

November 1, 2006	8:00am – 9:00am	NPI	Part B	Highmark
November 1, 2006	8:00am - 10:00am	JSM Provider News Current Issues and Questions	Part A	Pinnacle Business Solutions, Inc.
November 2, 2006	11:30am-1:30pm	Previous Months Retention Assessment CSR Procedures for Handling Calls/Referrals	Part B	Cahaba GBA-GA
November 2, 2006	8:00am-10:00am	SNF Consolidated Billing Privacy and Disclosure of Beneficiary Information to Providers QWC Monitoring Chart/Scoring Matrix	Part A	TriSpan
November 2, 2006	9:00am-11:00am	IVR Refresher	RR	Palmetto-GA
November 3, 2006	8:00am-10:00am	IPPS	RHHI	Anthem Health Plans of NH
November 3, 2006	9:00am - 11:00am	Team Meeting	Part B	AdminaStar Federal
November 3, 2006	9:00am-11:00am	Team Meeting Departmental Policy	DME MAC	AdminaStar Federal
November 3, 2006	8:00am - 10:00am	Electronic Claims Submission	Part B	FCSO-FL
November 3, 2006	8:00am - 10:00am	Privacy Act	Part A	TrailBlazer Health Enterprises
November 3, 2006	8:00am-10:00am	Medicare 101 Review	Part B	TrailBlazer Health Enterprises-TX
November 3, 2006	9:00am-11:00am	Privacy Act	Jurisdiction D DME	Noridian Administrative Services
November 3, 2006	2:00pm-4:00pm	Review Oct Test Administer Nov. Test FAQs CRs	Part A RHHI	Palmetto-SC-SE/SW
November 3, 2006	2:00pm-4:00pm	CCI	Part A	FCSO-FL
November 3, 2006	8:00am - 10:00am	CR Publication 100-09 Medicare Contractor Beneficiary Provider Communications Manual	Part B	BCBSKS
November 5, 2006	1:30pm-3:30pm	November Newsline CR Provider Security for FISS HH Disputed Transfers	RHHI	Cahaba-Des Moines
November 6, 2006	8:00am – 9:00am	Privacy and Disclosure of Beneficiary Information to Providers	Part A	Highmark
November 7, 2006	8:00am – 9:00am	MAC Jurisdiction 3	Part B	BCBSMT
November 7, 2006	9:00am - 11:00am	QA Issues and Concerns QCM Updates	Part B	Pinnacle Business Solutions, Inc.
November 8, 2006	8:00am – 9:00am	Privacy Training	Part B	Highmark
November 8, 2006	8:00am - 10:00am	JSM Current Issues and Questions Reason Codes and Claims	Part A	Pinnacle Business Solutions, Inc.
November 9, 2006	11:30am-1:30pm	MPFSDB	Part B	Cahaba GBA-GA
November 9, 2006	8:30am-12:00pm	Medicare Preventive Services Prescription Drug Coverage	Part A	COSVI

