

**Medicare Advantage (MA)
Quality Improvement Project (QIP) &
Chronic Care Improvement Program (CCIP)
2015 Annual Update Training**



MA Quality Team

**Medicare Drug & Health Plan
Contract Administration Group**

September 2, 2015

Presentation Overview

- **QIP/CCIP Background**
- **QIP/CCIP Annual Update Submission Requirements**
- **3rd Year QIP Annual Updates**
 - **Summary of overall Results**
 - **Lessons learned going forward**
- **Supporting Resources**
- **Q & A Session**

QIP/CCIP Background

- Quality Improvement Program Requirements
 - CMS regulations 42 CFR 422.152
 - Quality Improvement Project (QIP)
 - Chronic Care Improvement Program (CCIP)
 - Requires progress report to CMS
- Focus on Interventions and Outcomes
- Utilize the Plan, Do, Study, Act (PDSA) quality improvement model
- All approved QIPs/CCIPs implemented in January 2013, 2014, or 2015

Annual Update Requirements

- **DO**

- Implement the project

- **STUDY**

- Collect and analyze data

- **ACT**

- Execute next steps/action plan

- Define Lessons Learned & Best Practices (i.e., promising approaches)

Do Section

1st Annual Update

- **MAO Demographics**
- **Target Goal**
- **Benchmark**
- **Interventions** (auto populated for 1st Annual Update only)
- **Target Audience**
- **Timeframe**
 - Specified by CMS
 - January 1, 2015 through the Annual Update Period

Do Section

1st Annual Update (continued)

Enter/Edit - DO Section (D) - D. Program Implementation

D1. Education

Type of Education: Patient Self Management

D1a. Patient Self Management from Plan

Patient Self Management Entry #1

Method Training:

Test

Topic Covered Training:

Test

Method Support:

Test

Topic Covered Support:

Test

Method Monitoring:

Test

Topic Covered Monitoring:

Test

Method Follow-up:

Test

Topic Covered Follow-up:

Test

Method Other:

Test

Topic Covered Other:

Test

D1c. Did you conduct proposed education: Yes No

If NO, explain: (max 1500 characters)

Test

D2. Intervention:

Intervention 1

Planned Intervention:

Test

D3. Barriers Encountered: Yes No

If YES: What barrier(s)? (max 1500 characters)

Test

If YES: Mitigation: How did you address the barrier(s) encountered? (max 1500 characters)

Test

Do Section

2nd and 3rd Annual Update

- **MAO Demographics**
- **Target Goal**
- **Benchmark**
- **Action Plan from 1st or 2nd Annual Update**
- **Target Audience**
- **Timeframe**
 - Specified by CMS
 - January 1, 2015 through the Annual Update Period
 - MAOs will provide cumulative information as appropriate

Do Section

2nd and 3rd Annual Update (continued)

Enter/Edit - DO Section (D) - D. Program Implementation

D1. Annual Update 1 Action Plan:

Test

D2. Did you conduct proposed education: Yes No

Briefly explain your Education efforts for Year 2: (max 1500 characters)

D3. Barriers Encountered: Yes No

If YES: What barrier(s)? (max 1500 characters)

If YES: Mitigation: How did you address the barrier(s) encountered? (max 1500 characters)

Do Section (continued)

- **Barriers Encountered**
 - YES or NO
 - If YES, what barrier(s)?
- **Mitigation Strategies**
 - If barriers encountered
 - How did you address the barrier(s) encountered?
- **Specific to the CCIP**
- **Did you conduct proposed education?**
 - YES or NO
 - If NO, explain
 - Applies to 1st Annual Update only
 - For 2nd and 3rd Annual Update, MAOs must briefly explain education efforts made within the past year

Study Section

- **Sample Size**

- Number of plan members in the contract

- **Numerator**

- Number of eligible plan members that met the inclusion criteria for participation (as described in the Plan Section) and actually **received** project intervention(s)

- **Denominator**

- Number of plan members **eligible to receive** project interventions

Study Section (continued)

Enter/Edit - STUDY Section (E) - E. Results and Findings

E1. Original Goal: Outcome Measures and Interventions 1

Goal:

Test

E2. Original Benchmark: Outcome Measures and Interventions 1

Benchmark:

Test

E3. Timeframe: January 1, 2015 through Annual Update Period

E4a. Total Population:

(max 10 digits)

1001

E5a. Numerator:

(max 10 digits)

1002

E6a. Denominator:

(max 10 digits)

1003

E7a. Results and/or Percentage:

(max 1500 characters)

Test

Additional Intervention Results and Findings: Yes No

E4b. Total Population:

(max 10 digits)

E5b. Numerator:

(max 10 digits)

E6b. Denominator:

(max 10 digits)

E7b. Results and/or Percentage:

(max 1500 characters)

Additional Intervention Results and Findings: Yes No

E4c. Total Population:

(max 10 digits)

E5c. Numerator:

(max 10 digits)

E6c. Denominator:

(max 10 digits)

E7c. Results and/or Percentage:

(max 1500 characters)

E8. Other Data or Results: (max 1500 characters)

Test

E9. Analysis of Results or Findings: (max 1500 characters)

Test

Study Section (continued)

- **Results**

- Any available results
- For reliable and consistent measurement, MAOs should use the same primary data source across years for each quality initiative if feasible

- **Other Results Data**

- Any other results used to evaluate the project

- **Analysis of Results**

- Should reflect key aspects of the interventions and how they link to overall improvement
- For 3rd year QIP Annual Updates should compare results to those documented in the 1st and 2nd Annual Updates

