

CY 2017/2018 QIP & CCIP Requirements



Medicare Drug and Health Plan Contract Administration Group

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Industry Training
November 8, 2017

Presentation Overview

- Important Dates
- QIP/CCIP Background
- Changes to the CY 2017/2018 QIP and CCIP Requirements
- CCIP Focus Area
- QIP Focus Area
- Attestation Requirements
- Resources
 - Question & Answer Session

Important Dates

- QIP/CCIP Resource Document
 - Now available on the CMS MA Quality website
- HPMS QIP/CCIP User Guide Release
 - November 9, 2017
- QIP/CCIP Attestation Window
 - November 9-December 31st 2017
- QIP/CCIP Annual Updates conducted internally
 - Late December 2017/early January 2018
- New QIPs and CCIPs Implemented
 - January 1, 2018

Background

- Quality Improvement Program Requirements
 - CMS regulations at 42 CFR §422.152
 - Quality Improvement Project (QIP)
 - Chronic Care Improvement Program (CCIP)
 - Must assess performance
 - Clear quality indicators
 - Report progress to CMS as requested
- Utilize the Plan, Do, Study, Act (PDSA) quality improvement model

Changes to the MA QIP and CCIP Requirements

- Current CCIPs focusing on Million Hearts should be brought to a close
- Current QIPs will continue & become the newlydesignated CCIP
- MAOs will develop a new QIP Plan Section in accordance with the CY 2017/2018 requirements
- Plan Sections & Annual Updates no longer need to be submitted for CMS review
 - Only upon request
- All MAOs will submit an annual attestation that they have an ongoing QIP/CCIP, and
- QIPs and CCIPs are 3 year projects

CCIP Focus Area

Overview

- Promote Effective Management of Chronic Disease;
- Slow disease progression, reduce complications, reduce utilization, etc.;
- Improve care and health outcomes for enrollees;
- Address potential health disparities; and
- Produce best practices.

CCIP Plan Section Requirements

- CCIP Title
 - Include the target chronic condition listed in Appendix
 A*
- CCIP Description
 - Brief summary
- Clinical or other guidelines (if applicable)
- Enrollee Population
 - Total # and description of enrollees

^{*2017/2018} MA QIP and CCIP Resource Document located on the CMS MA Quality Website

Appendix A Possible CCIP Target Chronic Conditions

Atrial Arrhythmias	Diabetes
Behavioral Health Conditions: Anxiety Disorders Bipolar Disorder Depression/Major Depression Schizophrenia	End Stage Renal Disease (ESRD)
Cancer	HIV/AIDS
Chronic Kidney Disease (CKD) Stages 4 or 5	Hypertension
Chronic Obstructive Pulmonary Disease (COPD) and/or Asthma	Osteoporosis
Congestive Heart Failure (CHF)	Parkinson's Disease
Coronary Artery Disease (CAD)	Other Chronic Condition
Dementia	8

CCIP Plan Section Requirements

- Target Goal
 - Must be specific and quantifiable
- Baseline
- National Standard (if applicable)
- Data Sources Used to Measure Goal
 - Examples include: medical records; claims; HEDIS;
 HRA; survey data; etc.

CCIP Plan Section Requirements

- Intervention Type(s)
 - Examples include: provider/enrollee outreach & education; medication adherence; care coordination; disease management; home visits; community resources and partnerships; etc.
- Description of Interventions
- Measurement methodology for each intervention
 - Include how the data source(s) will be used, target population & quantifiable measurement.

CCIP Annual Update Requirements

Barriers Encountered

 Examples include: communication; technology; non-compliance; financial; decline in condition; support system issues; etc.

Mitigation Strategies

 Examples include: care coordination; technology solutions; enrollee/provider outreach; follow-up after hospital discharge; link to community resources; etc.

CCIP Annual Update Requirements

- Results
 - Include both quantitative and qualitative data, number of enrollees and/or providers in the target population
- Analysis
 - Include how the intervention(s) helped to contribute to improvement

CCIP Annual Update Requirements

- Next Steps/Action Plan
 - Include any modifications (actual or proposed) and the rationale
- Best Practices
 - Include what worked well and produced positive outcomes
- Lessons Learned
 - Include both positive and negative and how they impacted the project

QIP Focus Area

Overview

- Improve Health Outcomes and/or Enrollee Satisfaction
- Address one or more of the CMS Quality Strategy Goals:
 - Make care safer by reducing harm caused in the delivery of care;
 - Strengthen person and family engagement as partners in their care;
 - Promote effective communication and coordination of care;
 - Promote effective prevention and treatment of chronic disease;
 - Work with communities to promote best practices of healthy living; and
 - Make care affordable.

QIP Focus Area

Overview

- Identify the needs of the enrollee population;
- Include a quantifiable goal, specific interventions and measurable outcomes;
- Guard against potential health disparities; and
- Produce best practices.

