



# CHIP Improper Payment Findings

FY 2011 Payment Error Rate Measurement (PERM) Cycle

CMS



FY 2011

# Table of Contents

<b>Background</b> .....	<b>3</b>
<b>Overall CHIP</b> .....	<b>4</b>
Table 1: CHIP Errors by Component .....	4
<b>CHIP Fee-For-Service</b> .....	<b>5-10</b>
Medical Review Errors .....	5-7
Table 2: FFS Medical Review Errors by Error Type .....	5
Table 3: FFS Medical Review Errors by Service Type .....	5
Table 4: FFS Medical Review Errors by Service Type and Error Type .....	6-7
Data Processing Errors .....	8-10
Table 5: FFS Data Processing Review Errors by Error Type .....	8
Table 6: FFS Data Processing Review Errors by Service Type and Error Type .....	8-10
<b>CHIP Managed Care</b> .....	<b>11</b>
Table 7: Managed Care Data Processing Review Errors by Error Type .....	11
<b>CHIP Eligibility</b> .....	<b>12</b>
Table 8: Eligibility Errors by Error Type .....	12
Table 9: Eligibility Negative Case Errors by Error Type .....	12

## **Background**

The data contained in this package is a compilation of CHIP improper payments identified in Fiscal Year (FY) 2011 through the Payment Error Rate Measurement (PERM) program. PERM is the Medicaid and Children's Health Insurance Program (CHIP) improper payment measurement required by the Improper Payment Information Act (IPIA) and Improper Payments Elimination and Recovery Act (IPERA). CMS annually estimates the amount of improper payments and submits those estimates to Congress.

This is the first year for CHIP estimation since the FY 2007 cycle. The Children's Health Insurance Program Reauthorization Act (CHIPRA) of 2009 prohibited CMS from calculating or publishing any CHIP error rates until the publication of a new PERM regulation. In addition, Section 205(c) of the Medicare and Medicaid Extenders Act of 2010 exempted CMS from completing CHIP error rates for the FY 2009 and FY 2010 PERM cycles.

Through the PERM program, CMS samples state Fee-For-Service (FFS) and managed care CHIP payments, collects documentation from providers, conducts a data processing review on sampled FFS and managed care payments, and performs a medical record review on sampled FFS claims. If an error is identified during medical or data processing review, states are given the opportunity to request a difference resolution. In addition, states perform eligibility reviews and submit the results of their eligibility reviews to CMS.

The PERM program uses a 17-state three-year rotation for measuring improper payments in CHIP, so that CMS measures each state once every three years. The data presented in this package consists of findings from the most recently completed PERM cycle, FY 2011, and, therefore, contains findings from 16 states and the District of Columbia.

CMS recovers the federal share of CHIP payments from states on a claim-by-claim basis from the FFS and managed care overpayments found in error. CMS also works closely with states to review their error rates, determine root causes of errors and develop corrective actions to address the major causes of errors.

**Table 1: CHIP Errors by Component**

Component	Overpayments		Underpayments		Total Errors	
	Number of Payment Errors	Dollar Amount of Errors	Number of Payment Errors	Dollar Amount of Errors	Number of Payment Errors	Dollar Amount of Errors
FFS Data Processing	200	\$166,799	32	\$9,859	232	\$176,658
FFS Medical Review	288	\$229,618	5	\$58,636	293	\$288,255
Managed Care	4	\$1,004	104	\$36	108	\$1,040
Eligibility	808	\$98,669	49	\$1,314	857	\$99,983
<b>Total</b>	<b>1,300</b>	<b>\$496,090</b>	<b>190</b>	<b>\$69,845</b>	<b>1,490</b>	<b>\$565,935</b>

**Table 2: Fee – For – Service (FFS) Medical Review Errors by Error Type**

Error Code	Error Type Description	Payment Errors		Dollars in Error	
		Number	% of Total Number of Errors	Dollars In Error	% of Total Dollars in Error
MR1	No Documentation	73	24.9%	\$88,725	30.8%
MR2	Insufficient Documentation	67	22.9%	\$24,393	8.5%
MR3	Procedure Coding Error	13	4.4%	\$10,457	3.6%
MR4	Diagnosis Coding Error	6	2.0%	\$14,912	5.2%
MR5	Unbundling	0	0.0%	\$0	0.0%
MR6	Number of Unit(s) Error	40	13.7%	\$70,661	24.5%
MR7	Medically Unnecessary	4	1.4%	\$12,742	4.4%
MR8	Policy Violation	76	25.9%	\$61,533	21.3%
MR9	Admin/Other	14	4.8%	\$4,831	1.7%
	<b>Total</b>	<b>293</b>	<b>100%</b>	<b>\$288,255</b>	<b>100%</b>

