

OFFICE OF HUMAN CAPITAL (OHC)

LINES OF BUSINESS

Office of Human Capital

- Stephanie Bovell, Director: 667-414-0385
- Tamyra Garcia, Deputy Director: 410-786-0856
- Shannon Whetzel, Senior Advisor: 410-786-3267

Employee Services Group

- Dir. David Magnotta: 410-786-1757

Division of Acquisition Certification and Training

- Dir. Famane Brown: 410-786-3435
 - OMB-mandated training program for CMS Acquisition Workforce
 - Federal Acquisition Certification programs for contracting
 - Manages the MyEDC Training Center

Human Capital Strategy & Systems Group

- Dir. Jon Donnelly: 410-215-5034

Division of Workforce Analytics & Accountability

- Dir. Marie Summerville: 443-478-6210
 - Internal accountability
 - Strategies for assessing and improving efficiencies for HR programs
 - Improvements to HR data collection & analysis
 - Data dashboards and specialized analytical reporting
 - Workforce and succession planning

Division of Workforce Systems

- Dir. Carla Jones: 410-786-2029
 - Designs, develops, and coordinates technology initiatives designed to enhance

the delivery human resource services.

- Trains HR staff on system use
- Collects and provides data pertaining to human capital systems

Division of Workforce Optimization

- Dir. TaRhonda Harrison: 410-786-8423
- Dep. Dir. Stephanie Culver: 410-786-5617
 - Classification/position management programs; workforce planning
 - Organization structural analysis for reorgs
 - Delivery and collection of human capital management data

Operations and Customer Relations Group

- Dir. Crystal High: 410-786-8366
 - Administrative operations; personnel and recruitment
 - OHC budget planning, execution, operating plans, acquisition planning, HR management, staff development and training, awards & recognition, travel, space.
 - OHC training & development program oversight and coordination
 - Audit coordination and tracking, internal communications and correspondence control

Division of Strategic Customer Relations

- Dir. Shakia Ward: 410-786-0899
 - Recruitment outreach and social media
 - OHC Help Desk for human capital inquiries
 - Develop and oversee execution of talent strategies; maintain knowledge of full spectrum of HC/talent management practices

Talent Acquisition & Benefits Group

- Dir. Jeannette Gray-Watkis: 410-786- 4117
- Dep. Dir Vacant

Division of Client Operations A

- Dir. Erin Mangle 410-786-2306
- Dep. Dir. Nicol Dean 410-786-6422
 - Recruitment/Hiring/Staffing
 - New Employee Orientation
 - Salary Negotiation
 - Personnel Action Processing
 - Merit Promotion/DEU

Division of Client Operations B

*Acting

- Dir. Darla Yoos*: 410-786-3322
- Dep. Dir. Antonio Phillips*: 410-786-6422
 - Recruitment/Hiring/Staffing
 - New Employee Orientation
 - Salary Negotiation
 - Personnel Action Processing
 - Merit Promotion/DEU
 - Hiring incentives; SOP development

Division of Pay & Benefits

- Dir. Veronica Williams-Johnson*: 410-786-9730
 - Payroll Services
 - Health, Dental and Vision Ins.
 - Long-Term Care and Group Life Ins.
 - Retirement Services
 - Time & Attendance

Workforce Management Group

- Dir. Donna O'Dowd: 410-786-3173
- Dep Dir. Vacant

Division of Ethics Management

- Dir. Joseph Dion: 410-786-8022
 - Financial Disclosures
 - Conflicts of Interest
 - Political Activities
 - Post-employment

Division of Performance & Organizational Programs

- Dir. David Magnotta: 410-786-1757
- Dep. Dir. CAPT. Christopher Dunbar: 410-786-6621
 - Awards & Recognition
 - Telework
 - Reorganizations
 - Delegations of Authority
 - Performance Management
 - Commissioned Corps Administration

Division of Workforce Compliance

- Dir. Donna O'Dowd: 410-786-3173



- Dep. Dir. Roger Gumbs: 410-786-4060
 - Employee Misconduct and Performance Issues
 - Administrative Investigations
 - Grievance Procedures
 - Collective Bargaining Agreement Interpretation
 - Labor-management negotiations