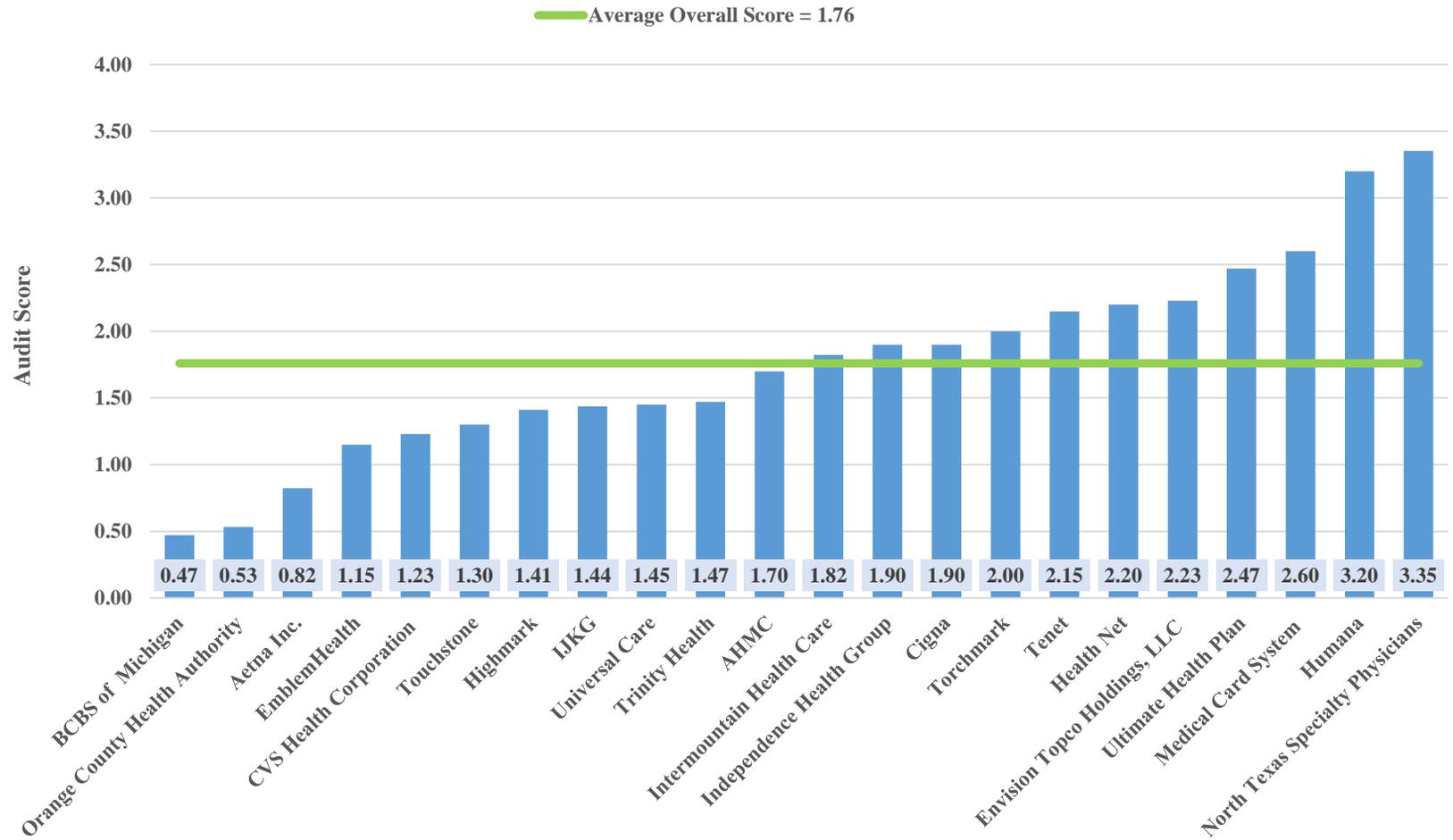


PART C AND D 2015 PROGRAM AUDIT RESULTS

The Centers for Medicare & Medicaid Services (CMS), Medicare Parts C & D Oversight and Enforcement Group (MOEG) is responsible for conducting program audits for Medicare Advantage (MA) and Prescription Drug (Part D) plans to ensure compliance with CMS requirements. The figures below represent the overall and individual program area audit scores for each of the sponsors audited in 2015.

