## **Supplemental Document Uploads for Group Appeals**

The Office of Hearings ("OH") recognizes that supplemental documents may need to be submitted for participating providers in a group appeal. Therefore, an enhancement has been implemented within the Office of Hearings Case and Document Management System ("OH CDMS") to allow user to upload supplemental documents related to protested item support, audit adjustment support, calculation support, representation letter, and other support for any active participant within a group appeal. Multiple documents may be submitted for a single participant within a case action, but if supplementation is needed for multiple participants, then a distinct case action is required for each impacted participant. These procedures apply to both Optional and Common Issue Related Party ("CIRP") group appeals. The following sections provide step-by-step instructions for the supplemental document uploads.

## **Supplemental Document Upload Process**

Follow these steps to upload supplemental documents for a Participant in a group appeal.

1. Navigate to the **Participant** tab of the case and select the **Supplement** button for the appropriate Participant.

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| Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Participant                | Participant                                                         | MAC                              | Determination Type                                 | Fiscal Year        | Source                  | Participant                     | Status            |                     |
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| Action<br>Withdraw                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Participant<br>Number<br>1 | Participant<br>Name/Number<br>Dover Community<br>Dialysis (36-2765) | MAC<br>OHI MAC Test Org<br>(J-5) | Determination Type Notice of Program Reimbursement | Fiscal Year<br>End | Source<br>Direct<br>Add | Participant<br>Status<br>Active | Status<br>Date    | View Details        |

Note: The Supplement button is available for active Participants only.

## Figure 1: Participant Tab

2. The **Upload Files** page is displayed. Select the **Upload** button.

|                                          |                          |  | 6/23/2023 - 12:56:22 PM EDT |   |  |
|------------------------------------------|--------------------------|--|-----------------------------|---|--|
| CM3.gov                                  |                          |  | Welcome Danica Rep          | - |  |
| Centers for Medicare & Medicaid Services |                          |  |                             |   |  |
|                                          | Upload Files             |  |                             |   |  |
| Attach documentation.                    |                          |  |                             |   |  |
| Action                                   | Document Type            |  | Document Name               |   |  |
|                                          | No documents to display. |  |                             |   |  |
|                                          | Submit Cancel            |  |                             |   |  |

Figure 2: Upload Files Page

- 3. The **Attached Documentation** window is displayed. Select the **Document Type** from the drop-down menu. Supplemental uploads are limited to:
  - Protested Item Support,
  - Audit Adjustment Support,
  - Calculation Support,
  - Representation Letter, and
  - Other Support

| Attach Documentation                                        |                                                                                                                                                                                                     |  |
|-------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| ₹7                                                          | Select Type 🗸                                                                                                                                                                                       |  |
| Browse No file selected.<br>Note: There is a 250 MB limit o | Select Type<br>Supplemental Protested Item Support<br>Supplemental Audit Adjustment Support<br>Supplemental Calculation Support<br>Supplemental Representation Letter<br>Supplemental Other Support |  |

Figure 3: Drop-Down Menu of Supplemental Document Types

4. As an example, the **Document Type** of "Supplemental Other Support" has been selected. Select the **Browse** button.

| Attach Documentation                                                          |
|-------------------------------------------------------------------------------|
| Supplemental Other - ~                                                        |
| Browse No file selected.<br>Note: There is a 250 MB limit on the file upload. |
| Save Cancel                                                                   |

Figure 4: Document Type Selected

5. Select the appropriate file which will be displayed in the **File Name** Field. Then select the **Open** button.



Figure 5: File Upload Selection

6. The **Attach Documentation** window is displayed showing both the Document Type and File Name. Select the **Save** button.

| Attach Documentation                              |                          |  |  |
|---------------------------------------------------|--------------------------|--|--|
|                                                   | Supplemental Other 5 V   |  |  |
| Browse Supplemental Othe                          | er Document Support.docx |  |  |
| Note: There is a 250 MB limit on the file upload. |                          |  |  |

Figure 6: File Upload Save Button

- 7. If you wish to submit multiple documents for the given participant, select the **Upload** button again from the **Upload Files** page and repeat Steps 3-6.
- 8. Select the Submit button from the Upload Files page to complete the case action.

|                            |                            | 6/23/2023 - 1:08:29 PM EDT               |
|----------------------------|----------------------------|------------------------------------------|
| <b>CM3</b> .90V            |                            | Welcome Danica Rep -                     |
| Centers for Medicare & Mec | dicaid Services            |                                          |
|                            | Upload Files               |                                          |
| Attach documentation.      |                            |                                          |
| Action                     | Document Type              | Document Name                            |
| Remove                     | Supplemental Other Support | Supplemental Other Document Support.docx |
|                            | Submit Cancel              |                                          |

Figure 7: File Upload Submit Button

9. The following confirmation of your request is displayed. Select **Close** button.



Figure 8: Request Submitted Message

Note: You will receive and error messages for any of these situations:

- a. If the Filename exceeds 40 characters.
- b. If File extension provided is not valid.

**Note**: Valid file extensions are: docx, xlsx, pptx, csv, pdf, txt, jpg, png, mp3, mp4, mov, wmv, onepkg, tif, rtf, msg, bmp, mdb, mdf, snote, gif, properties, log.

- c. If you attempt to select the **Save** button without uploading a file.
- d. If you attempt to select the **Save** button without selecting a **Document Type**.
- 10. If the **Cancel** button is selected from the **Upload Files** page (see Figure 7), the case action is cancelled, the documents are removed, and you are redirected back to the **Participant** page (see Figure 1).