New Registration Completion and Termination Lists

Agent and Broker
Federally-facilitated
Marketplace (FFM)
Registration and
Termination
Completion Lists

June 15, 2016

Centers for Medicare & Medicaid Services (CMS)
Centers for Consumer Information & Insurance Oversight (CCIO)
The information provided in this presentation is intended only as a general informal summary of technical legal standards. It is not intended to take the place of the statutes, regulations, and formal policy guidance that it is based upon. This presentation summarizes current policy and operations as of the date it was presented. Links to certain source documents have been provided for your reference. We encourage audience members to refer to the applicable statutes, regulations, and other interpretive materials for complete and current information about the requirements that apply to them.

This document is also relevant if you are in a state with a State-based Marketplace (SBM) that is using the Federal platform to support select eligibility and enrollment functions. Please review the guidance on our Agents and Brokers Resources webpage (http://go.cms.gov/CCIIOAB) and Marketplace.CMS.gov to learn more.
Webinar Objectives

• Plan Year 2016 Recap
• Changes for Plan Year 2017
  – Old and New FFM Registration Completion List (RCL) Process
  – FFM Registration Termination List
• Features of the new Data.HealthCare.gov
New Registration Completion and Termination Lists

Plan Year 2016 Recap
Benefits

• Reduce posting delays
• Expanded data elements
• Provide data tool
• Consolidate data sources
• Improve usability and experience
New Registration Completion and Termination Lists

Changes for Plan Year 2017
Current RCL Process

• Agents, brokers, and other stakeholders can access the registration completion and termination lists year to year from file downloads off the CCIIO Agents and Brokers Resources webpage (http://go.cms.gov/CCIIOAB) RCL section.
• Updates posted first and third Thursday of each month.
• Multiple, separate files for Plan Year 2014, 2015, and 2016.
• Only available in Excel format.
New Plan Year 2017 RCL Process

- Updated daily when fully implemented (weekly every Friday by 4:00 PM ET leading up to implementation).
- Datasets/lists are viewable online, no downloading of files is necessary.
- Data dictionary on the Agents and Brokers Resources webpage.
- Files are available in multiple formats (Available formats on Slide 13).
New Registration Completion and Termination Lists

New RCL Features
Newly created landing page includes:

• Disclaimer language and important plan year dates, previously embedded in the Excel document.
• Buttons to direct user to the Registration Completion and Registration Termination Lists.
New change includes two dataset/lists

- First dataset/list will contain data across all plan years consolidated for each agent and broker.
- Second dataset/list contains all terminated agents and brokers.
- New “End Date” columns will help agents and brokers identify when their registration expires and reduce lapse(s) in registration.
Data.HealthCare.gov Search and Sort

**Search:**
Top right hand bar, type in a National Producer Number (NPN) and the list will display all plan year data for that NPN.

**Sort:**
Click on the column headers to be presented column sort options.
Data can be exported into eight different formats in the “Export” section:

- CSV
- CSV for Excel
- JSON
- PDF
- RDF
- RSS
- XLS
- XLSX
- XML
Filter:
Open the filter by selecting from the drop-down list the field to be filtered and within a specified range or value.
New Registration Completion and Termination Lists

Agent and Broker Resources
Agent and Broker Resources

- CMS makes a wide variety of resources available online including the Agents and Brokers Resources webpage is the primary outlet for CMS information for agents and brokers.
- HealthCare.gov offers a wealth of information you can use to help consumers enroll in qualified health plans and manage their health care.
- CMS uses emails to provide agents and brokers up-to-the-minute information on time-sensitive issues, and on policy and process updates. You can establish an account at the CMS Enterprise Portal to receive emails by selecting the “Get Email Updates” link in the right panel of the webpage.
- CMS publishes the “News for Agents and Brokers” newsletter on a monthly basis.
- CMS also releases current news and updates via its Twitter handles: @CMSGov and @HealthCareGov.
## Definition of Acronyms

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>CMS</td>
<td>Centers for Medicare &amp; Medicaid Services</td>
</tr>
<tr>
<td>FFM</td>
<td>Federally-facilitated Marketplace</td>
</tr>
<tr>
<td>NPN</td>
<td>National Producer Number</td>
</tr>
<tr>
<td>RCL</td>
<td>FFM Registration Completion List</td>
</tr>
</tbody>
</table>
Questions?

For questions about agent/broker participation in the FFMs:
FFMProducer-AssisterHelpDesk@cms.hhs.gov

For questions on the Marketplace Learning Management System (MLMS):
MLMSEnterpriseHelpDesk@CMS.HHS.gov

For questions when working with consumers applying and enrolling in QHPs:
1-800-318-2596 (TTY: 1-855-889-4325) available 7 days a week, 24 hours a day

   For questions unrelated to application and enrollment:
   1-855-CMS-1515 (855-267-1515) and select option “1”

   For questions about the SHOP Marketplace:
   1-800-706-7893 (TTY: 711) available M-F 9:00 AM-7:00 PM ET

For questions regarding a CMS-approved vendor’s training, contact the respective vendor’s help
desk. Contact information for these vendors can be found on the Agents and Brokers Resources
webpage at: http://go.cms.gov/CCIIOAB

For questions/comments about web-broker participation in the FFMs: WebBroker@cms.hhs.gov