

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop C2-21-15
Baltimore, Maryland 21244-1850



DATE: December 19, 2012
TO: Issuers of Health Insurance
FROM: Brian James
CCIIO/CSG Data Collection and Management Division
SUBJECT: Rate/Plan Expiration and 2013 Combined Window Schedule

As an initial announcement, the issuer call scheduled for 12/26/2012 is canceled. The issuer call on 1/2/2013 will occur as scheduled.

Plan Drop-off Due to Rate or Plan Expiration

As discussed on last week's issuer call, many plans and products have dropped off of the default search on Healthcare.gov due to either no longer having any valid rates or having a plan expiration date of 12/31/2012 (the default search is the first day of the next month, i.e. 1/1/2013). These plans and products will drop off of the website entirely as of the first of the year. If your plans or products are expiring, you must submit your data and complete validation and attestation before these plans/products will display, and you are encouraged to update your data as soon as possible. There is a refresh on 12/21/2012, and the next refresh is not until 1/5/2013.

Combined HIOS/RBIS Schedule 2013

November 26, 2012-Feb. 1, 2013

Collecting Q3, 2012 data

Interim refresh 1: Dec. 7, 2012

Interim refresh 2: Dec. 21, 2012

Interim refresh 3: January 5, 2013

Interim refresh 4: January 18, 2013

Interim refresh 5: February 1, 2013

Window closed for enhancements:

February 2-- February 24, 2013

February 25-May 3, 2013

Collecting Q4, 2012 data

Interim refresh 1: March 8, 2013

Interim refresh 2: March 22, 2013

Interim refresh 3: April 5, 2013

Interim refresh 4: April 19, 2013

Interim refresh 5: May 3, 2013

Window closed for enhancements:

May 4—May 26, 2013

May 27-August 2, 2013

Collecting Q1, 2013 data

Interim refresh 1: June 7, 2013

Interim refresh 2: June 21, 2013

Interim refresh 3: July 5, 2013

Interim refresh 4: July 19, 2013

Interim refresh 5: August 2, 2013

Window closed for enhancements:

August 3—August 18, 2013

August 19-October 25, 2013

Collecting Q2, 2013 data

Interim refresh 1: August 30, 2013

Interim refresh 2: September 13, 2013

Interim refresh 3: September 27, 2013

Interim refresh 4: October 11, 2013

Interim refresh 5: October 25, 2013

Window closed for enhancements:

October 26—November 10, 2013

November 11, 2013-January 17, 2014

Collecting Q3, 2013 data

Interim refresh 1: November 22, 2013

Interim refresh 2: December 6, 2013

Interim refresh 3: December 20, 2013

Interim refresh 4: January 3, 2014

Interim refresh 5: January 17, 2013

For policy questions regarding the HealthCare.gov Plan Finder, please email CCIOPlanFinder@cms.hhs.gov.

For technical assistance regarding data submissions, please contact: the HIOS Help Desk at 1-877-343-6507; the RBIS Help Desk at 1-888-380-2107; or insuranceoversight@hhs.gov.