**Table 3: Fee – For – Service (FFS) Medical Review Errors by Service Type**

Service Type	Payment Errors		Dollars in Error	
	Number	% of Total Number of Errors	Dollars In Error	% of Total Dollars in Error
Prescribed Drugs	72	24.6%	\$99,092	34.4%
Psychiatric, Mental Health, and Behavioral Health Services	64	21.8%	\$46,486	16.1%
Physicians and Other Licensed Practitioner Services	47	16.0%	\$21,012	7.3%
Outpatient Hospital Services and Clinics	31	10.6%	\$21,805	7.6%
Dental and Other Oral Surgery Services	22	7.5%	\$14,134	4.9%
Inpatient Hospital	17	5.8%	\$76,397	26.5%
Personal Support Services	12	4.1%	\$5,223	1.8%
Habilitation and Waiver Programs	11	3.8%	\$543	0.2%
Therapies, Hearing and Rehabilitation Services	11	3.8%	\$2,066	0.7%
Durable Medical Equipment (DME) and supplies, Prosthetic/Orthopedic devices and Environmental Modifications	2	0.7%	\$1,312	0.5%
Home Health Services	1	0.3%	\$62	0.0%
Laboratory, X-ray and Imaging Services	1	0.3%	\$25	0.0%
Transportation and Accommodations	1	0.3%	\$9	0.0%
Vision: Ophthalmology, Optometry and Optical Services	1	0.3%	\$89	0.0%
<b>Total</b>	<b>293</b>	<b>100%</b>	<b>\$288,255</b>	<b>100%</b>

**Table 4: Fee – For – Service (FFS) Medical Review Errors by Service Type and Error Type**

Error Code	Error Type	Inpatient Hospital				Mental Health Services			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
MR1	No Documentation	4	23.5%	\$46,402	60.7%	21	32.8%	\$20,918	45.0%
MR2	Insufficient Documentation	0	0.0%	\$0	0.0%	19	29.7%	\$7,381	15.9%
MR3	Procedure Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR4	Diagnosis Coding Error	6	35.3%	\$14,912	19.5%	0	0.0%	\$0	0.0%
MR5	Unbundling	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR6	Number of Unit(s) Error	3	17.6%	\$2,341	3.1%	20	31.3%	\$15,070	32.4%
MR7	Medically Unnecessary	4	23.5%	\$12,742	16.7%	0	0.0%	\$0	0.0%
MR8	Policy Violation	0	0.0%	\$0	0.0%	2	3.1%	\$2,773	6.0%
MR9	Admin/Other	0	0.0%	\$0	0.0%	2	3.1%	\$345	0.7%
	<b>Total</b>	<b>17</b>	<b>100%</b>	<b>\$76,397</b>	<b>100%</b>	<b>64</b>	<b>100%</b>	<b>\$46,486</b>	<b>100%</b>

Error Code	Error Type	Outpatient Services				Physician Services			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
MR1	No Documentation	12	38.7%	\$1,740	8.0%	14	29.8%	\$13,653	65.0%
MR2	Insufficient Documentation	9	29.0%	\$4,149	19.0%	18	38.3%	\$4,522	21.5%
MR3	Procedure Coding Error	5	16.1%	\$8,637	39.6%	8	17.0%	\$1,820	8.7%
MR4	Diagnosis Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR5	Unbundling	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR6	Number of Unit(s) Error	3	9.7%	\$6,900	31.6%	5	10.6%	\$818	3.9%
MR7	Medically Unnecessary	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR8	Policy Violation	1	3.2%	\$89	0.4%	2	4.3%	\$199	0.9%
MR9	Admin/Other	1	3.2%	\$289	1.3%	0	0.0%	\$0	0.0%
	<b>Total</b>	<b>31</b>	<b>100%</b>	<b>\$21,805</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>\$21,012</b>	<b>100%</b>

