

MODERNIZING CMS



Transform how we currently operate to be more efficient and effective in promoting integration and better collaboration among CMS staff, and to support more effective engagement with our stakeholders.

- CMS employees, some of our nation's most dedicated and hardworking public servants, need to be equipped, provided with resources and empowered to serve our beneficiaries in the most efficient, responsive, and effective way possible.
- In 2019, we are taking steps to improve talent management, leverage regional teams, promote process excellence and procurement spending optimization, and harness data and analytics to support enterprise decision making.

Our actions have delivered results

- CMS implemented an Agency reorganization that better aligns our work with our strategic initiatives, and removes structural barriers to fully integrate staff into "One CMS."
- CMS has improved employee recruitment by developing a pilot program that reduces the hiring timeline to 90-days.
- CMS has launched a new process to ensure CMS has the ability to hire individuals into Science, Technology, Engineering, and Math (STEM) positions.
- CMS is upgrading or developing a new set of organizational capabilities to improve upon advanced analytics, program and performance improvement management, strategic planning, and strategic procurement and vendor management.