

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



Financial Services Group

May 1, 2013

SPAP, ADAP, and PAP Data Sharing Agreements Contact Information

Please use the following contact list for issues and questions related to your State Pharmaceutical Assistance Program (SPAP), State AIDS Drug Assistance Program (ADAP), or Patient Assistance Program (PAP) data sharing agreement with the Centers for Medicare & Medicaid Services (CMS):

Contract and Administrative Issues

For administrative or other implementation coordination issues under your data sharing agreement:

Name: Michelle Arena
Phone #: (410) 786-8042
Fax #: (410) 786-7030
E-mail: michelle.arena@cms.hhs.gov
Address: Centers for Medicare & Medicaid Services
Office of Financial Management
Division of Medicare Benefit Coordination
Mail Stop: C3-14-16
7500 Security Boulevard
Baltimore, MD 21244-1850

Technical Issues

For technical assistance after your data sharing agreement has been signed, please contact the Electronic Data Interchange (EDI) Representative assigned to you by the Coordination of Benefits Contractor (COBC).

Escalating Technical Issues

In all complex electronic data management programs, there is the potential for an occasional breakdown in information exchange. If you have a program or technical problem involving your SPAP, ADAP, or PAP data exchange with CMS, the first person to contact is your own EDI

Representative at the COBC. Your EDI Representative should always be sought out first to help you find solutions for any questions, issues, or problems you have.

If, after working with your EDI Representative, you think your problem could benefit from help at a higher level, please contact the EDI Supervisor, Sharon Wu, at (646) 458-2231. Her e-mail address is: swu@ehmedicare.com.

If you feel that further escalation is necessary, contact the EDI Manager, Jeremy Farquhar, at (646) 458-6614. Mr. Farquhar's e-mail address is: jfarquhar@ghimedicare.com.

The EDI Director, with overall responsibility for the EDI Department, is William Ford. Mr. Ford can be reached at (646) 458-6613. His e-mail address is: wford@ghimedicare.com.