November 9, 2006	9:00am-11:00am	Job Aids	Part A RHHI	Palmetto-SC-SE/SW
November 9, 2006	8:00am-10:00am	SNF Consolidated Billing Privacy and Disclosure of Beneficiary Information to Providers QWC Monitoring Chart/Scoring Matrix	Part A	TriSpan
November 10, 2006	9:00am-11:00am	CMN ICOR	Jurisdiction D DME	Noridian Administrative Services
November 10, 2006	8:00am-10:00am	SNF NPI	RHHI	Anthem Health Plans of NH
November 10, 2006	9:00am - 11:00am	Team Meeting	Part B	AdminaStar Federal
November 10, 2006	9:00am-11:00am	DME Policy	DME MAC	AdminaStar Federal
November 10, 2006	8:00am-10:00am	Multiple Procedure Reduction	Part B	FCSO-FL
November 10, 2006	8:00am - 10:00am	All Day Training	Part A	TrailBlazer Health Enterprises
November 10, 2006	2:00pm-4:00pm	CMS Job Aids Palmetto GBA FAQs Job Aids	Part A RHHI	Palmetto-SC-SE/SW
November 10, 2006	8:00am - 10:00am	1500 Claim Form Edits and Audits Updates and Changes	Part B	TrailBlazer Health Enterprises-MD
November 10, 2006	2:00pm-4:00pm	SNF Consolidated Billing	Part A	FCSO-FL
November 13, 2006	8:00am – 9:00am	Departmental Procedures	Part A	Highmark
November 14, 2006	8:00am – 9:00am	Privacy and Disclosure of Beneficiary Information to Providers	Part B	BCBSMT
November 14, 2006	9:00am-11:00am	Privacy	Part B	Pinnacle Business Solutions, Inc.
November 15, 2006	8:00am – 9:00am	Privacy and Disclosure of Beneficiary Information to Providers	Part B	BCBSMT
November 15, 2006	8:00am – 9:00am	Part B Reference Manual	Part B	Highmark
November 15, 2006	8:00am - 10:00am	JSM Current Issues and Questions Reason Codes and Claims	Part A	Pinnacle Business Solutions, Inc.
November 16, 2006	11:30am-1:30pm	QCM	Part B	Cahaba GBA-GA
November 16, 2006	10:30am-12:30pm	CRs FY 2007 Changes And Effects On CSD	Part A/B	Cahaba GBA-AL
November 16, 2006	9:00am-11:00am	Web Navigation Web-Based Training	Part A RHHI	Palmetto-SC-SE/SW
November 16, 2006	8:00am-10:00am	SNF Consolidated Billing Privacy and Disclosure of Beneficiary Information to Providers QWC Monitoring Chart/Scoring Matrix	Part A	TriSpan
November 16, 2006	2:00pm-4:00pm	HPSA PSA IVR	Part B	FCSO-Conn
November 17, 2006	9:00am-11:00am	Oxygen Policy MONI	Jurisdiction D DME	Noridian Administrative Services
November 17, 2006	8:00am-10:00am	Outpatient Code Editor Discussion of the Web Based Training	RHHI	Anthem Health Plans of NH
November 17, 2006	9:00am - 11:00am	Financial Training	Part B	AdminaStar Federal

November 17, 2006	9:00am-11:00am	Team Building	DME MAC	AdminaStar Federal
November 17, 2006	8:00am - 10:00am	November Top Five Errors	Part B	FCSO-FL
November 17, 2006	8:00am - 10:00am	NPI	Part A	TrailBlazer Health Enterprises
November 17, 2006	8:00am-10:00am	CMS FAQs Navigation	Part B	TrailBlazer Health Enterprises-TX
November 17, 2006	2:00pm-4:00pm	CR Publication 100-09 Medicare Contractor Beneficiary Provider Communications Manual	Part A	BCBSKS
November 17, 2006	8:00am - 10:00am	CR Publication 100-09 Medicare Contractor Beneficiary Provider Communications Manual	Part B	BCBSKS
November 17, 2006	2:00pm-4:00pm	QIO Denial Process/Procedure	Part A	FCSO-FL
November 20, 2006	8:00am – 9:00am	CMS Job Aids	Part A	Highmark
November 21, 2006	8:00am – 9:00am	Team Building	Part B	BCBSMT
November 21, 2006	9:00am - 11:00am	Provider Newsletter	Part B	Pinnacle Business Solutions, Inc.
November 22, 2006	8:00am – 9:00am	Unusal Billing	Part B	Highmark
November 24, 2006	8:00am - 10:00am	Escalations to Higher Levels	Part A	TrailBlazer Health Enterprises
November 27, 2006	8:00am – 9:00am	CMS MLN Articles	Part A	Highmark
November 28, 2006	9:00am - 11:00am	QA Issues and Concerns FAQs CRs JSMs	Part B	Pinnacle Business Solutions, Inc.
November 29, 2006	8:00am – 9:00am	MLN Job Aids	Part B	Highmark
November 29, 2006	8:00am - 10:00am	JSM CRs Current Issues and Questions	Part A	Pinnacle Business Solutions, Inc.
November 30, 2006	11:30am-1:30pm	Monthly Direct Monitoring Report	Part B	Cahaba GBA-GA
November 30, 2006	9:00am-11:00am	CRs CMS Calls	Part A RHHI	Palmetto-SC-SE/SW
November 30, 2006	8:00am-10:00am	SNF Consolidated Billing Privacy and Disclosure of Beneficiary Information to Providers QWC Monitoring Chart/Scoring Matrix	Part A	TriSpan
November 30, 2006	8:00am-10:00am	IOM 100-09 Chapter 6	Pub Part B	WPS

