



# ICD-10

Official CMS Industry Resources for the ICD-10 Transition  
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## ICD-10. COMPLIANCE DATE OCTOBER 1, 2015

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### Checking Your Medicare FFS Claim Status

With the recent transition to ICD-10, you may wonder how soon you will know whether your Medicare fee-for-service (FFS) claim was paid.

Generally speaking, Medicare FFS claims take several days to be processed and must also – by law – wait two weeks before payment is issued.

You can check your Medicare FFS claim status by:

1. **Interactive Voice Response (IVR):** IVR gives providers access to Medicare claims information through a toll-free telephone number. Visit your [Medicare Administrative Contractor](#) (MAC) website for information on the Provider Contact Center and IVR user guide.
2. **Customer Service Representative (CSR):** Visit your [MAC](#) website for information on the Provider Contact Center only if you are unable to access claims information via IVR.
3. **MAC portal:** Visit your [MAC](#) website for portal features and access.
4. **Direct Data Entry (DDE):** Providers that bill institutional claims are also permitted to submit claims electronically via DDE screens. Visit your [MAC](#) website for more information.
5. **ASC X12:** The ASC X12 Health Care Claim Status Request and Response (276/277) is a pair of electronic transactions you can use to request the status of claims (via the 276) and receive a response (via the 277). Visit your [MAC](#) website for more information.

### Keep Up to Date on ICD-10

Visit the CMS [ICD-10 website](#) and [Roadto10.org](http://Roadto10.org) for the latest news and resources, including the [ICD-10 Quick Start Guide](#). Sign up for [CMS ICD-10 Email Updates](#) and [follow us](#) on Twitter.



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