

MCBS MAIN STUDY - ROUND 43 – FALL SUPPLEMENT 2005

COMMUNITY COMPONENT

SC. SATISFACTION WITH CARE

BOX SC1A	IF SP DECEASED OR INSTITUTIONALIZED, GO TO BOX USA . OTHERWISE, GO TO SC1.
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SC1. We're interested in how you feel about the health care (you have/SP has) received [over the past year/since (PREV. SUPPL. RD. INT. DATE)] from doctors and hospitals. Please tell me how satisfied you have been with the following:

The overall quality of the health care (you have /SP has) received [over the past year/since (PREV. SUPPL. RD. INT. DATE)].

SHOW CARD SC1

MCQUALTY	VERY SATISFIED	1
	SATISFIED	2
	DISSATISFIED	3
	VERY DISSATISFIED	4
	NOT APPLICABLE	5
	REFUSED	-7
	DON'T KNOW	-8

SC2. [Please tell me how satisfied you have been with . . .] The availability of health care at night and on weekends.

SHOW CARD SC1

MCAVAIL	VERY SATISFIED	1
	SATISFIED	2
	DISSATISFIED	3
	VERY DISSATISFIED	4
	NOT APPLICABLE	5
	REFUSED	-7
	DON'T KNOW	-8

SC3. [Please tell me how satisfied you have been with . . .] The ease and convenience of getting to a doctor from where (you live/SP lives).

SHOW CARD SC1

MCEASE	VERY SATISFIED	1
	SATISFIED	2
	DISSATISFIED	3
	VERY DISSATISFIED	4
	NOT APPLICABLE	5
	REFUSED	-7
	DON'T KNOW	-8

SC4. [Please tell me how satisfied you have been with . . .] The out-of-pocket costs (you/SP) paid for health care.

SHOW
CARD
SC1

MCCOSTS

VERY SATISFIED	1
SATISFIED	2
DISSATISFIED	3
VERY DISSATISFIED	4
NOT APPLICABLE	5
REFUSED	-7
DON'T KNOW	-8

SC5. [Please tell me how satisfied you have been with . . .] The information given to (you/you or SP) about what was wrong with (you/SP).

SHOW
CARD
SC1

MCINFO

VERY SATISFIED	1
SATISFIED	2
DISSATISFIED	3
VERY DISSATISFIED	4
NOT APPLICABLE	5
REFUSED	-7
DON'T KNOW	-8

SC6. [Please tell me how satisfied you have been with . . .] The follow-up care (you/SP) received after an initial treatment or operation.

SHOW
CARD
SC1

MCFOLUP

VERY SATISFIED	1
SATISFIED	2
DISSATISFIED	3
VERY DISSATISFIED	4
NOT APPLICABLE	5
REFUSED	-7
DON'T KNOW	-8

SC7. [Please tell me how satisfied you have been with . . .] The concern of doctors for (your/SP's) overall health rather than just for an isolated symptom or disease.

SHOW
CARD
SC1

MCCONCRN

VERY SATISFIED	1
SATISFIED	2
DISSATISFIED	3
VERY DISSATISFIED	4
NOT APPLICABLE	5
REFUSED	-7
DON'T KNOW	-8

- SC8. [Please tell me how satisfied you have been with . . .] Getting all (your/SP's) health care needs taken care of at the same location.

SHOW
CARD
SC1

MCSAMLOC

VERY SATISFIED 1
 SATISFIED 2
 DISSATISFIED 3
 VERY DISSATISFIED 4
 NOT APPLICABLE 5
 REFUSED -7
 DON'T KNOW -8

- SC8a. [Please tell me how satisfied you have been with . . .] The availability of care by specialists when (you feel/SP feels) (you need/he needs/she needs) it.

