# Eligible Professional Meaningful Use Core Measures Measure 7 of 17

Stage 2 Date issued: August, 2014

Patient Electronic Access	
Objective	Provide patients the ability to view online, download and transmit their health information within four business days of the information being available to the EP.
Measure	Measure 1:  More than 50 percent of all unique patients seen by the EP during the EHR reporting period are provided timely (available to the patient within 4 business days after the information is available to the EP) online access to their health information, with the ability to view, download, and transmit to a third party.  Measure 2:  More than 5 percent of all unique patients seen by the EP during the EHR
	reporting period (or their authorized representatives) view, download, or transmit to a third party their health information.
	Any EP who:  (1) Neither orders nor creates any of the information listed for inclusion as part of both measures, except for "Patient name" and "Provider's name and office contact information," may exclude <b>both</b> measures.
Exclusion	(2) Conducts 50 percent or more of his or her patient encounters in a county that does not have 50 percent or more of its housing units with 3Mbps broadband availability according to the latest information available from the FCC on the first day of the EHR reporting period may exclude <b>only</b> the second measure.

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# **Definition of Terms**

**Access** – When a patient possesses all of the necessary information needed to view, download, or transmit their information. This could include providing patients with instructions on how to access their health information, the website address they must visit for online access, a unique and registered username or password, instructions on how to create a login, or any other instructions, tools, or materials that patients need in order to view, download, or transmit their information.

**View** – The patient (or authorized representative) accessing their health information online.





**Transmission** – Any means of electronic transmission according to any transport standard(s) (SMTP, FTP, REST, SOAP, etc.). However, the relocation of physical electronic media (for example, USB, CD) does not qualify as transmission although the movement of the information from online to the physical electronic media will be a download.

**Business Days** – Business days are defined as Monday through Friday excluding federal or state holidays on which the EP or their respective administrative staffs are unavailable.

**Diagnostic Test Results** – All data needed to diagnose and treat disease. Examples include, but are not limited to, blood tests, microbiology, urinalysis, pathology tests, radiology, cardiac imaging, nuclear medicine tests, and pulmonary function tests.

# **Attestation Requirements**

DENOMINATOR/NUMERATOR/THRESHOLD/EXCLUSION

#### Measure 1:

- DENOMINATOR: Number of unique patients seen by the EP during the EHR reporting period.
- NUMERATOR: The number of patients in the denominator who have timely (within 4 business
  days after the information is available to the EP) online access to their health information to
  view, download, and transmit to a third party.
- THRESHOLD: The resulting percentage must be more than 50 percent in order for an EP to meet this measure.

#### Measure 2:

- DENOMINATOR: Number of unique patients seen by the EP during the EHR reporting period.
- NUMERATOR: The number of unique patients (or their authorized representatives) in the denominator who have viewed online, downloaded, or transmitted to a third party the patient's health information.
- THRESHOLD: The resulting percentage must be more than 5 percent in order for an EP to meet this measure.
- EXCLUSIONS:
- (1) Any EP who neither orders nor creates any of the information listed for inclusion as part of both measures, except for "Patient name" and "Provider's name and office contact information," may exclude both measures.
- (2) Any EP that conducts 50 percent or more of his or her patient encounters in a county that does not have 50 percent or more of its housing units with 3Mbps broadband availability according to the latest information available from the FCC on the first day of the EHR reporting period may exclude only the second measure.

#### Additional Information

The following information must be made available online: Patient name, provider's name and
office contact information, current and past problem list, procedures. laboratory test results,
current medication list and medication history, current medication allergy list and medication
allergy history, vital signs (height, weight, blood pressure, BMI, growth charts), smoking status,





demographic information (preferred language, sex, race, ethnicity, date of birth), care plan field(s), including goals and instructions, and any known care team members including the primary care provider (PCP) of record unless the information is not available in certified EHR technology (CEHRT), is restricted from disclosure due to any federal, state or local law regarding the privacy of a person's health information, including variations due to the age of the patient or the provider believes that substantial harm may arise from disclosing particular health information in this manner.

- Replaces the Stage 1 core objective for EPs of "Provide patients with an electronic copy of their health information (including diagnostic test results, problem list, medication lists, medication allergies) upon request" and the Stage 1 menu objective for EPs of "Provide patients with timely electronic access to their health information (including lab results, problem list, medication lists, and allergies) within 4 business days of the information being available to the EP."
- This objective aligns with the Fair Information Practice Principles (FIPPs), in affording baseline privacy protections to individuals.
- Both of the measures for this objective must be met using CEHRT.

