$3 million or equates to a 100 percentage change.

### Step (4)

Document conclusions in a summary memorandum (See Attachment IV) to be included with Attachments I, II, and III and provide to the CFO for Medicare Operations for submission to CMS.

### **Due Date**

The analysis must be submitted by the CFO of Medicare Operations via email to the Division of Financial Reporting and Policy (DFRP) contact identified in the Joint Signature Memorandum outlining the accelerated financial reporting timeframes for Medicare contractor financial reports and is due the day following the submission of the Benefits Payable Survey by 8:00 pm Eastern Daylight Time. If a copy of the analysis is signed by the CFO, scanned, and attached to the email sent to the DFRP contact, the CFO is not required to send the email directly. If this date occurs on a holiday or a weekend, the analysis must still be submitted by this due date. Please notify the DFRP contact if a problem arises.

The DFRP contact will review the summary memorandums and the analysis schedules and may request additional explanations and/or documentation to support the Medicare contractors' analysis schedules. The DFRP contact will contact the Medicare contractor by phone to request any additional documentation needed to support existing variances. A response is requested as soon as possible, but no later than two days from the day of request.

## **410 – Unsolicited Voluntary Refunds**

### **410.1 - General Information**

**(Rev. 50, 07-30-04)**

All Medicare contractors receive unsolicited/voluntary refunds (i.e. monies received not related to an open accounts receivable). Following are detailed instructions on how to identify, process, track and report unsolicited/voluntary refund checks received from providers/physicians/suppliers, and other entities (e.g., beneficiaries, insurers, employers, third party administrators (TPAs), etc.). These instructions shall not supersede other CMS guidance provided regarding the recovery and collection action on “demanded” debt, where an accounts receivable has already been established. If monies are received and the results of a contractor’s investigation identify the existence of an established receivable, then the refund shall not be considered an “unsolicited/voluntary refund” within the context of the following instructions, and would not be reported on Exhibit 2 of these instructions (see section 410.9).

Intermediaries generally receive unsolicited/voluntary refunds from providers in the form of an adjustment bill, but may receive some unsolicited/voluntary refunds from providers and third party payers as checks. Carriers generally receive checks from physicians, suppliers and third party payers. Substantial funds are returned to the trust funds each year through such unsolicited/voluntary refunds.

Acceptance/deposit of the voluntary refund check in no way limits the rights of the Federal Government or any of its agents to pursue any appropriate criminal, civil, or administrative remedies arising from or relating to these or any other claims.

### **410.2 - Office of the Inspector General (OIG) Initiatives**

**(Rev. 50, 07-30-04)**

The OIG, working with the Department of Justice and CMS, has initiatives to help combat health care fraud and abuse and to encourage health care providers/physicians/suppliers, and other entities to comply with the rules and regulations of Federal health care programs. Some of these initiatives include guidance, corporate integrity agreements (CIAs), and the OIG Self-Disclosure Protocol. The OIG Self-Disclosure Protocol is voluntary while the CIAs are mandatory. These initiatives are designed to ensure that the providers/physicians/suppliers, and other entities refund inappropriately received Medicare monies back to the trust funds.

CIAs are entered into between a health care provider/physician/supplier/other entity and OIG as part of a global settlement of a fraud investigation. Under the CIA (which can be for a period ranging from 3 to 5 years), the provider/physician/supplier or other entity is required to undertake specific compliance obligations, such as designating a compliance officer, undergoing training, and auditing. The provider/physician/supplier or other entity must report regarding their compliance activities on an annual basis to the OIG, which is responsible for monitoring the agreements.

The OIG Self-Disclosure Protocol was produced by the OIG to provide guidance to health care providers/physicians/suppliers and other entities that decide to voluntarily disclose irregularities in their dealings with the Federal health care programs. The decision to follow the OIG Self-Disclosure Protocol rests exclusively with the provider/physician/supplier and other entity. The OIG Self-Disclosure Protocol is intended to facilitate the resolution of only matters that, in the provider/physician/supplier and other entity's reasonable assessment, potentially violates Federal, criminal, civil, or administrative laws. It should be noted that providers/physicians/suppliers and other entities who self-disclose to the OIG sign an agreement stating that any refunds submitted as part of the self-disclosure process are not subject to appeal.

### **410.3 - Unsolicited/Voluntary Refund Accounts**

**(Rev. 50, 07-30-04)**

All Medicare systems shall be able to separately distinguish and track unsolicited/voluntary refund checks which result from a 1) provider/physician/supplier and other entity under a CIA; 2) Provider/physician/supplier and other entity under the OIG Self-Disclosure Protocol; and 3) Straight Refund (a straight refund is a refund from a provider/physician/supplier, or other entity who is not under a CIA nor the OIG Self-Disclosure Protocol). All Medicare systems shall have the ability to identify and produce a report that distinguishes a refund as a CIA, OIG Self-Disclosure Protocol, or straight refund at the point of disposition (i.e., after investigation of the origin of the refund).

To assist in identifying providers/physicians/suppliers under a CIA, Medicare contractors should access the OIG Web site (<http://www.oig.hhs.gov/fraud/cias.html>) for a list of all providers/physicians/suppliers, and other entities under a CIA. The OIG Web site will also give the effective date of the CIA. To obtain the termination date of the CIA, click

on the CIA agreement. The time period of the CIA is contained within the agreement. If the Web site does not provide enough information to determine whether a CIA agreement is in existence, the contractor shall contact the provider as part of their investigation/resolution of the unsolicited/voluntary refund. Because OIG Self-Disclosure Protocol agreements are voluntary, contractors may not be aware of this agreement unless a provider/physician/suppliers or other entity specifically notifies them.

Providers/physicians/suppliers under an OIG Self-Disclosure Protocol agreement are not given on the OIG Web site. The OIG will send a letter directing the provider/physician/supplier to refund money back to the Medicare contractor when the OIG has completed the Self-Disclosure matter and determined that an unsolicited/voluntary refund should be collected rather than a civil settlement pursued. A copy of the letter is included as Exhibit 3. The OIG will also send a copy of the letter to the attention of the Chief Financial Officer for Medicare Operations at the Medicare contractor. The OIG will direct the provider/physician/supplier to identify that the refund check is the result of an OIG Self-Disclosure Protocol agreement. The provider/physician/supplier will have 30 days to refund the contractor. If the contractor does not receive the refund within 30 days, the contractor shall notify the Office of Counsel to the Inspector General (OCIG) attorney assigned to the OIG Self-Disclosure Protocol matter, as identified in the letter.

#### **410.4 - Receiving and Processing Unsolicited/Voluntary Refund Checks When Identifying Information is Provided (Rev. 315, Issued: 05-17-19, Effective: 06-18-19, Implementation: 06-18-19)**

The term Medicare beneficiary identifier (Mbi) is a general term describing a beneficiary's Medicare identification number. For purposes of this manual, Medicare beneficiary identifier references both the Health Insurance Claim Number (HICN) and the Medicare Beneficiary Identifier (MBI) during the new Medicare card transition period and after for certain business areas that will continue to use the HICN as part of their processes.

The following instructions shall not supersede the present Program Integrity Manual (PIM) that references procedures for handling unsolicited refunds where there is a voluntary repayment and referral to law enforcement. The following procedures shall be followed when unsolicited/voluntary refund checks are received:

- 1) Do not return any check submitted by a provider/physician/supplier and other entities that is made payable to the Medicare program.
- 2) To ensure that repayment of Medicare funds is handled properly, Medicare contractors shall deposit such a check within 24 hours of receipt in accordance with Chapter 5, Financial Reporting Manual, section 100.3 and record the check in the account entitled "Other Liabilities – Unapplied Receipts" per Form CMS-750 instructions found in Chapter 5, Financial Reporting, Section 210.

- 3) If any checks are not deposited within the 24-hour period, contractors shall record those undeposited checks in the account entitled "Assets/Cash – Undeposited Collections" per Form CMS-750 instructions found in Chapter 5, Financial Reporting, Section 210. Medicare contractors shall implement internal controls to ensure the safeguarding of these Medicare checks until deposit.
- 4) If the specific Patient/Medicare beneficiary identifier information was provided, the contractor shall deposit the check and make/initiate the appropriate adjustments, depending on the entity making the refund and the purpose of the refund, either to the claims and/or to the claim history file within 60 days from the check's date of deposit for Non-Medicare Secondary Payer (MSP), or 100 days from the initial ECRS inquiry for MSP. For those contractors whose checks are received through a locked box, appropriate claims adjustments shall be updated within 60 days of receipt of the bank's notification of deposit for Non-MSP, and 100 days from the initial ECRS inquiry for MSP.
- 5) If the provider/physician/supplier, or other entity is not participating in the Self-Disclosure Protocol, contractors shall ensure that any MSN, or Remittance Advice, generated as the result of the claims adjustment contains appeals language, where appropriate. If necessary, contractors should determine the proper handling of unsolicited/voluntary refunds on any open or re-openable cost report.
- 6) No appeal rights shall be afforded, as stated in Exhibit 1, if the provider/physician/supplier, or other entity 1) does not submit the specific Patient/Medicare beneficiary identifier information, or 2) is participating in a Self-Disclosure Protocol agreement.
- 7) The Medicare contractor shall establish an accounts receivable in the Medicare system that shall be recognized on line 2a, New Accounts Receivable on Form CMS-751 report within 60 days after the deposit of the voluntary refund for Non-MSP, or 100 days from initial ECRS inquiry for MSP. In addition, the Medicare contractor shall reduce the "Other Liabilities" account for the same amount, and shall apply the refund to the established accounts receivable and recognize the collection on line 4a, Cash/Check Collections on Form CMS-751 report.
- 8) The accounts receivable shall be established using the last name of the debtor that issued the check or on whose behalf the check was issued, as well as the debtor's employer/tax identification number and/or provider or beneficiary number. If the debtor's employer/tax identification number or provider or beneficiary number is unavailable, then the first four letters of the debtor's name and last four digits of the bank account number on the check shall be used as identifying information for setting up the accounts receivable. All Medicare systems shall have the ability to manually complete this procedure.

- 9) If the amount of the unsolicited/voluntary refund check exceeds the amount of the original claim, Medicare contractors shall check all categories of open account(s) receivable for that provider/physician/supplier or other entity including those established as a result of medical review, benefit integrity (BI) review, cost reports, other overpayment demands, and MSP demands. If an outstanding receivable is identified, the contractor shall apply the remaining amount of the unsolicited/voluntary refund to the outstanding receivable balance. If there are multiple outstanding accounts receivables, then the excess funds should be applied to the oldest accounts receivable first – interest then principal.
- 10) Medicare contractors shall not automatically refund excess recoupments to the provider/physician/supplier, or other entity. Contractors shall only refund excess recoupments when no other outstanding accounts receivable exists, or written documentation/evidence clearly supports that Medicare is not entitled to the money or was not the intended recipient of the refund check. Contractors shall follow the non-MSP provider/physician/supplier refund process when encountering MSP provider/physician/supplier unsolicited/voluntary refunds. Monies voluntarily sent in from beneficiaries (or a representative of) and/or insurers or other third party payers may be refunded **only** if COBC determines, after 100 days, no issue exists or an issue exists which results in the lead contractor identifying Medicare's claim to be less than the refunded amount. For example, many times an attorney may remit payment for the total conditional amount prior to a formal demand.
- 11) The Medicare contractor shall be responsible for completing Exhibit 1 (or facsimile thereof) as appropriate and reporting it on Exhibit 2.
- 12) Contractors are not required to report the established accounts receivable on the Physician Supplier Overpayment Reporting System (PSOR). (This requirement does not preclude the contractor from reporting the receivable on the PSOR for non-MSP, if current systems already do so. The contractor shall not report MSP accounts receivable on the PSOR.)

#### **410.5 - Handling Checks or Associated Correspondence with Conditional Endorsements** (Rev. 50, 07-30-04)

Conditional endorsements are statements on the face of the check or associated correspondence, which might suggest that the payer has discharged its obligation by writing "paid in full" or like phrases that the payer intends as satisfaction/ extinguishment of the debt. Guidelines from the General Accounting Office (GAO) state that agencies must be extremely careful to avoid an unintended accord and satisfaction (i.e., an agreement to accept a payment in full for an amount less than the amount claimed).

The following instruction shall be applied to checks or associated correspondence with a conditional endorsement:

- 1) Medicare contractors shall deposit such a check within 24 hours of receipt in accordance with CMS's Medicare Financial Management Manual, Chapter 5 Financial Reporting, section 100.3 and record the check in the account entitled "Other Liabilities – Unapplied Receipts" per Form CMS-750 instructions found in Chapter 5, Financial Reporting, Section 210.
- 2) If any checks are not deposited within a 24-hour period, contractors shall record those checks in the account entitled "Assets/Cash – Undeposited Collections" per Form CMS-750 instructions found in Chapter 5, Financial Reporting, section 210. Medicare contractors shall implement internal controls to ensure the safeguarding of these Medicare checks until deposit.
- 3) Contractors shall immediately notify the debtor and/or the entity on whose account the check is drawn, if not the debtor, by certified mail. The following statement is suggested: **This is to acknowledge the receipt of the repayment in the amount of \$XX, check number XX. The matter is being researched; however, the amount of the repayment may be insufficient to discharge the obligation and the debt may not be fully extinguished.**
- 4) The check(s) shall than be processed as outlined under section 410.4 or 410.6 as applicable.

The infrequent receipt of checks with conditional endorsements should not negatively impact your production process. The standard letter needed to meet this requirement shall be added to your automated letter processing or generated from a personal computer.

#### **410.6 - Receiving and Processing Unsolicited/Voluntary Refund Checks When Identifying Information is not Provided** (Rev. 315, Issued: 05-17-19, Effective: 06-18- 19, Implementation: 06-18-19)

The term Medicare beneficiary identifier (Mbi) is a general term describing a beneficiary's Medicare identification number. For purposes of this manual, Medicare beneficiary identifier references both the Health Insurance Claim Number (HICN) and the Medicare Beneficiary Identifier (MBI) during the new Medicare card transition period and after for certain business areas that will continue to use the HICN as part of their processes.

After depositing unsolicited/voluntary refund checks in accordance with section 410.4 above, Medicare contractors shall do the following:

##### **For Non-MSP Checks**

- 1) If no specific Patient/Medicare beneficiary identifier information was provided with the unsolicited/voluntary refund, the contractor shall contact the provider/physician/supplier, or other entity sending the refund check for further information. Exhibit 1 (overpayment refund) contains the minimum claim specific data necessary to process the refund. The contractor should use this form during phone inquiry or attach it to a letter to the provider/physician/supplier requesting further information regarding the submitted refund.
- 2) When there is no identifying information provided, the contractor shall perform the research necessary to obtain the minimum data required to meet the reporting requirements in Exhibit 2 (Summary Report). If the information is being collected via a telephone inquiry, the contractor employee conducting the inquiry shall inform the provider/physician/supplier, or other entity verbally that **if the specific Patient/ Medicare beneficiary identifier information is not provided, no appeal rights can be afforded.**

The minimum reporting data shall include:

- a.* Provider/physician/supplier, or other entity's name, number, and Tax ID number.
  - b.* Identification of whether the provider/physician/supplier, or other entity has a CIA with the OIG or are under the OIG Self-Disclosure Protocol; and whether it is a straight refund (i.e., a provider not under a CIA or OIG Self-Disclosure Protocol).
  - c.* The reason(s) for each refund.
  - d.* The total number of refund checks (in the case of a check with multiple providers/reason codes, each instance shall be counted separately).
  - e.* The total dollar amount of refunds.
- 3) Medicare contractors shall have 60 days from deposit of the check to obtain the minimum claim specific data required to apply the check. The contractor shall take at least one documented follow-up action during the 60-day period to obtain the data.
- 4) If the minimum claim specific data required to apply the refund **is obtained** from the provider/physician/supplier, or other entity within 60 days from the check's date of deposit, the contractor shall make/initiate any appropriate adjustments to the identified claims and/or the claim history file for the amount of the refund. The contractor shall establish an account(s) receivable and apply the balance of the check to the account(s) receivable from the "Other Liabilities" account within 60 days after the deposit of the voluntary refund.

The contractor shall ensure that any Remittance Advice or MSN generated as a result of the claim adjustment contains the appropriate appeals language, if applicable.

- 5) If the minimum claim specific data required to apply the refund **is not obtained** from the provider/physician/supplier, or other entity within 60 days from the check's date of deposit, the "Other Liabilities" account shall be reduced and an accounts receivable due to a straight refund shall be established for the amount of the unapplied unsolicited/voluntary refund. All Medicare systems shall allow contractors the ability to set up accounts receivable using either the provider/physician/supplier, or other entity or beneficiary number.
- 6) In both instances, the Medicare contractor shall establish an accounts receivable in the Medicare system that shall be recognized on line 2a, New Accounts Receivable on Form CMS-751 report within 60 days after the deposit of the voluntary refund. In addition, the Medicare contractor shall perform a simultaneous transaction to apply the refund to the established accounts receivable and recognize the collection on line 4a, Cash/Check Collections on Form CMS-751 report.
- 7) The accounts receivable shall be established using the last name of the debtor identified on the check, as well as the debtor's employer/tax identification number and/or provider or beneficiary number. If the debtor's employer/tax identification number or provider or beneficiary number is unavailable, then the first four letters of the debtor's name and last four digits of the bank account number on the check shall be used as identifying information for setting up the accounts receivable. All Medicare systems shall have the ability to manually complete this procedure.
- 8) If the amount of the unsolicited/voluntary refund check exceeds the amount of the original claim, Medicare contractors shall check all categories of open account(s) receivable for that provider/physician/supplier including those established as a result of medical review, BI review, cost reports, other overpayment demands, and MSP demands. If an outstanding receivable is identified, the contractor shall apply the remaining amount of the unsolicited/voluntary refund to the outstanding receivable balance. If there are multiple outstanding accounts receivables, then the excess funds should be applied to the oldest accounts receivable first – interest then principal.
- 9) Medicare contractors shall not automatically refund excess recoupments to the provider/physician/supplier, or other entity. Contractors shall only refund excess recoupments when no other outstanding accounts receivable exists, or written documentation/evidence clearly supports that Medicare is not entitled to the money or was not the intended recipient of the refund check.

- 10) The Medicare contractor shall be responsible for ensuring the completion of Exhibit 1 (or facsimile thereof) and reporting it on Exhibit 2 upon final disposition of the unsolicited/voluntary refund (i.e., after investigation of the origin of the refund).
- 11) Contractors are not required to report the established accounts receivable on the PSOR. (This requirement does not preclude the contractor from reporting the receivable on the PSOR if current systems already do so.)

### **For MSP Checks**

- 1) The Medicare contractor shall determine if there is an existing case and/or accounts receivable. If this is an existing case and/or accounts receivable, the contractor shall follow normal recovery procedures. If there is no case and/or accounts receivable, and there is indication of MSP involvement, the contractor shall send an MSP inquiry via the Electronic Correspondence Referral System (ECRS) to the MSP Coordination of Benefits Contractor (COBC) within 20 days from the check's date of deposit. The 45-day correspondence timeframe is not appropriate for addressing checks either solicited or unsolicited. Contractors shall identify checks during the initial mail sort and place a priority on their resolution and distribution. **When referring information to the COBC for MSP investigation, the contractor shall forward all pertinent data. All fields on the ECRS Inquiry screen shall be completed if the data is available on the returned check or any accompanying correspondence. Information in the informant fields such as telephone numbers, point of contact, etc. are critical to COBC development efforts.**
- 2) Medicare contractors shall only allow 100 days from the date of the ECRS inquiry for a response from the COBC before taking action with respect to the "unapplied receipts." This time period will also allow for the COBC to develop the case. If additional information is obtained after the initial inquiry that would help facilitate the processing and research of information, the COBC Consortia Representative shall be contacted and provided the additional information, via fax or telephone, to assist in completing the research. The contractor shall not send a second ECRS inquiry. A total of 120 days from the check's date of deposit will be allowed to bring closure to the unapplied receipt.
- 3) If the minimum reporting information from the MSP COBC **is provided** within 100 days from the initial ECRS inquiry, the contractor shall make/initiate any appropriate adjustments to either the identified claims and/or the claim history file for the amount of the refund, depending on the entity making the refund and the purpose of the refund. The Medicare contractor shall establish an account(s) receivable and apply the balance of the check to the account(s) receivable from the "Other Liabilities" account. If as a result of applying the voluntary refund the contractor identifies additional dollars specific to the issue in CWF, a demand letter shall be sent for the remaining amount owed.

- 4) If, within 100 days from the initial ECRS inquiry, 1) the minimum reporting information **is not provided**, 2) a response has not been received from the MSP COBC, or 3) a response from the COBC indicates they could not obtain a response (e.g., CM Code 62), Medicare contractors shall establish an accounts receivable and apply the balance of the check to the account(s) receivable from the “Other Liabilities” account. For COBC no response codes specific to a provider/physician/supplier unsolicited/voluntary refund, contractors should do the full claim adjustment but use a non-MSP reason (i.e., billed in error), which would then not need an MSP record to be established on CWF. The contractor shall report the refund in Exhibit 2 (Unsolicited/Voluntary Refund - Summary Report), and annotate with reason code 16. In addition, Exhibit 1 and/or the contractor’s supporting documentation shall specify the refund as received with no reason for refund and/or no MSP response.
- 5) The Medicare contractor shall establish an accounts receivable in the Medicare system and that shall be recognized on line 2a, New Accounts Receivable on Form CMS-M751 report within 100 days after the initial ECRS inquiry. In addition, the Medicare contractor shall perform a simultaneous transaction to apply the refund to the established accounts receivable and recognize the collection on line 4a, Cash/Check Collections on Form CMS-M751 report. The contractor shall initiate normal MSP recovery action for any remaining outstanding balance owed.
- 6) The accounts receivable shall be established using the last name of the debtor that issued the check or on whose behalf the check was issued, as well as the debtor’s employer/tax identification number and/or provider or beneficiary number. If the debtor’s employer/tax identification number or provider or beneficiary number is unavailable, then the first four letters of the debtor’s name and last four digits of the bank account number on the check shall be used as identifying information for setting up the accounts receivable. All Medicare systems shall have the ability to manually complete this procedure.
- 7) If the amount of the unsolicited/voluntary refund check exceeds the amount of the original claim, Medicare contractors shall check all categories of open account(s) receivable for that provider/physician/supplier or other entity including those established as a result of medical review, BI review, cost reports, other overpayment demands. If an outstanding receivable is identified, the contractor shall apply the remaining amount of the unsolicited/voluntary refund to the outstanding receivable balance. If there are multiple outstanding accounts receivables, then the excess funds should be applied to the oldest accounts receivable first – interest then principal.
- 8) Medicare contractors shall not automatically refund excess recoupments to the provider/physician/supplier, or other entity. Contractors shall only refund excess recoupments when no other outstanding accounts receivable exists, or

written documentation/evidence clearly supports that Medicare is not entitled to the money or was not the intended recipient of the refund check. Contractors shall follow the non-MSP provider/physician/supplier refund process when encountering MSP provider/physician/supplier unsolicited/voluntary refunds. Monies voluntarily sent in from beneficiaries (or a representative of) and/or insurers or other third party payers may be refunded **only** if COBC determines, after 100 days, no issue exists or an issue exists which results in the lead contractor identifying Medicare's claim to be less than the refunded amount. For example, many times an attorney may remit payment for the total conditional amount prior to a formal demand.

