

# STATE PLAN MANAGEMENT SYSTEMS

The following chart indicates the system in which issuers seeking certification of qualified health plans (QHPs) should file applications and supporting data for Plan Year 2017.

**HIOS:** Issuers filing applications via the Health Insurance Oversight System (HIOS) should follow the timeline and process established in CMS’s “2017 Letter to Issuers in the Federally-facilitated Marketplace (FFM).”<sup>1</sup> Questions about HIOS can be directed to the HIOS Help Desk at 1-877-343-6507 or [insuranceoversight@hhs.gov](mailto:insuranceoversight@hhs.gov).

**SERFF:** Issuers filing applications via the System for Electronic Rate and Form Filing (SERFF) should follow state guidance on the timeline and process for submission. Current SERFF users can access the Plan Management functionality at <https://login.serff.com> using their existing ID and password. Questions related to the SERFF functionality should be directed to the SERFF Help Desk at [serffhelp@naic.org](mailto:serffhelp@naic.org).

**State System:** Contact the state regulator and follow state guidance on the timeline and process for submission.

State	System for Collecting QHP Applications – Individual Market	System for Collecting QHP Applications – SHOP Market
Alabama	HIOS	HIOS
Alaska	HIOS	HIOS
Arizona	HIOS	HIOS
Arkansas	SERFF	SERFF
California	State system + SERFF	State system + SERFF
Colorado	SERFF	SERFF
Connecticut	State system + SERFF	State system + SERFF
Delaware	SERFF	SERFF
District of Columbia	State system + SERFF	State system + SERFF
Florida	State system + HIOS	State system + HIOS
Georgia	HIOS	HIOS
Hawaii	SERFF	SERFF
Idaho	SERFF	SERFF
Illinois	SERFF	SERFF
Indiana	HIOS	HIOS
Iowa	SERFF	SERFF
Kansas	SERFF	SERFF
Kentucky	SERFF	SERFF
Louisiana	HIOS	HIOS
Maine	SERFF	SERFF
Maryland	SERFF	SERFF
Massachusetts	SERFF	SERFF

<sup>1</sup> <https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/Final-2017-Letter-to-Issuers-2-29-16.pdf>

State	System for Collecting QHP Applications – Individual Market	System for Collecting QHP Applications – SHOP Market
Michigan	SERFF	SERFF
Minnesota	SERFF	SERFF
Mississippi	HIOS	State system + SERFF
Missouri*	HIOS	HIOS
Montana	SERFF	SERFF
Nebraska	SERFF	SERFF
Nevada	SERFF	SERFF
New Hampshire	SERFF	SERFF
New Jersey	HIOS	HIOS
New Mexico	SERFF	SERFF
New York	State system + SERFF	State system + SERFF
North Carolina	HIOS	HIOS
North Dakota	HIOS	HIOS
Ohio	SERFF	SERFF
Oklahoma*	HIOS	HIOS
Oregon	SERFF	SERFF
Pennsylvania	SERFF	SERFF
Rhode Island	SERFF	SERFF
South Carolina	HIOS	HIOS
South Dakota	SERFF	SERFF
Tennessee	HIOS	HIOS
Texas*	HIOS	HIOS
Utah	SERFF	State system + SERFF
Vermont	SERFF	SERFF
Virginia	SERFF	SERFF
Washington	State system + SERFF	State system + SERFF
West Virginia	SERFF	SERFF
Wisconsin	HIOS	HIOS
Wyoming*	HIOS	HIOS

*\*These states currently do not have the authority to enforce or are not otherwise enforcing the Affordable Care Act market reform provisions pursuant to 45 CFR 150.101. Issuers in these states should refer to 2016 Form Filing Instructions and Health Insurance Oversight System (HIOS) Technical Assistance for Plan Year 2017 unless instructed otherwise.<sup>2</sup>*

**Note:** All issuers seeking to offer QHPs must also submit the Unified Rate Review Template (URRT) to CMS via HIOS according to the same timeline referenced in the 2017 Letter to Issuers. Under the Uniform Timeline for submitting the URRT for on and off-Marketplace single risk pool coverage for the 2017 plan year, issuers will enter their submissions into the HIOS Rate Review Module for both their single risk pool QHPs and non-QHPs at the same time.

<sup>2</sup> <https://www.cms.gov/CCIIO/Resources/Training-Resources/Downloads/2016-Form-and-Rate-Filing-Instructions-and-HIOS-Tech-Assist-for-2017.pdf>