

2012 STRUCTURE AND PROCESS MEASURES

Timeframes for Data Collection, Analyses and Follow-up Activities

Measure/ Element	Type of data	Data Collection Timeframe	Timeframe for Analysis or Follow-up Activities
SNP 1 Element I	Surveys, focus groups, complaints and inquiries	Annually - Data collected may not be dated prior to 4/15/11; (must be within a year prior to the start of the look-back period)	Annually - SNP will not receive credit for an analysis performed prior to 10/1/11
SNP 1 Element J	Chronic condition, health status, use of services measures, readmission rates and satisfaction with CM, etc.	Annually - Data collected may not be dated prior to 4/15/11; (must be within a year prior to the start of the look-back period)	Annually - SNP will not receive credit for an analysis performed prior to 10/1/11
SNP 1 Element K	Same as Element J	NA	SNP can implement interventions up to a year prior to the submission (no earlier than 10/15/11). However those with no opportunities must remeasure within the look-back period.
SNP 2 Element A	Complaints, appeals and CAHPS or other satisfaction survey	Annually - Data collected may not be dated prior to 4/15/11; (must be within a year prior to the start of the look-back period)	Annually - SNP will not receive credit for an analysis performed prior to 10/1/11
SNP 2 Element B	Same as Element A	Same as Element A	Annually - SNP will not receive credit for opportunities identified prior to 10/1/11
SNP 2 Element C	Same as Element A	NA	<u>Factor 1</u> - SNP can implement interventions up to a year prior to the submission (no earlier than 10/15/11). <u>Factor 2</u> - SNP must measure the effectiveness of interventions or remeasure if it does not have any opportunities within the look-back period. Plans using a QIP to address a CAP must submit one dated after 2/28/11.
SNP 4 Element C	Planned and unplanned care transitions	Annually - Data collected must be dated between April 15, 2011 and the submission date (10/15/12)	Annually - SNP will not receive credit for an analysis performed prior to 10/1/11
SNP 4 Element E	<u>Factor 1</u> - Claims, UM, provider or other types of data. <u>Factor 2</u> - Rates of ED visits and hospital admissions	<u>Factor 1</u> - Monthly; <u>factor 2</u> - Annually - Data collected must be dated between April 15, 2011 and the submission date (10/15/12)	<u>Factor 1</u> - Monthly – SNP must perform analysis within look-back period; <u>factor 2</u> - SNP will not receive credit for an analysis performed prior to 10/1/11
SNP 6 Element E	Network access indicators	Annually - Data collected may not be dated prior 10/1/11	Annually - SNP will not receive credit for an analysis performed prior to 10/1/11