9) The Medicare contractor shall be responsible for ensuring the completion of Exhibit 1 (or facsimile thereof) and reporting it on Exhibit 2 upon final disposition of the unsolicited/voluntary refund (i.e., after investigation of the origin of the refund).

10) Contractors shall not report the MSP accounts receivable on the PSOR.

#### **410.7 - CMS Reporting Requirements With the Exception of MSP (Rev. 122, Issued: 05-25-07, Effective: 06-25-07, Implementation: 06-25-07)**

Contractors are exempt from including MSP unsolicited/voluntary refunds in their unsolicited/voluntary refund reports. Contractors shall not make any system changes to exclude MSP if the system already includes MSP in the reporting based on compliance with the previous instructions.

With the exception noted above contractors shall report, in the provided Exhibit 2 format, the receipt of all unsolicited/voluntary refund checks from providers/physicians/suppliers. The reports may be run quarterly but contractors shall only submit reports to CMS when requested. All contractors shall be required to submit a "negative" report, when reports are requested, even if they have a \$0 dollar reporting.

**NOTE:** HIGLAS will supply a report upon user request.

#### **410.8 - Overpayment Refund Form (Rev. 50, 07-30-04)**

Exhibit 1 displays the required information needed to research and document unsolicited/voluntary refunds received. Medicare contractors shall maintain files that include copies of all unsolicited/voluntary refunds received and the completed report, Exhibit 1. These documents shall serve as a tracking mechanism for audit trail purposes.

Contractors are not required to use Exhibit 1 verbatim; however, the alternative documents used shall contain, at a minimum, all of the elements outlined in Exhibit 1.

#### **410.9 - Unsolicited/Voluntary Refund Checks – Summary Report**

**(Rev. 50, 07-30-04)**

Exhibit 2 displays reporting requirements for all CMS unsolicited/voluntary refund checks. The contractor shall report all unsolicited/voluntary refunds from providers/physicians/suppliers, and other entities identified on the OIG Web site, in addition to those that identify themselves as having a CIA, OIG Self-Disclosure Protocol, and/or straight refund. The following data shall be captured: the provider/physician/supplier, or other entity's name(s), provider number(s) Tax ID(s), reason code for refund, number of refund checks, and the total dollar amount of refund checks. Reason code #16 shall be used to identify that no reason was provided for the refund.

The contractor is not required to list each check received for the quarter individually, but may total all the checks on one line for the same provider/physician/supplier. Therefore, multiple checks for the same provider/physician/supplier when totaled shall be grouped by like categories for the following:

1. Same Provider/Physician/Supplier
2. Same Reason Code
3. CIA category
4. Self-Disclosure category
5. Straight Refund category

Example 1: Ten checks totaling \$100.00 are received from Dr. X for Reason Code 02, but 5 checks are under a CIA and 5 checks are a straight refund.

Exhibit Columns:

Column 1, Provider/Physician/Supplier or Other Entity Name(s): Dr. X  
Column 2, Provider/Physician/Supplier Number(s): 99999  
Column 3, Tax ID Numbers: 9999999999  
Column 4, Reason Codes: 02  
Column 5, Line 1 CIA, SDP, Straight Refund: CIA  
Column 5, Line 2 CIA, SDP, Straight Refund: Straight Refund  
Column 6, Line 1 Total Number of Refund Checks: 5  
Column 6, Line 2 Total Number of Refund Checks: 5  
Column 7, Line 1 Total Amount of Refunds: \$50.00  
Column 7, Line 2 Total Amount of Refunds: \$50.00

Example 2: Ten checks totaling \$100.00 are received from Dr. Y, 8 checks are for Reason Code 02 and 5 of these checks are a CIA and 3 are a straight refund, 2 checks are for Reason Code 03 and 1 check is a CIA and 1 check is a straight refund.

Exhibit Columns:

Column 1, Provider/Physician/Supplier or Other Entity Name(s): Dr. Y

Column 2, Provider/Physician Supplier Number(s): 99999  
Column 3, Tax ID Numbers: 9999999999  
Column 4, Line 1 Reason Codes: 02  
Column 4, Line 2 Reason Codes: 02  
Column 4, Line 3 Reason Codes: 03  
Column 4, Line 4 Reason Codes: 03  
Column 5, Line 1 CIA, SDP, Straight Refund: CIA  
Column 5, Line 2 CIA, SDP, Straight Refund: Straight Refund  
Column 5, Line 3 CIA, SDP, Straight Refund: CIA  
Column 5, Line 4 CIA, SDP, Straight Refund: Straight Refund  
Column 6, Line 1 Total Number of Refund Checks: 5  
Column 6, Line 2 Total Number of Refund Checks: 3  
Column 6, Line 3 Total Number of Refund Checks: 1  
Column 6, Line 4 Total Number of Refund Checks: 1  
Column 7, Line 1 Total Amount of Refunds: \$40.00  
Column 7, Line 2 Total Amount of Refunds: \$20.00  
Column 7, Line 3 Total Amount of Refunds: \$20.00  
Column 7, Line 4 Total Amount of Refunds: \$20.00

#### **410.10 – Education (Rev. 50, 07-30-04)**

On an annual basis, the contractor shall include in the newsletter/bulletin the following information: “The acceptance of a voluntary refund as repayment for the claims specified in no way affects or limits the rights of the Federal Government, or any of its agencies or agents, to pursue any appropriate criminal, civil, or administrative remedies arising from or relating to these or any other claims.”

A provider education article related to this instruction will be available at <http://www.cms.hhs.gov/medlearn/matters> shortly after the CR is released. You will receive notification of the article release via the established "medlearn matters" listserv. Contractors shall post this article, or a direct link to this article, on their Web site and include information about it in a listserv message within one week of the availability of the provider education article. In addition, the provider education article must be included in your next regularly scheduled bulletin.

#### **411 – Exhibits (Rev. 50, 07-30-04)**

##### **411.1 - Exhibit 1 – Overpayment Refund Form (Rev. 315, Issued: 05-17-19, Effective: 06-18-19, Implementation: 06-18-19)**

The term Medicare beneficiary identifier (Mbi) is a general term describing a beneficiary's Medicare identification number. For purposes of this manual, Medicare beneficiary identifier references both the Health Insurance Claim Number (HICN) and the Medicare Beneficiary Identifier (MBI) during the new Medicare card transition

period and after for certain business areas that will continue to use the HICN as part of their processes.

SHALL BE COMPLETED BY MEDICARE CONTRACTOR

Date: \_\_\_\_\_  
Contractor Deposit Control # \_\_\_\_\_ Date of Deposit: \_\_\_\_\_  
Contractor Contact Name: \_\_\_\_\_ Phone #: \_\_\_\_\_  
Contractor Address: \_\_\_\_\_  
Contractor Fax: \_\_\_\_\_

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SHALL BE COMPLETED BY PROVIDER/PHYSICIAN/SUPPLIER, OR OTHER ENTITY

Please complete and forward to your Medicare contractor. This form, or a similar document containing the following information, should accompany every unsolicited/voluntary refund so that receipt of check is properly recorded and applied.

PROVIDER/PHYSICIAN/SUPPLIER OR OTHER ENTITY NAME:

ADDRESS: \_\_\_\_\_  
PROVIDER/PHYSICIAN/SUPPLIER #: \_\_\_\_\_ TAX ID #: \_\_\_\_\_

CONTACT PERSON: \_\_\_\_\_ PHONE #: \_\_\_\_\_  
AMOUNT OF CHECK \$: \_\_\_\_\_ CHECK #: \_\_\_\_\_ CHECK DATE: \_\_\_\_\_

REFUND INFORMATION

For each claim, provide the following:

Patient Name: \_\_\_\_\_ Medicare beneficiary identifier: \_\_\_\_\_

Medicare Claim Number: \_\_\_\_\_ Claim Amount Refunded \$: \_\_\_\_\_

Reason Code for Claim Adjustment: \_\_\_\_\_ (Select reason code from list below. Use one reason per claim.)

(Please list all claim numbers involved. Attach separate sheet, if necessary)

Note: If Specific Patient/Medicare beneficiary identifier Amount data not available for all claims due to Statistical Sampling, please indicate methodology and formula used to determine amount and reason for overpayment:

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NOTE: If specific patient Medicare beneficiary identifier information is not provided, no appeal rights can be afforded with respect to this refund. Providers/physicians/suppliers, and other entities who are submitting a refund under the OIG's Self-Disclosure Protocol are not afforded appeal rights as stated in the signed agreement presented by the OIG.

For Institutional Facilities Only:

Cost Report Year (s) \_\_\_\_\_

(If multiple cost report years are involved, provide a breakdown by amount and corresponding cost report year.)

For OIG Reporting Requirements:

Do you have a Corporate Integrity Agreement with OIG? \_\_\_ Yes \_\_\_ No

Are you a participant in the OIG Self-Disclosure Protocol? \_\_\_ Yes \_\_\_ No

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### **Exhibit 1 – Overpayment Refund Form (Cont.)**

Reason Codes:

Billing/Clerical:

Miscellaneous:

MSP/Other Payer Involvement:

01 – Corrected Date of Service  
Insufficient Doc

02 – Duplicate  
Enroll HMO

03 – Corrected CPT Code  
Rendered

04 – Not Our Patient(s)  
Medical Necessity

05 – Mod. Add/Remove (Incl Black Lung)  
Please Specify

06 – Billed in Error

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07 – MSP Group Health Plan Insurance

08 – MSP No Fault Insurance

09 – MSP Liability Insurance

10 – MSP, Workers Comp.

11 – Veterans Administration

12 –

13 – Patient

14 – Svcs Not

15 –

16 – Other-

**411.2 - Exhibit 2 - Unsolicited/Voluntary Refund Checks Summary Report  
(Rev. 50, 07-30-04)**

CONTRACTOR'S NAME \_\_\_\_\_  
 CONTRACTOR'S NUMBER (S): \_\_\_\_\_

REPORTING PERIOD FROM \_\_\_\_\_ TO \_\_\_\_\_  
 DATE OF REPORT \_\_\_\_\_

(1) PROVIDER/ PHYSICIAN/ SUPPLIER, OR OTHER ENTITY NAME (S)	(2) PROVIDER/ PHYSICIAN/ SUPPLIER NUMBER(S)	(3) TAX ID NUMBER (S)	(4) REASON CODES*	(5) PROVIDERS/PHYSICIANS/SUPPLIERS, AND OTHER ENTITIES UNDER A CIA, OIG SELF- DISCLOSURE OR STRAIGHT REFUNDS (Choose either A, B, or C from description below)	(6) TOTAL NUMBER OF REFUND CHECKS	(7) TOTAL AMOUNT OF REFUND CHECKS
Example 1:						
Dr. X	99999	9999999999	02	CIA	5	\$
			02	Straight Refund	5	\$
Example 2:						
Dr. Y	99999	9999999999	02	CIA	5	\$
			02	Straight Refund	3	\$
			03	CIA	1	\$
			03	Straight Refund	1	\$

\*These codes are found on Exhibit 1

- A – Providers/Physicians/Suppliers and Other Entities under a **CIA**
- B – Providers/Physicians/Suppliers and Other Entities under **OIG Self-Disclosure Protocol**
- C – **Straight Refunds**

THIS REPORT SHALL BE USED TO REPORT ALL UNSOLICITED/VOLUNTARY REFUND CHECKS RECEIVED DURING THIS PERIOD. INCLUDE THOSE REPORTED ON EXHIBIT 1 FOR CIA AND OIG SELF-DISCLOSURE PROTOCOL PROVIDERS/PHYSICIANS/SUPPLIERS, AND OTHER ENTITIES.

**411.3 - Exhibit 3 – OIG Law Enforcement Demand Letter  
(Rev. 50, 07-30-04)**

**DEPARTMENT OF HEALTH & HUMAN SERVICES**

**Office of Inspector General  
Office of Investigations**

[Date]

[Provider]

Re: Provider Self-Disclosure

[Provider]

OIG Case Number [CIMS#]

Dear [-----]:

We are writing to follow up on your [date of initial submission] disclosure to the Office of Inspector General (“OIG”) pursuant to the OIG’s Provider Self-Disclosure Protocol. Based upon our review of the materials and information you furnished to us, it appears that [Provider] should refund [\$-----] in connection with claims it submitted to [Medicare/Medicaid] from [-----] to [-----]. Please refund this amount to [contractor or state payor] within 30 days. In addition to [Provider]’s refund check, please provide [contractor or state payor] with the following information: (i) why the voluntary refund is being made (i.e., Self-Disclosure Protocol submission); (ii) how it was identified; (iii) what steps were taken to ensure that the issues leading to the Self-Disclosure Protocol submission were corrected; (iv) the dates the corrective actions were in place; (v) the time period and provider numbers involved in the voluntary refund; and (vi) the fact that a full assessment was performed to determine the entire time frame.

To the extent that [Provider] seeks to receive reimbursement for underpayments identified in connection with its investigation of the claims described above, it is our understanding of CMS policy that [Provider] must resubmit those claims in accordance with CMS’s [or state payor’s] policies and procedures. Medicare Part A claims may only be reopened within the time limits prescribed by 42 C.F.R. § 405.750. See also 42 C.F.R. § 405.1885. Part B claims may only be reopened within the time limits prescribed by 42 C.F.R. § 405.841. See generally 42 C.F.R. §§ 405.701-.1889. In the event that the applicable time limit for resubmission of [Provider]’s [Part A/Part B] claims has already expired, the fact that [Provider] is making the refund described in the first paragraph above does not extend those time limits.

Please provide [Special Agent Assigned] and [OCIG Attorney Assigned] with written confirmation of [Provider’s] repayment of the overpayment described above so that we may close our file. Thank you for bringing this matter to our attention.

Sincerely,

[Name of RIGI]  
Regional Inspector General  
for Investigations

cc: [OCIG Attorney Assigned]  
[CMS Regional Office Contact Person]  
[Contractor Benefit Integrity Manager or Coordinator]

## **420 - Procedures for Re-issuance and Stale Dating of Medicare Checks (Rev. 49, Issued 07-16-04, Effective/Implementation: 08-16-04)**

### **Introduction**

As part of the Centers for Medicare & Medicaid Services' (CMS) effort to improve financial reporting, we are clarifying the policy for reissuing, stale dating, and reporting outstanding Medicare checks. In December 1993, CMS issued 42 Code of Federal Regulation's (CFR) Subpart M – Replacement and Reclamation of Medicare Payments 424.352: Intermediary and carrier checks that are lost, stolen, defaced, mutilated, destroyed, or paid on forged endorsements. This section provides instructions to Medicare contractors and will establish a standard to manage and report outstanding Medicare checks.

### **Re-issuing Medicare Checks**

All Medicare contractors must reissue checks in accordance with 42 CFR 424.352: Intermediary and carrier checks that are lost, stolen, defaced, mutilated, destroyed or paid on forged endorsements.

The provisions of this regulation require that a Medicare contractor (fiscal intermediary or carrier) perform certain tasks upon notification by a payee that a check has been lost, stolen, defaced, mutilated, destroyed or paid on forged endorsements. These steps are as follows:

- A. The Medicare contractor must contact the financial institution on which the check was drawn to determine whether the check has been negotiated.
- B. If the check has been negotiated:

1. The Medicare contractor will provide the payee with a copy of the check and other pertinent information (such as a claim form, affidavit or questionnaire to be completed by the payee) required to pursue the claim in accordance with State law and commercial banking regulations.
2. To pursue the claim, the payee must examine the check and certify (by completing the claim form, questionnaire or affidavit) that the endorsement is not the payee's.
3. The claim form and other pertinent information are sent to the Medicare contractor for review and processing of the claim.
4. The Medicare contractor reviews the payee's claim. If the Medicare contractor determines that the claim appears to be valid, it forwards the claim and a copy of the check to the issuing bank. The Medicare contractor takes further action to recover the proceeds of the check in accordance with State law and regulations.
5. Once the Medicare contractor recovers the proceeds of the initial check, the Medicare contractor issues a replacement check to the payee.
6. If the bank of first deposit refuses to settle on the check for good cause, the payee must pursue the claim on their own, and the Medicare contractor will not reissue the check to the payee.

C. If the check has not been negotiated:

1. The Medicare contractor arranges with the bank to stop payment on the check; and
2. Except as provided in paragraph (D) of 42 CFR 424.352, the Medicare contractor reissues the check to the payee.

D. No check may be reissued under (C)(2) unless the claim for a replacement check is received by the contractor no later than 1 year from the date of issuance of the original check, unless State law (including any applicable Federal banking laws or regulations that may affect the relevant State proceeding) provides a longer period which will control.

Medicare contractors may receive requests for reissuance of Medicare checks that are older than 1 year. Based on 42 CFR 424.352 (summarized above), Medicare contractors should inform beneficiaries and providers/ physicians/ suppliers regarding the possibility that State law may provide a more favorable time frame for reissuance. Requests for reissuance based on State law should be forwarded by Medicare contractors to their Regional Office. The Regional Office will work with the Regional Office General Counsel to resolve these requests on a case-by-case basis.

Medicare contractors regularly receive requests for reissuance of Medicare checks that are older than 1 year. Under 42 CFR 424.352 many of these requests must be denied. However, 42 CFR 424.352 applies only to checks that have been lost, stolen, defaced, mutilated, destroyed or paid on a forged endorsement. Accordingly, Medicare checks that are in the physical possession of the payee, have not been defaced or mutilated, and have not been negotiated are not subject to the 1 year time limit for reissuance of 42 CFR 424.352 (d). Therefore, if the criteria below are met, such checks may be reissued by the Medicare contractor even if they are older than 1 year. The criteria are:

1. If the payee (beneficiary, physician, supplier, provider, etc.) and/or authorized representative can present the physical check,
2. The Medicare contractor can confirm that the check was not previously reissued, and
3. Reissuance is not barred by a Federal and/or state statute of limitations.

Any questions that the Medicare contractors have regarding application of the above criteria should be forwarded to their Regional Office. The Regional Office will work with the Regional Office General Counsel to resolve the questions.

### **Stale Dating of Checks**

Medicare contractors are expected to continuously review all outstanding checks, take the appropriate action to stale date checks in conformance with Federal and/or State/local banking regulations, and adjust financial reporting for these actions. Medicare contractors must advise their financial institution of the change in the status of a check.

Outstanding checks are checks that have been issued as payment for Medicare benefits, and have not been presented for payment to a financial institution and subsequently drawn from the Medicare trust funds. Checks are “voided” by rendering them non-negotiable either physically or by placing a stop payment on them.

Stale dated checks are checks that have reached a specific age from date of issue (e.g., 1 year from the date of issuance), and have not been presented for payment to a financial institution and subsequently drawn from the Medicare trust funds. Additionally, once a check has been stale dated and is no longer negotiable, the financial institution must be notified in writing. These checks should not be included in the amount reported as outstanding checks on Form CMS-1522 (see Financial Reporting section below).

The CMS requires all Medicare contractors to have internal guidelines concerning procedures for stale dating checks that are consistent with these instructions. All checks, which reach 1 year from the date of issue and remain outstanding, must be stale dated in accordance with these instructions. Medicare contractors must document their stale dating procedures and activities as part of their written operating policies and procedures.

The CMS recognizes that some Medicare contractors may be required to establish a different stale dating policy based on State or local banking regulations. The Medicare contractor must notify CMS Regional Office (Assistant Regional Administrator (ARA) for Medicare Financial Management) and Central Office (Office of Financial Management/Accounting Management Group) in writing when these regulations exist. In the event that a Medicare contractor must stale date checks in less than 1 year (due to State or local banking regulations), that Medicare contractor must recognize and report the value of these checks as an Other Liability-Other on Form CMS-750 (with a corresponding footnote for the total amount of the checks) until 1 year from the date of issue, since the payee has the right to reclaim the funds.

As described above, the general rule for financial reporting is that a liability will not be recorded for checks that have reached the age of 1 year from date of issuance. If a Medicare contractor determines that application of this rule is not appropriate based on experience or knowledge regarding re-issuance of Medicare checks under deference to State law, CMS Regional Office (Regional ARA for Medicare Financial Management) and Central Office (Office of Financial Management/ Accounting Management Group) should be notified in writing so that the accounting implications are properly addressed.

### **Undeliverable Checks**

Medicare providers, physicians, suppliers, and beneficiaries are responsible for providing the Medicare contractor with their current and accurate mailing address.

The Medicare contractors must comply with the policy established by the “Do Not Forward (DNF) Initiative.” This policy requires Medicare contractors to reissue the check based upon the receipt of updated verified address information per Form CMS-855; and if no updated address information has been submitted, then Medicare contractors must void any returned checks.

When a Medicare benefit check has been returned as undeliverable due to DNF, the Medicare contractor will void the check immediately and recognize and report the value of the check(s) as an Other Liability-Other on Form CMS-750 (with a corresponding footnote) until 1 year from the date of issuance, since the payee has the right to reclaim the funds. Checks voided due to DNF may be reissued in accordance with instructions in the preceding section entitled “Re-issuing Medicare Checks.”

### **Financial Reporting**

Outstanding checks must be reported on the Monthly Contractor Financial Report, Form CMS-1522. Medicare contractors must have supportable and auditable documentation to support balances reported.

The Medicare contractors must report:

1. The balance of all outstanding checks at the end of each month in section D – Reconciliation and Analysis of Special Bank Account, of Form CMS-1522;
2. The amount of any liability for stale dated checks less than 1 year from the date of issue in the Other Liabilities section of Form CMS-750; and
3. The amount of any liability for undeliverable checks that are voided less than 1 year from the date of issue, in the Other Liabilities section of Form CMS-750.

Medicare contractors’ systems must be able to obtain/maintain transaction level detail of outstanding checks from their financial institution(s). The Medicare contractor must reconcile outstanding checks monthly to Form CMS-1522 and the Medicare contractor’s bank statement.

There are separate data screens for Part A, Hospital Insurance (HI), and Part B, Supplementary Medical Insurance (SMI) in the Contractor Administrative Budget Financial Management (CAFM) system. Enter outstanding checks data in both data screens, as appropriate.

Medicare contractors must maintain an audit trail to identify and support actions taken regarding all (beneficiary and provider/physician/supplier) issued checks.

**Recording of Stale Dated/Voided Check**

Activity	Transaction	Debit	Credit
Receipt of Claim	Program Expense	xxxxxx	
	Accounts Payable		xxxxxx
Payment of Claim	Accounts Payable	xxxxxx	
	Cash		xxxxxx
Stale Dated/Voided Check	Cash	xxxxxx	
	Other Liability		xxxxxx
Entry after 1 year	Other Liability	xxxxxx	
	Program Expense		xxxxxx

**PROVIDER EDUCATION**

This information must be shared with providers/physicians/suppliers through your Web site within 2 weeks and published in your next regularly scheduled bulletin. It should be made clear that providers/physicians/suppliers are responsible for monitoring Medicare reimbursement, and requesting re-issuance of Medicare checks within applicable time frames. Emphasize that providers/physicians/suppliers should ensure that correct address information is on file, and complete Form CMS-855 to update their address if necessary.