# **Certification and Standards Criteria**

Below is the corresponding certification and standards criteria for electronic health record technology that supports achieving the meaningful use of this objective.

#### Certification Criteria\*

(i) EHR technology must provide patients (and their authorized representatives) with an online means to view, download, and transmit to a 3<sup>rd</sup> party the data specified below. Access to these capabilities must be through a secure channel that ensures all content is encrypted and integrity-protected in accordance with the standard for encryption and hashing algorithms specified at § 170.210(f).

(A) <u>View</u>. Electronically view in accordance with the standard adopted at § 170.204(a), at a minimum, the following data:

- (1) The Common MU Data Set\*\* (which should be in their English (i.e., non-coded) representation if they associate with a vocabulary/code set).
- (2) Ambulatory setting only. Provider's name and office contact information.
- (3) <u>Inpatient setting only</u>. Admission and discharge dates and locations; discharge instructions; and reason(s) for hospitalization.

(B) <u>Download</u>.

- (1) Electronically download an ambulatory summary or inpatient summary (as applicable to the EHR technology setting for which certification is requested) in human readable format or formatted according to the standard adopted at § 170.205(a)(3) that includes, at a minimum, the following data (which, for the human readable version, should be in their English representation if they associate with a vocabulary/code set):
  - (i) Ambulatory setting only. All of the data specified in paragraph (e)(1)(i)(A)(1) and (e)(1)(i)(A)(2) of this section.
  - (ii) Inpatient setting only. All of the data specified in paragraphs (e)(1)(i)(A)(1) and (e)(1)(i)(A)(3) of this section.
- (2) Inpatient setting only. Electronically download transition of care/referral

§170.314(e)(1) View, download, and transmit to third party





summaries that were created as a result of a transition of care (pursuant to the capability expressed in the certification criterion adopted at paragraph (b)(2) of this section).

#### (C) Transmit to third party.

- (1) Electronically transmit the ambulatory summary or inpatient summary (as applicable to the EHR technology setting for which certification is requested) created in paragraph (e)(1)(i)(B)(1) of this section in accordance with the standard specified in § 170.202(a).
- (2) <u>Inpatient setting only.</u> Electronically transmit transition of care/referral summaries (as a result of a transition of care/referral) selected by the patient (or their authorized representative) in accordance with the standard specified in § 170.202(a).

#### (ii) Activity history log.

- (A) When electronic health information is viewed, downloaded, or transmitted to a third-party using the capabilities included in paragraphs (e)(1)(i)(A) through (C) of this section, the following information must be recorded and made accessible to the patient:
  - (1) The action(s) (i.e., view, download, transmission) that occurred;
  - (2) The date and time each action occurred in accordance with the standard specified at § 170.210(g); and
  - (3) The user who took the action.
- (B) EHR technology presented for certification may demonstrate compliance with paragraph (e)(1)(ii)(A) of this section if it is also certified to the certification criterion adopted at § 170.314(d)(2) and the information required to be recorded in paragraph (e)(1)(ii)(A) is accessible by the patient.

Additional certification criteria may apply. Review the <u>ONC 2014 Edition EHR Certification Criteria Grid</u> Mapped to Meaningful Use Stage 2 for more information.

Standards Criteria*	
§ 170.204(a)	Web Content Accessibility Guidelines (WCAG) 2.0, Level A Conformance (incorporated by reference in § 170.299).
§ 170.210(f)	Any encryption and hashing algorithm identified by the National Institute of Standards and Technology (NIST) as an approved security function in Annex A of the FIPS Publication 140-2 (incorporated by reference in § 170.299).
§ 170.205(a)(3)	HL7 Implementation Guide for CDA Release 2: IHE Health Story Consolidation. The use of the "unstructured document" document-level template is prohibited.
§ 170.202(a)	Applicability Statement for Secure Health Transport.
§ 170.210(g)	The data and time recorded utilize a system clock that has been synchronized following (RFC 1305) Network Time Protocol Version 4.





<sup>\*</sup>Depending on the type of certification issued to the EHR technology, it will also have been certified to the certification criterion adopted at 45 CFR 170.314 (g)(1), (g)(2), or both, in order to assist in the calculation of this meaningful use measure.

Additional standards criteria may apply. Review the <u>ONC 2014 Edition EHR Certification Criteria Grid Mapped to Meaningful Use Stage 2</u> for more information.



