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From: Centers for Medicare & Medicaid Services (CMS), Center for Consumer Information and Insurance Oversight (CCIIO)

Title: December 2020 Direct Enrollment Web-broker Public List

The Centers for Medicare & Medicaid Services (CMS) is making the Direct Enrollment (DE) Web-broker Federally-facilitated Exchange (FFE) Registration Completion List (“DE Web-broker List”) available to the public.¹ The list includes the DE web-brokers approved to use the traditional DE pathway. CMS maintains a separate list for web-brokers approved to use the enhanced direct enrollment (EDE) pathway.²

CMS regulations establish additional requirements that apply when an agent or broker uses their own website, or that of another agent or broker, to facilitate enrollment in a qualified health plan through the FFE. CMS refers to such agents or brokers who enroll qualified individuals, employers, and employees through public-facing websites as “web-brokers.”

The information within the DE Web-broker List may be used only for the following purposes:

1. To confirm that a DE web-broker has successfully completed registration requirements for the FFE; and
2. To allow states and other stakeholders to conduct oversight, monitoring, and enforcement activities related to DE web-brokers, and to educate consumers about DE web-brokers who may provide assistance to consumers who are interested in obtaining health care coverage through the FFE in their states.

The information contained in the DE Web-broker List may be used and/or disclosed only to the extent necessary to accomplish these purposes and never to discriminate inappropriately.

¹ This list is provided pursuant to Section 1312(e) of the Affordable Care Act and 45 C.F.R. §155.220, and Routine Use No. 11 of the System of Records Notice required by the Privacy Act of 1974 (5 U.S.C. §552a), titled, “Health Insurance Exchanges (HIX) Program” (No. 09-70-0560), published at 78 Fed. Reg. 8,538 (February 6, 2013), as amended and published at 78 Fed. Reg. 32,256 (May 29, 2013), and at 78 Fed. Reg. 63,211 (October 23, 2013).

² See <https://www.cms.gov/Programs-and-Initiatives/Health-Insurance-Marketplaces/Downloads/EDE-Approved-Partners.pdf>.

All national producer numbers (NPNs) and other DE web-broker information are self-reported by the agent or broker and should be validated against state and/or other National Association of Insurance Commissioners records to confirm state licensure.

This list contains the names of DE web-brokers who have completed FFE registration (including execution of the required agreements) and have valid, active Partner IDs for plan year 2021. This list is current as of December 21, 2020 and CMS anticipates updating the information on a monthly basis as needed. As a reminder, pursuant to 45 C.F.R. § 156.340, issuers still have the obligation to confirm their affiliated agents, brokers, DE web-brokers, and other downstream or delegated entities comply with all federal and state licensure, certification, and other applicable requirements. Additionally, CMS is including an indicator in the table below to indicate whether the web-broker has reported that it offers a Qualified Health Plan (QHP) shopping, application, and enrollment experience for qualified individuals outside of the Open Enrollment Period (OEP) for plan year 2021 through DE.

To access the list of licensed agents and brokers (including, but not limited to DE web-brokers) who have completed FFE registration and have valid, active Partner IDs for plan year 2021, navigate here: <https://www.cms.gov/ccio/programs-and-initiatives/health-insurance-marketplaces/a-b-resources.html#> (Registration Completion List).

URL and Logo Display Opportunity on HealthCare.gov

In November 2018, HealthCare.gov launched a new page (see here: <https://www.healthcare.gov/direct-enrollment/>) that allows consumers to apply for and enroll in Marketplace health coverage through certified enrollment partner websites. After a consumer selects a state, a list of partners, partner types, and logos (if provided by the partner) will display on the page. Partners will be sorted randomly.

Approved issuers and web-brokers offering a DE or EDE pathway, with consumer-facing webpages, who wish to be listed on this page as a certified enrollment partner may complete the following form: <https://data.healthcare.gov/de-intake-form>.

CMS will conduct website reviews of submitted websites to ensure the websites are compliant with all CMS DE requirements before being approved for display.

Direct Enrollment Web-broker Public List

Web-broker Company Name	Doing Business as Name	Website	Supports Eligible Consumers with QHP Enrollment Outside of the OEP through DE ³
Acosta Insurance Group, Inc.	Enterate	https://www.enterate.com/	✓
AXS Health Insurance Agency LLC	AXS Health Insurance Agency LLC	http://axshealth.com/	✓
BenefitAlign LLC	BenefitAlign LLC	https://www.benefitalign.com/	✓
BenefitNext, LLC	BenefitNext	https://zipenroll.mybenefitnext.com	✓
Catch Insurance, LLC	Catch Insurance Agency, LLC	https://www.catch.co/	✓
Geozoning, Inc.	HealthSherpa	https://www.healthsherpa.com/	✓
GoHealth, LLC	GoHealth	https://www.gohealthinsurance.com/marketplace/#/	✓
HealthMarkets	HealthMarkets	https://www.healthmarkets.com/	✓
Health Plan Services, Inc.	Benefit Crossroads	https://saleslinkportal.com/ ; https://myplanlink.com/	✓
Ideal Concepts, Inc.	American Insurance Organization, iWebQuotes	https://www.iwebquotes.com/	✓
Messer Financial Group	Messer Financial Group - MyMFG	https://www.mymfg.app/	-
My1HR, Inc.	My1HR, Inc.	https://www.INSXCloud.com/	✓

³ Eligible consumers are those consumers who qualify for a special enrollment period (SEP) and/or who had a qualifying life event (QLE).

Web-broker Company Name	Doing Business as Name	Website	Supports Eligible Consumers with QHP Enrollment Outside of the OEP through DE ³
Quotit Corporation	Quotit Corp	https://www.quotit.com/ ; https://www.quotit.net/	✓
Stride Health	Stride	https://www.stridehealth.com/	✓
The Frieden Agency, LLC	TFA Benefits	https://www.tfaedge.com/	✓
TrueCoverage LLC	TrueCoverage LLC	https://www.truecoverage.com/	✓
Vimo Inc	GetInsured	https://company.getinsured.com/	✓
Welltheos LLC	W3LL	https://w3ll.com/	✓