Error Code	Error Type	Dental Services				Prescribed Drugs			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
MR1	No Documentation	5	22.7%	\$3,413	24.1%	8	11.1%	\$1,053	1.1%
MR2	Insufficient Documentation	6	27.3%	\$5,337	37.8%	4	5.6%	\$1,888	1.9%
MR3	Procedure Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR4	Diagnosis Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR5	Unbundling	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR6	Number of Unit(s) Error	2	9.1%	\$213	1.5%	3	4.2%	\$43,957	44.4%
MR7	Medically Unnecessary	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR8	Policy Violation	7	31.8%	\$5,034	35.6%	53	73.6%	\$51,533	52.0%
MR9	Admin/Other	2	9.1%	\$138	1.0%	4	5.6%	\$661	0.7%
	<b>Total</b>	<b>22</b>	<b>100%</b>	<b>\$14,134</b>	<b>100%</b>	<b>72</b>	<b>100%</b>	<b>\$99,092</b>	<b>100%</b>

**Table 4: Fee – For – Service (FFS) Medical Review Errors by Service Type and Error Type (Continued)**

Error Code	Error Type	Home Health Services				Personal Support Services			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
MR1	No Documentation	0	0.0%	\$0	0.0%	2	16.7%	\$438	8.4%
MR2	Insufficient Documentation	0	0.0%	\$0	0.0%	3	25.0%	\$615	11.8%
MR3	Procedure Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR4	Diagnosis Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR5	Unbundling	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR6	Number of Unit(s) Error	1	100.0%	\$62	100.0%	1	8.3%	\$14	0.3%
MR7	Medically Unnecessary	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR8	Policy Violation	0	0.0%	\$0	0.0%	3	25.0%	\$837	16.0%
MR9	Admin/Other	0	0.0%	\$0	0.0%	3	25.0%	\$3,318	63.5%
	<b>Total</b>	<b>1</b>	<b>100%</b>	<b>\$62</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>\$5,223</b>	<b>100%</b>

Error Code	Error Type	Therapies Hearing and Rehabilitation Services				Habilitation and Waiver Programs			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
MR1	No Documentation	5	45.5%	\$953	46.2%	1	9.1%	\$66	12.1%
MR2	Insufficient Documentation	4	36.4%	\$400	19.4%	2	18.2%	\$24	4.4%
MR3	Procedure Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR4	Diagnosis Coding Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR5	Unbundling	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR6	Number of Unit(s) Error	0	0.0%	\$0	0.0%	1	9.1%	\$27	5.1%
MR7	Medically Unnecessary	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
MR8	Policy Violation	2	18.2%	\$712	34.5%	6	54.5%	\$355	65.4%
MR9	Admin/Other	0	0.0%	\$0	0.0%	1	9.1%	\$71	13.1%
	<b>Total</b>	<b>11</b>	<b>100%</b>	<b>\$2,066</b>	<b>100%</b>	<b>11</b>	<b>100%</b>	<b>\$543</b>	<b>100%</b>

Error Code	Error Type	DME Services			
		Number of Errors		Dollars in Error	
MR1	No Documentation	0	0.0%	\$0	0.0%
MR2	Insufficient Documentation	1	50.0%	\$53	4.0%
MR3	Procedure Coding Error	0	0.0%	\$0	0.0%
MR4	Diagnosis Coding Error	0	0.0%	\$0	0.0%
MR5	Unbundling	0	0.0%	\$0	0.0%
MR6	Number of Unit(s) Error	1	50.0%	\$1,260	96.0%
MR7	Medically Unnecessary	0	0.0%	\$0	0.0%
MR8	Policy Violation	0	0.0%	\$0	0.0%
MR9	Admin/Other	0	0.0%	\$0	0.0%
	<b>Total</b>	<b>2</b>	<b>100%</b>	<b>\$1,312</b>	<b>100%</b>

**Table 5: Fee – For – Service (FFS) Data Processing Review Errors by Error Type**

Error Code	Error Type	Number Of Errors		Dollars In Error	
		Number of Payment Errors	% of Total Number of Errors	Dollars in Error	% of Total Dollars in Error
DP1	Duplicate Item	2	0.9%	\$80	0.0%
DP2	Non-covered Service	51	22.0%	\$45,617	25.8%
DP3	FFS Claim for Managed Care Service	11	4.7%	\$2,487	1.4%
DP4	Third-party Liability	4	1.7%	\$330	0.2%
DP5	Pricing Error	99	42.7%	\$71,042	40.2%
DP6	Logic Edit	7	3.0%	\$4,404	2.5%
DP7	Data Entry Error	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	0	0.0%	\$0	0.0%
DP10	Admin/Other	58	25.0%	\$52,697	29.8%
	<b>Total</b>	<b>232</b>	<b>100%</b>	<b>\$176,658</b>	<b>100%</b>