## **500 - Procedures for the Reconciliation of Total Funds Expended for Fiscal Intermediary Shared System (FISS) Medicare Contractors Used in the Preparation of Form CMS-1522, Monthly Contractor Financial Report**

**(Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)**

The Centers for Medicare & Medicaid Services (CMS) continues to have a material internal control weakness for the reconciliation of total funds expended on Form CMS-1522 resulting from the Chief Financial Officers Audit. The reconciliation of total funds expended to adjudicated claims and standard system reports is an important control that ensures that the amounts reported by Medicare contractors are accurate, supported, complete, and properly classified.

The CMS requires that Medicare contractors provide a reconciliation of total funds expended reported on the monthly Form CMS-1522 report by the 15<sup>th</sup> day of the following month. Form CMS-1522 is a cash-based document and is prepared primarily from FISS system reports, bank statements, and other internal reports. The financial reconciliation includes adjudicated claims processed, other non-claims based payments, overpayment recoveries, and other financial adjustment transactions.

Total funds expended represent payments made for claim and non-claim transactions during each claims payment cycle (i.e., the total of all checks issued, electronic funds transfers (EFT) payments, voided checks, overpayment recoveries, and other financial adjustments). The claims payment cycle varies at each contractor and can be daily, multi-weekly, or weekly.

Claims data files maintained by the fiscal intermediary, produced from FISS Job #XXXX0054X, include all claims received and processed during a payment cycle – adjudicated claims and non-adjudicated claims. Adjudicated claims represent those claims that were processed for payment and included on the remittance advice report. Non-adjudicated claims do not appear on the remittance advice and include demonstration claims, claims returned to the quality improvement organization (QIO) or provider, and other exception claims. The FISS Systems Maintainer will generate a detailed claims data file that includes only the adjudicated claims records processed each payment cycle in order for financial reporting personnel to complete the financial reconciliation. Also, the FISS Systems Maintainer will generate a report that summarizes the number and dollar value of adjudicated claims on the detailed claims data file.

Although the enclosed reconciliation format has been tested and proven adequate for most situations, there may be unique situations at selected contractors that result in an “unreconciled” reconciliation. When those situations occur, the contractor should investigate those differences and identify the source of the difference. The standard format can be adjusted to accommodate those differences so that the reconciliation and Form CMS-1522 can be completed. Contractors should report those differences to CMS for further review and adjustment of the standard format.

The lead reconciliation schedule (section 500.4) must be submitted electronically to the CMS. FISS system reports, bank statements, and other internal reports used to create the lead reconciliation schedule must be maintained and made available upon request for audit and review by CMS financial personnel and other external auditors.

## **Methodology**

Contractors are required to complete the financial reconciliation schedules for each claims processing cycle, and provide a copy of the cumulative monthly totals in the format established in Section 500.4. The reconciliation should be completed at the end of each claims payment cycle to identify any differences as they occur and provide sufficient time to resolve those differences before the next cycle ends. **[View Exhibit I by clicking on this link to access the electronic spreadsheet in Microsoft® Excel format to complete the following steps.](#)**

To complete the reconciliation for each claims payment cycle, FISS contractors must:

1. At the top of the Reconciliation Page, enter the estimated HI allocation percentage in cell J2. The SMI allocation will be automatically calculated and entered into cell J3. These allocation percentages are used in the calculation of line 6-6, Settlement Payments (including interest); line 6-10, Refund Provider Payments; line 6-11, Refund Other Payee Payments; and line 6-18, Settlement Withholdings (including interest) if the FISS contractor does not know the exact amounts for HI and SMI. Although the percentage is an estimate, the previous method for calculating these lines using the inpatient/outpatient ratio created problems in Schedule E of the worksheet because the HI/SMI ratio would change after each cycle was entered into the spreadsheet. Using this fixed HI percentage resolves those differences.
2. The FISS system maintainer will identify and summarize the adjudicated claims for each claims payment cycle. The FISS system maintainer will create a detailed claims data file and summary report that must be retained for review and audit purpose (section 500.1).
  - a. Obtain the detailed claims data file and summary report (FISS Report #7859R06) from the FISS system maintainer detailed claims data file for each claims payment cycle.
  - b. Enter the detailed claims data file totals for each payment cycle onto reference lines 1-1 through 1-4 of the electronic spreadsheet (section 500.3). Separate reference lines for inpatient and outpatient have been added to the input schedule.
  - c. Obtain FISS Report #7859R01, Create Claim File Control Report, and enter selected data onto reference lines 2-1 through 2-8 of the

electronic spreadsheet (section 500.3). The Error Records Out/Paid lines were removed because they are no longer populated with data.

- d. Review the Tape Reconciliation Check lines on reference lines 3-1 through 3-4. No entries should be made to these reference lines. These reference lines verify the agreement of the 7859R06 and 7859R01 reports. The amounts on those reference lines must be ZERO; research any differences that are identified and make corrections to any of the amounts entered on reference lines 1-1 through 2-8 and correct as appropriate.
3. Obtain copies of the primary financial FISS system reports that are used in the financial reconciliation process. A list of those report numbers and report descriptions is included in section 500.2. Instructions for selected line entries are included below, either to explain why the entry is necessary or how to enter the information properly.
    - a. Enter selected financial information from FISS system reports into the electronic spreadsheet (section 500.3) on reference lines 4-1 through 18-1. Information should only be entered into cells with a light blue background. All other cells on the spreadsheet are **locked** to prevent overwriting of the formulas used to complete the reconciliation.
    - b. The allocation for all amounts entered on reference lines 1-1 through 18-1 as either Part A (HI) or Part B (SMI) are determined based on the allocation identified on FISS system reports or by financial personnel who enter information from non-FISS system reports, except for the following reference lines with a red background.

Line 6-6 – Settlement Payments (including interest)

Line 6-10 – Refund Provider Payments

Line 6-11 – Refund Other Payee Payments

Line 6-19 – Settlement Withholdings (including interest)

The spreadsheet has been changed to allow for entering exact amounts for Part A and Part B or for entering a fixed HI/SMI percentage for these reference lines. See ‘f.’ below for a discussion on the allocation or actual methodology to allocate the total amounts for these reference lines.

- c. Obtain FISS Report #8074R01, Claim Payment Update Report – Inpatient, and FISS Report #8074R02, Claim Payment Update Report – Outpatient. Enter selected totals from those reports onto reference lines 4-1 through 4-6 and 5-1 through 5-2 of the electronic spreadsheet.

- d. Obtain FISS Report #8014R01, Financial Summary Report and enter selected amounts from the report onto reference lines 6-1 through 6-23. Reference line 6-3 was added for Pass Thru Payments at 100% (Part B). Some contractors indicated that they break out Pass Thru Payments by Part A and Part B but there is no FISS system report that identifies those amounts. Contractors should identify the amount that is Part B and maintain a subsidiary record of those items that are reported on reference line 6-3. Ensure that the total of reference line 6-2 and 6-3 equals the total reported on FISS report #8014R01.
- e. Reference line 6-24 shows the total disbursements amount that should appear on FISS Report #8014R01. If the amount on reference line 6-24 differs from the report total amount, recheck the entries on reference lines 6-1 through 6-23 and correct as necessary.
- f. Allocating Amounts from the #8014R01 Report. While the electronic spreadsheet automatically identifies the total for each expenditure amount to the appropriate funding classification – Part A, hospital insurance (HI) or Part B, supplemental medical insurance (SMI), the allocation for four reference lines from the 8014R01 report cannot be determined from FISS system reports. Consequently, the allocation for those reference lines must be determined by the contractor using one of the following methodologies.
  - i. If the contractor **cannot** accurately break out Part A from the total amounts, the spreadsheet will automatically allocate the amounts for four reference lines using the HI percentage that is entered in cell J2 of the Reconciliation page of the worksheet.
  - ii. If a contractor **can** identify the actual allocation between HI and SMI, then the actual amounts for Part A for the four reference lines should be entered on reference lines 7-1 through 7-4, as appropriate. The contractor only has to enter the amounts for those reference lines that are known, not necessarily all four reference lines but the contractor must identify those lines that are entered by placing a lower case ‘a’ in the highlighted space preceding the description on reference lines 7-1 through 7-4.
  - iii. The spreadsheet will determine the Part B amounts for the lines that are used by the contractor and a checkmark ‘’ will show which lines they are. Although the spreadsheet will calculate both the allocated amounts and the actual amount for Part A and Part B for each of the five reference lines, only one of the amounts (allocated or actual) will be used in the schedules. The spreadsheet uses the checkmark ‘’ to determine which

amounts to use and places them in reference lines 19-1 through 19-8.

- g.** Obtain FISS Reports #8015R01, Part A - Penalty Withholding Report, and #8015R02, Part B – Penalty Withholding Report and enter selected amounts on reference lines 8-1 thru 8-4, respectively. **Please note that this section has been changed. Only use the Penalty Withholding Withheld Today and Penalty Medicare Recouped Today amounts from these reports. Do not use the Penalty Withholding Released Amount from those reports – those amounts are not accurate.**
- h.** Obtain FISS Reports #8015R05, Part A - Accelerated Payment Withholding Report, and #8015R06, Part B – Accelerated Payment Withholding Report and enter selected amounts on appropriate reference lines in series 9 and 10. Although accelerated payments are not directly provided on these reports, there is sufficient information on those reports to determine the dollar amount of accelerated payments made each cycle. Enter the beginning and ending balances from the FISS reports onto the spreadsheet reference lines 9-1, 9-3, 10-1, and 10-3 as positive numbers. Enter the amount withheld today on reference lines 9-2 and 10-2 as negative numbers. The accelerated payments for Part A and Part B will be calculated on reference lines 9-4 and 10-4, respectively.
- i. NOTE: Sometimes the beginning balance for one cycle does NOT equal the ending balance for the prior period. This occurs when an accelerated payment is not processed by FISS in the usual sequence and the FISS reports don't reflect the proper balances. To account for those differences, add any "missing" amounts on reference lines 9-5 and 10-5 as appropriate.**
- j.** Obtain FISS Reports #8019R01, Disbursement Control Account, #8021R05, HPSA Check Payment Register, and #8021R06, HPSA EFT Payment Register. Checks and Electronic Funds Transactions are made for regular payments whose transaction was processed in FISS and other payments for Health Professional Shortage Area (HPSA) payments. Enter the regular payment amounts on reference lines 11-1 (system checks) and 11-2 (system EFTs). Enter the quarterly HPSA payments on reference lines 11-4 (HPSA checks) and 11-5 (HPSA EFTs). Those amounts will be added together with any adjustments entered on the series 12 reference lines (see j. below) to determine the total net disbursements amount after adjustment for stripped checks and EFTs.

- k. Occasionally, financial personnel identify system checks and EFTs that were written for the wrong amount and those errors are identified before the check or EFT is sent to the provider. Additionally, other CA and CB transactions are processed that need to be accounted for on these reference lines. To account for those adjusting transactions, financial personnel “strip” the payment before it is issued by processing either a complete Part A (CA) or a complete Part B (CB) payment reversal transaction. Because those reversal transactions can only reverse the payment amount as either a complete Part A reversal (CA) or as a complete Part B reversal (CB), that ultimately causes an imbalance in the benefit payment amounts identified in Schedule E (section 500.8).
  - i. To correct for that incorrect allocation of Part A and Part B benefits, the Series 12 reference lines were added. Enter the total dollar value of the CA or CB amounts processed in FISS (checks and EFTs) on reference lines 12-1 and 12-2, respectively. Likewise, when a replacement payment is processed as a CA or CB transaction, enter the total dollar value of the amounts processed in FISS (checks and EFTs) on reference lines 12-5 or 12-6, respectively. Because those transaction amounts are included in the FISS Report #8037R01 amounts entered on reference lines 13-1 and 13-2, but not included in the amounts reported on FISS Reports #8014R01 and #8042R01 adjustments to various FISS report totals are made using the amounts identified on the series 12 reference lines.
  - ii. Enter the **actual** amounts of the CA or CB reversal adjustments that relate to Part A on reference line 12-3 and to Part B on reference line 12-4, and the **actual** amounts of the CA or CB replacement adjustments that relate to Part A on reference line 12-7 and to Part B on reference line 12-8. The amounts entered on those lines will be used to correct the “misallocation” of those transactions resulting from processing a CA and CB transaction. As noted above, the reconciliation of total payments in Section 500.4 and the non-PIP reimbursements in Section 500.6 will be adjusted to reflect the correct Part A and Part B allocations.
- l. Obtain FISS Reports #8037R01 and #8037R02, Monthly Benefits Reconciliation Update reports and enter selected amounts on reference lines 13-1 through 14-2. Please note that the Suspended Payment Withheld Amounts (Part A and Part B) are no longer used because they include the total amount of the Penalty Withholding Withheld Today and Penalty Medicare Recouped Today.

- m. Obtain FISS Report #8042R01, Form CMS-1522 Update Report and enter selected interest and retroactive adjustment amounts on reference lines 15-1 through 15-24.
- n. The remaining financial information needed to complete the spreadsheet is not available on FISS system reports. The contractor should obtain that information from available sources, fully document the totals for each entry, and enter those amounts onto reference lines 16-1 through 18-1 of the electronic spreadsheet (section 500.3).
  - i. The information for reference lines 16-1 through 16-15 should be obtained from the list of deposits processed into FISS each cycle. The Total Depository Items is on reference line 16-16.
  - ii. Reference lines 16-1 and 16-2 should represent the portion of retroactive adjustments that is included in the amounts reported on FISS Report #8042R01. These amounts are needed here to account for the deposits but these amounts are not added to the amounts reported in Section 500.8 to avoid duplicate counting of those amounts.
  - iii. Reference lines 16-3 through 16-15 should represent all other non-retroactive adjustment deposits that are not included in any of the 8042R01 amounts used in the spreadsheet. The information on these lines should also be obtained from the list of deposits made to the bank account.
  - iv. The seven categories listed, identify the most common used by Medicare contractors. The amount reported as a PIP repayment, reference line 16-9, is included in the PIP Payments total calculated for the CMS Form 1522 in Schedule E. The other lines are included in the “Aged” category of Total Benefits Paid for Part A and Part B, as appropriate on Section 500-8.
  - v. **NOTE: When a deposit is returned by the bank, that reversal should also be identified on reference lines 16-1 through 16-15 as a positive number to ensure that Retroactive Adjustment, PIP Payments, and Total Benefits Paid for Part A and Part B are accurately calculated and reported in Schedule E (section 500-8).**
  - vi. The information for reference lines 17-1 through 17-18 is determined from various sources, including the bank statements, the manual check listing, the voided and stale-dated

check listing, and other manually maintained listings or the identified FISS system reports that identify correcting financial transactions for the month. Lines for each type of transaction are available for both Part A and Part B cycle totals.

1. The information for reference lines 17-1 through 17-8 are available for situations that do not occur on a routine basis, generally related to bank problems with processing a payment and deposit items or for other correcting transactions processed by the bank.
2. The information for reference lines 17-9 through 17-12 relate to the issuance of manual checks. The amount entered on reference line 17-9 and 17-10 includes all manual checks that are **not established using a CA or CB transaction** and checks written for transfers between the disbursement and time accounts. As stated above, CA and CB transactions should be posted on reference lines 12-5 through 12-8. The check amount for transfers to the time account is entered on reference line 17-11. Because the transferred amount does not impact total funds expended, the amount is also entered automatically on reference line 17-12 as a negative number.
3. The information for reference lines 17-13 through 17-18 relate to stop payment checks, voided checks, and stale-dated checks canceled during the month that are identified on FISS reports #8010R01 or #8072R03, or other manually maintained documentation that may be more accurate. These lines should only be used for transactions that are processed by a transaction type other than a CA or CB transactions. Otherwise, the transaction should be included on the Series 12 reference lines.
4. Obtain FISS Report #8047R02, and enter the amount of Total IBPR payments on line 18-1. That amount will be compared to other financial report amounts to ensure that there is an agreement for the IBPR reconciliation. Lines E-59 through E-69 in section 500.8 were added to perform the IBPR reconciliation. Because FISS Report #8047R02 represents totals in whole dollars, there will always be minor differences to account for the rounding. Line E-68 represents the

rounding amount and generally should never be a significant amount in excess of \$10.

5. Finalize the standard reconciliation report, print the supporting schedules (sections 500.5 through 500.8), and submit the consolidated monthly report to CMS as part of the monthly contractor financial reports (section 500.4).

After completing the process outlined in 1. and 2. above, all of the financial information needed to identify total funds expended has been entered into the standard report format. That information is transferred into five standard reports that are used to document the financial information entered onto Form CMS-1522. Those reports are illustrated in sections 500.4 through 500.8 of this instruction.

- a. After entering all of the financial information in reference lines 1-1 through 18-1 the value of total funds expended has been determined. The next step is to verify that the amount allocated by HI and SMI have been properly completed. As noted above, the standard report format performs most of that process automatically. To identify any potential error, review Column J on the electronic spreadsheet and research any entry on the schedule reference line A-1 through E-58 that is not ZERO. For the schedules to be reconciled, all entries in Column J must be ZERO.
- b. If the contractor has overridden any of the HI and SMI allocation formulas, extra effort should be made to ensure that the allocation amounts equal the total amount for those categories. Again, the formula in Column J should produce a value of ZERO if the line is in balance.

The standard report format in section 500.8 calculates the amounts that are reported on the end of the Form CMS-1522 (i.e. the categorization of total funds expended by payment categories).

## **Overall Summary**

The methodology used to identify the number and dollar value of adjudicated claims on the detailed claims data file provided in section 500.1, the FISS systems reports identified in section 500.2, the electronic spreadsheet input schedule in Section 500.3, and the standard report formats provided in sections 500.4 through 500.8 are a systematic approach to reconcile financial activity for each claims payment cycle at Medicare FISS contractors.

The information contained on the schedules provides a standard methodology to validate financial information contained on FISS system reports to the source claims information contained in the detailed claims data file. The methodology outlined above and the

information contained on the standard report formats document a standardized approach to calculate and validate the total funds expended at Medicare contractors.

Also, the standard report formats assist in the preparation of a significant portion of the Form CMS-1522. The methodology does not provide information relating to the Funds Drawn from the Treasury presented on lines 1 through 6 of Form CMS-1522, or for the bank reconciliation information presented on Form CMS-1522, Page 2 and 3, Lines 15 through 23.

### **Due Date**

A copy of the schedule illustrated in section 500.4, Total Funds Expended (Net Disbursements and Adjustments to Net Disbursements), must be provided electronically to the appropriate CMS regional office's Associate Regional Administrator for the Division of Medicare Financial Management, by the 15<sup>th</sup> day of the following month, concurrent with the submission of other Contractor Financial Reports and submitted electronically to **1522recon@cms.hhs.gov**. All of the schedules illustrated in sections 500.4 through 500.8 should be retained to support the information submitted to the appropriate CMS regional office.

### **500.1 – Identification and summarization of Detailed Claims Data Records for Use in the Financial Reconciliation of Total Funds Expended to Fiscal Intermediary Shared System Reports (Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)**

The FISS Systems Maintainer will generate a detailed claims data file for each FISS contractor's payment cycle, produced from FISS Job #XXXX0054X. During claims processing, the FISS system maintains a record of all claims processed during the payment cycle, including both adjudicated and non-adjudicated claims. Adjudicated claims include all PIP and non-PIP reimbursement claims, and rejected and denied claims that can be processed by FISS. The non-adjudicated claims include demonstration claims, claims that could not be processed and must be returned to either the provider or the Quality Improvement Organization (QIO), and other exception claims.

The FISS Systems Maintainer will identify only those adjudicated claims that appear on remittance advices and that are identified on FISS Report #7859R01, and will record those claims records onto a detailed claims data file.

The FISS Systems Maintainer will provide an independent report that shows the total number of records on the electronic file and the total dollar value for each of the following fields from FISS Report #7859R01:

- Claims Records Out/Paid - Inpatient
- Claims Records Out/Paid - Outpatient
- Claims Records Out/Modified - Inpatient
- Claims Records Out/Modified - Outpatient

The fiscal intermediary will obtain the detailed claims data file and the summary report (FISS Report #7859R06) from the system maintainer for use in the financial reconciliation of total funds expended that is reported on Form CMS-1522 each month. The fiscal intermediary will retain the detailed data file and the summary report for each payment cycle in order to document the information entered onto the standard electronic spreadsheet and, when required, for use and review by CMS and other audit personnel.

## **500.2 – Using the Electronic Spreadsheet to Complete the Reconciliation of the Detailed Claims Data File to Fiscal Intermediary Shared System Reports.**

**(Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)**

This section describes the methodology to use the electronic spreadsheet (Section 500.3) and identifies the primary FISS system reports needed to complete the financial reconciliation.

The electronic spreadsheet (Exhibit 1) consists of two pages – PrintMenu and Reconciliation. Each of those pages is protected to ensure that the user cannot write over any formulas or linked areas of the spreadsheet. The electronic spreadsheet was created in Microsoft® Excel 2000 and macros must be enabled. When the spreadsheet is loaded, you should receive a message concerning macros. You must ‘Enable Macros’ for the automatic printing capability to work properly. Following are some general rules to follow when using the electronic spreadsheet.

### Protection

As noted above, the spreadsheet pages should be protected during use to avoid overwriting any formulas. Press the “Tab” key to determine whether the page is protected or not. If the page is protected, the tab key will move the cursor to the next unprotected cell. If the cursor lands on a cell that should be protected – a description, total or non-blue cell – then the page is probably not protected.

To protect the page, press ‘Tools’ on the menu bar, select ‘Protection’, and then select ‘Protect Sheet’. When prompted for a password, DO NOT enter a password, just press ‘OK’. If it becomes necessary to unprotect the page (rare, if ever), perform the same process – Tools, Protection, Unprotect Sheet.

### Print Menu

This page contains two basic functions: (1) identifying and filling in the cycle dates, and (2) printing the cycle and monthly reports.

1. Cycle Dates. Generally, payment cycle dates are consistent throughout the year (i.e., they occur on the same calendar day(s) each week). Consequently, the actual dates can be determined automatically. At the top of the

'PrintMenu' enter the calendar year as a 4-digit number in block 'J4' and enter the month as a 1- or 2-digit number in block 'J5'. In blocks 'J2' through 'R2' enter an 'X' for each payment cycle day during the week. The monthly cycles and the cycle payment dates will automatically be identified on the left side of the screen in blocks 'A1' thru 'D32', including leap years. Those cycle dates will also be entered onto the top of the cycle columns and the Month and Year will be entered on the top of the Part A and Part B columns on the 'Reconciliation' spreadsheet. When business is not conducted on a regularly scheduled business day, primarily for holidays, delete the 'X' in blocks 'B2' through 'B32' next to the appropriate dates. This will prevent a blank column being allocated on the spreadsheet for those non-work days.

