



ICD-10

Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10



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ICD-10 Ombudsman and ICD-10 Coordination Center Here to Support Your Transition Needs

It's important that you know help's available if you have problems with ICD-10:

- The [ICD-10 Ombudsman](#), Dr. Bill Rogers, can be your impartial advocate
- You can contact the [ICD-10 Coordination Center](#)

ICD-10 Ombudsman

Dr. Rogers, a practicing emergency room physician, is known to many of you already. Since 2002, he has been the Director of the Agency's Physicians Regulatory Issues Team, assisting physicians, other practitioners, and medical societies in identifying and simplifying Medicare policies and regulations. His role as ombudsman will be to be a one-stop shop for you with questions and concerns and to be your internal advocate inside CMS.

ICD-10 Coordination Center

The Coordination Center is a dedicated group of Medicare, Medicaid, and information technology systems experts drawn from across CMS. They have the full support of the entire CMS staff to address any issues quickly and completely.

First-Line ICD-10 Information and Support

1. For general ICD-10 information, we have many resources on our [CMS ICD-10 website](#) and [Road to 10](#) webpage.
2. [Contact the MAC for Medicare claims questions](#). Your MAC is your first line for Medicare claims help. MACs cannot respond to questions about Medicaid or Commercial health plans.
 - [If you have a Medicaid claim question contact your State Medicaid Agency](#).
 - If you have a commercial or private health plan claim question, please contact your health plan directly.

Keep Up to Date on ICD-10

Visit the CMS [ICD-10 website](#) and [Roadto10.org](#) for the latest news and resources, including the [ICD-10 Quick Start Guide](#). Sign up for [CMS ICD-10 Email Updates](#) and [follow us](#) on Twitter.



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