**Table 6: Fee – For – Service (FFS) Data Processing Review Errors by Service Type and Error Type**

Error Code	Error Type	Inpatient Hospital				Mental Health Services			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
DP1	Duplicate Item	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP2	Non-covered Service	1	10.0%	\$14,431	25.0%	4	28.6%	\$16,809	58.1%
DP3	FFS Claim for Managed Care Service	0	0.0%	\$0	0.0%	2	14.3%	\$324	1.1%
DP4	Third-party Liability	0	0.0%	\$0	0.0%	1	7.1%	\$149	0.5%
DP5	Pricing Error	6	60.0%	\$10,635	18.4%	2	14.3%	\$10,092	34.9%
DP6	Logic Edit	1	10.0%	\$2,814	4.9%	1	7.1%	\$107	0.4%
DP7	Data Entry Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP10	Admin/Other	2	20.0%	\$29,853	51.7%	4	28.6%	\$1,472	5.1%
	<b>Total</b>	<b>10</b>	<b>100%</b>	<b>\$57,734</b>	<b>100%</b>	<b>14</b>	<b>100%</b>	<b>\$28,952</b>	<b>100%</b>

**Table 6: Fee – For – Service (FFS) Data Processing Review Errors by Service Type and Error Type (Continued)**

Error Code	Error Type	Outpatient Services				Physician Services			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
DP1	Duplicate Item	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP2	Non-covered Service	8	25.0%	\$3,277	27.0%	21	58.3%	\$3,450	31.7%
DP3	FFS Claim for Managed Care Service	5	15.6%	\$796	6.6%	0	0.0%	\$0	0.0%
DP4	Third-party Liability	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP5	Pricing Error	10	31.3%	\$6,513	53.8%	5	13.9%	\$96	0.9%
DP6	Logic Edit	1	3.1%	\$217	1.8%	1	2.8%	\$9	0.1%
DP7	Data Entry Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP10	Admin/Other	8	25.0%	\$1,313	10.8%	9	25.0%	\$7,328	67.3%
	<b>Total</b>	<b>32</b>	<b>100%</b>	<b>\$12,116</b>	<b>100%</b>	<b>36</b>	<b>100%</b>	<b>\$10,884</b>	<b>100%</b>

Error Code	Error Type	Dental Services				Prescribed Drugs			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
DP1	Duplicate Item	1	5.3%	\$37	0.5%	0	0.0%	\$0	0.0%
DP2	Non-covered Service	1	5.3%	\$760	10.5%	2	3.1%	\$238	11.1%
DP3	FFS Claim for Managed Care Service	3	15.8%	\$961	13.2%	1	1.6%	\$407	19.1%
DP4	Third-party Liability	3	15.8%	\$181	2.5%	0	0.0%	\$0	0.0%
DP5	Pricing Error	6	31.6%	\$454	6.2%	59	92.2%	\$958	44.9%
DP6	Logic Edit	1	5.3%	\$728	10.0%	2	3.1%	\$530	24.9%
DP7	Data Entry Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP10	Admin/Other	4	21.1%	\$4,143	57.0%	0	0.0%	\$0	0.0%
	<b>Total</b>	<b>19</b>	<b>100%</b>	<b>\$7,264</b>	<b>100%</b>	<b>64</b>	<b>100%</b>	<b>\$2,133</b>	<b>100%</b>

Error Code	Error Type	Therapies Hearing and Rehabilitation Services				Habilitation and Waiver Programs			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
DP1	Duplicate Item	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP2	Non-covered Service	5	62.5%	\$570	93.3%	1	4.0%	\$3,987	72.3%
DP3	FFS Claim for Managed Care Service	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP4	Third-party Liability	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP5	Pricing Error	2	25.0%	\$7	1.2%	0	0.0%	\$0	0.0%
DP6	Logic Edit	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP7	Data Entry Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP10	Admin/Other	1	12.5%	\$34	5.6%	24	96.0%	\$1,529	27.7%
	<b>Total</b>	<b>8</b>	<b>100%</b>	<b>\$611</b>	<b>100%</b>	<b>25</b>	<b>100%</b>	<b>\$5,516</b>	<b>100%</b>