2. Printing Reports. The standard format reconciliation reports should be printed after each cycle to document the cycle information and the reconciliation process. Pressing the left mouse button when the cursor is positioned over one of the buttons on the 'PrintMenu' screen and the cursor appears as a pointing hand can print the reports. There are three types of buttons for printing the reports.
  - a. Input Schedules - **#X (Orange text on Grey background)**. There are 31 buttons on the left center of the screen that will print the input schedules for each cycle. The report will include the reference line number, source and description, the total amount to date, and the cycle amount entered.
  - b. Cycle Report Schedules - **Cycle XX (Sea Green text on Grey background)**. There are 31 buttons in the right center of the screen that will print the five reports for each cycle. The spreadsheet will accommodate up to 31 daily cycles for each month. When selected, the report will print the information in Columns A thru G plus the data in the column for the selected cycle. Each report will provide the 'Total Amount to Date' plus the selected Cycle columns. Because there is only one 'Total Amount to Date' column, it will change after the data for each cycle is entered.
  - c. Monthly Reports - **(Red/Blue text on Gray background)** – There are six buttons on the right side of the screen that will print either all five of the monthly reports (Red text button) or each of the reports separately (Blue text buttons). The monthly reports will print the information in Columns A thru J that include the total amounts for the month, the allocation by HI and SMI, and the Zero Check field.

### Reconciliation

The reconciliation spreadsheet is the where most of the data is entered to complete the financial reconciliation of the Form CMS-1522. As noted at the top of the page, only

enter data in designated cells and avoid entering data in selected unprotected cells unless you are sure you want to overwrite the standard formulas. All cells with formulas or transferred data are locked to prevent overwriting, except those with a red background. Those cells contain formulas but if the contractor has more accurate information, those formulas can be overwritten.

To complete the reconciliation, information from standard FISS system reports is entered into a common data input area of the Reconciliation spreadsheet (see section 500.3). The data input area is located on lines 9 thru 202 the electronic spreadsheet in columns L through AP. The information for individual reports is grouped together for easy input and is identified by reference line numbers (found in Column A of the electronic spreadsheet) that begin with a number (for example, FISS Report #7859R01 information is found on reference line numbers 2-1 thru 2-12). The standard FISS reports or other source documents used in the financial reconciliation, including the reference line numbers, are identified in the following table.

<b>Reference Lines</b>	<b>FISS Report Number and Report Description</b>
1-1 thru 1-4	FISS #7859R06 – Detailed Claims Data Records Summary Report
2-1 thru 2-8	FISS #7859R01 – Claim File Control Report
3-1 thru 3-4	Tape Reconciliation Check Lines (NO ENTRY REQUIRED)
4-1 thru 4-6	FISS #8074R01 – Claim Payment Update Report - Inpatient
5-1 thru 5-2	FISS #8074R02 – Claim Payment Update Report - Outpatient
6-1 thru 6-24	FISS #8014R01 – Financial Summary Report
7-1 thru 7-8	Actual amounts for 4 selected lines from the #8014R01 report
8-1 thru 8-2	FISS #8015R01 – Part A – Penalty Withholding Report
8-3 thru 8-4	FISS #8015R02 – Part B – Penalty Withholding Report
9-1 thru 9-5	FISS #8015R05 – Part A – Accelerated Payment Withholding Report
10-1 thru 10-6	FISS #8015R06 – Part B – Accelerated Payment Withholding Report
11-1 thru 11-3	FISS #8019R01 – Disbursement Control Account
11-4	FISS #8021R05 – HPSA Disbursement Register
11-5	FISS #8021R06 – HPSA EFT Register
12-1 thru 12-8	CA and CB Transaction Amounts – EFTs and Checks
13-1 thru 13-5	FISS #8037R01 – Monthly Benefits Reconciliation Update
14-1 thru 14-2	FISS #8037R02 – Monthly Benefits Reconciliation Update

15-1 thru 15-24	FISS #8042R01 – Form CMS-1522 Update Report
16-1 thru 16-15	List of Daily Deposits for the Month or Other Contractor Prepared Schedules Bank Statements – Time Account, Disbursement Account, Concentration Account
17-1 thru 17-18	List of Manual Checks Issued During the Month, Bank Reconciliation (non-CA/CB) List of Stale-Dated, Stop Payment and Voided Checks (non-CA/CB) List of Other Financial Adjustment Transactions Occurring During the Month
18-1	FISS #8047R02 – Monthly Intermediary Benefit Payment Report

Following are some general rules for using the electronic spreadsheet (Exhibit 1).

1. Entering Data. All data must be entered into a “data entry area” that has reference line numbers in Column A that are all numeric (reference lines 1-1 thru 18-1). Those amounts are transferred directly into the reconciliation reports (reference lines A-1 thru E-58). Consequently, you must enter data into each cell directly. Do not copy and paste the amounts to different cells, doing so will transfer the link to the reconciliation reports and invalidate the process. If you make an error in a cell, edit it using the F2 function key, delete the entry, or re-enter the correct amount directly.
2. Source FISS System Reports. Column B identifies the source FISS system report for the data to be entered on each line of the “data entry area” on reference lines 1-1 thru 18-1. Column B identifies the primary source FISS system report and alternate sources for the same data on each line of the reconciliation reports on reference lines A1 thru E-69.
3. BLUE Background Cells. Enter financial data only in spreadsheet cells that have a BLUE background. Cycles 1 thru 31 are in Columns L thru AP, respectively. Those lines will have references in Column A that are all numeric (1-1 thru 18-1).
4. GRAY Background Cells. Do not enter financial data in spreadsheet cells that have a GRAY background. Those cells transfer data from other cells and the formulas in those cells cannot be changed without affecting the reconciliation process.
5. RED Background Cells. Data in spreadsheet cells with a RED background contain formulas that allocate total amounts by HI and SMI using the ratio of Inpatient to Outpatient claims paid to date for the month. Unlike the formulas in spreadsheet cells with GRAY backgrounds that are locked, the formulas in the spreadsheet cells with RED backgrounds are unlocked and can be overwritten. Only write over those formulas in those cells if you have more accurate HI/SMI amounts that differ significantly from the amounts calculated by the spreadsheet formulas and only during the end of month processing. See the detailed instructions in Section 500, Paragraph 2.j.
6. GREEN Background Cells. Spreadsheet cells with a GREEN background are check fields to ensure that the data entered from one FISS system report reconciles with data entered from other FISS system reports into the data entry section. In all cases, the amount must be zero or the financial reconciliation will be unreconciled.
  - a. Spreadsheet lines 24 thru 27 (3-1 thru 3-4) verify the accuracy of the claims processing tape file reconciliation. Any amounts other than zero indicate that either a wrong amount was entered or there is an imbalance between the tape and the FISS system report.

- b. Spreadsheet reference line 10-6 checks to see if there is an imbalance in the calculated amount of Accelerated Payments for Part A and Part B. Any amount in that line indicates that either a wrong amount was entered in reference lines 9-1 thru 9-3 or 10-1 thru 10-3, or that a problem occurred with the FISS processing. Whatever the reason for the difference, correcting entries need to be made on reference lines 9-5 or 10-5.
  - c. Spreadsheet reference line A-43 in Section 500.4 verifies that system payments agree with system report disbursements.
  - d. Spreadsheet reference lines B-23 thru B-25 in Section 500.5 verifies the agreement of various Inpatient and Outpatient totals between several system reports. Reference line B-36 verifies the accuracy of the number of inpatient and outpatient claims identified from various system reports.
  - e. Reference lines C-16 thru C-18 on the reconciliation report verify the accuracy of the Non-PIP payment amounts used in the financial reconciliation. The amounts on those lines should be zero because the detailed line items supporting those amounts are adjusted for any CA/CB transaction adjustments for electronic funds transfers and checks removed on reference lines 12-1 through 12-8.
  - f. Reference lines D-26 thru D-31 on the reconciliation report verifies the accuracy of the interest amounts paid, received, and reported on various FISS system reports. There **may be minor difference** identified on those lines that compare the amount on the 8037R02 report. Since the implementation of CELIP, the interest amounts on that report are not always accurate.
7. YELLOW Background Cells. Data in spreadsheet cells with a YELLOW background contain either totals for cells directly above it or data transferred from one of the other reconciliation worksheets. Those cells are protected and cannot be changed.

# 500.3 - Electronic Spreadsheet Input Schedule

(Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)

This section is an illustration of the electronic spreadsheet (Exhibit 1) that will be used to input selected financial information from the claims processed file and FISS reports.

FISS Report #	Cycle Date	Total	May 2005		Cycle 1
			HI	SMI	05/02/05
1-1	7859R06	+ Number - Inpatient Claims	386,977	386,977	17,157
1-2	7859R06	+ Reimbursement - Inpatient Claims	2,299,707,237.37	2,299,707,237.37	94,458,709.14
1-3	7859R06	+ Number - Outpatient Claims	1,792,159		83,506
1-4	7859R06	+ Reimbursement - Outpatient Claims	326,866,250.14	326,866,250.14	16,190,914.50
2-1	7859R01	+ Claims Recs Out/Paid - Inpatient - Number			17,157
2-2	7859R01	+ Claims Recs Out/Paid - Inpatient - Reimbursement			94,458,709.14
2-3	7859R01	+ Claims Recs Out/Paid - Outpatient - Number			83,506
2-4	7859R01	+ Claims Recs Out/Paid - Outpatient - Reimbursement			16,190,914.50
2-5	7859R01	+ Claims Recs Out/Modified - Inpatient - Number			-
2-6	7859R01	+ Claims Recs Out/Modified - Inpatient - Reimbursement			-
2-7	7859R01	+ Claims Recs Out/Modified - Outpatient - Number			-
2-8	7859R01	+ Claims Recs Out/Modified - Outpatient - Reimbursement			-
<b>Type Reconciliation Check Dollar Value of Claims (Tape and System Reports)</b>					
3-1	Check 7859R01 vs R06	+ Number - Inpatient Claims			-
3-2	Check 7859R01 vs R06	+ Reimbursement - Inpatient Claims			-
3-3	Check 7859R01 vs R06	+ Number - Outpatient Claims			-
3-4	Check 7859R01 vs R06	+ Reimbursement - Outpatient Claims			-
4-1	8074R01	+ Part A - IME / Outlier	20,603,764.82	20,603,764.82	238,673.79
4-2	8074R01	+ Part A - Hemophilia (memo entry)	1,240,649.38	1,240,649.38	-
4-3	8074R01	+ Part A - New Technology (memo entry)	120,515.01	120,515.01	4,555
4-4	8074R01	+ Part A - Interest	5,337.72	5,337.72	492.28
4-5	8074R01	+ Part A - PIP Reimbursement	425,326,426.95	425,326,426.95	4,465,453.47
4-6	8074R01	+ Part A - Non-PIP Reimbursement	1,896,345,739.63	1,896,345,739.63	90,236,081.29
5-1	8074R02	+ Part B - Interest	(2.48)	(2.48)	1.16
5-2	8074R02	+ Part B - Non-PIP Reimbursement	326,866,250.14	326,866,250.14	16,190,914.50
6-1	8014R01	+ PIP Payments at 100%			-
6-2	8014R01	+ Pass Thru Payments at 100% (Part A)	56,606,500.00	56,606,500.00	-
6-3	Contractor Determined	+ Pass Thru Payments at 100% (Part B) - If known			-
6-4	8014R01	+ Claim Payments at 100%	2,223,222,526.42		108,427,721.99
6-5	8014R01	+ Release of Penalty	14,211,893.49		40,755.74
6-6	8014R01	+ Settlement Payment (including Interest)	51,514,863.43	45,104,050.90	6,410,812.53
6-7	8014R01	+ Claims Accounts Receivable - HI			418,294.00
6-8	8014R01	+ Claims Accounts Receivable - SMI			123,701.57
6-9	8014R01	+ Accelerated Payments			78,749.70
6-10	8014R01	+ Refund Provider Payments	1,261,965.70	1,261,965.70	-
6-11	8014R01	+ Refund Other Payee Payments	6,639,997.09	6,639,997.09	-
6-12	8014R01	+ Claim Interest Payments			190,347.42
6-13	8014R01	+ Other Payee Payments	12,319.65		493.44
6-14	8014R01	- PIP Payment Discount			1,292.46
6-15	8014R01	- Pass Thru Payment Discount			-
6-16	8014R01	- Claims Payment Discount			-
6-17	8014R01	- Penalty Withholdings	(8,269,787.79)		(239,313.46)
6-18	8014R01	- Settlement Withholdings (including Interest)	(8,340,804.85)	(7,302,826.05)	(1,037,978.80)
6-19	8014R01	- Claims Accounts Receivable Withholdings - HI			(81,152.94)
6-20	8014R01	- Claims Accounts Receivable Withholdings - SMI			(107,811.59)
6-21	8014R01	- Accelerated Payment Withholdings			(73,335.27)
6-22	8014R01	- ESRD Network Reduction			(126.20)
6-23	8014R01	- Penalty Recoupment	(1,534,650.88)		(23,219.31)
6-24	Calculated	Grand Total Disbursements - PROOF TOTAL	2,621,903,644.92		106,756,397.55
If you can accurately identify the Part A and Part B amounts for these 5 categories complete the Part A amounts only. Part B calculates automatically. Otherwise leave blank.					
7-1	Enter an 'a' ---->	+ Settlement Payment (including Interest) - Part A			-
7-2	if you are entering the actual amounts for each of these 4 Part A lines	+ Refund Provider Payments - Part A	1,261,965.70		-
7-3		+ Refund Other Payee Payments - Part A	6,639,997.09		190,347.42
7-4		- Settlement Withholdings (including Interest) - Part A			-
7-5		+ Settlement Payment (including Interest) - Part B			-
7-6		+ Refund Provider Payments - Part B			-
7-7		+ Refund Other Payee Payments - Part B			-
7-8		- Settlement Withholdings (including Interest) - Part B			-
8-1	8015R01	- Part A - Penalty Withholding Withheld Today		(7,332,274.33)	(217,580.43)
8-2	8015R01	- Part A - Penalty Medicare Recoupment Today		(1,534,550.88)	(23,219.31)
8-3	8015R02	- Part B - Penalty Withholding Withheld Today			(937,433.66)
8-4	8015R02	- Part B - Penalty Medicare Recoupment Today			(100.00)
9-1	8015R05	+ Part A - Accelerated Payments - Beginning Balance			-
9-2	8015R05	- Part A - Accelerated Payment Withheld Today			-
9-3	8015R05	+ Part A - Accelerated Payments - Ending Balance			-
9-4	Calculated	+ Part A - Accelerated Payments			-
9-5	As Determined	+/- Part A - Accelerated Payments (Adjustment - as needed)			-
10-1	8015R06	+ Part B - Accelerated Payments - Beginning Balance			-
10-2	8015R06	- Part B - Accelerated Payment Withheld Today			-
10-3	8015R06	+ Part B - Accelerated Payments - Ending Balance			-
10-4	Calculated	+ Part B - Accelerated Payments			-
10-5	As Determined	+/- Part B - Accelerated Payments (Adjustment - as needed)			-
<b>Accelerated Payments Check Line (MUST be ZERO)</b>					
10-6	If not zero check 9-1 to 10-4, OR enter adjustment on lines 9-5 and/or 10-5 =>				-
<b>System &amp; HPSA Checks and EFTs</b>					
11-1	8019R01	+ System Checks Amount	179,987,401.00		5,789,741.95
11-2	8019R01	+ System EFT Transactions Amount	2,442,916,243.84		100,989,955.00
11-3	Calculated	Total FISS Disbursements	2,621,903,644.92		106,756,397.55
11-4	8021R05	+ HPSA Checks Amount	15,307.00		-
11-5	8021R05	+ HPSA EFT Amount			-
<b>CA/CB Adjustment Transactions - Stripped, Voided, and Replacement EFT/Check</b>					
12-1	Stripped/Void - CA	- EFT/Check Stripped/Voided - Part A			-
12-2	Stripped/Void - CB	- EFT/Check Stripped/Voided - Part B			-
12-3		- Actual Stripped/Voided - Part A Portion			-
12-4		- Actual Stripped/Voided - Part B Portion			-
12-5		- Actual Stripped/Voided - Part A Interest Portion			-
12-6		- Actual Stripped/Voided - Part B Interest Portion			-
12-7	Replacement - CA	+ EFT/Check Replacement Payment - Part A			-
12-8	Replacement - CB	+ EFT/Check Replacement Payment - Part B			-
12-9		+ Actual Replacement - Part A Portion			-
12-10		+ Actual Replacement - Part B Portion			-
12-11		+ Actual Replacement - Part A Interest Portion			-
12-12		+ Actual Replacement - Part B Interest Portion			-

FISS Report #		Cycle Date	Total	May 2005		Cycle 1
				HI	SMI	05/02/05
13-1	8037R01	+ Total Part A Claims	2,321,672,166.58	2,321,672,166.58		94,702,134.76
13-2	8037R01	+ Total Part B Claims	326,878,569.79		326,878,569.79	16,192,206.96
13-3	8037R01	+ Part A Suspended Payment Released	12,498,639.47	12,498,639.47		38,257.20
13-4	8037R01	+ Part B Suspended Payment Released	1,713,254.02		1,713,254.02	2,498.54
13-5	8037R01	+ PIP Claims	425,326,426.95	425,326,426.95		4,465,453.47
14-1	8037R02	+ Interest Paid (Claims Timeliness) - Total				635.59
14-2	8037R02	- Interest Received (Claims Timeliness) - Total				(142.15)
<b>Source of Benefit - Retroactive Adjustments (As Reported by FISS)</b>						
15-1	8042R01	+/- Credit Adjustments - Part A (HI)	(32,064,405.91)			(278,525.52)
15-2	8042R01	+/- Supplemental Payments - Part A (HI)	51,421,389.36			405,794.00
15-3	8042R01	+/- Credit Adjustments - Part B (SMI)	(12,119,743.95)			(38,958.42)
15-4	8042R01	+/- Supplemental Payments - Part B (SMI)	11,755,614.10			25,007.00
15-5	8042R01	- Overpayment Interest Recovered - Part A				-
15-6	8042R01	+ Overpayment Interest Paid - Part A				-
15-7	8042R01	- Claims Timeliness Interest Recovered - Part A				(140.74)
15-8	8042R01	+ Claims Timeliness Interest Paid - Part A				633.02
15-9	8042R01	- Overpayment Interest Recovered - Part B			(26,889.64)	-
15-10	8042R01	+ Overpayment Interest Paid - Part B			(656.86)	-
15-11	8042R01	- Claims Timeliness Interest Recovered - Part B			(8,700.72)	(1,411)
15-12	8042R01	+ Claims Timeliness Interest Paid - Part B			8,698.38	2.57
15-13	8042R01	+ Benefits Paid - Part A - Disabled				13,902,038.79
15-14	8042R01	+ Benefits Paid - Part A - Chronic Renal Disease				1,318,012.85
15-15	8042R01	+ Benefits Paid - Part A - Premium Paying Enrollees				111,298.23
15-16	8042R01	+ Benefits Paid - Part B - Disabled				3,132,949.07
15-17	8042R01	+ Benefits Paid - Part B - Chronic Renal Disease				204,674.37
15-18	8042R01	+ Benefits Paid - Part B - Premium Paying Enrollees				228,299.91
<b>Itemization of Retroactive Adjustments (As Reported by FISS)</b>						
15-19	8042R01	+/- Lump Sum Interim Rate Payments - Part A	2,432,317.37			(121,914.03)
15-20	8042R01	+/- Tentative Settlements - Part A	227,128.35			(18,180.00)
15-21	8042R01	+/- Post Audit Settlement - Part A	16,897,537.73			287,332.51
15-22	8042R01	+/- Lump Sum Interim Rate Payments - Part B			2,174,523.45	(16,500.00)
15-23	8042R01	+/- Tentative Settlements - Part B			(2,977,234.31)	(8,637.00)
15-24	8042R01	+/- Post Audit Settlement - Part B			439,601.01	11,185.58
<b>Receipts Providers &amp; Beneficiaries (Depository Items)</b>						
16-1	Deposits - Retroactive	- Retroactive Adjustment (In 8042R01 amounts) - Part A	(19,384,072.07)	(19,384,072.07)		(213,217.00)
16-2	Adjustments	- Retroactive Adjustment (In 8042R01 amounts) - Part B	(4,820,828.47)		(4,820,828.47)	(8,637.00)
16-3		- Medicare Secondary Payer (MSP) - Part A	(5,033,313.84)	(5,033,313.84)		(159,443.46)
16-4		- Credit Balance - Part A				-
16-5	Deposit Items -	- Voluntary Checks - Part A	(111,599.80)	(111,599.80)		-
16-6	NonRetroactive Adjustment -	- Fraud & Abuse - Part A				-
16-7	Part A	- Claims Accounts Receivable - Part A				-
16-8		- Miscellaneous non-Retroactive Adjustments - Part A	(4,651,184.81)	(4,651,184.81)		(841,324.82)
16-9		- PIP Repayments - Part A				-
16-10		- Medicare Secondary Payer (MSP) - Part B				-
16-11	Deposit Items -	- Credit Balance - Part B				-
16-12	NonRetroactive Adjustment -	- Voluntary Checks - Part B				-
16-13	Part B	- Fraud & Abuse - Part B				-
16-14		- Claims Accounts Receivable - Part B				-
16-15		- Miscellaneous non-Retroactive Adjustments - Part B				-
16-16		<b>TOTAL DEPOSITORY ITEMS -&gt;</b>	<b>(34,100,999.99)</b>	<b>(29,180,170.52)</b>	<b>(4,920,829.47)</b>	<b>(1,220,622.28)</b>
17-1	Bank or Schedule	- Returned EFTs - Voided - Part A				-
17-2	Bank or Schedule	- Returned EFTs - Voided - Part B				-
17-3	Bank or Schedule	+/- Other Miscellaneous Debits/Credits - Part A				-
17-4	Bank or Schedule	+/- Other Miscellaneous Debits/Credits - Part B				-
17-5	Bank or Schedule	+/- Other Financial Adjustments - Part A				-
17-6	Bank or Schedule	+/- Other Financial Adjustments - Part B				-
17-7	Bank or Schedule	+/- Correction for Prior Month Error - Part A				-
17-8	Bank or Schedule	+/- Correction for Prior Month Error - Part B				-
17-9	8010R01	+ Manual Checks & Wires - Part A - non-CA/CB				-
17-10	8010R01	+ Manual Checks & Wires - Part B - non-CA/CB				-
17-11	8010R01	+ Manual Check - Transfer to Time Account				-
17-12	8010R01	- Manual Check - Receipt into Time Account				-
17-13	8010R01	- Stop Payment Checks - Part A - non-CA/CB			(390,663.18)	-
17-14	8010R01	- Stop Payment Checks - Part B - non-CA/CB				-
17-15	8010R01	- Voided Checks - Part A - non-CA/CB			(4,852,569.57)	-
17-16	8010R01	- Voided Checks - Part B - non-CA/CB				-
17-17	8072R03	- Stale Dated Checks - Part A - non-CA/CB				(421.93)
17-18	8072R03	- Stale Dated Checks - Part B - non-CA/CB				-
			<b>(5,289,897.49)</b>	<b>(5,289,897.49)</b>	<b>-</b>	<b>(2,441,995.49)</b>
<b>IBPR Reconciliation</b>						
18-1	8047R02	Total IBPR Payments	2,597,614,051.00			109,536,544
19-1	DO NOT ~DELETE THESE	- Settlement Payment (including interest) - Part A	45,104,050.91	45,104,050.91		366,239.03
19-2	LINES - THEY ARE USED TO	+ Refund Provider Payments - Part A	1,261,905.70	1,261,905.70		-
19-3	PROPERLY ALLOCATE THE	+ Refund Other Payee Payments - Part A	6,639,997.09	6,639,997.09		190,347.42
19-4	AMOUNTS FOR THESE	- Settlement Withholdings (including interest) - Part A	(7,302,826.07)	(7,302,826.07)		(71,053.79)
19-5	CATEGORIES TO PART A	- Settlement Payment (including interest) - Part B	6,410,812.52		6,410,812.52	52,054.97
19-6	AND PART B TOTAL	+ Refund Provider Payments - Part B				-
19-7	BENEFIT'S PAID LINES	+ Refund Other Payee Payments - Part B				-
19-8		- Settlement Withholdings (including interest) - Part B	(1,037,978.78)		(1,037,978.78)	(10,099.15)

# 500.4 – Total Funds Expended (Net Disbursements and Adjustments to Net Disbursements)

(Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)

This section calculates the total system and non-system payments that equate to the Total Funds Expended amount report on the Form CMS-1522. It also documents the source FISS system report used in determining the amounts to report. This standard reconciliation format is the only document required to be submitted to CMS, in addition to monthly financial reports (Form CMS-1522).