In 2015, CMS utilized a scoring system that generated an audit score for every sponsor based on the number and severity of non-compliant conditions detected in a sponsor's operations. In this scoring system, a lower score represents better performance on the audit. Because the audit score is generated based on the number of non-compliant conditions discovered, the maximum audit score is unlimited. Accordingly, the highest scores listed in the charts below are the highest scores sponsors received in 2015, not the highest possible scores. A score of "0" on the audit would indicate there were no conditions of non-compliance discovered on the audit. The figures on the following pages array the 2015 overall and individual program area audit scores in order of best performance to worst performance (i.e., lowest score to highest score) moving from left to right across the graph. The average audit score across all audited sponsors is represented by the green line in each graph. Please note that some of the audited sponsors were not audited for a given program area. In such instances, the sponsor is excluded from the given program area graph.

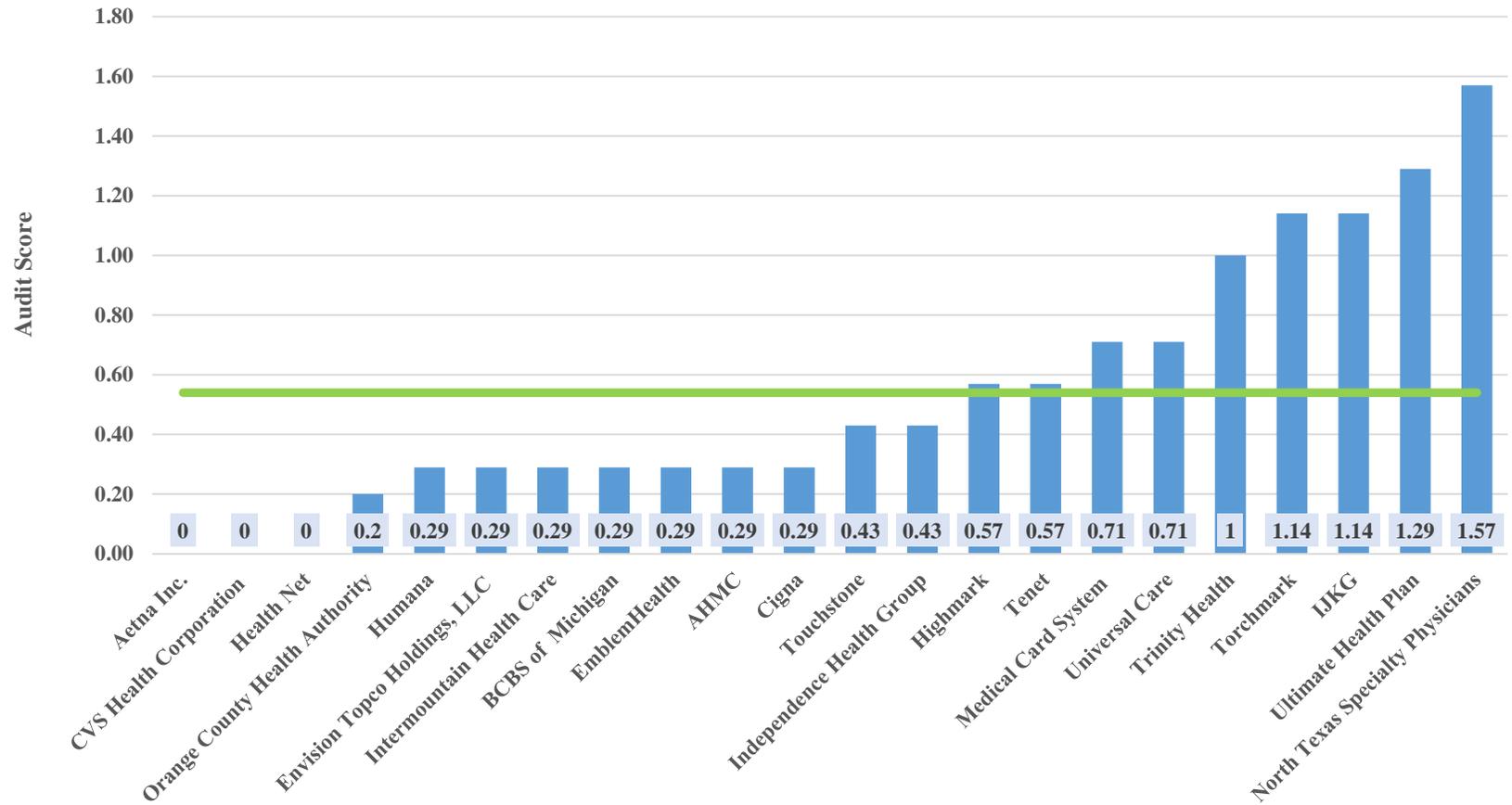
2015 Overall Audit Score by Sponsor



*A lower audit score represents better audit performance. The average audit score is an unweighted score across all sponsors audited in 2015.

