

Training Topics

Contractors

2006 Changes/Updates to Medicare

CIGNA Highpoint-Part B
FCSO-Part B

2006 Fact Sheet

BCBSMT-Part B

4th Quarter QAR Review

Palmetto-Part B

Active Listening

AdminaStar Federal-DMERC
AdminaStar Federal-Part B

Audits

GHI-Part B

Advisory Training

Palmetto-Part B

Ambulance

Palmetto-Part B

Appeals

Riverbend GBA-Part A
CIGNA-DMERC

A-Scans

Palmetto-Part B

Billing

Noridian Administrative Services

Bulletin/Newsletters

Palmetto GBA NC-Part A
CIGNA Highpoint-Part B
Empire-Part A
Cahaba Government-Part A

CAH

Noridian Administrative Services Part A

Capped Rental

AdminaStar Federal-DMERC

Care Plan Oversight

Palmetto-Part B

CCI

Riverbend GBA-Part A

Training Topics	Contractors
Chemotherapy	Palmetto GBA Railroad
Claims Adjustments	GHI-Part B
CMS Web Redesign	Highmark Medicare Services-HGSAdministrators-Part B
CMS Website	BCBSMT-Part A Empire-Part B CIGNA Highpoint-Part B
COB	AdminaStar Federal-Part B CIGNA Highpoint-Part B
Compliance	AdminaStar Federal-Part A
Compliance Training	AdminStar Federal-Part A Palmetto-Part B
Condition Codes	Noridian Administrative Services Part A
Correct Coding	Empire-PartB
Cost Outliner Claim Inquiries	FSCO-Part A
Cost Reports	FSCO-Part A BCBSMT-Part A
Credit Balance	TrailBlazers-Part A
Crossover	CIGNA-DMERC CIGNA Highpoint-Part B
CRs	Palmetto GBA NC-Part A BCBSMT-Part B BCBSMT-Part A Empire-Part A Palmetto GBA-Gulf Coast RHHI BCBSMT-Part A Empire-Part B

Training Topics

Contractors

Riverbend GBA-Part A
AdminaStar Federal-DMERC
Palmetto-Part B
Cahaba Government-Part A
Palmetto GBA Railroad
Wisconsin Physicians Services Medicare-Part B
TrailBlazers-Part B

C-SNAP

Wisconsin Physicians Services Medicare-Part B

Customer Service Question About
CRs

BCBSMT-Part B

Customer Service Video

Palmetto GBA-Gulf Coast RHHI

Daily Proficiency

BCBSMT-Part B

DDE

Palmetto GBA NC-Part A

December Medicare Advisory Review

Palmetto-Part B

Determinations and Decisions

BCBSMT-Part B
Empire-Part A

EDI

AdminaStar Federal-Part B

Edits

GHI-Part B

ESRD

AdminaStar Federal-Part A

Ethics

AdminaStar Federal-Part A

Expedited

Empire-Part A

Federal Register

Highmark Medicare Services-HGSAdministrators-Part B

Flu Shots

Palmetto GBA Railroad

Training Topics	Contractors
FY 2005 CERT Report	Cahaba Government-Part A
GHI Required Training	GHI-Part B
HIMR Screen	AdminaStar Federal-DMERC
Home Health	Cahaba Government-Part A
Inquiry Type Standardization	Riverbend GBA-Part A Cahaba Government-Part A
Internal SOPs	AdminaStar Federal-Part A
Internet-Only Manual Overview	Palmetto-Part B
IRF	Anthem Health Plans of NH-Part A
January 2006 Release	FSCO-Part A FSCO-Part B Empire-Part B
Job Aids	Palmetto-Part B NJ Part B Call Center Harrisburg PA
JSMs	NJ Part B Call Center Harrisburg PA Palmetto GBA-Part A
Label Paneling	Palmetto-Part B
LCDs	Palmetto GBA NC-Part A Empire-Part B
Level II/PRRS Escalations	TrailBlazers-Part A
Liability	TrailBlazers-Part A

Training Topics	Contractors
MCPSS	BCBSMT-Part A
MCS Systems (FP Screens)	Noridian Administrative Services Part B
Medical Review	Palmetto GBA-Part A
Medicare Advantage	Palmetto-Part B
Medlearn Matters	Empire-Part B Noridian Administrative Services Part B Highmark Medicare Services-HGSAdministrators Part B Palmetto GBA Railroad
Method Selection	Noridian Administrative Services Part B
Modifiers	Noridian Administrative Services Part B
MSP	AdimaStar Federal-Part B Palmetto GBA NC-Part A AdimaStar Federal-Part A TrailBlazers-Part A Noridian Administrative Services Part B
Navigational Training	FCSO-Part B
NCDs	Palmetto GBA NC-Part A Empire-Part B
New Upcoming Information	Noridian Administrative Services Part B
NPI	Cahaba Government-Part A Highmark Medicare Services-HGSAdministrators Part B
Occurrence Codes	Noridian Administrative Services Part B
Offsets	Noridian Administrative Services Part B
OPS Flyers	FCSO-Part B

Training Topics	Contractors
Overpayment	Noridian Administrative Services Part B
Part D Overview	TrailBlazers Part B
PARTS	Empire-Part A
Post Assessment	Palmetto-Part B
Preventive Services	BCBSMT-Part A
Provider Contact Center Metrics	Wisconsin Physicians Service Medicare-Part B
Provider Customer Service Satisfaction Survey	Wisconsin Physicians Service Medicare-Part B
Provider Eligibility	Palmetto GBA Railroad
Provider Enrollment Process	FCSO-Part A
Provider Most Missed Questions	Empire-Part A
Provider Questions	CIGNA-DMERC
PSP/QAR	Wisconsin Physicians Service Medicare-Part B
QAudit	TrailBlazers-Part B
QCM	Palmetto GBA Railroad TrailBlazers-Part A AdminaStar Federal-DMERC TrailBlazers-Part A
Reason Codes	FSCO-Part B

Training Topics	Contractors
Redeterminations and Reconsiderations	BCBSMT-Part B
Research Training	Anthem Health Palms Of NH-Part A
Resources Tools	Noridian Administrative Services Part B
Review	Empire-Part B
Soft Skills	AdminaStar Federal-Part A
SOP	AdminaStar Federal-Part A
SNF	TrailBlazer-Part A
Stroke Sheet	Noridian Administrative Services Part B
Subrogation	AdminaStar Federal-Part A
Team Training	AdminaStar Federal-DMERC AdminaStar Federal-Part B
Training Tools	Noridian Administrative Services Part B
Transmittals	AdminaStar Federal-Part A Anthem Health Palms Of NH-Part A
UB-92 Coding	Palmetto GBA-Part A
Wage Requests	Cahaba Government-Part A
Web Navigation	Palmetto GBA Railroad