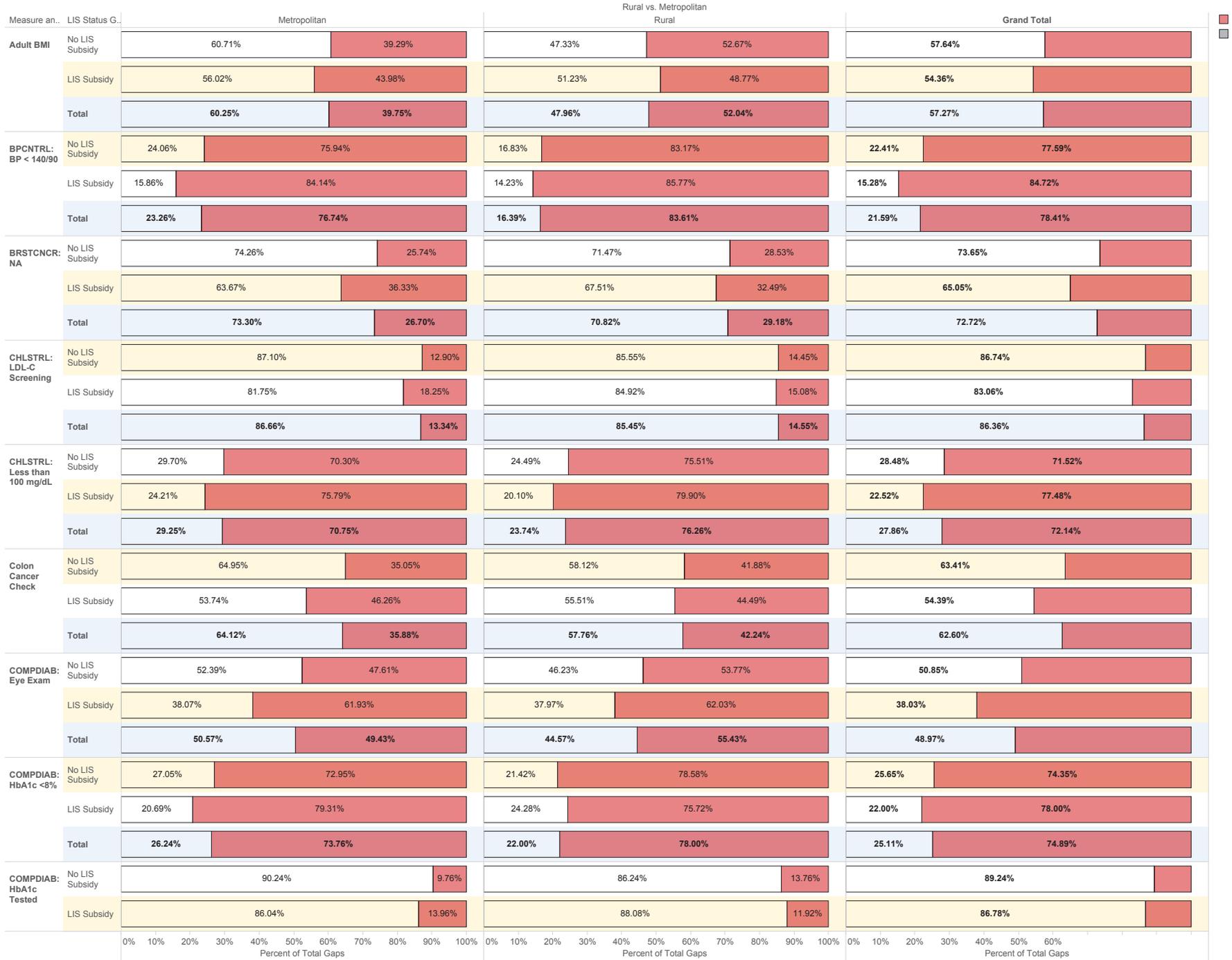
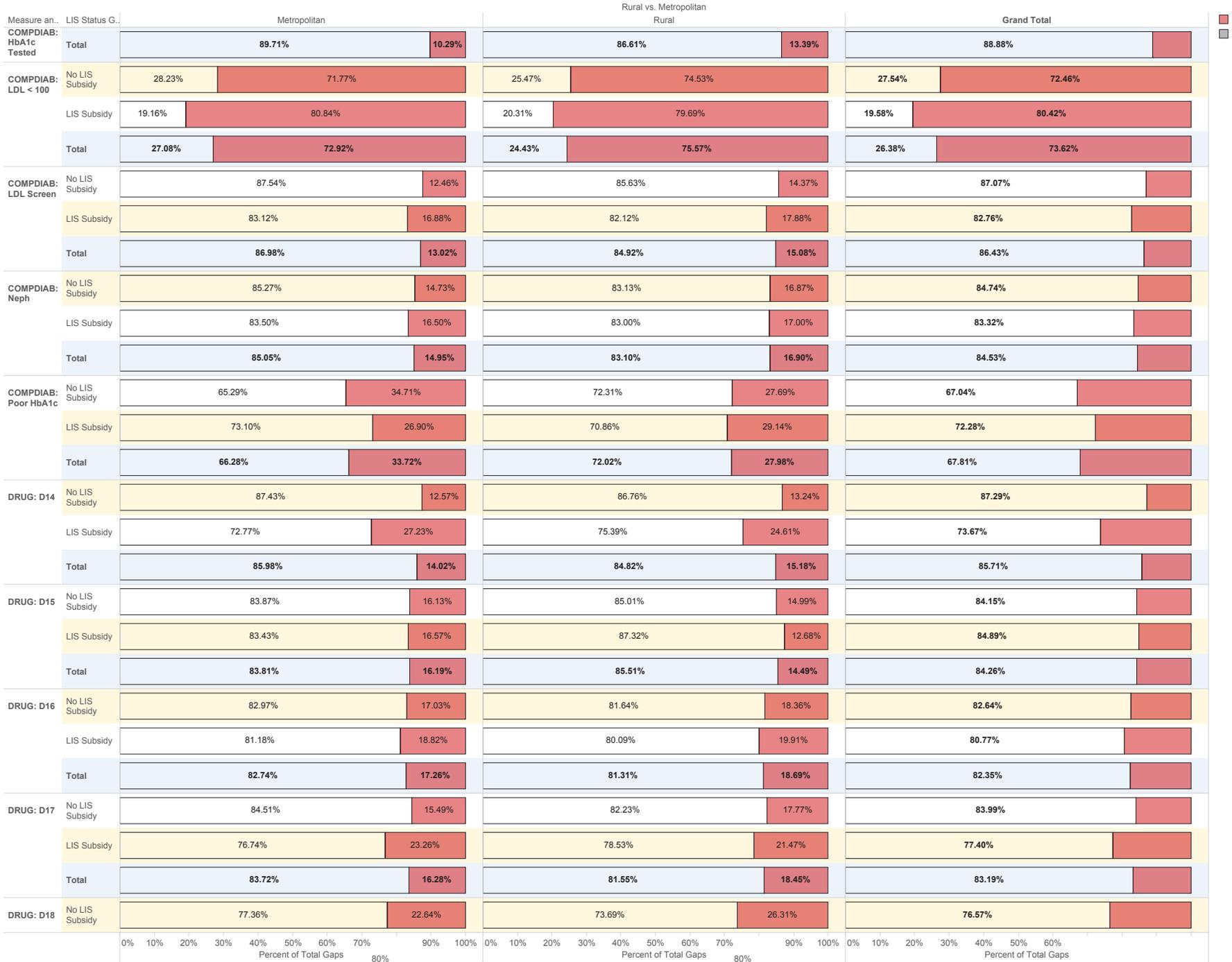


Bar graph of 2013 HEDIS Compliance Measure (Gap Closure) Performance for Blue Advantage Members by LIS Status



0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100% Percent of Total Gaps

Bar graph of 2013 HEDIS Compliance Measure (Gap Closure) Performance for Blue Advantage Members by LIS Status



Bar graph of 2013 HEDIS Compliance Measure (Gap Closure) Performance for Blue Advantage Members by LIS Status