FISS Report #	Cycle Date	Total	May 2005		Cycle 1	
			HI	SMI	05/02/05	
<b>Section 500.4 - Total Funds Expended (Net Disbursements and Adjustments to Net Disbursements)</b>						
A-1	8019R01	Total FISS EFTs (before adjustment)	2,442,916,243.84		100,966,655.60	
A-2	8019R01	Total FISS Checks (before adjustment)	178,987,401.08		5,789,741.95	
A-3	A-1 + A-2	Total System Payments (before adjustments)	2,621,903,644.92	2,288,977,708.08	332,925,936.84	
A-4	8021R05 + 8021R06	Total HPSA Checks + EFTs (before adjustment)	15,307.00		15,307.00	
A-5	A-3 + A-4	Total System & HPSA Payments	2,621,918,951.92	2,288,977,708.08	332,941,243.84	
A-6	CA/CB Adjustments	Total Payment Adjustments (CA & CB)	-	-	-	
A-7	A-5 + A-6	Total System & HPSA Checks and EFTs (Adjusted)	2,621,918,951.92	2,288,977,708.08	332,941,243.84	
A-8	8074R01	Total Reimbursements	2,625,573,487.51	2,299,707,237.37	326,866,250.14	
A-9	8074R01	Outlier Payments	20,603,764.82	20,603,764.82	-	
A-10	8074R01	Hemophilia & New Technology	1,361,164.39	1,361,164.39	-	
A-11	A-8 + A-9 + A-10	Total Reimbursements Plus Outliers	2,648,538,416.72	2,321,672,166.58	326,866,250.14	
A-12	8074R01	PIP Claims Processed	(425,325,425.95)	(425,325,425.95)	-	
A-13	A-11 + A-12	Non-PIP Payments (before adjustments)	2,223,211,969.77	1,896,345,739.63	326,866,250.14	
<b>Remittance Advice Debits &amp; Credits</b>						
A-14	8042R01	Claim Interest Recovered	(12,382.50)	(3,681.78)	(8,700.72)	
A-15	8042R01	Claim Interest Paid	17,717.82	9,019.44	8,698.38	
A-16	CA/CB Adjustments	Claim Interest Paid (adjustments from CA/CB)	-	-	-	
A-17	A-18 - A-14 - A-15 - A-16	Adjustment Interest (8014R01 - 8042R01)	0.06	0.06	-	
A-18	8014R01 + CA/CB Adjustments	Net Claim Interest Payments	5,335.38	5,337.72	(2.34)	
A-19	A-13 + A-18	Total Claims Debits & Credits	2,223,217,325.15	1,896,351,077.35	326,866,247.80	
A-20	8014R01	PIP Payments at 100%	283,789,800.00	283,789,800.00	-	
A-21	8014R01	PIP Payment Discount	-	-	-	
A-22	8014R01 + Contractor Determined	Pass Thru Payments at 100%	56,606,500.00	56,606,500.00	-	
A-23	8014R01	Pass Thru Payment Discount	-	-	-	
A-24	8014R01	Settlement Payment (including Interest)	51,514,863.43	45,104,050.90	6,410,812.53	
A-25	8014R01	Settlement Withholdings (including Interest)	(8,340,804.85)	(7,302,826.05)	(1,037,978.80)	
A-26	8014R01	Accelerated Payments	-	-	-	
A-27	8014R01	Accelerated Payment Withholdings	-	-	-	
A-28	8014R01	Claims Accounts Receivable - HI	10,857,697.96	10,857,697.96	-	
A-29	8014R01	Claims Accounts Receivable Withholdings - HI	(7,962,309.13)	(7,962,309.13)	-	
A-30	8014R01	Claims Accounts Receivable - SMI	3,261,281.73	-	3,261,281.73	
A-31	8014R01	Claims Accounts Receivable Withholdings - SMI	(3,362,466.63)	-	(3,362,466.63)	
A-32	8014R01	Release of Penalty	14,211,893.49	12,498,639.47	1,713,254.02	
A-33	8014R01	Penalty Withholdings	(8,269,707.79)	(7,332,274.33)	(937,433.46)	
A-34	8014R01	Penalty Recoupment	(1,534,650.88)	(1,534,650.88)	(100.00)	
A-35	8014R01	Refund Provider Payments	1,261,905.70	1,261,905.70	-	
A-36	8014R01	Refund Other Payee Payments	6,639,997.09	6,639,997.09	-	
A-37	8014R01	Other Payee Payments	12,319.55	-	12,319.55	
A-38	A-20 thru A-37	Total non-Claims Debits & Credits	398,686,319.77	392,626,630.73	6,059,689.04	
A-39	A-19 + A-38	Net Disbursements (per FISS Reports)	2,621,903,644.92	2,288,977,708.08	332,925,936.84	
A-40	8021R05 + 8021R06	HPSA Payments (Check + EFT)	15,307.00		15,307.00	
A-41	CA/CB Adjustments	Principle Adjustments (from CA/CB)	-	-	-	
A-42	A-39 + A-40 + A-41	Net Disbursements (after adjustments)	2,621,918,951.92	2,288,977,708.08	332,941,243.84	
A-43	Check Line- Total Payments = Net Disbursements (per FISS adjusted)					-

FISS Report#		Cycle Date	Total	May 2005		Cycle 1
				HI	SAH	05/02/05
<b>Section 500.4 - Total Funds Expended (Net Disbursements and Adjustments to Net Disbursements)</b>						
<b>A-44</b>	<b>A-42</b>	<b>Net Disbursements (after adjustments)</b>	<b>2,621,918,951.92</b>	<b>2,288,977,708.08</b>	<b>332,941,243.84</b>	<b>106,756,397.55</b>
<i>Receipts Providers &amp; Beneficiaries</i>						
<b>Deposits - Retroactive Adjustments</b>						
<b>A-45</b>	<b>Contractor Deposits</b>	- Retroactive Adjustment (In 8042R01 amounts) - Part A	(19,384,072.07)	(19,384,072.07)		(213,217.00)
<b>A-46</b>	<b>Contractor Deposits</b>	- Retroactive Adjustment (In 8042R01 amounts) - Part B	(4,920,829.47)		(4,920,829.47)	(6,637.00)
<b>Part A - NonRetroactive Adjustment Deposit Items</b>						
<b>A-47</b>	<b>Contractor Deposits</b>	- Medicare Secondary Payer (MSP) - Part A	(5,033,313.84)	(5,033,313.84)		(159,443.46)
<b>A-48</b>	<b>Contractor Deposits</b>	- Credit Balance - Part A	-	-		-
<b>A-49</b>	<b>Contractor Deposits</b>	- Voluntary Checks - Part A	(111,599.80)	(111,599.80)		-
<b>A-50</b>	<b>Contractor Deposits</b>	- Fraud & Abuse - Part A	-	-		-
<b>A-51</b>	<b>Contractor Deposits</b>	- Claims Accounts Receivable - Part A	-	-		-
<b>A-52</b>	<b>Contractor Deposits</b>	- Miscellaneous non-Retroactive Adjustments - Part A	(4,651,184.81)	(4,651,184.81)		(841,324.82)
<b>A-53</b>	<b>Contractor Deposits</b>	- PIP Repayments - Part A	-	-		-
<b>Part B - NonRetroactive Adjustment Deposit Items</b>						
<b>A-54</b>	<b>Contractor Deposits</b>	- Medicare Secondary Payer (MSP) - Part B	-	-		-
<b>A-55</b>	<b>Contractor Deposits</b>	- Credit Balance - Part B	-	-		-
<b>A-56</b>	<b>Contractor Deposits</b>	- Voluntary Checks - Part B	-	-		-
<b>A-57</b>	<b>Contractor Deposits</b>	- Fraud & Abuse - Part B	-	-		-
<b>A-58</b>	<b>Contractor Deposits</b>	- Claims Accounts Receivable - Part B	-	-		-
<b>A-59</b>	<b>Contractor Deposits</b>	- Miscellaneous non-Retroactive Adjustments - Part B	-	-		-
<b>A-60</b>	<b>A-45 thru A-59</b>	<b>Total Deposits</b>	<b>(34,100,999.99)</b>	<b>(29,180,170.52)</b>	<b>(4,920,829.47)</b>	<b>(1,220,622.28)</b>
<i>Other Bank and Check Related Adjustments</i>						
<b>A-61</b>	<b>Bank or Schedule</b>	- Returned EFTs - Voided - Part A	-	-		-
<b>A-62</b>	<b>Bank or Schedule</b>	- Returned EFTs - Voided - Part B	-	-		-
<b>A-63</b>	<b>Bank or Schedule</b>	+/- Other Miscellaneous Debits/Credits - Part A	-	-		-
<b>A-64</b>	<b>Bank or Schedule</b>	+/- Other Miscellaneous Debits/Credits - Part B	-	-		-
<b>A-65</b>	<b>Bank or Schedule</b>	+/- Other Financial Adjustments - Part A	-	-		-
<b>A-66</b>	<b>Bank or Schedule</b>	+/- Other Financial Adjustments - Part B	-	-		-
<b>A-67</b>	<b>Bank or Schedule</b>	+/- Correction for Prior Month Error - Part A	-	-		-
<b>A-68</b>	<b>Bank or Schedule</b>	+/- Correction for Prior Month Error - Part B	-	-		-
<b>A-69</b>	<b>8010R01</b>	+ Manual Checks & Wires - Part A	-	-		-
<b>A-70</b>	<b>8010R01</b>	+ Manual Checks & Wires - Part B	-	-		-
<b>A-71</b>	<b>8010R01</b>	+ Manual Check - Transfer to Time Account	-	-		-
<b>A-72</b>	<b>8010R01</b>	- Manual Check - Receipt into Time Account	-	-		-
<b>A-73</b>	<b>8010R01</b>	- Stop Payment Checks - Part A	(390,663.18)	(390,663.18)		-
<b>A-74</b>	<b>8010R01</b>	- Stop Payment Checks - Part B	-	-		-
<b>A-75</b>	<b>8010R01</b>	- Voided Checks - Part A	(4,852,569.57)	(4,852,569.57)		-
<b>A-76</b>	<b>8010R01</b>	- Voided Checks - Part B	-	-		-
<b>A-77</b>	<b>8072R03</b>	- Stale Dated Checks - Part A	(46,654.74)	(46,654.74)		(421.93)
<b>A-78</b>	<b>8072R03</b>	- Stale Dated Checks - Part B	-	-		-
<b>A-79</b>	<b>A-61 thru A-78</b>	<b>Total Other Adjustments</b>	<b>(5,289,887.49)</b>	<b>(5,289,887.49)</b>	<b>-</b>	<b>(421.93)</b>
<b>A-80</b>	<b>A-60 + A-79</b>	<b>Total Adjustments to Net Disbursements</b>	<b>(39,390,887.48)</b>	<b>(34,470,058.01)</b>	<b>(4,920,829.47)</b>	<b>(1,221,044.21)</b>
<b>A-81</b>	<b>A-44 + A-80</b>	<b>Total Funds Expended</b>	<b>2,582,528,064.44</b>	<b>2,254,507,650.07</b>	<b>328,020,414.37</b>	<b>105,535,353.34</b>

# 500.5 -- Reconciliation of Detailed Claims Data File to FISS System Reports (Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)

This section shows the reconciliation of the claims process tape file to the FISS system reports and identifies the transactions used in reconciling those two amounts.

FISS Report #		Cycle Date	Total	May 2005		Cycle 1
				HI	SMI	05/02/05
<b>Section 500.5 - Reconciliation of Claims Processed Tape File to FISS System Reports</b>						
<b>Paid Claims Tape Summary (Value of Claims)</b>						
B-1	7859R06	Reimbursement - Inpatient Claims	2,299,707,237.37			94,458,706.14
B-2	7859R06	Reimbursement - Outpatient Claims	326,866,250.14			16,190,914.50
B-3	B-1 + B-2	<b>Net Total Paid Claims</b>	2,626,573,487.51	2,299,707,237.37	326,866,250.14	110,649,620.64
<b>FISS Report #MAFD7859R01 - Create Claim File Control Report</b>						
<b>Claims Records Out/Paid</b>						
B-4	7859R01	Inpatient	2,299,707,237.37	2,299,707,237.37		94,458,706.14
B-5	7859R01	Outpatient	326,866,250.14		326,866,250.14	16,190,914.50
<b>Claims Records Out/Modified</b>						
B-6	7859R01	Inpatient	-	-		-
B-7	7859R01	Outpatient	-		-	-
B-8	B-4 + B-6	<b>Total Inpatient</b>	2,299,707,237.37	2,299,707,237.37		94,458,706.14
B-9	B-5 + B-7	<b>Total Outpatient</b>	326,866,250.14		326,866,250.14	16,190,914.50
B-10	B-8 + B-9	<b>Total Create Claim File Control Report</b>	2,626,573,487.51	2,299,707,237.37	326,866,250.14	110,649,620.64
<b>Basis of HI/SMI Split</b>						
<b>FISS Report #MAFD8074R01/2 - Claim Payment Update Report - Inpatient/Outpatient</b>						
<b>Inpatient</b>						
B-11	8074R01	PIP Reimbursements	425,326,426.95	425,326,426.95		4,465,453.47
B-12	8074R01	Non-PIP Reimbursements (unadjusted/not reallocated)	1,896,345,739.63	1,896,345,739.63		80,236,681.29
B-13	B-11 + B-12	<b>Total Inpatient</b>	2,321,672,166.58	2,321,672,166.58		94,702,134.76
<b>Outpatient</b>						
B-14	8074R02	Non-PIP Reimbursements (unadjusted/not reallocated)	326,866,250.14		326,866,250.14	16,190,914.50
B-15	B-14	<b>Total Outpatient</b>	326,866,250.14		326,866,250.14	16,190,914.50
<b>Subtotals</b>						
B-16	B-11	PIP Reimbursements	425,326,426.95	425,326,426.95		4,465,453.47
B-17	B-12 + B-14	Non-PIP Reimbursements (unadjusted/not reallocated)	2,223,211,989.77	1,896,345,739.63	326,866,250.14	106,427,595.79
B-18	B-16 + B-17	<b>Subtotal - Before Exclusions</b>	2,648,538,416.72	2,321,672,166.58	326,866,250.14	110,893,049.26
B-19	8074R01	- Total IME / Outliers (Part A)	(20,603,764.82)	(20,603,764.82)		(238,873.79)
B-20	8074R01	- Total Hemophilia (Part A)	(1,240,649.38)	(1,240,649.38)		-
B-21	8074R01	- Total New Technology (Part A)	(120,515.01)	(120,515.01)		(4,554.83)
B-22	B-18 thru B-21	<b>Adjusted Total Claim Payment Report</b>	2,626,573,487.51	2,299,707,237.37	326,866,250.14	110,649,620.64
<b>Calculated Differences</b>						
B-23	B-3 - B-10					
B-24	B-3 - B-22					
B-25	B-10 - B-22					
<b>Paid Claims Tape Summary (Number of Claims)</b>						
B-26	7859R06	Number - Inpatient Claims	386,977	386,977		17,157
B-27	7859R06	Number - Outpatient Claims	1,782,159		1,782,159	83,506
B-28	B-26 + B-27	<b>Net Total Paid Claims</b>	2,169,136	386,977	1,782,159	100,663
<b>FISS Report #MAFD7859R01 - Create Claim File Control Report</b>						
<b>Claims Records Out/Paid</b>						
B-29	7859R01	Inpatient	386,977	386,977		17,157
B-30	7859R01	Outpatient	1,782,159		1,782,159	83,506
<b>Claims Records Out/Modified</b>						
B-31	7859R01	Inpatient	-	-		-
B-32	7859R01	Outpatient	1		1	-
B-33	B-29 + B-31	<b>Total Inpatient</b>	386,977	386,977		17,157
B-34	B-30 + B-32	<b>Total Outpatient</b>	1,782,159		1,782,159	83,506
B-35	B-33 + B-34	<b>Total Create Claim File Control Report</b>	2,169,136	386,977	1,782,159	100,663
B-36	B-28 - B-35	<b>Calculated Difference</b>	-			

## 500.6 - Reconciliation of Non-PIP Payments on FISS System Reports (Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)

The non-PIP payments are identified on various FISS system reports and this section reconciles those amounts to ensure that the amounts are equal and consistent among those reports. The non-PIP payment amounts are a key amount used in the calculation for Total Funds Expended identified in Section 500.4 above.

FISS Report #	Cycle Date	Total	May 2005		Cycle 1
			HI	SMW	05/02/05
<b>Section 500.6 - Reconciliation of Non-PIP Payments on FISS System Reports</b>					
C-1	B-13 - CA/CB Adjustments	Reimbursements - Inpatient (adjusted)	2,321,672,166.58	2,321,672,166.58	94,702,134.76
C-2	8074R01	- PIP Reimbursements - Inpatient	(425,326,426.95)	(425,326,426.95)	(4,465,453.47)
C-3	8037R01 - 8074R01	- PIP Reimbursements - Reconciling Amount	-	-	-
C-4	C-1 + C-2 + C-3	Non-PIP Reimbursements - Inpatient	1,896,345,739.63	1,896,345,739.63	90,236,681.29
C-5	8074R02 - CA/CB Adjustments	Non-PIP Reimbursements - Outpatient (adjusted)	326,866,250.14		326,866,250.14
C-6	C-4 + C-5	<b>Total Non-PIP Payments (reallocated)</b>	<b>2,223,211,989.77</b>	<b>1,896,345,739.63</b>	<b>326,866,250.14</b>
C-7	8014R01 - CA/CB Adjustments	Claim Payments at 100% (adjusted)	2,223,222,526.42	1,896,345,739.63	326,876,786.79
C-8	8014R01	- ESRD Network Reduction	(10,536.65)		(10,536.65)
C-9	8014R01	- Claims Payment Discount	-		-
C-10	C-7 thru C-9	<b>Total Non-PIP Payments (reallocated)</b>	<b>2,223,211,989.77</b>	<b>1,896,345,739.63</b>	<b>326,866,250.14</b>
C-11	8037R01 - CA/CB Adjustments	Hospital Insurance (adjusted)	2,321,672,166.58	2,321,672,166.58	94,702,134.76
C-12	8037R01 - CA/CB Adjustments	Supplemental Medical Insurance (adjusted)	326,878,569.79		326,878,569.79
C-13	8037R01	- PIP Claims	(425,326,426.95)	(425,326,426.95)	(4,465,453.47)
C-14	8014R01	- Other Payee Payments	(12,319.65)		(12,319.65)
C-15	C-11 thru C-14	<b>Total Non-PIP Payments (reallocated)</b>	<b>2,223,211,989.77</b>	<b>1,896,345,739.63</b>	<b>326,866,250.14</b>
<b>Differences in non-PIP Payments</b>					
C-16	C-7 less C-11				
C-17	C-7 less C-16				
C-18	C-11 less C-16				

## 500.7 - Reconciliation of Interest Received and Paid on FISS system reports (Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)

The interest amount paid or received for overpayment interest or claims timeliness are identified on various FISS system reports and this section reconciles those amounts to identify any differences. Differences in the interest amounts reported on those FISS system reports have been identified since the implementation of CELIP but those differences should be minor. The financial reconciliation uses the most reliable interest amounts from those different reports. Major differences should be researched and corrective action should be taken if those amounts are not minor.