2015 CPE Audit Score by Sponsor

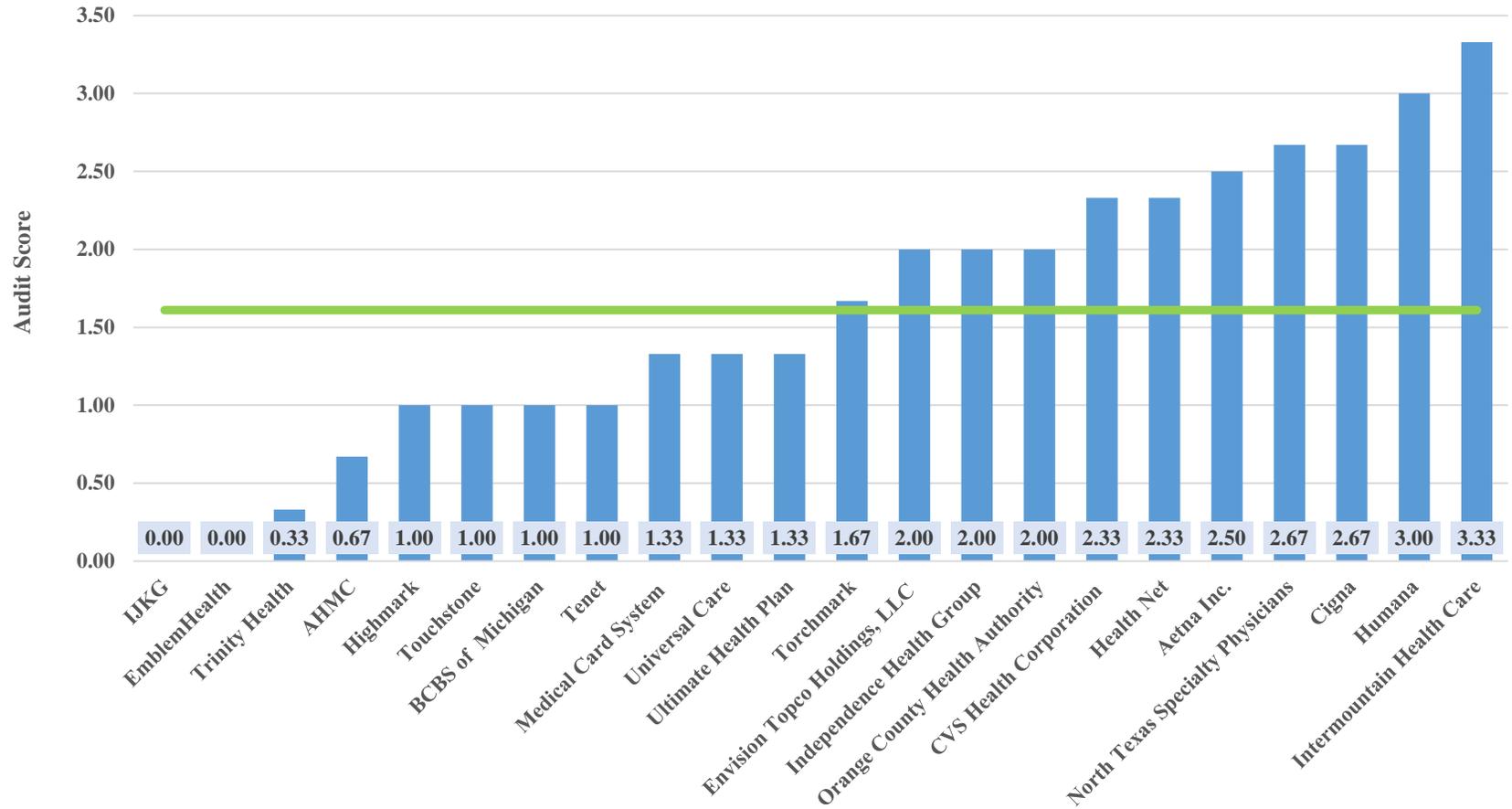
Average CPE Score = 0.54



*A lower audit score represents better audit performance. The average audit score is an unweighted score across all sponsors audited for the CPE program area in 2015.

