

**Medicare Contractors  
2003**

	Intermediaries	Carriers
Blue Cross/Blue Shield	26	15
Other	2	5

NOTE: Data as of July 2003.

SOURCE: CMS/OFM

### Medicare Claims Processing Costs Selected Fiscal Years

	Net Unit Cost per Claim						
	1975	1980	1985	1990	2000	2001	2002
Intermediaries <sup>1</sup>	\$3.84	\$2.96	\$2.33	\$1.86	\$0.86 <sup>3</sup>	\$0.86 <sup>3</sup>	\$0.85 <sup>3</sup>
Carriers <sup>2</sup>	\$2.90	\$2.33	\$1.88	\$1.56	\$0.63	\$0.61	\$0.60

<sup>1</sup> Includes direct costs and overhead costs for bill payment, reconsiderations and hearings lines.

<sup>2</sup> Includes direct costs and overhead costs for the claims payment, reviews and hearings, and beneficiary/physician inquiries lines.

<sup>3</sup> Beginning in FY 1998, inquiries and PET activities are separated from other bill payment cost for intermediaries.

SOURCE: CMS/OFM

**Medicare Appeals  
Fiscal Years 2001 - 2002**

	2001		2002	
	Intermediary Reconsiderations	Carrier Reviews	Intermediary Reconsiderations	Carrier Reviews
Number Processed	50,143	3,722,068	34,739	3,898,383
Percent With Increased Payments	25.1	64.3	28.0	61.8

SOURCE: CMS/OFM

November 2003