SHOW
CARD
SC1

MCSPECAR

VERY SATISFIED 1
 SATISFIED 2
 DISSATISFIED 3
 VERY DISSATISFIED 4
 NOT APPLICABLE 5
 REFUSED -7
 DON'T KNOW -8

- SC8b. [Please tell me how satisfied you have been with . . .] The ease of obtaining answers to questions over the telephone about (your/SP's) treatment or prescriptions.

SHOW
CARD
SC1

MCTELANS

VERY SATISFIED 1
 SATISFIED 2
 DISSATISFIED 3
 VERY DISSATISFIED 4
 NOT APPLICABLE 5
 REFUSED -7
 DON'T KNOW -8

- SC9. What things, if anything, about the health care services (you receive/SP receives) are you dissatisfied with?
MCDISSFY

NOT DISSATISFIED WITH ANYTHING 1

RECORD ALL OTHER RESPONSES VERBATIM BELOW: 91

MCDISVB1

VCMCDIS1**MCDISVB2**

VCMCDIS2**MCDISVB3**

VCMCDIS3**VCMCDIS4**

SC10 OMITTED IN ROUND 43.

SC10a. Please tell me whether each of the following statements is true or false.

(You worry/SP worries) about (your/his/her) health more than other people (your/his/her) age. [Is this statement true or false?]

MCWORRY	TRUE	1
	FALSE	2
	REFUSED	-7
	DON'T KNOW	-8

SC10b. (You/SP) will do just about anything to avoid going to the doctor.

MCAVOID	TRUE	1
	FALSE	2
	REFUSED	-7
	DON'T KNOW	-8

SC10c. When (you are/SP is) sick, (you try/he tries/she tries) to keep it to (yourself/himself/herself).

MCSICK	TRUE	1
	FALSE	2
	REFUSED	-7
	DON'T KNOW	-8

SC10d. Usually, (you go/SP goes) to the doctor as soon as (you start/he starts/she starts) to feel bad.

MCDRSOON	TRUE	1
	FALSE	2
	REFUSED	-7
	DON'T KNOW	-8

SC11. During (CURRENT YEAR), did (you/SP) have any health problem or condition about which you think (you/he/she) should have seen a doctor or other medical person, but did not?

MCDRNSEE	YES	1 (SC12aa)
	NO	2 (SC15)
	REFUSED	-7 (SC15)
	DON'T KNOW	-8 (SC15)

SC12 OMITTED IN ROUND 43.

SC12aa. What was the health problem or condition?

[ENTER ALL CONDITIONS. PRESS ENTER IF THERE ARE NO MORE CONDITIONS.]

TEMP1 CONDITION 1: _____

TEMP2 CONDITION 2 _____

TEMP3 CONDITION 3 _____

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SC12a. Did (you/SP) attempt to see a doctor about this [READ CONDITION(S) BELOW]?
(CONDITIONS FROM SC12aa)

[PROBE: By "attempt" I mean, did (you/SP) contact a doctor's office or other medical place in order to set an appointment or talk to someone about the condition(s)?]

MCDRATMP	YES	1
	NO	2
	REFUSED	-7
	DON'T KNOW	-8

SC13INTR. This card lists some reasons people have given for not seeing a doctor or other medical person about a health problem or condition.

[PRESS ENTER TO CONTINUE.]

SHOW CARD SC2

SC13. Which of these reasons explains why (you/SP) did not see a doctor about the [READ CONDITION(S) BELOW]?
(CONDITIONS FROM SC12aa)

[PROBE: Any other reason?]

[CODE ALL THAT APPLY. PRESS CTRL/L TO LEAVE SCREEN.]