2015 FA Audit Score by Sponsor

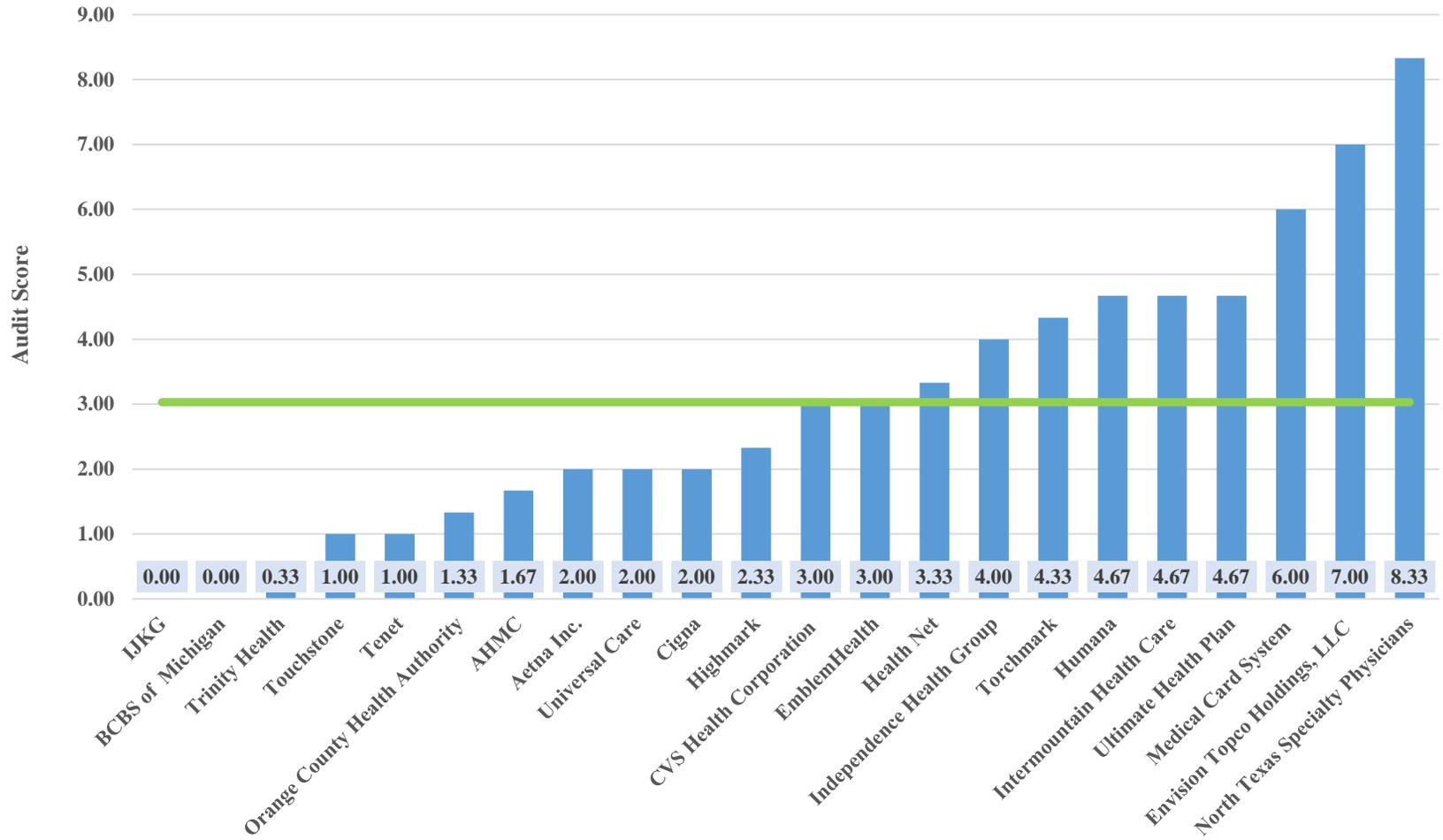
Average FA Score = 1.61



*A lower audit score represents better audit performance. The average audit score is an unweighted score across all sponsors audited for the FA program area in 2015.

