

## **Coordination of Benefits & Recovery Overview What's New Archive 2014**

### **October 29, 2014 – The Commercial Repayment Center Portal (CRCP) is Now Live**

The new Commercial Repayment Center Portal has gone Live. The Centers of Medicare and Medicaid Services (CMS) designed this new secure web-based tool to provide Employers, Insurers, and Third-Party Administrators with a way to electronically manage their Group Health Plan (GHP) recovery activities.

The CRCP allows users the ability to:

- Respond to a Primary Payment Notice (PPN) issued by the Commercial Repayment Center (CRC)
- View the status of GHP Demand Packages
- Upload Defense documentation and attach it to one or more cases
- Check case status details such as outstanding balances, payment and adjustments, and Defense decisions.

A new CRC Portal page has also been added to the Coordination of Benefits and Recover Overview section of CMS.gov. Materials available on the new page include:

- CRCP access and registration information
- Link to the new CRCP
- Computer Based Training Modules for the CRCP

The CRCP User Manual is also available under the 'Reference Material' menu option of the CRCP application.

### **September 16, 2014 – Coming Soon: The Commercial Repayment Center**

The Centers for Medicare & Medicaid Services (CMS) will introduce a new, secure web-based tool designed to provide Employers, Insurers, and Third-Party Administrators with a way to electronically manage their Group Health Plan (GHP) recovery activities.

The CRCP will allow users the ability to:

- Respond to a Primary Payment Notice (PPN) issued by the Commercial Repayment Center (CRC)
- View the status of GHP Demand Packages
- Upload Defense documentation and attach it to one or more cases
- Check case status details such as outstanding balances, payment and adjustments, and Defense decisions.

The CRCP is scheduled to go live October 29, 2014. Additional information regarding the CRCP including a new CRCP web page and Computer Based Trainings (CBTs) will be available on this website in the coming weeks. Please continue to check this site for updates.

## **June 3, 2014**

An Alert titled *Medicare Secondary Payer (MSP) Working Aged Policy for Group Health Plans (GHP) - Definition of "Spouse"; Same-Sex Marriages* has been posted to the Downloads section of the **Beneficiary Services** page

## **February 28, 2014**

A revised Alert titled *Change in Recovery Threshold for Certain Liability Insurance (including Self-Insurance) Settlements, Judgments Awards, or Other Payments*, has been posted to the Downloads section of the **Non-Group Health Plan Recovery** page. The methodology used to determine this new threshold, titled *Computation of Annual Liability Insurance (including Self-Insurance) Settlement Recovery Threshold*, can also be found on the **Non-Group Health Plan Recovery** page.

## **February 5, 2014 – Implementation of the Benefits Coordination & Recovery Center**

The Centers for Medicare & Medicaid Services (CMS) has completed the restructuring of the Coordination of Benefits (COB) and Medicare Secondary Payer (MSP) recovery activities.

COB activities for both Group Health Plans and Non-Group Health Plans (that is, liability insurance (including self-insurance), no-fault insurance, and workers' compensation laws or plans) and Recovery activities for Non-Group Health Plans have been fully transitioned from the COB contractor and the Medicare Secondary Payer Recovery Contractor to the new Benefits Coordination & Recovery Center (BCRC). Contact information for the BCRC is available by clicking on the *Contacts* page link on the left of this page.

## **January 9, 2014 - Request for Waiver Of Overpayment Recovery Or Change In Repayment Rate (SSA-632 Form)**

The *Request for Waiver Of Overpayment Recovery Or Change In Repayment Rate (SSA-632 Form)* as well as the corresponding instruction and FAQ document has been moved to the Downloads section of the **Reimbursing Medicare** page.

## **December 23, 2013 - Coordination of Benefits and Non-Group Health Plan Recovery Transition**

*The Centers for Medicare & Medicaid Services (CMS) is completing its restructuring of the Coordination of Benefits (COB) and Medicare Secondary Payer (MSP) recovery activities.*

COB activities for both Group Health Plans and Non-Group Health Plans (that is, liability insurance (including

self-insurance), no-fault insurance, and workers' compensation laws or plans) and Recovery activities for Non-Group Health Plans will be transitioned from the COB contractor and the Medicare Secondary Payer Recovery Contractor effective February 1, 2014. The new Benefits Coordination & Recovery Center (BCRC) will assume these activities. As previously announced, this action will provide:

- Improved customer service for stakeholders
- Consolidated and streamlined data collection and recovery operations
- Value-added efficiencies and enhanced resource utilization

Please continue to visit this website regularly for updated information related to the transition activities.