SHOW CARD SC2	MCRNSERS	DIDN'T THINK THE PROBLEM WAS SERIOUS	1	BOX SC1B
	MCRRCOST	THOUGHT IT WOULD COST TOO MUCH	2	BOX SC1B
	MCRTIME	DIDN'T HAVE TIME	3	BOX SC1B
	MCRAPPT	COULDN'T GET AN APPOINTMENT		
	MCRRAVAIL	SOON ENOUGH	4	BOX SC1B
	MCRWAY	NO DOCTOR WAS AVAILABLE	5	BOX SC1B
	MCRFAMILY	DIDN'T HAVE A WAY TO GET TO THE DOCTOR ...	6	BOX SC1B
	MCDRRCDM	COULDN'T LEAVE OTHER FAMILY MEMBER	7	BOX SC1B
	MCRFEAR	THOUGHT DOCTOR COULDN'T DO MUCH		
	MCDRCHG	ABOUT PROBLEM	8	BOX SC1B
	MCRACCP	WAS AFRAID OF FINDING OUT WHAT WAS WRONG	9	BOX SC1B
	MCRDOCTR	DOCTOR CHARGED MORE THAN MEDICARE		
	MCRHOSP	WOULD PAY	10	BOX SC1B
	MCRNOCAR	COULDN'T FIND A DOCTOR WHO WOULD ACCEPT MEDICAID	11	BOX SC1B
	MCRUNABL	OTHER (SPECIFY) _____	91	BOX SC1B
	MCRROTHR			
	MCRROTHOS			
		REFUSED	-7	(SC15)
	DON'T KNOW	-8	(SC15)	

BOX SC1B	IF MORE THAN ONE REASON ENTERED IN SC13, GO TO SC14. OTHERWISE, GO TO SC15.
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- SC14. Which of these was the main reason (you/SP) did not see a doctor about (this/these) condition(s) during (CURRENT YEAR)? [READ REASONS BELOW IF NECESSARY.]
(CONDITIONS FROM SC12aa)

MCRMAIN (DIDN'T THINK THE PROBLEM WAS SERIOUS 1)
 (THOUGHT IT WOULD COST TOO MUCH 2)
 (DIDN'T HAVE TIME 3)
 (COULDN'T GET AN APPOINTMENT SOON
 ENOUGH 4)
 (NO DOCTOR WAS AVAILABLE 5)
 (DIDN'T HAVE A WAY TO GET TO THE DOCTOR .. 6)
 (COULDN'T LEAVE OTHER FAMILY MEMBER 7)
 (THOUGHT DOCTOR COULDN'T DO MUCH
 ABOUT PROBLEM 8)
 (WAS AFRAID OF FINDING OUT WHAT WAS
 WRONG 9)
 (DOCTOR CHARGED MORE THAN MEDICARE
 WOULD PAY 10)
 (COULDN'T FIND A DOCTOR WHO WOULD
 ACCEPT MEDICAID 11)
 ([OTHER SPECIFY] 91)

- SC15. During (CURRENT YEAR), were any medicines prescribed for (you/SP) that (you/he/she) did not get? Please include refills of earlier prescriptions as well as prescriptions that were written or phoned in by a doctor.

PMNOTGET YES 1 (SC16)
 NO 2 (SC20)
 REFUSED -7 (SC20)
 DON'T KNOW -8 (SC20)

- SC16. What were the names of those medicines?
 [ENTER ALL MEDICINES. PRESS ENTER IF THERE ARE NO MORE MEDICINES.]

TEMP1 MEDICINE 1: _____
TEMP2 MEDICINE 2: _____
TEMP3 MEDICINE 3: _____
TEMP4 MEDICINE 4: _____
TEMP5 MEDICINE 5: _____

- SC17INTR. This card lists some reasons people have given for not having prescriptions filled or refilled.
 [PRESS ENTER TO CONTINUE.]

SHOW CARD SC3

- SC17. Which of these reasons explains why (you/SP) did not obtain the [READ MEDICINE(S) BELOW]?
 (MEDICINE NAMES)
 [PROBE: Any other reason?]
 [CODE ALL THAT APPLY. PRESS CTRL/L TO LEAVE SCREEN.]