QIP Plan Section Requirements

- QIP Title
 - Include CMS Quality Strategy Goal(s)
- QIP Description
 - Brief summary
- Clinical or other guidelines (if applicable)
- Enrollee Population
 - Total # and description of enrollees

QIP Plan Section Requirements

- Target Goal
 - Must be specific and quantifiable
- Baseline
- National Standard (if applicable)
- Data Sources Used to Measure Goal
 - Examples include: medical records; claims; HEDIS;
 HRA; survey data; etc.

QIP Plan Section Requirements

- Intervention Type(s)
 - Examples include: enrollee/caregiver engagement;
 provider outreach, prevention programs; linking
 enrollees to community resources; health; wellness &
 fitness programs; rewards & incentives; etc.
- Description of Interventions
- Measurement methodology for each intervention
 - Include how the data source(s) will be used, target population & quantifiable measurement

QIP Annual Update Requirements

Barriers Encountered

 Examples include: communication; technology; non-compliance; financial; decline in condition; support system issues; etc.

Mitigation Strategies

 Examples include: care coordination; technology solutions; enrollee/provider outreach; follow-up after hospital discharge; link to community resources; etc.

QIP Annual Update Requirements

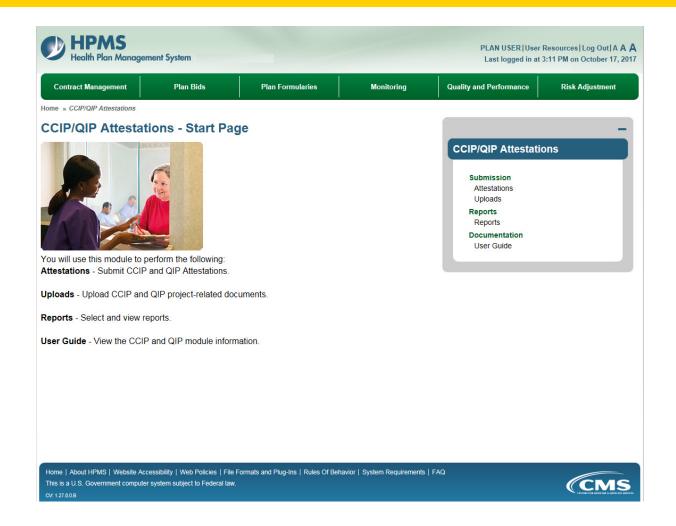
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QIP Annual Update Requirements

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 - Include what worked well and produced positive outcomes
- Lessons Learned
 - Include both positive and negative and how they impacted the project

- QIP and CCIP Attestation in HPMS
 - MAOs are required to attest annually that they have an ongoing QIP and CCIP for each contract that meet CMS requirements
 - Attestations can be completed starting November
 9th through December 31st
 - User guide available in HPMS November 9th

- Additional Information Uploads in HPMS
 - CMS maintains the authority to request QIP and CCIP data
 - CMS may periodically request that some MAOs upload information about their QIPs and CCIPs
 - Upload feature should only be utilized when requested by CMS
 - The QIP/CCIP upload templates are available on the CMS
 MA Quality Website





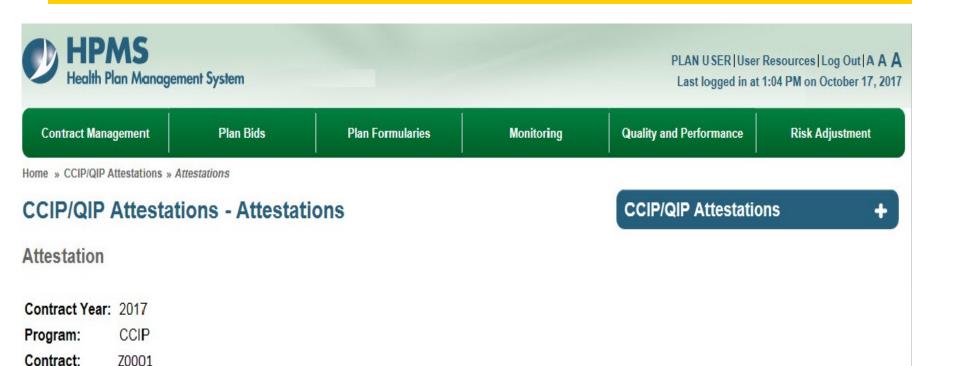
CCIP/QIP Attestations - Attestations

CCIP/QIP Attestations



Attestation

Contract Year: 2017
Program: QIP
Contract: Z0001



QIP/CCIP Resources

CMS MA Quality Improvement Program Website

https://www.cms.gov/Medicare/Health-Plans/Medicare-Advantage-Quality-Improvement-Program/Overview.html

CMS Quality Strategy Goals

https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityInitiativesGenInfo/CMS-Quality-Strategy.html

HPMS QIP/CCIP User Guide

https://hpms.cms.gov/app/home.aspx

HPMS Help Desk

hpms@cms.hhs.gov or 1-800-220-2028

Medicare Part C Policy Mailbox (website)

https://dpap.lmi.org

Medicare-Medicaid Plans

mmcocapsmodel@cms.hhs.gov