ACT Section 1st & 2nd Annual Updates

- **Action Plan: (check all that apply)**
 - Revise Intervention
 - Revise Methodology
 - Change Goal
 - Other
- **Action Plan**
 - Next Steps

Please note that these fields do not apply to year 3 QIP Annual Update

Act Section (continued)

- **Best Practices**

- Identify what is working well
- MAOs should be able to identify best practices for 2nd and 3rd Annual Updates

- **Lessons Learned**

- Remains a key element Identify what has impacted the project thus far, both positive and negative
- If interventions had less than favorable results, the MAO may want to consider revisions

Please note that these fields vary slightly for year 3 QIP Annual Update

QIP Act Section Year 3 Annual Update

ACT Section (K) - K. QIP Final Summary

K1. Did you meet your goal?:

Yes

K2. Did your plan experience any reduction in all-cause hospita readmissions?:

Yes

K2a. If yes, how much? 12

K3. Summary of Overall QIP Results:

test

K4. Describe "Best Practices":

test

K5. Describe "Lessons Learned":

test

K6. Having now completed this QIP, will your plan(s) continue with the changes that have been implemented?

Yes

K6a. Please explain how completing this QIP will affect your plan(s) going forward:

test

Edit

Submit

Annual Update Module Submission

HPMS
Health Plan Management System

TEST USER | User Resources | Log Out | A A A
Last logged in at 2:09 PM on August 20, 2015

Home -> CCIP - Annual Update

CCIP - Annual Update CCIP +

MAO Name: EXAMPLE MAO NAME
 Contract Number: 20001
 Identification Number: Non-SNP
 Chronic Care Improvement Program (CCIP) Topic: CCIP Test
 Project Cycle: Contract Year 2015 - Annual Update 1

Note: Your CCIP Annual Update data is saved. Please use the submit button if you want to submit your data now, or use the Edit button to exit.

CCIP Annual Update Review

DO Section (D) - D. Program Implementation

D1. Education

Type of Education: Patient Self Management

D1a. Patient Self Management from Plan
Requires a Self Management Entry #1

Method Training:	Test	Topic Covered Training:	Test
Method Support:	Test	Topic Covered Support:	Test
Method Monitoring:	Test	Topic Covered Monitoring:	Test
Method Follow-up:	Test	Topic Covered Follow-up:	Test
Method Other:	Test	Topic Covered Other:	Test

D1b. Did you conduct processed education:
 If NO, explain: No
 Test

D2. Intervention: Intervention 1
 Planned Intervention:
 Test

D3. Barriers Encountered: Yes
 IF YES: What barrier(s)?
 Test
 IF YES: Mitigation: How did you address barrier(s) encountered?
 Test

STUDY Section (E) - E. Results and Findings

E1. Original Goal: Outcome Measures and Interventions 1
 Goal:
 Test

E2. Original Benchmark: Outcome Measures and Interventions 1
 Benchmark:
 Test

E3. Timeframe: January 1, 2016 through Annual Update Period.

E4. Total Population: 1001
E4a. Numerator: 1002
E4b. Denominator: 1003
E4c. Results and/or Percentage: Test

E5. Other Data or Results: Test

E6. Analysis of Results or Findings: Test

ACT Section (F) - F. Next Steps

F1. Action Plan: Change goal
F2. Action Plan Description: Test
F3. Describe "Best Practices": Test
F4. Describe "Lessons Learned": Test

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CMS

Annual Update Module Confirmation

- Contract Management
- ACO Management
- Plan Bids
- Plan Formularies
- Monitoring
- Quality and Performance
- Risk Adjustment
- Cost Reports
- Data Extract Facility
- Testing Comments

Home » CCIP » Annual Updates

CCIP - Annual Update

CCIP



Your data has been submitted.

Contracts included with Submission

Contract Number	Plan Number	Contract Name
Z0001	Non-SNP	EXAMPLE CONTRACT 1

Individuals that will be Notified of Submission

Contract Number	Role	Name	Email
Z0001	Medicare Compliance Officer	Mr. John Test	test@test.com
Z0001	Quality Contact	Mr. John Test	test@test.com
Z0001		Mr. John Test	test@test.com

Thank you for submitting your CCIP Information. An email will be sent to confirm your submission.

OK

Annual Update Resubmission

- Necessary when Annual Update requirements are not met
- Further review will occur
- CMS will work with the MAO
 - Identify deficiencies
 - Request a resubmission
 - Review resubmissions
 - Include AMs in all communications

Important Dates

- Follow-up Q&A Session
 - September 9, 2015 from 2:00-3:30 p.m. ET
- HPMS Quality Module & CCIP User Guides Release
 - October 5, 2015
- CY 2015 Submission Window
 - October 5-13, 2015
 - Gate closes at 8pm EST on October 13, 2015
- All Plan sections and Annual Updates reviews completed
 - December 15, 2015
 - All new QIPs/CCIPs implemented January 1, 2016

QIP/CCIP Resources

MA Quality Mailbox:

MAQuality@cms.hhs.gov

MMP Mailbox:

MMCOcapsmodel@cms.hhs.gov

MA Quality Improvement Program Website:

<http://www.cms.gov/Medicare/Health-Plans/Medicare-Advantage-Quality-Improvement-Program/Overview.html>

CCIP HPMS User Guide:

<https://hpms.cms.gov/app/login.aspx?ReturnUrl=%2fapp%2fhome.aspx>

Question & Answer Session