**Table 6: Fee – For – Service (FFS) Data Processing Review Errors by Service Type and Error Type (Continued)**

Error Code	Error Type	Lab Xray Imaging				Denied Claims			
		Number of Errors		Dollars in Error		Number of Errors		Dollars in Error	
DP1	Duplicate Item	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP2	Non-covered Service	0	0.0%	\$0	0.0%	4	100.0%	\$90	100.0%
DP3	FFS Claim for Managed Care Service	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP4	Third-party Liability	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP5	Pricing Error	3	60.0%	\$97	38.7%	0	0.0%	\$0	0.0%
DP6	Logic Edit	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP7	Data Entry Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	0	0.0%	\$0	0.0%	0	0.0%	\$0	0.0%
DP10	Admin/Other	2	40.0%	\$154	61.3%	0	0.0%	\$0	0.0%
	<b>Total</b>	<b>5</b>	<b>100%</b>	<b>\$251</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>\$90</b>	<b>100%</b>

Error Code	Error Type	Capitated Care Fixed Payments			
		Number of Errors		Dollars in Error	
DP1	Duplicate Item	0	0.0%	\$0	0.0%
DP2	Non-covered Service	0	0.0%	\$0	0.0%
DP3	FFS Claim for Managed Care Service	0	0.0%	\$0	0.0%
DP4	Third-party Liability	0	0.0%	\$0	0.0%
DP5	Pricing Error	6	85.7%	\$42,189	91.1%
DP6	Logic Edit	0	0.0%	\$0	0.0%
DP7	Data Entry Error	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	0	0.0%	\$0	0.0%
DP10	Admin/Other	1	14.3%	\$4,134	8.9%
	<b>Total</b>	<b>7</b>	<b>100%</b>	<b>\$46,323</b>	<b>100%</b>

**Table 7: Managed Care Data Processing Review Errors by Error Type**

Error Code	Error Type	Managed Care			
		Number of Errors		Dollars in Error	
DP1	Duplicate Item	0	0.0%	\$0	0.0%
DP2	Non-covered Service	3	2.8%	\$890	85.6%
DP3	FFS Claim for Managed Care Service	0	0.0%	\$0	0.0%
DP4	Third-party Liability	0	0.0%	\$0	0.0%
DP5	Pricing Error	1	0.9%	\$114	11.0%
DP6	Logic Edit	0	0.0%	\$0	0.0%
DP7	Data Entry Error	0	0.0%	\$0	0.0%
DP8	Rate Cell Error	0	0.0%	\$0	0.0%
DP9	Managed Care Payment Error	104	96.3%	\$36	3.4%
DP10	Admin/Other	0	0.0%	\$0	0.0%
	<b>Total</b>	<b>108</b>	<b>100%</b>	<b>\$1,040</b>	<b>100%</b>

**Table 8: Eligibility Payment Errors by Error Type**

Error Code	Error Type	Total Number of Errors	Overpayments		Underpayments		Percentage of Total Errors	
			Number of Errors	Dollars in Error	Number of Errors	Dollars in Error	% of Total Number of Errors	% of Total Dollars in Error
NE	Not Eligible	673	673	\$91,590	0	\$0	78.5%	91.6%
L/U	Liability Understated	101	101	\$2,959	0	\$0	11.8%	3.0%
L/O	Liability Overstated	49	0	\$0	49	\$1,314	5.7%	1.3%
U	Undetermined	30	30	\$3,755	0	\$0	3.5%	3.8%
EI	Eligible with Ineligible Services	4	4	\$319	0	\$0	0.5%	0.3%
MCE1	Managed Care Error, Ineligible for Managed Care	0	0	\$0	0	\$0	0.0%	0.0%
MCE2	Managed Care Error, Eligible for Managed Care but Improperly Enrolled	0	0	\$0	0	\$0	0.0%	0.0%
<b>Total</b>		<b>857</b>	<b>808</b>	<b>\$98,669</b>	<b>49</b>	<b>\$1,314</b>	<b>100%</b>	<b>100%</b>

**Table 9: Eligibility Negative Case Errors by Error Type**

Stratum	Number of Cases	Percentage of All Cases	Percentage of Cases in Error
Correct	3,319	96.7%	--
Improper Termination	73	2.1%	63.5%
Improper Denial	42	1.2%	36.5%
<b>Total Negative Cases</b>	<b>3,434</b>	<b>100%</b>	<b>100%</b>