FISS Report #		Cycle Date	Total	May 2005		Cycle 1
				HI	SMI	05/02/05
<b>Section 500.7 - Reconciliation of Interest Received and Paid on FISS System Reports</b>						
<b>Part A</b>						
D-1	8042R01	Overpayment Interest Recovered	(100,787.80)	(100,787.80)		-
D-2	8042R01	Overpayment Interest Paid	9,198.02	9,198.02		-
D-3	D-1 + D-2	<b>Net Overpayment Interest - Part A</b>	<b>(91,589.78)</b>	<b>(91,589.78)</b>		-
D-4	8042R01	Claims Timeliness Interest Recovered (adjusted)	(3,681.78)	(3,681.78)		(140.74)
D-5	8042R01 - CA/CB Adjustments	Claims Timeliness Interest Paid (adjusted)	9,019.44	9,019.44		633.02
D-6	D-4 + D-5	<b>Net Claims Timeliness Interest - Part A</b>	<b>5,337.66</b>	<b>5,337.66</b>		<b>492.28</b>
<b>Part B</b>						
D-7	8042R01	Overpayment Interest Recovered	(26,889.64)		(26,889.64)	-
D-8	8042R01	Overpayment Interest Paid	(656.86)		(656.86)	-
D-9	D-7 + D-8	<b>Net Overpayment Interest - Part B</b>	<b>(27,546.50)</b>		<b>(27,546.50)</b>	-
D-10	8042R01	Claims Timeliness Interest Recovered (adjusted)	(8,700.72)		(8,700.72)	(1.41)
D-11	8042R01 - CA/CB Adjustments	Claims Timeliness Interest Paid (adjusted)	8,698.38		8,698.38	2.57
D-12	D-10 + D-11	<b>Net Claims Timeliness Interest - Part B</b>	<b>(2.34)</b>		<b>(2.34)</b>	<b>1.16</b>
<b>Total</b>						
D-13	D-1 + D-7	Overpayment Interest Recovered	(127,677.44)	(100,787.80)	(26,889.64)	-
D-14	D-2 + D-8	Overpayment Interest Paid	8,541.16	9,198.02	(656.86)	-
D-15	D-13 + D-14	<b>Net Overpayment Interest - Total</b>	<b>(119,136.28)</b>	<b>(91,589.78)</b>	<b>(27,546.50)</b>	-
D-16	D-4 + D-10	Claims Timeliness Interest Recovered (adjusted)	(12,382.50)	(3,681.78)	(8,700.72)	(142.15)
D-17	D-5 + D-11	Claims Timeliness Interest Paid (adjusted)	17,717.82	9,019.44	8,698.38	635.59
D-18	D-16 + D-17	<b>Net Claims Timeliness Interest - Total</b>	<b>5,335.32</b>	<b>5,337.66</b>	<b>(2.34)</b>	<b>493.44</b>
<b>Interest - Claim Payment Update Reports</b>						
D-19	8074R01 - CA/CB Adjustments	Inpatient (adjusted)	5,337.72	5,337.72		492.28
D-20	8074R02 - CA/CB Adjustments	Outpatient (adjusted)	(2.48)		(2.48)	1.16
D-21	D-19 + D-20	<b>Total Claims Timeliness Interest</b>	<b>5,335.24</b>	<b>5,337.72</b>	<b>(2.48)</b>	<b>493.44</b>
D-22	8014R01 - CA/CB Adjustments	<b>Total Claims Timeliness Interest (adjusted)</b>	<b>5,335.38</b>	<b>5,337.72</b>	<b>(2.34)</b>	<b>493.44</b>
<b>Monthly Benefits Reconciliation Interest</b>						
D-23	8037R02	Interest Received (adjusted)	(12,382.50)	(3,681.78)	(8,700.72)	(142.15)
D-24	8037R02 - CA/CB Adjustments	Interest Paid (adjusted)	17,717.82	9,019.44	8,698.38	635.59
D-25	D-23 + D-24	<b>Total Claims Timeliness Interest</b>	<b>5,335.32</b>	<b>5,337.66</b>	<b>(2.34)</b>	<b>493.44</b>
<b>Unreconciled Differences Between FISS Reports Due to CELIP Programming Errors</b>						
D-26	D-18 - D-21	Claims Timeliness Interest	0.08	(0.06)	0.14	-
D-27	D-19 - D-22	Claims Timeliness Interest	(0.06)	(0.06)	-	-
D-28	D-18 - D-25	Claims Timeliness Interest	-	-	-	-
D-29	D-21 - D-22	Claims Timeliness Interest	(0.14)	-	(0.14)	-
D-30	D-21 - D-25	Claims Timeliness Interest	(0.08)	0.06	(0.14)	-
D-31	D-22 - D-25	Claims Timeliness Interest	0.06	0.06	-	-

## 500.8 - Categorization of Total Funds Expended by Category (Rev. 93, Issued: 04-04-06; Effective/Implementation Dates: 06-01-06)

This section takes the financial information that was input by the user and allocates those amounts to the various descriptive categories identified on the Form CMS-1522 report. The amounts can generally be used to complete the Form CMS-1522 with little additional effort.

FISS Report #	Cycle Date	Total	May 2005		Cycle 1	
			HI	SMN	05/02/05	
<b>Section 500.8 - Categorization of Total Funds Expended by Category</b>						
E-1	8074R01	PIP Reimbursements (Memo Entry Only)	425,326,426.95	425,326,426.95	-	4,465,453.47
<b>PIP Payments</b>						
E-2	8014R01	PIP Payments @ 100%	283,789,800.00	283,789,800.00		-
E-3	8014R01	PIP Payment Discount	-	-		-
E-4	Contractor Deposits	PIP Repayments	-	-		-
E-5	E-2 + E-3 + E-4	<b>Net PIP Payments</b>	283,789,800.00	283,789,800.00		-
<b>Released or Suspended Payments</b>						
E-6	8015R01 + 8015R02	Payments Suspended During the Month	(8,269,707.79)	(7,332,274.33)	(937,433.46)	(239,313.46)
E-7	8037R01	Payments Released During the Month	14,211,893.49	12,498,639.47	1,713,254.02	40,755.74
<b>Retrospective Adjustments</b>						
E-8	8042R01	Part A - Hospital Insurance	19,356,983.45	19,356,983.45		129,238.48
E-9	8042R01	Part B - Supplemental Medical Insurance	(364,129.85)		(364,129.85)	(11,951.42)
E-10	E-8 + E-9	<b>Total Retrospective Adjustments</b>	18,992,853.60	19,356,983.45	(364,129.85)	117,287.06
<b>Interest Payments</b>						
E-11	8042R01	Net Overpayment Interest	(119,136.28)	(91,589.78)	(27,546.50)	-
E-12	8042R01 - CA/CB Adjustments	Net Claims Timeliness Interest	5,335.38	5,337.72	(2.34)	493.44
<b>Accelerated Payment</b>						
E-13	8014R01	Payments Made	-	-	-	-
E-14	8014R01	Payments Withholdings	-	-	-	-
<b>Total Benefits Paid</b>						
E-15	E-19 - E-5 - E-6 - E-7 - E-10 - E-11 - E-12 - E-13 - E-14 - E-15 - E-17	non-PIP Reimbursements	2,217,310,526.04	1,890,533,141.15	326,777,384.89	105,616,130.56
E-16	8014R01	plus: Pass Thru Payments	56,606,500.00	56,606,500.00	-	-
E-17	8014R01	less: Pass Thru Payment Discounts	-	-	-	-
E-18	E-15 + E-16 + E-17	<b>Total Benefits Paid</b>	2,273,917,026.04	1,947,139,641.15	326,777,384.89	105,616,130.56
E-19	A-91	<b>Totals Funds Expended</b>	2,582,528,064.44	2,254,507,650.07	328,020,414.37	105,535,353.34
<b>Total Benefits Paid - Part A</b>						
E-20	8042R01	Disabled	282,587,779.52	282,587,779.52		13,902,038.79
E-21	8042R01	Chronic Renal Disease	24,753,777.96	24,753,777.96		1,316,012.85
E-22	8042R01	Premium Paying Enrollees	2,565,139.52	2,565,139.52		111,298.23
E-23	E-24 - E-22 - E-21 - E-20	Aged	1,637,232,944.15	1,637,232,944.15		74,089,189.30
E-24	E-34 - E-29	<b>Total Benefits Paid</b>	1,947,139,641.15	1,947,139,641.15		89,418,509.17
<b>Total Benefits Paid - Part B</b>						
E-25	8042R01	Disabled	60,074,798.66		60,074,798.66	3,132,948.07
E-26	8042R01	Chronic Renal Disease	4,898,967.55		4,898,967.55	204,674.37
E-27	8042R01	Premium Paying Enrollees	4,494,621.71		4,494,621.71	228,268.01
E-28	E-29 - E-27 - E-26 - E-25	Aged	257,308,996.97		257,308,996.97	12,631,730.94
E-29	8014R01 + Contractor Deposits + Bank of Schedules + 8010R01 + 8072R03 + Contractor Determinations	<b>Total Benefits Paid</b>	326,777,384.89		326,777,384.89	16,197,621.39
<b>Total Benefits Paid</b>						
E-30	E-20 + E-25	Disabled	342,662,578.18	282,587,779.52	60,074,798.66	17,034,986.86
E-31	E-21 + E-26	Chronic Renal Disease	29,652,745.51	24,753,777.96	4,898,967.55	1,520,687.22
E-32	E-22 + E-27	Premium Paying Enrollees	7,059,761.23	2,565,139.52	4,494,621.71	339,556.24
E-33	E-34 - E-32 - E-31 - E-30	Aged	1,894,541,941.12	1,637,232,944.15	257,308,996.97	86,720,900.24
E-34	E-18	<b>Total Benefits Paid</b>	2,273,917,026.04	1,947,139,641.15	326,777,384.89	105,616,130.56

FISS Report #		Cycle Date	Total	May 2005		Cycle 1
				HI	SMI	05/02/05
<b>Section 500.8 - Categorization of Total Funds Expended by Category</b>						
<b>Itemization of Retroactive Adjustments - Part A</b>						
E-35	8042R01	Lump Sum Interim Payments	2,432,317.37	2,432,317.37		(121,914.03)
E-36	8042R01	Tentative Settlements	227,128.35	227,128.35		(16,180.00)
E-37	8042R01	Post Audit Settlement	16,697,537.73	16,697,537.73		267,332.51
E-38	E-35 + E-36 + E-37	<b>Total</b>	19,356,983.45	19,356,983.45		129,238.48
<b>Itemization of Retroactive Adjustments - Part B</b>						
E-39	8042R01	Lump Sum Interim Payments	2,174,523.45		2,174,523.45	(16,500.00)
E-40	8042R01	Tentative Settlements	(2,977,254.31)		(2,977,254.31)	(6,637.00)
E-41	8042R01	Post Audit Settlement	438,601.01		438,601.01	11,185.58
E-42	E-39 + E-40 + E-41	<b>Total</b>	(364,129.85)		(364,129.85)	(11,951.42)
<b>Itemization of Retroactive Adjustments - Total</b>						
E-43	E-35 + E-39	Lump Sum Interim Payments	4,606,840.82	2,432,317.37	2,174,523.45	(138,414.03)
E-44	E-36 + E-40	Tentative Settlements	(2,750,125.96)	227,128.35	(2,977,254.31)	(22,817.00)
E-45	E-37 + E-41	Post Audit Settlement	17,136,138.74	16,697,537.73	438,601.01	278,518.09
E-46	E-43 thru E-45	<b>Total</b>	18,992,853.60	19,356,983.45	(364,129.85)	117,287.06
<b>Source of Benefit</b>						
<b>Retroactive Adjustments - Part A</b>						
E-47	8042R01	Credit Adjustments	(32,064,405.91)	(32,064,405.91)		(276,525.52)
E-48	8042R01	Supplemental Payments	51,421,389.36	51,421,389.36		405,764.00
E-49	E-47 + E-48	<b>Total</b>	19,356,983.45	19,356,983.45		129,238.48
<b>Retroactive Adjustments - Part B</b>						
E-50	8042R01	Credit Adjustments	(12,119,743.95)		(12,119,743.95)	(36,958.42)
E-51	8042R01	Supplemental Payments	11,755,614.10		11,755,614.10	25,007.00
E-52	E-50 + E-51	<b>Total</b>	(364,129.85)		(364,129.85)	(11,951.42)
<b>Retroactive Adjustments - Total</b>						
E-53	E-47 + E-50	Credit Adjustments	(44,184,149.86)	(32,064,405.91)	(12,119,743.95)	(313,483.94)
E-54	E-48 + E-51	Supplemental Payments	63,177,003.46	51,421,389.36	11,755,614.10	430,771.00
E-55	E-53 + E-54	<b>Total</b>	18,992,853.60	19,356,983.45	(364,129.85)	117,287.06
E-56	E-10 - E-46	<b>Differences</b>		-	-	
E-57	E-10 - E-55	<b>Differences</b>		-	(0.00)	
E-58	E-46 - E-55	<b>Differences</b>		-	(0.00)	
<b>Reconciliation of Total Fund Expended to IBPR</b>						
E-59	18-1	<b>Total IBPR Payments</b>	2,597,614,051.00	2,269,593,636.55	328,020,414.45	106,536,544.00
E-60	16-3 + 16-10	<b>Medicare Secondary Payer Cash Recoveries</b>	(5,033,313.84)	(5,033,313.84)	-	(159,443.46)
<b>Other Recoveries, Identify:</b>						
E-61	16-4 + 16-11	Credit Balance	-	-	-	-
E-62	16-5 + 16-12	Voluntary Checks	(111,599.80)	(111,599.80)	-	-
E-63	16-6 + 16-13	Fraud & Abuse	-	-	-	-
E-64	16-7 + 16-14	Claims Accounts Receivable	-	-	-	-
<b>Other Items, Identify:</b>						
E-64	6-11	Manual Payments	-	-	-	-
E-65	17-13 to 17-18	Stop Payment, Voided, or Stale Dated Checks	(5,289,887.49)	(5,289,887.49)	-	(421.93)
E-66	16-8 + 16-15	Miscellaneous Refunds	(4,651,184.81)	(4,651,184.81)	-	(841,324.82)
E-67	E-59 thru E-66	<b>Total Adjusted IBPR Payments</b>	2,582,528,065.06	2,254,507,650.61	328,020,414.45	105,535,353.79
E-68	E-69 - E-67	Rounding	(0.62)	(0.54)	(0.08)	(0.45)
E-69	A-91	<b>Total Funds Expended - CMS Form 1522</b>	2,582,528,064.44	2,254,507,650.07	328,020,414.37	105,535,353.34

## **510 – Procedures for the Reconciliation of Total Funds Expended for Multi-Carrier System (MCS) Medicare Contractors Used in the Preparation of Form CMS-1522, Monthly Contractor Financial Report (Rev. 21, 08-01-03)**

The Centers for Medicare & Medicaid Services (CMS) continues to have a material internal control weakness for the reconciliation of total funds expended on Form CMS-1522 resulting from the Chief Financial Officers Audit. The reconciliation of total funds expended to adjudicated claims and standard system reports is an important control that validates that the amounts reported by Medicare contractors are accurate, supported, and complete.

The CMS requires that Medicare contractors provide a reconciliation of total funds expended reported on the monthly Form CMS-1522 report by the 15<sup>th</sup> day of the following month. Form CMS-1522 is a cash-based document and is prepared primarily from MCS system reports, bank statements, and other internal reports. The financial reconciliation includes adjudicated claims processed, other non-claims based payments, overpayment recoveries, and other financial adjustment transactions.

Total funds expended represent payments made for claim and non-claim transactions during each claims payment cycle (i.e., the total of all checks issued, electronic funds transfers (EFT) payments, voided checks, overpayment recoveries, and other financial adjustments). The claims payment cycle varies at each contractor and can be daily, multi-weekly, or weekly.

All claims submitted during a payment cycle include both adjudicated claims and non-adjudicated claims. Adjudicated claims represent those claims that were processed for payment (i.e., payments, denials, or adjustments) and included on the remittance advice report. Non-adjudicated claims do not appear on the remittance advice and include demonstration claims, returned to provider claims, and other exception claims. Each MCS contractor must retain the electronic file received from the MCS Systems Maintainer that documents the detailed claims records that supports the MCS Summary Report #2002 for each payment cycle.

Although the enclosed reconciliation format has been tested and proven adequate for most situations, there may be unique situations at selected contractors that result in an “unreconciled” difference. When those situations occur, the contractor should investigate those differences and identify the source and cause for the difference. The standard format can be adjusted to accommodate those differences so that the reconciliation and Form CMS-1522 can be completed. Contractors should report those differences to CMS for further review and adjustment of the standard format.

The lead reconciliation schedule (Section 510.3) must be submitted electronically to the applicable CMS regional office. MCS system reports, bank statements, and other internal reports used to create the lead reconciliation schedule must be maintained for three years,

and made available upon request for audit and review by CMS financial personnel and other external auditors.

## **Methodology**

Contractors are required to complete the financial reconciliation schedules for each claims processing cycle, and provide a copy of the cumulative monthly totals in the format established in Section 510.3. The reconciliation should be completed at the end of each claims payment cycle to identify any differences as they occur and provide sufficient time to resolve those differences before the next cycle ends. **[View Exhibit I by clicking on this link to access the electronic spreadsheet in Microsoft Excel® format to complete the following steps.](#)**

**To complete the reconciliation for each claims payment cycle, MCS contractors must:**

1. Identify and summarize the detailed claims data file. (Section 510.1)
  - a. Obtain and retain detailed claims data records that are produced by the MCS Systems Maintainer (Section 510.1).
  - b. Identify, summarize, and retain a report of the number and dollar value of adjudicated claims that are included on the detailed claims data file. Adjudicated claims include all paid, denied and adjusted claims processed by MCS. The non-adjudicated claims include demonstration claims, claims that could not be processed and must be returned to either the provider or other exceptions claims. Enter the first day of each month in Column A, line 38 of the electronic spreadsheet (Section 510.4). For the following specific fields, enter the claim payments, adjustments, reissues, special issues, recoupments, and manual issues from the detailed claims data file for each payment cycle into Columns B, C, D, E, F, and H, respectively of the electronic spreadsheet (Section 510.5), on reference lines 71 through 101.
  - c. Obtain MCS Report #2002 or HBDR 2002, Financial Report Month-To-Date Analysis of Payments, and enter the claim payments, adjustments, reissues, special issues, recoupments, and manual issues in Columns B, C, D, E, F, and H, respectively of the electronic spreadsheet (Section 510.6) on reference lines 105 to 135.
  - d. Review the daily claim and adjustment differences in Columns D and G, respectively, on lines 38 to 68 (Section 510.4). The amounts on those lines should be ZERO; research any differences that are identified and make corrections to any of the amounts entered in Steps 1b and 1c above.

2. Obtain financial MCS system reports for each claims processing cycle and enter selected data from those reports onto the electronic spreadsheet (Sections 510.6 through Section 510.8). The CMS will provide an electronic spreadsheet in Excel® format. For those contractors that have multiple sites, the electronic spreadsheet has separate tabs, to allow data input for up to 5 sites. The data input for each site will be consolidated into a separate tab.

Obtain copies of the primary financial MCS system reports that are used in the financial reconciliation process. A list of those report numbers and report descriptions is included in Section 510.2.

- a. Enter selected financial information from MCS system reports into the electronic spreadsheet (Sections 510.6 through Section 510.8) that have a yellow background and were not completed as part of Steps 1b, 1c, or 1d.
- b. Review the Net Disbursements Check values in Columns F, lines 171 to 201 (Section 510.8). The amounts on those lines must be ZERO; research any differences that are identified and make corrections to any of the amounts entered in Step 2a above.
- c. Enter financial information that is not available from MCS system reports onto lines 204 to 234 of the electronic spreadsheet (Section 510.9).
  - i. The information for refunds/deposits listed in Column E lines 204 to 234 (Section 510.9) generally will be supported by cash logs or deposit tickets that were made to record deposits to the contractor's bank account. These refunds/deposits are generally different from the recoupments generated within MCS claims processing system and reported on line F of the MCS HBDR 2002 report. These recoupments are generally controlled by edits within the MCS system and represent system withholdings and offsets.
- d. The information for voids, stale checks, and stop pays listed in Columns B, C, and D, lines 204 to 234 (Section 510.9) are generally supported from the bank statements, bank reports, the manual check listing, the voided and stale-dated check listing, and other manually maintained listings that identify correcting financial transactions for the month. Experience has shown that HBSR0342, HBSR0346, and HBSR0350 can be used to report monthly voids, stops, and stale dates, respectively. Enter the amount of Do Not Forward (DNF) checks into Column G, lines 204 to 234 (Section 510.9). The amount of DNF checks for each payment cycle are generally found in contractor report, HBDR 6003, Provider Check Register.

3. Finalize the standard reconciliation report (Section 510.3) and submit to CMS as part of the monthly contractor financial reports.

After completing the process outlined in Steps 1 and 2 above, all of the financial information needed to identify total funds expended should have been entered into the standard report format (Section 510.3) automatically.

### Overall Summary

The methodology used to identify and summarize the detailed claims data file provided in Section 510.1, the MCS systems reports identified in Section 510.2, and the standard report format provided in Section 510.3 are a systematic approach to reconcile financial activity for each claims payment cycle at MCS Medicare contractors.

The information contained on the attachments provides a standard methodology to validate financial information contained on the summary level MCS system reports to the detail claims data or transaction level support. The methodology outlined above and the information contained on the standard report formats document a standardized approach to calculate and validate the total funds expended at Medicare contractors.

Also, the standard report formats assist in the preparation of a significant portion of the Form CMS-1522. The methodology does not provide information relating to the Funds Drawn from the Treasury presented on lines 1 through 6 of Form CMS-1522, or for the bank reconciliation information presented on Form CMS-1522, Page 2 and 3, Lines 15 through 23.

### Due Date

A copy of Section 510.3, Standard MCS 1522 Reconciliation Schedule, must be provided electronically to the appropriate CMS regional office's Associate Regional Administrator for the Division of Medicare Financial Management by the 15<sup>th</sup> day of the following month concurrent with the submission of other Contractor Financial Reports and submitted electronically to 1522recon@cms.gov. All of the Sections (510.3 through 510.9) should be retained to support the information submitted to the appropriate regional office.

## **510.1 - Reconciliation of Detailed Claims Data File to Multi-Carrier System (MCS) Reports (Rev. 21, 08-01-03)**

This section provides the requirements for the detailed claims data file that the MCS Systems Maintainer must generate for all MCS contractors.

This instruction provides a standard format to perform the reconciliation for contractors that use the MCS and requires the MCS Systems Maintainer to generate an electronic file for each contractor's payment cycle, which includes all detail claim records that support the totals found on MCS Report #2002. Also the MCS System Maintainer will provide

an independent report that shows the total number of records on the electronic file and the total dollar value for each of the following fields.

- A. Claim Payments
- B. Adjustments
- C. CPT Interest
- D. Reissues
- E. Special Issues
- F. Recoupments
- G. System Issues
- H. Manual Issues
- I. Total Issues
- J. Voids
- K. Stale Dates
- L. Refunds
- M. Stop Pays
- N. Net Reimbursement

Each MCS Medicare contractor must enter the summary totals from each line item as noted above (A through N) from the detailed claims data file into the Excel® spreadsheet (Exhibit 1). By reconciling the summary totals from the detailed claims data file on a payment cycle basis, to the summary totals from MCS Report #2002, each MCS contractor will have assurance that the system report is supported by the detail.

The detailed claims data file must be retained and made available in a format that can be reviewed by CMS or its external auditors.

**510.2 - List of Primary MCS Reports Used in the Reconciliation of Total Funds Expended – This section identifies the primary MCS system reports needed to complete the financial reconciliation.  
(Rev. 21, 08-01-03)**

HBDR2002 - Financial Report Month-To-Date Analysis of Payments  
HBDR2055 - EFT Transaction Report  
HBDR6000 - Register Summary Report  
HBDR6003 – Provider Check Register  
HBSR0342 - Monthly Voids  
HBSR0346 - Monthly Stops  
HBSR0350 - Monthly Stale Dates  
Beneficiary Check Register  
Bank Statements – Time Account, Disbursement Account, Concentration Account  
Bank Reconciliation

List of Daily Deposits for the Month

List of Manual Checks Issued During the Month

List of Voided and State-Dated Checks

List of Other Financial Adjustment Transactions Occurring During the Month

Comment:

The EFT payments reflected on MCS HBDR2055 Report are part of the provider payments shown in the HBDR6000 report. As a result, the contractor can perform a simple reconciliation to identify how payments were disbursed (i.e., EFT payments, provider check payments, and beneficiary check payments).

