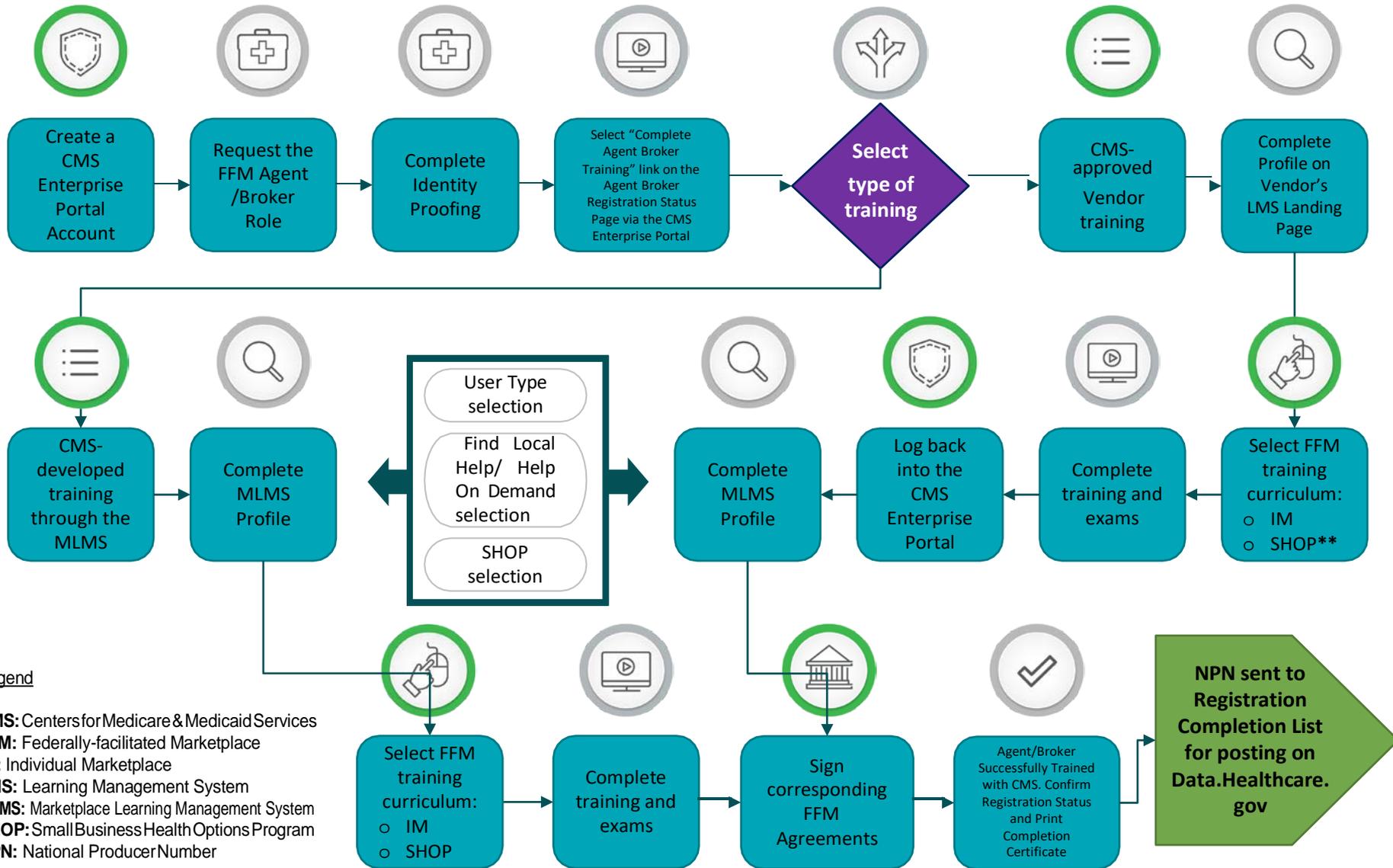


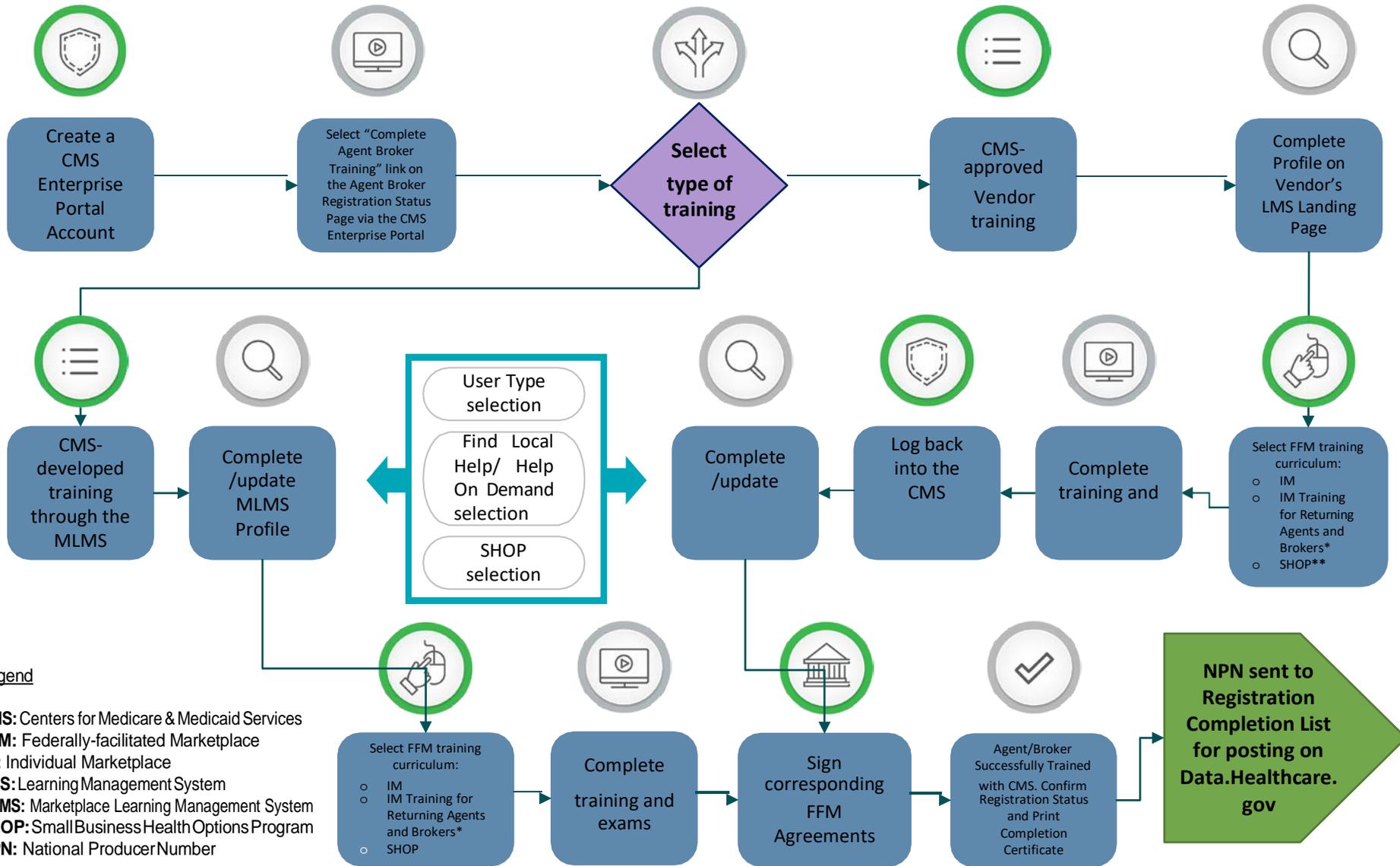
New Agent or Broker: Plan Year 2020 Health Insurance Marketplace Registration and Training*



*New agents and brokers include 1) those joining the Marketplace for the first time for plan year 2020 and 2) those who participated in a previous plan year, but did NOT complete plan year 2019 Marketplace registration and training.

**Agents and brokers interested in the SHOP curriculum will be redirected to the MLMS.

Returning Agent or Broker: Plan Year 2020 Health Insurance Marketplace Registration and Training*



Legend

- CMS:** Centers for Medicare & Medicaid Services
- FFM:** Federally-facilitated Marketplace
- IM:** Individual Marketplace
- LMS:** Learning Management System
- MLMS:** Marketplace Learning Management System
- SHOP:** Small Business Health Options Program
- NPN:** National Producer Number

*Returning agents and brokers are those who completed plan year 2019 Marketplace registration and training. Only returning agents and brokers are eligible for Marketplace Training for Returning Agents and Brokers.

**Agents and brokers interested in the SHOP curriculum will be redirected to the MLMS.