

Key Message and Tips for Beneficiaries:

Person-Centered Service Plans



Message

If you are eligible for Medicaid and get help at home you must have a person-centered service plan (service plan).[1] A service plan lists your preferences along with the services and supports you need at home. Your service plan begins with an assessment of your condition then reviews your abilities and needs.[2]

You will work with your doctor, case manager, and others to help write your service plan. You may also have a friend or family member help. You will talk about the support you need at home, your strengths, and goals.

The plan can include helpers for both medical and non-medical tasks.[3] Your helpers get paid for helping you. They should only do things listed in your service plan.

TIPS

- Have a copy of your service plan;
- Make sure your service plan is current and reviewed at least once a year;
- Call your doctor or case manager if you need more services;
- Write down everything your helpers do; and
- Report any change in your circumstances.

For more information about programs and services available in your area, visit <http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-State/By-State.html> for a link to your State Medicaid agency.

For more information about Medicaid Program Integrity, visit <https://www.cms.gov/Medicare-Medicaid-Coordination/Fraud-Prevention/Medicaid-Integrity-Education/edmic-landing.html> on the CMS Medicaid Program Integrity Education website.

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1 Social Security Act § 1915(i)(1)(G). Provisions Respecting Inapplicability and Waiver of Certain Requirements of this Title. Retrieved June 2, 2015, from http://www.ssa.gov/OP_Home/ssact/title19/1915.htm

2 Social Security Act § 1915(i)(1)(F). Provisions Respecting Inapplicability and Waiver of Certain Requirements of this Title. Retrieved June 2, 2015, from http://www.ssa.gov/OP_Home/ssact/title19/1915.htm

3 Social Security Act § 1915(i)(1)(G)(I). Provisions Respecting Inapplicability and Waiver of Certain Requirements of this Title. Retrieved April 1, 2015, from http://www.ssa.gov/OP_Home/ssact/title19/1915.htm