

## Ohio: MyCare Ohio

# ***Continuing Your Care After You Join a MyCare Ohio Plan***

*MyCare Ohio is a joint Medicare and Medicaid demonstration designed to integrate care for individuals in Ohio who receive services from both Medicare and Medicaid. MyCare Ohio is jointly administered by the federal Centers for Medicare & Medicaid Services (CMS) and the Ohio Department of Medicaid, and both will contract with health plans (MyCare Ohio plans) to manage services for beneficiaries.*

Your MyCare Ohio plan is required to make sure your care continues once you enroll and that it is not disrupted. Your MyCare Ohio plan will work with you and your doctors to make sure you get the care you need.

**If you have a scheduled treatment** and just joined a new MyCare Ohio plan, call the new health plan right away. Tell the MyCare Ohio plan about your treatment so they can work with you to arrange it.

### **Continuing Care: Primary Care Doctors**

If your doctor already works with your MyCare Ohio plan and he or she is in the plan's network, you may continue to see that doctor indefinitely. You can ask your doctor if he or she is "in-network" with the MyCare Ohio plan.

If your doctor is not in your MyCare Ohio plan network—and is an "out-of-network" provider—you may continue to see your current doctor for a one-year transition period. However, if you are identified as needing high-risk care management services, your MyCare Ohio plan may work with you to transition to an "in-network" provider within 90 days to ensure you have interaction with your full care team, including a needs assessment. You should have a MyCare Care Manager who will let you know if you need high-risk care management or not. If you have not been in touch with a MyCare Care Manager or have questions about whether you need high-risk care management, contact your MyCare Ohio plan.

### **How to Continue to See Your Out-of-Network Doctor after Joining a MyCare Ohio Plan**

1. Talk to both your MyCare Ohio plan and your doctor:
  - Call your MyCare Ohio plan and tell them about your scheduled care. Ask if your doctor is in their network.
  - Tell your doctor that you joined the MyCare Ohio plan and ask if they are in the plan's network.
2. If your doctor is "out-of-network," you, your authorized representative, or your doctor should call your MyCare Ohio plan to tell them you want to keep seeing your doctor.
3. Your MyCare Ohio plan must contact your doctor to inform them of when you may no longer see them "out-of-network."
4. If you want to talk to someone else about working with your plan on these issues, contact [your local MyCare Ohio Ombudsman](#), or call **1-800-282-1206**.

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**Continuing Care for Other Services:** You may continue to see other providers who are already “in-network” with your MyCare Ohio plan indefinitely. As described in the table below, you may continue to see “out-of-network” providers for a period of time. Similar to working with your doctors, your MyCare Ohio plan will provide information to your other providers about joining their network if they are not “in-network” already.

#### SERVICE DESCRIPTION\*

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| <b>BEHAVIORAL HEALTH PROVIDERS</b>                              | You can continue to see your behavioral health provider at the time of enrollment for up to a year after enrollment.   |
| <b>NURSING FACILITIES &amp; ASSISTED LIVING WAIVER SERVICES</b> | If you reside in a nursing facility or living community through the Assisted Living waiver, you may stay in your current residence as long as you are enrolled in the MyCare Ohio demonstration.   |
| <b>DIRECT CARE WAIVER SERVICES</b>                              | Direct care waiver services include Personal Care Services, Waiver Nursing, Home Care Attendant services, Out of Home Respite, Enhanced Community Living, Adult Day Health Services, Social Work Counseling, and Independent Living Assistance. You may continue receiving these services for one-year with your “out-of-network” provider.  |
| <b>OTHER WAIVER SERVICES</b>                                    | Other waiver services include: Home Medical Equipment & Adaptive and Assistive Devices, Transportation, Chore, Emergency Response System, Home Modification, Homemaker, Meals, Alternative Meals, Pest Control, Nutrition Consultation, Community Transition. You may continue receiving these services at your current level for one year. You may continue to keep your current “out-of-network” provider for 90 days. |
| <b>HOME HEALTH &amp; PRIVATE DUTY NURSING (NON-WAIVER)</b>      | You may continue to receive current home health and private duty nursing services from your providers for 90 days, after which your MyCare Ohio plan will reassess the need for these services.  |
| <b>DURABLE MEDICAL EQUIPMENT (DME)</b>                          | Your MyCare Ohio plan will honor prior approvals for durable medical equipment that has not yet been delivered. Your MyCare Ohio plan will review ongoing prior authorizations for medical necessity.  |
| <b>PRESCRIPTION DRUGS</b>                                       | Under Medicare rules, you can request a temporary supply of and may continue receiving prescription drugs that are not on your MyCare Ohio plan’ formulary for up to 90 days after your enrollment. A formulary is a list of covered drugs that the plan will pay for.   |

\*Some service standards may differ if you require high-risk care management. If you have questions on whether you need high-risk care management, contact your MyCare Ohio plan.