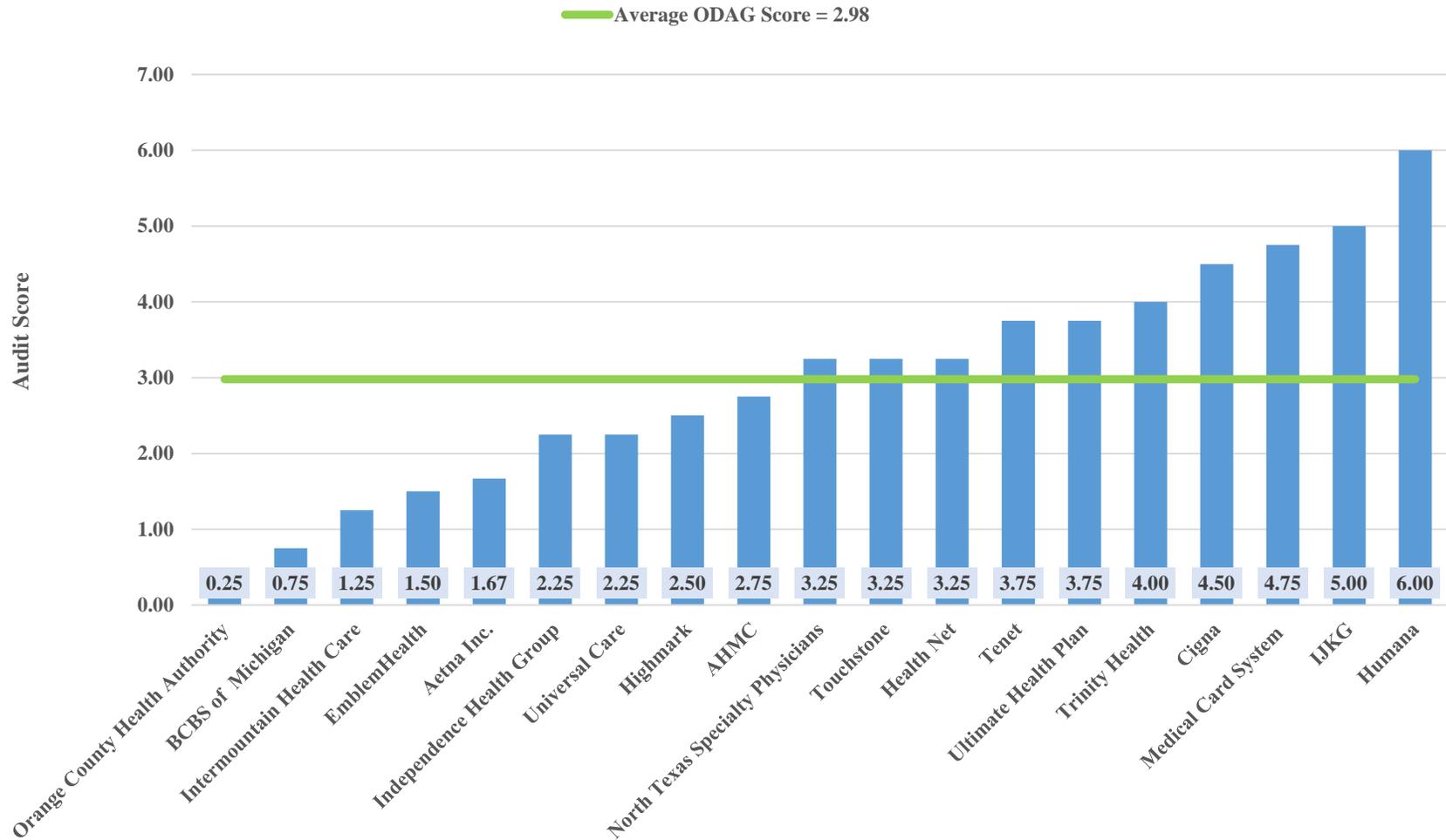
2015 CDAG Audit Score by Sponsor

Average CDAG Score = 3.03



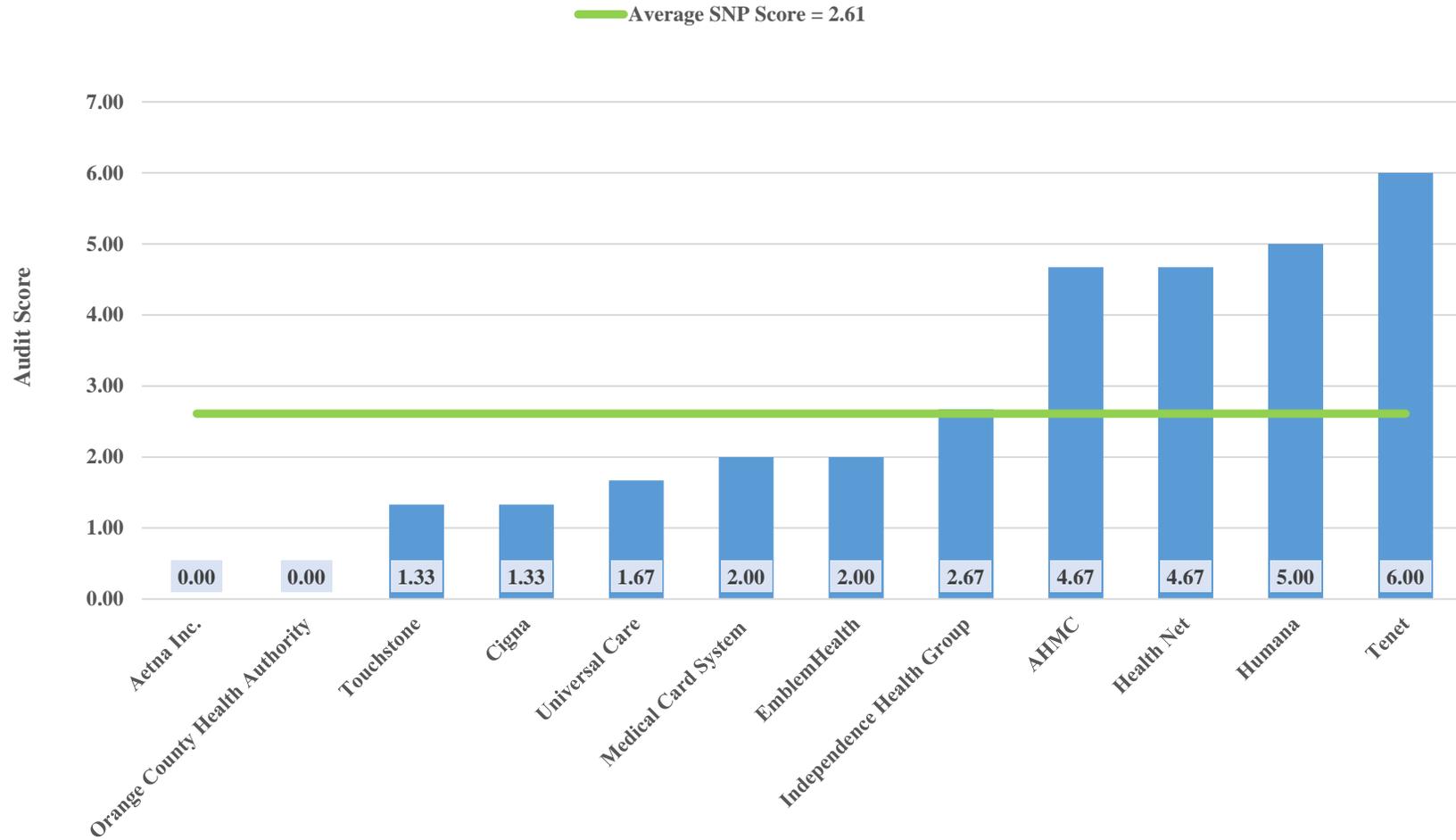
*A lower audit score represents better audit performance. The average audit score is an unweighted score across all sponsors audited for the CDAG program area in 2015.

2015 ODAG Audit Score by Sponsor



*A lower audit score represents better audit performance. The average audit score is an unweighted score across all sponsors audited for the ODAG program area in 2015.

2015 SNP-MOC Audit Score by Sponsor



*A lower audit score represents better audit performance. The average audit score is an unweighted score across all sponsors audited for the SNP-MOC program area in 2015.