SHOW CARD SC3	PMNOCOND	DIDN'T THINK MEDICINE WAS NECESSARY FOR THE CONDITION	1	BOX SC2
	PMCOST	THOUGHT IT WOULD COST TOO MUCH	2	BOX SC2
	PMNOCOV	MEDICINE NOT COVERED BY INSURANCE OR MEDICAID	3	BOX SC2
	PMNOTIME	DIDN'T HAVE TIME	4	BOX SC2
	PMNOSOON	COULDN'T GET THE MEDICINE SOON ENOUGH ...	5	BOX SC2
	PMPHARM	NO PHARMACY CONVENIENT	6	BOX SC2
	PMNOWAY	DIDN'T HAVE A WAY TO GET MEDICINE	7	BOX SC2
	PMNOHELP	DIDN'T THINK MEDICINE WOULD HELP CONDITION	8	BOX SC2
	PMREACT	WAS AFRAID OF MEDICINE REACTIONS/ CONTRAINDICATIONS	9	BOX SC2
	PMNONEED	FELT BETTER, DIDN'T NEED MEDICINE	10	BOX SC2
	PMNOLIKE	DON'T LIKE TO TAKE MEDICINE	11	BOX SC2
		OTHER (SPECIFY) _____	91	BOX SC2
	PMOTHER	REFUSED	-7	(SC20)
	PMOTHOS	DON'T KNOW	-8	(SC19)

BOX SC2	IF MORE THAN ONE REASON ENTERED AT SC17, GO TO SC18. OTHERWISE, GO TO SC19.
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- SC18. Which of these was the main reason (you/SP) did not obtain (this/these) medicine(s) during (CURRENT YEAR)?
 [READ REASONS BELOW IF NECESSARY.]
 (MEDICINE NAMES)

PMMAIN	(DIDN'T THINK MEDICINE WAS NECESSARY FOR THE CONDITION	1)
	(THOUGHT IT WOULD COST TOO MUCH	2)
	(MEDICINE NOT COVERED BY INSURANCE OR MEDICAID	3)
	(DIDN'T HAVE TIME	4)
	(COULDN'T GET THE MEDICINE SOON ENOUGH..	5)
	(NO PHARMACY CONVENIENT	6)
	(DIDN'T HAVE A WAY TO GET MEDICINE	7)
	(DIDN'T THINK MEDICINE WOULD HELP CONDITION	8)
	(WAS AFRAID OF MEDICINE REACTIONS/ CONTRAINDICATIONS	9)
	(FELT BETTER, DIDN'T NEED MEDICINE	10)
	(DON'T LIKE TO TAKE MEDICINE	11)
	([OTHER SPECIFY] _____	91)
	REFUSED	-7
	DON'T KNOW	-8

SC19. During (CURRENT YEAR), how many times did (you/SP) decide not to fill or refill a prescription because it was too expensive?

NOTFILL	NONE	1
	1 TIME.....	2
	2 TIMES	3
	3-4 TIMES	4
	5-9 TIMES	5
	10 OR MORE TIMES	6
	REFUSED	-7
	DON'T KNOW	-8

SC20. Please tell me how often during (CURRENT YEAR) (you have/SP has) done any of the following things. (Have you/Has SP) often, sometimes, or never...

SHOW CARD SC4

		OFTEN	SOMETIMES	NEVER
GENERRX	a. asked for generics instead of brand name drugs? .	1	2	3
MAILRX	b. purchased prescription drugs through the mail or on the internet?	1	2	3
DOSESRX	c. taken smaller doses of a medicine to make the medicine last longer?	1	2	3
SKIPRX	d. skipped doses to make the medicine last longer?..	1	2	3
SAMPLERX	e. asked for or received free samples from (your/his/her) doctor or health provider?	1	2	3
COMPARRX	f. compared prices or shopped around for the best price?.....	1	2	3
NONUSRX	g. purchased prescription drugs from outside of the United States?.....	1	2	3
SPENTLRX	h. spent less money on food, heat or other basic needs so that (you/he/she) would have money for medicine?.....	1	2	3

BOX SC3	GO TO BOX USA .
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SC Addendum

Segments: ACCS