

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



**PROGRAM COMPLIANCE AND OVERSIGHT GROUP**

---

September 27, 2012

**VIA E-MAIL: ([Matusk@aetna.com](mailto:Matusk@aetna.com))**

Ms. Kristi Matus  
Chief Executive Officer  
Aetna, Inc.  
151 Farmington Avenue  
MailCode RC2A  
Hartford, CT 06156  
Phone: 860-273-3055

Re: Notice of Sanction Corrective Action Plan Closure and Release from Low Income Subsidy (LIS) Auto-Enrollment and Annual Reassignment Exclusion

Dear Ms. Matus,

On June 13, 2011, the Centers for Medicare & Medicaid Services (CMS) lifted marketing and enrollment sanctions imposed on Aetna, Inc. (Aetna). Although Aetna was released from these intermediate sanctions, CMS prohibited Aetna from receiving or processing LIS auto-enrollments and LIS reassignees.

Based on Aetna's corrective action progress and its performance during the 2013 LIS Readiness Audit, CMS has determined that Aetna has demonstrated sufficient improvement to merit lifting the LIS auto-enrollment and reassignment exclusion. The exclusion will be lifted immediately.

CMS will continue to monitor Aetna's administration of the LIS benefit and expects Aetna to work closely with its Account Manager to address any corrective action requests or future issues. If you have any questions about this notice, please call or email your sanction Enforcement Lead.

Ms. Kristi Matus  
September 27, 2012  
Page 2 of 2

Sincerely,

/s/

Gerard J. Mulcahy  
Acting Director  
Program Compliance and Oversight Group

cc: Mr. John Chomeau, Aetna COO  
Mr. John Wells, Aetna Medicare Compliance Officer  
Ms. Clarisse Owens, CMS/CM/PCOG/DCE  
Ms. Patricia Farris, CMS/CMHPO/Region I  
Ms. Martha Stuker, CMS/CMHPO/Region I