CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 1519	**Date: July 10, 2015**
	Change Request 9208

SUBJECT: Medicare Appeals System (MAS) Upgrade

I. SUMMARY OF CHANGES: The purpose of this CR is to notify contractors that the Medicare Appeals System (MAS) is currently scheduled for an upgrade of the MAS Appeals Processing (Siebel) software in July 2015. This CR will provide the Medicare Administrative Contractors (MACs) with the operational and business requirements they will need to ensure optimal function of the MAS application to enter and track information regarding the progress and disposition of each Part A redetermination and reopening in accordance with CMS policy and regulations.

EFFECTIVE DATE: August 10, 2015
Unless otherwise specified, the effective date is the date of service.
IMPLEMENTATION DATE: July 27, 2015

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)
R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:
For Medicare Administrative Contractors (MACs):
The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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I.   GENERAL INFORMATION

A.   Background: The Centers for Medicare & Medicaid Services (CMS) works closely with the Medicare Administrative Contractors (MACs) currently utilizing the Medicare Appeals System (MAS) to process Part A redetermination and reopening in accordance with CMS policy and regulations. The MAS is currently scheduled for an upgrade of the MAS Appeals Processing (Siebel) software version to the latest Siebel version (8.1.1.14) which uses Open User Interface (UI). This upgrade is currently targeted to be implemented in the production environment during the MAS Release 15.07 on July 27, 2015.

B.   Policy: Regulations at 42 CFR 405.940-405.942 provide that a party to a redetermination that is dissatisfied with an initial determination may request that the contractor make a redetermination.

II.   BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								
		A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
9208.1	MAS Upgrade Technical Considerations MAC users of the MAS system shall ensure that the PC hardware and software used to access MAS meets the following minimum specifications: • Web Browser, Internet Explorer 11.0 Internet Explorer is required for optimal performance of the MAS image viewer. • MAS requires Compatibility View when using Internet Explorer Version 11. • Adding the MAS URL as a trusted site is required for the proper operation. • The MAS Imaging viewer applet supports Java version 1.8.	X	X	X	X						

Number	Requirement	Responsibility								
		A/B MAC			D M E M A C	Shared-System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E M A C	C E D I
		A	B	H H H		
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information: N/A

Section B: All other recommendations and supporting information: N/A
V. CONTACTS

Pre-Implementation Contact(s): Kimberly Snowden, 410-786-3177 or Kimberly.Snowden@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):
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ATTACHMENTS: 0