**Blue - Training
more than 4
hours**

**Red-Closed for
the
day/week/month**

No in-house training this
month-training will be done
doing the holiday closure

Part B

**Contractors that
did not submit:**

AdminaStar Federal
Part A
BCBSMT Part A
CIGNA-NC Part B
CIGNA-TN/ID Part B
Empire Part A
Empire-NJ Part B
Empire-NY Part B
GHI Part B
Palmetto GBA -NC
Part A
Palmetto GBA
OH/WV Part B
Palmetto GBA-FL
RHHI
Palmetto GBA-SC
Part B

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1500 Claim Form	TrailBlazer Health Enterprises-MD Part B
Audits and Edits	TrailBlazer Health Enterprises-MD Part B
Billing	FCSO-FL Highmark Part B TriSpan Part A
Bulletins/Newsletters/News Articles	Pinnacle Business Solutions, Inc. Part B
CCI	FCSO-FL Part A
Claims	FCSO-FL Part B Pinnacle Business Solutions, Inc Part A
CMN	Noridian Administrative Services Jurisdiction D DME MAC
CMS Calls	Palmetto-SC-SE/SW Part A/RHHI
CRs	BCBSKS Part A BCBSKS Part B Cahaba GBA-AL Part A\B Cahaba-Des Moines RHHI Palmetto-SC-SE/SW Part A/RHHI Pinnacle Business Solutions, Inc. Part A Pinnacle Business Solutions, Inc. Part B
Current Issues and Questions	Pinnacle Business Solutions, Inc. Part A
Departmental Procedures	Highmark Part A
Escalations to Higher Levels	TrailBlazer Health Enterprises Part A
FAQs	Palmetto-SC-SE/SW Part A/RHHI Pinnacle Business Solutions, Inc. Part B TrailBlazer Health Enterprises-TX Part B
FY07 Changes and Effects on CSD	Cahaba GBA -AL Part A\B
HH Disputed Transfer	Cahaba GBA Des Moines RHHI

HPSA	FCSO-Conn Part B
ICOR	Noridian Administrative Services Jurisdiction D DME MAC
IPPS	Anthem Health Plans of NH RHHI
IVR	FCSO-Conn Part B Palmetto GBA-GA RR
Job Aids	Highmark Part A Highmark Part B Palmetto-SC-SE/SW Part A/RHHI
JSM	Pinnacle Business Solutions, Inc. Part A Pinnacle Business Solutions, Inc. Part B
MAC Jurisdiction 3	BCBSMT Part B
Manuals	BCBSKS Part B Highmark Part B WPS Part B BCBSKS Part B
Matrix	TriSpan Part A
Medicare 101 Review	TrailBlazer Health Enterprises-TX Part B
Medicare Prescription Drug Coverage	COSVI Part A
Medicare Preventive Services	COSVI Part A
MLN Matters Articles	Highmark Part A Highmark Part B
MONI	Noridian Administrative Services Jurisdiction D DME MAC
Multiple Procedure Reduction	FCSO-FL Part B
NPI	Anthem Health Plans of NH RHHI Highmark Part B TrailBlazer Health Enterprises Part A
Outpatient Code Editor	Anthem Health Plans of NH RHHI
Policy	AdminaStar Federal DME MAC Noridian Administrative Services Jurisdiction D DME MAC
Privacy Act	Highmark Part B

Noridian Administrative Services
 Jurisdiction D DME MAC
 Pinnacle Business Solutions, Inc. Part
 B
 TrailBlazer Health Enterprises Part A

Privacy and Disclosure of
 Beneficiary Information to
 Providers

BCBSMT Part B

Highmark Part A
 TriSpan Part A

Provider News

Pinnacle Business Solutions, Inc. Part
 A

Provider Security for FISS

Cahaba-Des Moines RHHI

PSA

FCSO-Conn Part B

QA

Pinnacle Business Solutions, Inc. Part
 B

QCM

Pinnacle Business Solutions, Inc. Part
 B

QIO Denial
 Process/Procedures

FCSO-FL Part A

QWCM Monitoring Chart

TriSpan Part A

Reason Codes

Pinnacle Business Solution, Inc. Part A

Scoring Matrix

TriSpan Part A

SNF

Anthem Health Plans of NH RHHI
 TriSpan Part A

Team
 Training/Meeting/Building

AdminaStar Federal DME MAC
 AdminaStar Federal Part B
 Anthem Health Plans of NH RHHI
 BCBSMT Part B

Top Five Errors for November

FCSO-FL Part B

Updates and Changes

TrailBlazer Health Enterprises-MD Part
 B

Web Navigation

Palmetto-SC-SE/SW Part A/RHHI