**510.3 - Standard MCS 1522 Reconciliation Lead Schedule – This section calculates the total system and non-system payments that equate to the Total Funds Expended amount reported on the Form CMS-1522.**  
 (Rev. 21, 08-01-03)

Line #	Description	Total Amount	Source Document
<b>Detailed Claims Data Reconciliation Activity</b>			
1	Detailed Claims Data Totals	15,810,912.00	Detailed Claims Data File/Report
2	Detailed Adjustment Totals		
3			
4	Subtotal	15,810,912.00	From Line 1
5			
6			
7	Claim Payments per MCS	15,597,653.42	HBDR2002 Report, Line A
8	Adjustments per MCS	215,103.80	HBDR2002 Report, Line B
9			
10	Subtotal	15,812,757.22	Sum of lines 7 & 8
11			
12	Difference	(1,845.22)	Line 4 - Line 10
<hr/>			
<b>Detailed Claims Data and Non-Claim System Issues</b>			
13	Detailed Claims Data Totals	15,810,912.00	From Line 4
14			
15			
16	Add: Reissues	42,631.55	HBDR2002 Report, Line D
17	Add: Special Issues	30,670.89	HBDR2002 Report, Line E
18	Less: Recoupments	(18,362.54)	HBDR2002 Report, Line F
19		0.00	
20	Net Disbursements (System Issues)	15,865,851.90	Sum of Lines 13, 16, 17, & 18
21			
22	Add: Manual Issues	0.00	HBDR2002 Report, Line H
23			
24	Total Issues Per MCS	15,865,851.90	Line 20 + Line 22
<b>Non-System/Manual adjustments (Cash Activity)</b>			
25	Voids	(55,088.48)	Bank Recs/HBSR 0342/General ledger
26	Stales	0.00	Bank Recs/HBSR 0350/General ledger

27	Stop Pays	0.00	Bank Recs/HBSR 0346/General ledger
28	Refunds/Deposits	(112,947.78)	Bank Recs/HBDR 2002/General ledger
39	Journal Entry Adjustments	0.00	Adjusting journal entries
30	Less: DNF (Do Not Forward)		HBDR6003 Report
31			
32	Subtotal - Other Adjustments	(168,036.26)	Sum of lines 25 to 30
33	<b>Net Funds Expended Per Reconciliation</b>	<u>15,697,815.64</u>	Line 25 - Line 32
34			
35	Net Funds Expended Per CMS-1522 Report	<u>15,699,660.86</u>	Form CMS-1522, Line 5D
36			
37	<b>Calculated Difference</b>	<u>(1,845.22)</u>	Line 33 - Line 35



**510.4 – Reconciliation of Claim Payments from the Detailed Claims Data File/Report to the Month-to-Date Analysis of Payment (MCS Report #2002 or HBDR2002) - This attachment is an illustration of the electronic spreadsheet (Exhibit 1) that will be used to input the dollar value of the specific line items from the detailed claims data file on a cycle basis. (Rev. 21, 08-01-03)**

**Section 510.4: Reconciliation of Claim Payments from the Detailed Claims Data File/Report to the Month-to-Date Analysis of Payment (HBDR2002)**

LINE	DATE	Col. A Report Title # DETAILED CLAIM PAYMENTS	Col. B HBDR2002 CLAIM PAYMENTS	Col. D (B-C) DAILY DIFFERENCE CLAIM PAYMENTS	Col. E Report Title # DETAILED ADJUSTMENTS	Col. F HBDR2002 ADJUSTMENTS	Col. G (E-F) DAILY DIFFERENCE ADJUSTMENTS
38	12/11/2002	0.00	0.00	0.00	0.00	0.00	0.00
39	12/2/2002	0.00	0.00		0.00	350,782.36	(350,782.36)
40	12/3/2002	0.00	0.00		0.00	386,166.12	(386,166.12)
41	12/4/2002	0.00	0.00		0.00	504,327.28	(504,327.28)
42	12/5/2002	0.00	0.00		0.00	309,629.56	(309,629.56)
43	12/6/2002	0.00	0.00		0.00	451,525.15	(451,525.15)
44	12/7/2002	0.00	0.00		0.00	0.00	0.00
45	12/8/2002	0.00	0.00		0.00	0.00	0.00
46	12/9/2002	0.00	0.00		0.00	360,978.06	(360,978.06)
47	12/10/2002	0.00	0.00		0.00	363,366.69	(363,366.69)
48	12/11/2002	0.00	0.00		0.00	361,998.44	(361,998.44)
49	12/12/2002	0.00	0.00		0.00	352,961.21	(352,961.21)
50	12/13/2002	0.00	0.00		0.00	372,426.91	(372,426.91)
51	12/14/2002	0.00	0.00		0.00	0.00	0.00
52	12/15/2002	0.00	0.00		0.00	0.00	0.00
53	12/16/2002	0.00	0.00		0.00	299,624.59	(299,624.59)
54	12/17/2002	0.00	0.00		0.00	695,311.73	(695,311.73)
55	12/18/2002	0.00	0.00		0.00	448,313.96	(448,313.96)
56	12/19/2002	0.00	0.00		0.00	378,403.93	(378,403.93)
57	12/20/2002	0.00	0.00		0.00	391,304.93	(391,304.93)
58	12/21/2002	0.00	0.00		0.00	0.00	0.00
59	12/22/2002	0.00	0.00		0.00	0.00	0.00
60	12/23/2002	0.00	0.00		0.00	338,378.43	(338,378.43)
61	12/24/2002	0.00	0.00		0.00	0.00	0.00
62	12/25/2002	0.00	0.00		0.00	0.00	0.00
63	12/26/2002	0.00	0.00		0.00	416,537.31	(416,537.31)

64	12/27/2002	0.00	0.00		0.00	347,191.72	(347,191.72)
65	12/28/2002	0.00	0.00		0.00	0.00	0.00
66	12/29/2002	0.00	0.00		0.00	0.00	0.00
67	12/30/2002	0.00	0.00		0.00	286,326.18	(286,326.18)
68	12/31/2002	0.00	0.00		0.00	0.00	0.00
69							
70	Totals	15,810,912.00	15,597,653.42	(1,845.22)	0.00	215,103.80	(7,415,554.56)

**510.5 - Proof of Net Disbursements and Total Issues per Detailed Claims Data File/Report**  
(Rev. 21, 08-01-03)

This attachment is an illustration of the electronic spreadsheet (Exhibit 1) that will be used to input selected financial information from the detailed claims data file and MCS reports.

**Section 510.5: Proof of Net Disbursements and Total Issues per Detailed Claims Data File/Report**

LINE	DATE	Col. A CLAIMS per Report Title##	Col. B ADJUSTMENTS per Report Title##	Col. D REISSUES per Report Title##	Col. E SPECIAL ISSUES per Report Title##	Col. F RECOUPMENTS per Report Title##	Col. G Net Disbursements / System Issues per Report Title## (B + C + D + E - F)	Col. H MANUAL ISSUES	Col. I Total System Issues per MCS Report Title ## (G + H)
71	12/1/2002	10,912.00	0.00	0.00			0.00		0.00
72	12/2/2002	0.00	0.00				0.00		0.00
73	12/3/2002	0.00					0.00		0.00
74	12/4/2002	0.00					0.00		0.00
75	12/5/2002	13,000,000.00					0.00		0.00
76	12/6/2002	0.00					0.00		0.00
77	12/7/2002	0.00					0.00		0.00
78	12/8/2002	0.00					0.00		0.00
79	12/9/2002	0.00					0.00		0.00
80	12/10/2002	0.00					0.00		0.00
81	12/11/2002	0.00					0.00		0.00
82	12/12/2002	0.00					0.00		0.00
83	12/13/2002	0.00					0.00		0.00
84	12/14/2002	2,000,000.00					0.00		0.00
85	12/15/2002	0.00					0.00		0.00
86	12/16/2002	0.00					0.00		0.00

87	12/17/2002	750,000.00					0.00		0.00
88	12/18/2002	0.00					0.00		0.00
89	12/19/2002	50,000.00					0.00		0.00
90	12/20/2002	0.00					0.00		0.00
91	12/21/2002	0.00					0.00		0.00
92	12/22/2002	0.00					0.00		0.00
93	12/23/2002	0.00					0.00		0.00
94	12/24/2002	0.00					0.00		0.00
95	12/25/2002	0.00					0.00		0.00
96	12/26/2002	0.00					0.00		0.00
97	12/27/2002	0.00					0.00		0.00
98	12/28/2002	0.00	215,103.80				0.00		0.00
99	12/29/2002	0.00					0.00		0.00
100	12/30/2002	0.00					0.00		0.00
101	12/31/2002	0.00					0.00		0.00
102									
103	Totals	15,810,912.00	215,103.80	0.00	0.00	0.00	0.00		



133	12/29/2002	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
134	12/30/2002	75,414,126.51	286,326.18	132,848.84	1,521.28	95,808.02	75,739,014.79	0.00	75,739,039.82
135	12/31/2002	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
136									
137	Totals	15,597,653.42	215,103.80	42,631.55	30,670.89	(18,362.54)	15,865,851.90	0.00	647,018,555.46

**510.7 - Reconciliation of Net Disbursements and System Issues from the Detailed Claims Data File/Report to the Month-to-Date Analysis of Payment (HBDR2002)** - This attachment is an illustration of the electronic spreadsheet (Exhibit 1) that will be used to input selected financial information from the detailed claims data file and MCS reports.  
**(Rev. 21, 08-01-03)**

**Section 510.7: Reconciliation of Net Disbursements and System Issues from the Detailed Claims Data File/Report to the Month-to-Date Analysis of Payment (HBDR2002)**

LINE	DATE	Col. A Report Title ##	Col. B Net Disbursements System Issues (Col. G)	Col. C Net Disbursements System Issues (Col. G)	Col. D DAILY DIFFERENCE DISBURSEMENTS (B-C)	Col. E Total Issues (Col. I)	Col. F Total Issues (Col. I)	Col. G DAILY DIFFERENCE ISSUES (E-F)
138	12/1/2002		0.00	0.00	0.00	0.00	0.00	0.00
139	12/2/2002		0.00	57,168,819.51	(57,168,819.51)	0.00	57,168,819.51	(57,168,819.51)
140	12/3/2002		0.00	29,458,814.62	(29,458,814.62)	0.00	29,459,715.02	(29,459,715.02)
141	12/4/2002		0.00	26,779,569.49	(26,779,569.49)	0.00	26,779,569.49	(26,779,569.49)
142	12/5/2002		0.00	3,541,395.27	(3,541,395.27)	0.00	3,541,395.27	(3,541,395.27)
143	12/6/2002		0.00	37,885,518.26	(37,885,518.26)	0.00	37,885,518.26	(37,885,518.26)
144	12/7/2002		0.00	0.00	0.00	0.00	0.00	0.00
145	12/8/2002		0.00	0.00	0.00	0.00	0.00	0.00
146	12/9/2002		0.00	62,346,059.63	(62,346,059.63)	0.00	62,420,963.57	(62,420,963.57)
147	12/10/2002		0.00	7,386,987.61	(7,386,987.61)	0.00	7,386,987.61	(7,386,987.61)
148	12/11/2002		0.00	2,333,630.80	(2,333,630.80)	0.00	2,333,953.99	(2,333,953.99)
149	12/12/2002		0.00	1,921,133.26	(1,921,133.26)	0.00	1,921,133.26	(1,921,133.26)
150	12/13/2002		0.00	46,345,460.66	(46,345,460.66)	0.00	46,345,460.66	(46,345,460.66)
151	12/14/2002		0.00	0.00	0.00	0.00	0.00	0.00
152	12/15/2002		0.00	0.00	0.00	0.00	0.00	0.00
153	12/16/2002		0.00	55,549,257.92	(55,549,257.92)	0.00	55,549,257.92	(55,549,257.92)
154	12/17/2002		0.00	32,627,847.85	(32,627,847.85)	0.00	32,627,847.85	(32,627,847.85)
155	12/18/2002		0.00	25,953,453.68	(25,953,453.68)	0.00	25,953,453.68	(25,953,453.68)
156	12/19/2002		0.00	2,267,039.07	(2,267,039.07)	0.00	2,267,039.07	(2,267,039.07)
157	12/20/2002		0.00	38,852,846.35	(38,852,846.35)	0.00	38,852,846.35	(38,852,846.35)
158	12/21/2002		0.00	0.00	0.00	0.00	0.00	0.00
159	12/22/2002		0.00	0.00	0.00	0.00	0.00	0.00
160	12/23/2002		0.00	75,945,544.26	(75,945,544.26)	0.00	75,945,544.26	(75,945,544.26)
161	12/24/2002		0.00	0.00	0.00	0.00	0.00	0.00
162	12/25/2002		0.00	0.00	0.00	0.00	0.00	0.00
163	12/26/2002		0.00	25,959,573.33	(25,959,573.33)	0.00	25,959,573.33	(25,959,573.33)
164	12/27/2002		0.00	38,880,395.44	(38,880,395.44)	0.00	38,880,436.54	(38,880,436.54)

165	12/28/2002	0.00	0.00	0.00	0.00	0.00	0.00
166	12/29/2002	0.00	0.00	0.00	0.00	0.00	0.00
167	12/30/2002	0.00	75,739,014.79	(75,739,014.79)	0.00	75,739,039.82	(75,739,039.82)
168	12/31/2002	0.00	0.00	0.00	0.00	0.00	0.00
169							
170	Totals	0.00	15,865,851.90	(646,942,361.80)	0.00	647,018,555.46	(647,018,555.46)

**510.8 - Proof of Net Disbursement per MCS Register Summary Report (HBDR6000) to the Month-to-Date Analysis of Payments (HBDR2002 Report, Line G)**- This attachment is an illustration of the electronic spreadsheet (Exhibit 1) that will be used to input selected financial information from the detailed claims data file and MCS reports.  
(Rev. 21, 08-01-03)

**Section 510.8: Proof of Net Disbursement per MCS Register Summary Report (HBDR6000) to the Month-to-Date Analysis of Payments (HBDR2002 Report, Line G)**

LINE	DATE	Col. A Provider Amounts Per HBDR6000	Col. B Beneficiary Amounts Per HBDR6000	Col. C Total Amounts (B + C)	Col. D Net Disbursement (System Issues) HBDR2002 Line G / Detail Data Report	Col. E Differences (D - E)	Col. F REASON
171	12/1/2002	0.00	0.00	0.00	0.00	0.00	
172	12/2/2002	56,797,987.94	370,831.57	57,168,819.51	57,168,819.51	0.00	
173	12/3/2002	29,260,656.54	198,158.08	29,458,814.62	29,458,814.62	0.00	
174	12/4/2002	26,639,387.24	140,182.25	26,779,569.49	26,779,569.49	0.00	
175	12/5/2002	3,517,320.61	24,074.66	3,541,395.27	3,541,395.27	0.00	
176	12/6/2002	37,581,035.44	304,482.82	37,885,518.26	37,885,518.26	0.00	
177	12/7/2002	0.00	0.00	0.00	0.00	0.00	
178	12/8/2002	0.00	0.00	0.00	0.00	0.00	
179	12/9/2002	62,035,371.68	310,687.95	62,346,059.63	62,346,059.63	0.00	
180	12/10/2002	7,304,404.76	82,582.85	7,386,987.61	7,386,987.61	0.00	
181	12/11/2002	2,307,689.22	25,941.58	2,333,630.80	2,333,630.80	0.00	
182	12/12/2002	1,887,402.09	33,731.17	1,921,133.26	1,921,133.26	0.00	
183	12/13/2002	45,991,947.26	353,513.40	46,345,460.66	46,345,460.66	0.00	
184	12/14/2002	0.00	0.00	0.00	0.00	0.00	
185	12/15/2002	0.00	0.00	0.00	0.00	0.00	
186	12/16/2002	55,267,001.36	282,256.56	55,549,257.92	55,549,257.92	0.00	
187	12/17/2002	32,468,909.40	158,938.94	32,627,848.34	32,627,847.85	0.49	
188	12/18/2002	25,867,280.72	86,172.96	25,953,453.68	25,953,453.68	0.00	
189	12/19/2002	2,233,805.64	33,233.43	2,267,039.07	2,267,039.07	0.00	
190	12/20/2002	38,529,814.78	323,031.57	38,852,846.35	38,852,846.35	0.00	
191	12/21/2002	0.00	0.00	0.00	0.00	0.00	
192	12/22/2002	0.00	0.00	0.00	0.00	0.00	
193	12/23/2002	75,527,135.84	418,408.42	75,945,544.26	75,945,544.26	0.00	
194	12/24/2002	0.00	0.00	0.00	0.00	0.00	
195	12/25/2002	0.00	0.00	0.00	0.00	0.00	

196	12/26/2002	25,872,664.06	86,909.27	25,959,573.33	25,959,573.33	0.00	
197	12/27/2002	38,612,629.55	267,765.89	38,880,395.44	38,880,395.44	0.00	
198	12/28/2002	0.00	0.00	0.00	0.00	0.00	
199	12/29/2002	0.00	0.00	0.00	0.00	0.00	
200	12/30/2002	75,266,723.33	472,291.46	75,739,014.79	75,739,014.79	0.00	
201	12/31/2002	0.00	0.00	0.00	0.00	0.00	
202							
203	Totals	642,969,167.46	3,973,194.83	646,942,362.29	646,942,361.80	0.49	

**510.9 - Input Sheet for Cash Activity Items - This attachment is an illustration of the electronic spreadsheet (Exhibit 1) that will be used to input selected financial information that is not available from MCS system reports.  
(Rev. 21, 08-01-03)**

**Section 510.9: Input Sheet for Cash Activity Items**

	Col. A	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G
						Journal Entry	
LINE	DATE	Voids	Stale Checks	Stop Pays	Refunds/Deposits	Adjustments	Do Not Forward
204	12/1/2002	0.00	0.00	0.00	0.00	0.00	
205	12/2/2002	0.00	14,703.51	0.00	210,449.81	0.00	
206	12/3/2002	411,354.19	0.00	67,887.51	122,233.34	0.00	
207	12/4/2002	486,321.97	0.00	54.98	70,959.51	0.00	
208	12/5/2002	1,634,262.78	0.00	243.45	169,532.86	0.00	
209	12/6/2002	987,998.85	0.00	9,652.67	67,502.88	0.00	
210	12/7/2002	0.00	0.00	0.00	0.00	0.00	
211	12/8/2002	0.00	0.00	0.00	0.00	0.00	
212	12/9/2002	154,369.09	0.00	9,346.12	206,965.75	0.00	
213	12/10/2002	263,936.94	0.00	25,719.05	79,635.48	0.00	
214	12/11/2002	408,658.22	0.00	12,780.47	96,806.14	0.00	
215	12/12/2002	91,313.72	0.00	25,012.61	58,085.88	0.00	
216	12/13/2002	420,237.34	0.00	5,594.63	133,095.66	0.00	
217	12/14/2002	0.00	0.00	0.00	0.00	0.00	
218	12/15/2002	0.00	0.00	0.00	0.00	0.00	
219	12/16/2002	126,330.56	0.00	25,884.59	99,784.51	0.00	
220	12/17/2002	200,225.96	0.00	2,460.61	93,383.17	0.00	
221	12/18/2002	322,815.37	0.00	114,260.96	51,931.80	0.00	
222	12/19/2002	173,552.81	0.00	5,989.32	116,754.07	0.00	
223	12/20/2002	144,426.08	0.00	78,315.05	134,309.62	0.00	
224	12/21/2002	0.00	0.00	0.00	0.00	0.00	
225	12/22/2002	0.00	0.00	0.00	0.00	0.00	
226	12/23/2002	372,536.52	0.00	0.00	396,332.04	0.00	
227	12/24/2002	0.00	0.00	0.00	0.00	0.00	
228	12/25/2002	0.00	0.00	0.00	0.00	0.00	
229	12/26/2002	136,346.03	0.00	4,980.70	128,880.21	0.00	
230	12/27/2002	278,585.61	0.00	41.10	128,987.55	0.00	
231	12/28/2002	0.00	0.00	0.00	0.00	0.00	
232	12/29/2002	0.00	0.00	0.00	0.00	0.00	
233	12/30/2002	133,114.31	0.00	0.00	93,635.05	0.00	
234	12/31/2002	0.00	0.00	0.00	0.00	0.00	
235							
236	Totals	(55,088.48)	0.00	0.00	112,947.78	0.00	0.00

## **520 – Instructions for Completion of the Contractor’s Monthly Bank Reconciliation Worksheet**

**(Rev. 125; Issued: 06-29-07; Effective/Implementation Dates: 07-30-07)**

### **BACKGROUND**

Before conversion to the Healthcare Integrated General Ledger Accounting System (HIGLAS), Medicare Contractors (MC) were required to file the Centers for Medicare & Medicaid Services (CMS) Form CMS 1521, Contractor Draws on Letter of Credit, and the Form CMS 1522, Monthly Contractor Financial Report each month via the Contractor Accounting and Financial Management System (CAFM). These reports are designed to provide a reconciliation of Medicare program cash benefit payments between CMS, the contractors, and the contractors’ bank. After conversion to HIGLAS, transactions are integrated into the general ledger and those reports are no longer needed.

For non-HIGLAS MCs, the Form CMS 1521 reports the amount of “payment vouchers drawn during the month,” which is an aggregate total of funds drawn down from the Federal Reserve by the contractor’s bank each day during the month. The draw downs are used to fund Medicare benefit payments and are based on current benefit payment and overpayment activity. In HIGLAS, the draws are recorded directly into the general ledger in account 119504, OTR Mon Aset-Contr LOC Dep.

For non-HIGLAS MCs, the Form CMS 1522 reports all monthly paid claim (i.e., benefit payments) and non-claim transactions (i.e. periodic interim payments (PIP), accelerated payments, settlement payments, interest income, and expenses) which, when netted, account for “total funds expended” for the month. At the contractor level, “total funds expended” is the sum of all checks drawn and electronic fund transfer payments issued during the calendar month less voided checks, overpayment recoveries, and other adjustments as necessary. CMS uses certain information from this report to prepare its financial statements.

The Contractor’s Monthly Bank Reconciliation Worksheet (Worksheet) is designed to provide a monthly reconciliation of the Medicare Contractor’s benefit and time account activity to the CMS Monthly Balance Sheet and Summary 2 Trial Balance.

In HIGLAS, The Medicare Contractor bank reconciliation process is comprised of reconciling the bank cleared check payments, the bank settled EFT payments, Zero Dollar payments (Checks and EFTs) and creating and reconciling miscellaneous transactions. The claim payments are adjudicated in the shared system (FISS and MCS) and interfaced into HIGLAS. Payments are processed in HIGLAS and the relevant payment and remittance information is sent to the shared systems. The bank cleared check payments, bank settled EFT payments, Zero Dollar payments, and miscellaneous transactions are maintained for each bank account in a separate bank statement for each day.

