

## HPMS E-Mail

**Date:** August 26, 2022

**Subject:** CMS Agency E-Mail Outage

CMS will be undertaking an agency e-mail transition over Labor Day weekend. **As a result, CMS e-mail services will be down from 9:00 p.m. ET on Friday, September 2, 2022 until 12:01 a.m. ET on Tuesday, September 6, 2022.**

Please do **not** send e-mail to CMS staff or resource mailboxes (e.g., [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov)) during this time. If an e-mail is sent, the system will reply that the e-mail account does not exist, and the e-mail will **not** be delivered.

If you have questions about this message, please contact the HPMS Help Desk at either 1-800-220-2028 or [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov) before the migration begins.