



Financial Services Group

September 1, 2015

Non-Group Health Plan ORM Recovery Workload Transition Webinar – September 17, 2015

As part of the continuing efforts to improve the Coordination of Benefits & Recovery (COB&R) program and claims payment accuracy in Medicare Secondary Payer (MSP) situations, the Centers for Medicare & Medicaid Services (CMS) will be transitioning a portion of the Non-Group Health Plan (NGHP) recovery workload from the Benefits Coordination & Recovery Center (BCRC) to its Commercial Repayment Center (CRC).

Effective October 2015, the CRC will assume responsibility for the recovery of conditional payments where CMS is pursuing recovery directly from a liability insurer (including a self-insured entity), no-fault insurer or workers' compensation (WC) entity is the identified debtor.

The following should be noted regarding the planned workload transition:

- The transition only includes those cases where CMS is pursuing recovery from the liability insurer (including a self-insured entity), no-fault insurer or workers' compensation entity directly.
- Beneficiaries and their attorneys will continue to work with the BCRC where CMS is pursuing recovery from the beneficiary.
- Webinars and town halls will be scheduled in the coming months to provide additional information.

Date: Thursday, September 17, 2015

Start time: 2:00 PM ET

Registration and webinar login URL: <https://event.webcasts.com/starthere.jsp?ei=1071089>

This webinar will be broadcast online only. In order to hear the webinar's audio, attendees must utilize their computer's speakers. After clicking the link to register, look in the upper right corner below the COB&R logo for the *FAQs and System Test* button. This will allow participants to ensure their computer is capable of successful interaction with the webinar presentation website.

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notifications and new information regarding Coordination of Benefits & Recovery are available, you will be notified. These announcements will also be posted to the What's New page.

Please begin logging in approximately 15 minutes before the start time, due to the large number of participants.