### **DUE DATE**

Contractor shall provide a copy of the Worksheet electronically to the appropriate CMS regional office Associate Regional Administrator (ARA) for the Division of Medicare Financial Management by the 15<sup>th</sup> day of the following month and shall be submitted electronically to [Higlasbankrecon@cms.hhs.gov](mailto:Higlasbankrecon@cms.hhs.gov). All bank statements and other internal reports used to complete the Worksheet shall be maintained for three years and made available upon request for audit and review by CMS financial personnel and other external auditors. Internal reports may be saved as text files.

### **Section A. Bank Statement and Cash Balance**

This section is to determine the total end-of-the-month cash balance using the bank statement(s) from the Benefits Account and the Time Account.

**Line 1. Balance Beginning of the Month (Benefits Account).** Contractor shall enter the balance in the Benefits Account as of the beginning of the calendar month as shown on the bank statement.

**Line 1a. Add: Line of Credit Draws.** Contractor shall enter the total amount of funds drawn on payment vouchers during the month and credited to the Benefits Account as shown on the bank statement.

**Line 1b. Cash Deposits.** Contractor shall enter all other deposits credited during the month to the Benefits Account as shown on the bank statement.

**Line 1c. Transfer In From Time Account.** Contractor shall include funds withdrawn from the Time Account and deposited in the Benefits Account.

**Line 1d. Miscellaneous Add Backs** (Briefly explain in Section E—Remarks in the area labeled Section A, Line 1d) Contractor shall enter any miscellaneous adjustments, i.e., credit memos, to the Benefits Account during the calendar month.

**Line 1e. Total Additions.** This is the total of Lines 1a through 1d. Contractor shall make no entry on this line.

**Line 1f. Less: Checks Honored By Bank.** Contractor shall enter the total funds charged to the Benefits Account as a result of checks honored by the bank during the month. Transfers to the Time Account shall be excluded from this total.

**Line 1g. EFTs.** Contractor shall enter the electronic funds transferred by the bank during the month. Transfers to the Time Account shall be excluded from this total.

**Line 1h. Transfer Out To Time Account.** Contractor shall enter only amount of funds withdrawn from the Benefits Account and deposited in the Time Account during the month.

**Line 1i. Miscellaneous Deductions** (Briefly explain in Section E—Remarks in the area labeled Section A, Line 1i). Contractor shall enter any miscellaneous adjustments, i.e., debit memos, and charges made to the Benefits Account that are part of the bank statement.

**Line 1j. Total Deductions.** This is the total of Lines 1f through 1i. Contractor shall make no entry on this line.

**Line 2. Balance End of Month Per Bank Statement(s)** - This is the total of Lines 1 + 1e – 1j. Contractor shall make no entry on this line. This total shall equal the balance of the bank statement(s) for the Benefit Account(s) at month-end.

**Line 2a. Add: Deposits-In-Transit** - Contractor shall enter deposits made and recorded in the General Ledger during the month that the bank has not yet credited to the Benefits Account according to the bank statement.

**Line 3. Adjusted Bank Balance (Benefits Account)** - (Explain in Section E—Remarks, “Other,” if not equal to Section B, Line 1a, Col D) This is the total of Lines 2 + 2a. Contractor shall make no entry on this line. This total should equal the Benefits Account per the balance sheets as summarized in Section B, Line 1a, Column D. Contractor shall explain any difference.

**Line 4. Beginning Balance (Time Account)** - Contractor shall enter the balance in the Time Account as of the beginning of the calendar month.

**Line 4a. Add: Transfer In From Benefits Account** - Contractor shall include funds withdrawn from the Benefits Account and deposited in the Time Account.

**Line 4b. Less: Transfer Out To Benefits Account** - Contractor shall enter only amount of funds withdrawn from the Time Account and deposited in the Benefits Account during the month.

**Line 5. Ending Balance (Time Account)** - (Explain in Section E—Remarks, “Other,” if not equal to Section B, Line 1b, Col D) This is the total of Lines 4 + 4a – 4b. Contractor shall make no entry on this line. This total should equal the Time Account per the balance sheets as summarized in Section B, Line 1b, Column D. Contractor shall explain any difference.

**Line 6. Add: Un-deposited Collections** - (Explain in Section E—Remarks, “Other,” if not equal to Section B, Line 1c, Col D) Contractor shall enter collections received during the month, but not yet recorded as unapplied receipts

in HIGLAS and not yet deposited in the Benefits Account. This line should equal the Un-deposited Collections per the balance sheets as summarized in Section B, Line 1c, Column D. Contractor shall explain any difference.

**Line 7. Adjusted Bank Statement Cash Balance** - This is the total of Lines 3 + 5 + 6, the adjusted ending balance of the Benefits Account, the ending balance of the Time Account and the balance of the Un-deposited Collections. This balance should reconcile to the Total Cash per the balance sheets as summarized in Section B, Line 2, Column D. Contractor shall make no entry on this line.

## **Section B. Balance Sheet & Summary 2 Trial Balance**

This section summarizes the cash balances for the General Fund (050720), the SMI Trust Fund (050960), and the HI Trust Fund (050961) using the corresponding end-of-the-month Balance Sheets and Summary 2 Trial Balances for each fund. Contractor shall compare these cash balances to the Adjusted Bank Statement Cash Balance computed in Section A and verify that the total cash ending balance for the month reflected in the General Ledger is properly reported in the Balance Sheets for the three funds respectively. The Total amount for each line item is automatically computed after the required amounts are entered for each of the three funds.

### **Line 1. Balance Sheet (Title)**

**Line 1a. Total Benefits Account** - Using the three Balance Sheets, contractor shall enter the Total Benefits Account ending balance for each corresponding fund.

**Line 1b. Total Time Account** - Using the three Balance Sheets, contractor shall enter the Total Time Account ending balance for each corresponding fund.

**Line 1c. Un-deposited Collections** - Using the three Balance Sheets, contractor shall enter the Un-deposited Collections ending balance for each corresponding fund.

**Line 2. Total Cash (Per Balance Sheet)** - This is the total of Lines 1a + 1b + 1c. Contractor shall make no entry on this line.

### **Line 3. Summary 2 Trial Balance (Title)**

**Line 3a. 119502 Other Mon Asset-Disb Contrl** - Using the three Summary 2 Trial Balances, contractor shall enter the ending balance from this GL account for each corresponding fund.

**Line 3b. 119503 Other Mon Asset-Contr Deposit** - Using the three Summary 2 Trial Balances, contractor shall enter the ending balance from this GL account for each corresponding fund.

**Line 3c. 119504 Other Mon Asset-LOC** - Using the three Summary 2 Trial Balances, contractor shall enter the ending balance from this GL account for each corresponding fund.

**Line 3d. 119505 Other Mon Asset-Tsf Frm/To Time** - Using the three Summary 2 Trial Balances, contractor shall enter the ending balance from this GL account for each corresponding fund.

**Line 3e. 119520 Other Mon Asset-YE Rollover** - Using the three Summary 2 Trial Balances, contractor shall enter the ending balance from this GL account for each corresponding fund.

**Line 4. Total Benefits Account Cash Balance** - This is the total of Lines 3a through 3e. Contractor shall make no entry on this line.

**Line 4a. 119002 Other Cash-Time Account** - Using the three Summary 2 Trial Balances, contractor shall enter the ending balance from this GL account for each corresponding fund.

**Line 4b. 111002 Un-deposited Collections** - Using the three Summary 2 Trial Balances, contractor shall enter the ending balance from this GL account for each corresponding fund.

**Line 5. Total Cash (Per Summary 2 Trial Balance)** - This is the total of Lines 4 + 4a + 4b. Contractor shall make no entry on this line.

### **Section C. Cash Reconciliation - Bank Statement, Balance Sheet & Summary 2 Trial Balance**

This section is a comparison of the cash balances of the Summary 2 Trial Balance, balance sheets and the adjusted bank statement cash balance as computed in Section A of the Worksheet.

**Line 1. Cash Balance (per Summary 2 Trial Balance)** – The amount for this line is equal to Section B, Line 5, Column D of the Worksheet, Total Cash per the Summary 2 Trial Balance. The cell reference for this value has been placed on this line. Contractor shall make no entry.

**Line 2. Less: Adjusted Bank Statement Cash Balance** – The amount for this line is equal to Section A, Line 7, Column B of the Worksheet, Adjusted Bank Statement Cash Balance. The cell reference for this value has been placed on this line. Contractor shall make no entry.

**Line 3. Net Difference** – The template computes the difference between Line 1 and Line 2 amounts. Contractor shall make no entry on this line. Ordinarily,

there should be no difference between total cash as computed from the Summary 2 Trial Balance account balances and the adjusted bank statement cash balance as computed in Section A. If there is a difference, the contractor shall briefly explain the difference in Section E. Remarks in the area labeled Section C, Line 3.

**Line 4. Cash Balance (Per Summary 2 Trial Balance)** – The amount for this line is equal to Section B, Line 5, Column D of the Worksheet, Total Cash (per Summary 2 Trial Balance). The cell reference for this value has been placed on this line. Contractor shall make no entry.

**Line 5. Less: Cash Balance (Per Balance Sheet)** - The amount for this line is equal to Section B, Line 2, Column D of the Worksheet, Total Cash (Per Balance Sheet). The cell reference for this value has been placed on this line. Contractor shall make no entry.

**Line 6. Net Difference** – The template computes the difference between Line 4 and Line 5 amounts. Contractor shall make no entry on this line. Ordinarily, there should be no difference between total cash as computed from the Summary 2 Trial Balance account balances and the Total Cash (Per Balance Sheet). If there is a difference, the contractor shall briefly explain the difference in Section E. Remarks in the area labeled Section C, Line 6.

#### **Section D. Disbursements in Transit**

Disbursements in Transit is the HIGLAS term for what is commonly referred to as outstanding checks and EFTs. This section is a verification of general ledger account 212001-A/P Disbursement in Transit and the line item in the balance sheet liability section-Disbursements in Transit. The Disbursements in Transit Reconciliation is a proof of the balance of the Disbursements in Transit amount as of the end of the current month, starting from the month's beginning balance of the CMS Cash in Transit Report and computing the ending balance using HIGLAS summary reports and bank statement information. The total of the computed CMS Cash in Transit Report as of the end of the month is then compared to the ending balance of the Actual CMS Cash in Transit Report, the ending balance of the Disbursements in Transit in the trial balance and the month end balance of Disbursements in Transit line in the balance sheet. The contractor shall enter all amounts in Lines 1a through 1f as positive numbers. The contractor shall enter a positive number in Line 1g if the amount is intended to be added to the total in Line 1h and shall enter a negative number in Line 1g if the amount is intended to be subtracted from the total in Line 1h.

##### **Line 1. HIGLAS Cash in Transit Report Reconciliation – (Title)**

**Line 1a. HIGLAS Cash in Transit Report – End of prior month** – Contractor shall enter the grand total from the prior month end CMS Cash in Transit Report. This is the beginning balance for the reconciliation.

**Line 1b. Less: Checks and EFTs honored by the bank in the previous month but reconciled in HIGLAS in the current month** – Contractor shall enter the total checks and EFTs that the contractor reconciled in HIGLAS in the current month that the bank honored in the prior month based on the total of the CMS Cleared Transaction Report for the time period recorded. The contractor shall enter zero if there are no checks or EFTs in this category.

**Line 1c. Add: Checks and EFTs honored by the bank in the current month but reconciled in HIGLAS in the next month** – Contractor shall enter the total checks and EFTs that the contractor reconciled in HIGLAS in the next month that the bank honored in the current month based on the CMS Cleared Transaction Report for the time period recorded. The contractor shall enter zero if there are no checks or EFTs in this category.

**Line 1d. Add: Checks and EFTs issued per the CMS Payment Register for the month (excluding false confirms)** – Contractor shall enter the total checks and EFTs issued during the current month, including manual checks, per the total of the CMS Payment Registers for each day of the current month less the amount of false confirms for the month. This net amount of the checks and EFTs issued during the month is an addition to the disbursements in transit.

**Line 1e. Less: Checks and EFTs voided in HIGLAS (excluding false confirms)** – Contractor shall enter the total checks and EFTs voided during the current month per the total of the CMS AP Daily Voids Report for the current month less the amount of false confirms. This net amount of checks voided during the month is a subtraction to the disbursements in transit.

**Line 1f. Less: Checks and EFTs honored by the bank** – This is an amount computed by the template. It is the sum of the checks and EFTs entered on lines 1f and 1g of Section A. The checks and EFTs honored by the bank are subtractions to the disbursements in transit. Contractor shall make no entry on this line.

**Line 1g. Add/(Less): Bank payment adjustments** (Briefly explain in Section E. Remarks in the section labeled Section D, Line 1g) – This is an amount of checks and EFTs that have not been reconciled in HIGLAS because the bank charged a different amount or bank adjustments that the contractor has not had time to enter in HIGLAS before the month close. This can be a positive or negative amount. The contractor shall enter zero if there are no bank payment adjustments in this status.

**Line 1h. Calculated HIGLAS Cash in Transit – End of current month** – This is an amount computed by the template. It is the net result of the additions and subtractions to the beginning balance of the HIGLAS Cash in Transit Report. This amount should reconcile to the balance of account 212001 A/P Disbursement in Transit (Section D, Line 2a, Column D), the balance sheet line item amount,

Disbursement in Transit (Section D, Line 4a, Column D) and should equal the actual HIGLAS Cash in Transit Report as of the end of the current month. Contractor shall make no entry on this line.

**Line 1i. Actual HIGLAS Cash in Transit – End of current Month –**

Contractor shall enter the total checks and EFT's outstanding at the end of the current month per the total of the CMS Cash in Transit Report run in HIGLAS as of the last day of the current month after all transactions affecting the report for the month have been entered.

**Line 2. Summary 2 Trial Balance – (Title)**

**Line 2a. 212001 A/P Disbursements in Transit -** The template adds the ending balance of account 212001 in the Summary 2 Trial Balance for the three funds, General, SMI and HI to obtain the total Disbursements in Transit as of the end of the month per the Summary 2 Trial Balance. Contractor shall enter the ending balance of account 212001 from the Summary 2 Trial Balance for each fund. The contractor shall enter credit balances as negative numbers and debit balances as positive numbers. Fund 050720, General Fund, is entered in Line 2a, Column A; Fund 050960, SMI Trust Fund, is entered in Line 2a, Column B; Fund 050961, HI Trust Fund is entered in Line 2a, Column C. The formula for the sum of Line 2a, Columns A, B and C has been entered in Line 2a, Column D. Contractor shall not make an entry in Line 2a, Column D.

**Line 3. Balance Sheet – (Title)**

**Line 3a. Disbursements in Transit –** The template adds the balance of the Disbursements in Transit line in the balance sheet for the three funds, General, SMI and HI to obtain the total Disbursements in Transit for the current month per the balance sheet. Contractor shall enter the balance of the Disbursement in Transit line of the balance sheet for each fund for the current month. Fund 050720, General Fund, is entered in Line 3a, Column A; Fund 050960, SMI Trust Fund, is entered in Line 3a, Column B; Fund 050961, HI Trust Fund is entered in Line 3a, Column C. The formula for the sum of Line 3a, Columns A, B and C has been entered in Line 3a, Column D. Contractor shall not make an entry in Line 3a, Column D.

**Line 4. Differences – (Title)**

**Line 4a. Difference – Trial Balance and Actual HIGLAS Cash in Transit Report total –** The template computes the difference between Section D Line 2a Column D and Section D Line 1i. If there is a difference between the ending balance of the HIGLAS Cash in Transit Report as produced in HIGLAS and the Disbursements in Transit per the Summary 2 Trial Balance, the contractor shall briefly explain the difference in Section E Remarks in the area labeled Section D, Line 4a. Contractor shall make no entry on this line.

**Line 4b. Difference – Trial Balance and Balance Sheet** – The template computes the difference between Section D, Line 2a, Column D and Section D, Line 3a, Column D. If there is a difference between the ending balance of Disbursements in Transit per the month end balance sheet(s) and the Disbursements in Transit per the Summary 2 Trial Balance, the contractor shall briefly explain the difference in Section E Remarks in the area labeled Section D, Line 4b. Contractor shall make no entry on this line.

**Line 4c. Difference – Calculated and Actual Cash in Transit Reports – End of current month** – The template computes the difference between Section D, Line 1h and Section D, Line 1i. If there is a difference between the end of month totals of the Cash in Transit Reports as calculated in the template and as produced by HIGLAS, the contractor shall briefly explain the difference in Section E Remarks in the area labeled Section D, Line 4c. Contractor shall make no entry on this line.

### **Section E. Remarks**

This section of the Worksheet is for explanations of specific differences and miscellaneous line items as previously described in other sections.

**Section A, Line 1d** – Contractor shall enter a brief description of the miscellaneous add backs that the bank has reported in the current bank statement.

**Section A, Line 1i** – Contractor shall enter a brief description of the miscellaneous deductions that the bank has reported in the current bank statement.

**Section C, Line 3** – Contractor shall enter a brief explanation for the difference between the cash balance per the Summary 2 Trial Balance and the adjusted bank statement cash balance.

**Section C, Line 6** – Contractor shall enter a brief explanation for the difference between the cash balance per the Summary 2 Trial Balance and the cash balance per the balance sheet(s).

**Section D, Line 1g** – Contractor shall enter a brief description of the bank payment adjustments entered on this line.

**Section D, Line 4a** - Contractor shall enter a brief explanation for the difference between the Disbursements in Transit per the Summary 2 Trial Balance and the ending balance of the HIGLAS Cash in Transit Report.

**Section D, Line 4b** - Contractor shall enter a brief explanation for the difference between the Disbursements in Transit per the Summary 2 Trial Balance and the Disbursements in Transit per the balance sheet(s).

**Section D, Line 4c** – Contractor shall enter a brief explanation for the difference between the calculated HIGLAS Cash in Transit amount as calculated in Section D Line 1h and the total of the actual Cash in Transit Report run in HIGLAS as of the end of the month.

**Request ID's** – Contractor shall enter the HIGLAS request ID's of the reports run by the contractor that are the source of the information in Sections B and D.

**False Confirms Excluded** – Contractor shall enter the amount of the false confirms subtracted from the CMS Payment Register Report total of the checks and EFTs issued to compute the entry in Section D Line 1d. Contractor enters the amount of the false confirms subtracted from CMS AP Daily Voids Report(s) to compute the entry in Section D Line 1e.

**Other** – Contractor shall enter a brief explanation if any of the following conditions are met:

The adjusted bank balance (Section A, Line 3) does not equal the total benefits account per the balance sheet (Section B, Column D, Line 1a)

The ending balance of the Time Account (Section A, Line 5) does not equal the total Time Account per the balance sheet (Section B, Column D, Line 1b)

The Un-deposited Collections (Section A, Line 6) does not equal the Un-deposited Collections per the balance sheet (Section B, Column D, Line 1c)

Contractor may enter any additional information relevant to this bank reconciliation worksheet in this section of the worksheet.

HIGLAS contractor shall click on the following link to access the Contractor's Monthly Bank Reconciliation Worksheet: [HIGLAS~BankRecon-Worksheet 05-03-07 \(2\).xls](#)

## **Transmittals Issued for this Chapter**

<b>Rev #</b>	<b>Issue Date</b>	<b>Subject</b>	<b>Impl Date</b>	<b>CR#</b>
<u>R13268FM</u>	07/29/2025	The Fiscal Year 2025 CMS Internet Only Manual (IOM) Update to Publication (Pub.) 100-06, Chapter 5, 400.14 - Exhibit 14 - Protocol for Estimating Allowance for Uncollectible Accounts and 400.22 - Exhibit 22 - Accounts Receivable Trending Analysis Procedures	08/28/2025	14102
<u>R315FM</u>	05/17/2019	Update to Publication (Pub.) 100-06 to Provide Language-Only Changes for the New Medicare Card Project	06/18/2019	11211
<u>R236FM</u>	06/13/2014	Revisions to Pub. 100-06, Section 100.2 – Amending Letter of Credit	07/15/2014	8663
<u>R158FM</u>	09/25/2009	Revised Bank Account Analysis Procedure and Letter-of-Credit List	10/26/2009	6644
<u>R125FM</u>	06/29/2007	Instructions for Completion of the Contractor’s Monthly Bank Reconciliation Worksheet	07/30/2007	5592
<u>R122FM</u>	05/25/2007	CMS Reporting Requirements With the Exception of MSP for Unsolicited/Voluntary Refunds	06/25/2007	5570
<u>R120FM</u>	04/24/2007	Accounts Receivable Trending Analysis Procedures	07/02/2007	5506
<u>R115FM</u>	01/26/2007	Clarification of the Protocol for Estimating Allowance for Uncollectible Accounts From CMS-H/M751A/B, Status of Accounts Receivable	04/02/2007	5451
<u>R111FM</u>	10/27/2006	Status Codes for Financial Reporting of Debts Once the MMA Section 935 Appeal Process Has Been Completed	04/02/2007	5397
<u>R105FM</u>	08/25/2006	Benefits Payable Survey and Trending Analysis Procedures	09/30/2006	5130
<u>R93FM</u>	04/04/2006	Clarification of the Form CMS-1522 Monthly Contractor Financial Report	06/01/2006	4248
<u>R92FM</u>	03/10/2006	Clarification of the Form CMS-1522 Monthly Contractor Financial Report - Replaced by Transmittal 93	04/10/2006	4248
<u>R91FM</u>	02/17/2006	Clarification of Instructions in Pub. 100-06, Chapter 5 Financial Reporting, Section 310.4- Line 4(a) through (e), Reclassified CNC Debt (Principal & Interest)	03/17/2006	4151

<u>R80FM</u>	10/21/2005	Medicare Contractors' Monthly Cash Collections	11/21/2005	4074
<u>R50FM</u>	07/30/2004	Unsolicited/Voluntary Refunds	10/04/2004	3274
<u>R49FM</u>	07/16/2004	Procedures For Re-Issuance and Stale Dating of Medicare Checks	08/16/2004	2951
<u>R48FM</u>	07/09/2004	Unsolicited/Voluntary Refunds - Replaced by Transmittal 50	10/04/2004	3274
<u>R42FM</u>	04/30/2004	Unsolicited/Voluntary Refunds - Replaced by Transmittal 48	10/04/2004	3274
<u>R35FM</u>	02/09/2004	Unsolicited/Voluntary Refunds	10/04/2004	1444
<u>R28FM</u>	12/24/2003	Estimating Allowance for Uncollectible Accounts	01/31/2004	2875
<u>R21FM</u>	08/01/2003	Funds Expended for Multi-Carrier System (MCS)	01/01/2004	2795
<u>R20FM</u>	08/01/2003	Funds Expended for Fiscal Intermediary Shared System (FISS)	01/01/2004	2794
<u>R18FM</u>	05/02/2003	Reporting Currently not Collectible (CNC) Debt	10/01/2003	2640
<u>R17FM</u>	05/02/2003	Reporting Debt and Receivables	10/01/2003	2641
<u>R14FM</u>	02/03/2003	Shared System Preparation of Financial Reports	07/01/2003	2514
<u>R05FM</u>	08/30/2002	Initial Publication of Chapter	N/A	N/A

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